Methodology

All services include the hands-on review of your current BP protocols, workflows and human resources; analysis the impact on your business model and specific recommendations for improvement.

Services

Address a specific BP issue:

* unanticipated backlog
* increase in errors
* “missing” processing items
* increase in customer complaints
* unanticipated human resource attrition
* increase in human resource expense without a superior increase in key BP measure

Address a significant change in your business model:

* Product/Service volume increase
* Change in your product/service
* Addition of a New product/service
* Change in your customer market
* Change in the competitive environment

Address a significant business event:

* Relocation
* Acquisition
* Merger
* Reorganization