

FAQs for COE Intake Accelerator

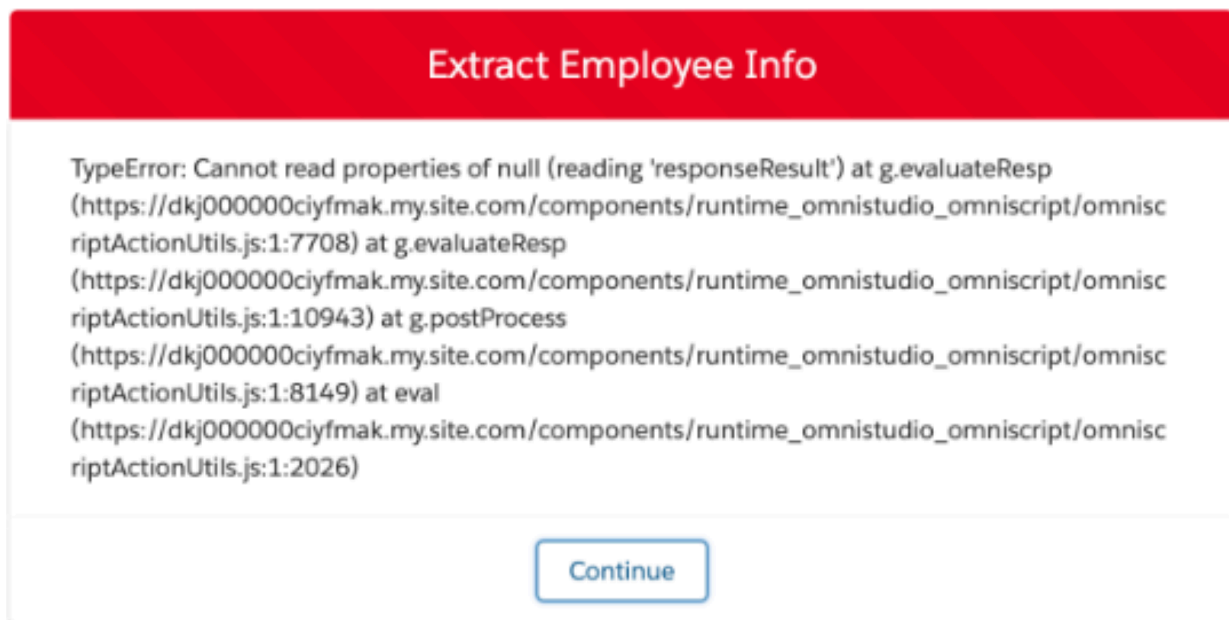
1). I cannot view the Path in the Page Layout

Please ensure Path is enabled in the org.

2). I cannot view the dashboard on the home page

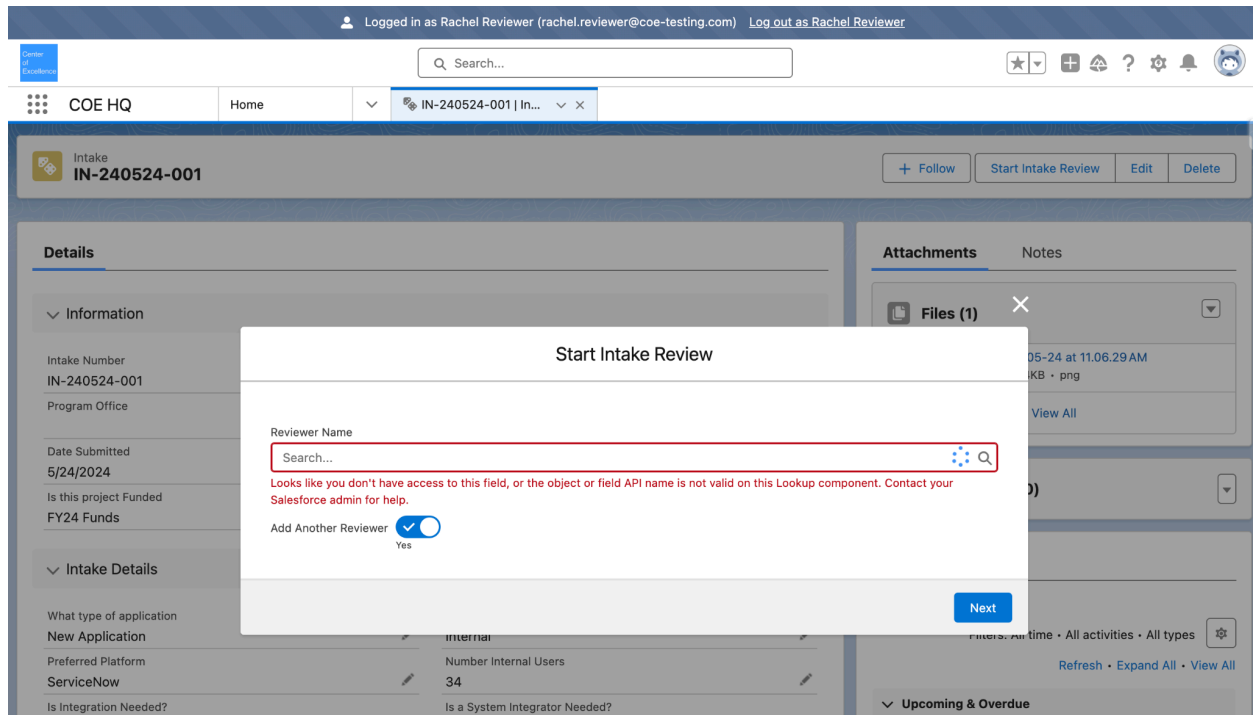
Please ensure the COE Intake report folder along with COE Intake Dashboard folders are shared with the appropriate users.

3). I received the following error on the Intake Omniscrypt on my experience cloud site



This error is a permission issue. Please refer to [Public Sector Solutions Products: User, Feature, and Permission Set Licenses](#) to ensure the correct PSLs are assigned in order to access the Employee object.

4). I received the following error when I clicked on Start Intake Review on the Intake record page layout



This error is a permission issue. Please refer to [Public Sector Solutions Products: User, Feature, and Permission Set Licenses](#) to ensure the correct PSLs are assigned in order to access the Employee object.

4). I cannot view the Intake Omniscrypt on Experience Cloud

Modify OWD settings to Public Read for Omni Objects