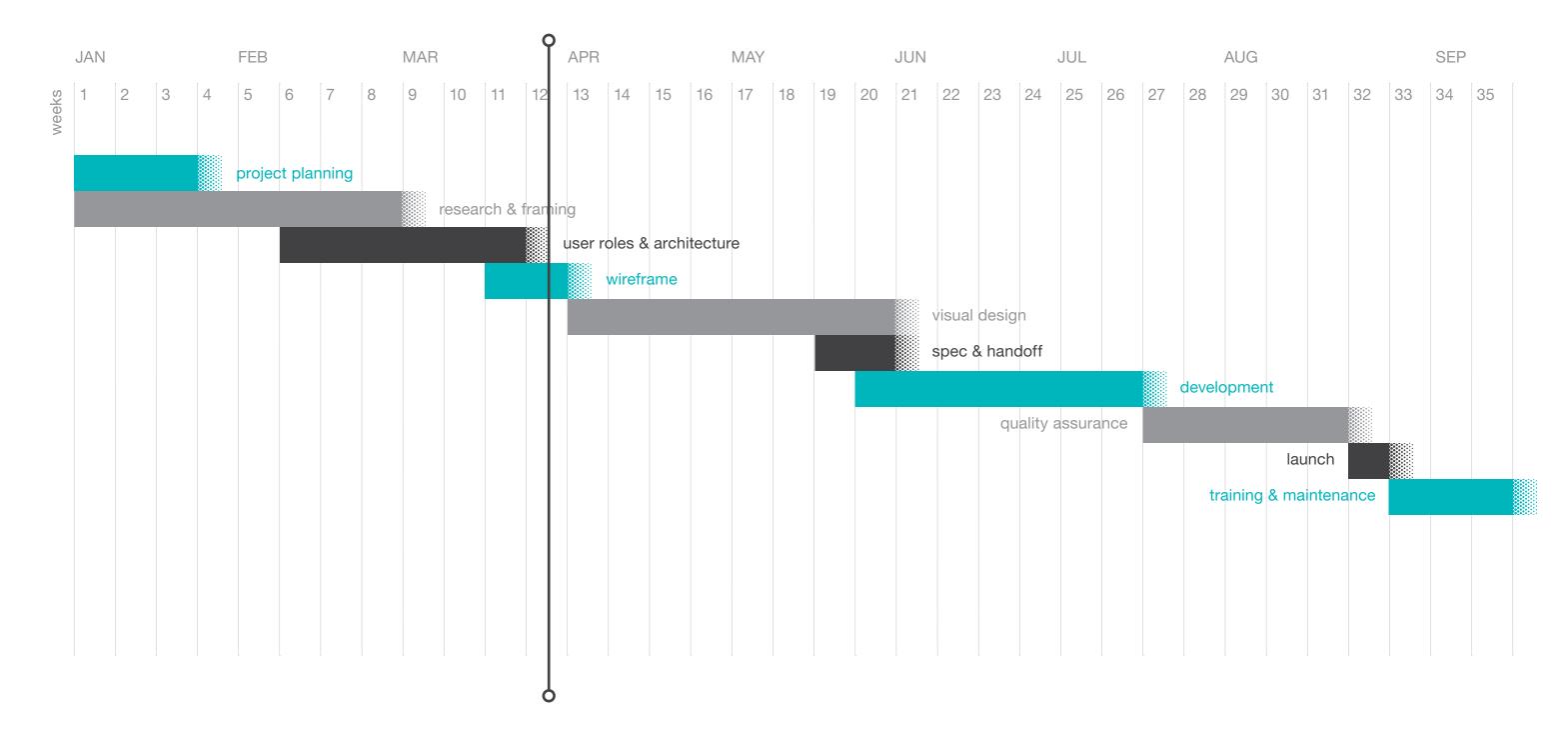
CCSF BUSINESS PORTAL WIREFRAMES R1 03.19.2014

Prepared for Jane Gong, Department of Technology by Tomorrow Partners

INTRODUCTION

timeline



next steps

March 20th / Feedback on 1st round of wireframes

March 31st / Final approval on wireframes



what is a wireframe?

A wireframe is a visual representation of a website. It allows designers and developers to present proposed functionality, structure, and suggested content of a website with simple line drawings.

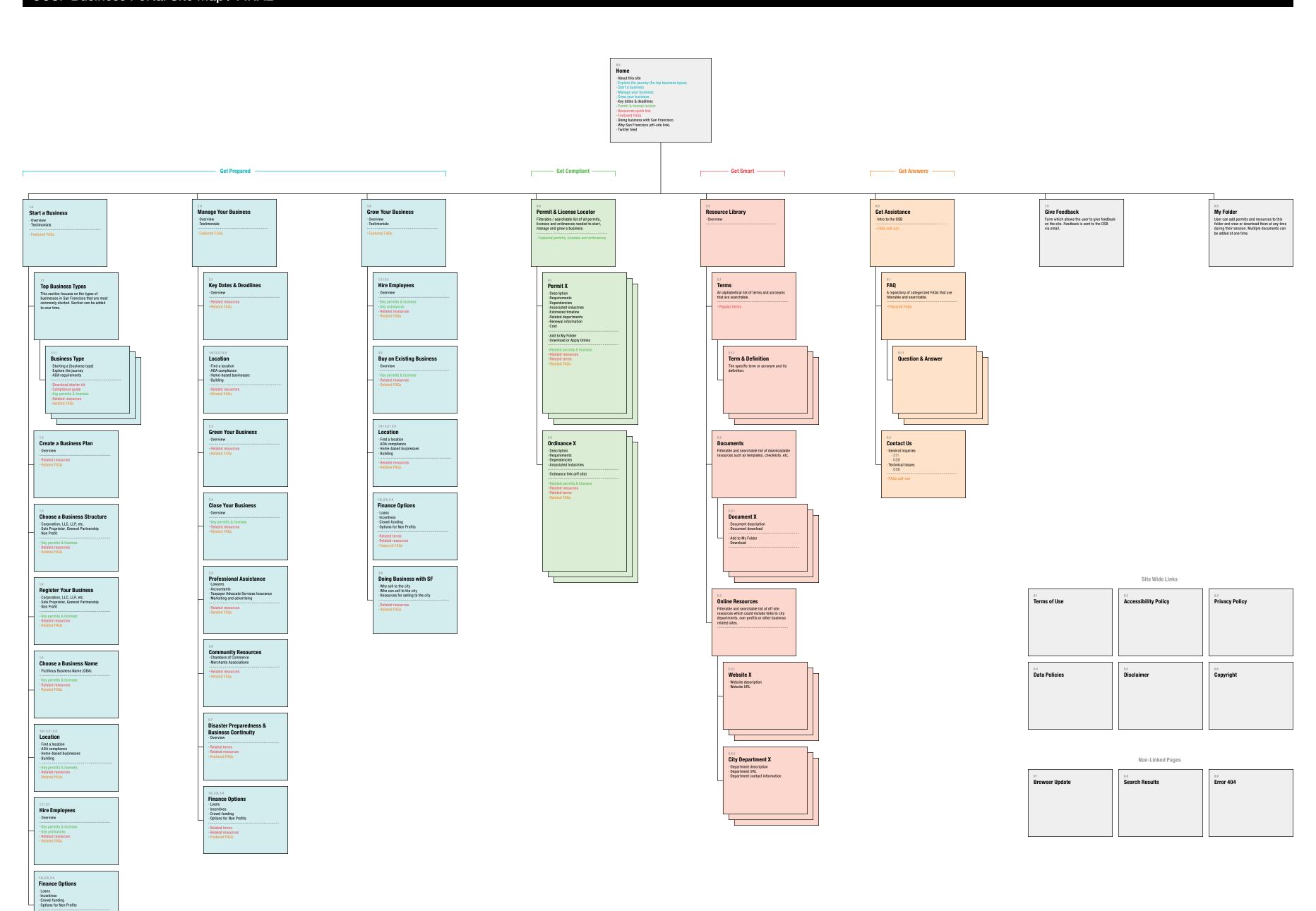
This wireframe is not representative of the final look and feel of the site nor is it indicitive of the experience a user will have. It represents the components and functionality that will be seen on key pages.

Page	As someone starting a business in San Francisco			
0.0	I can understand on the homepage how I can use this website			
3.5	I can learn what is great about doing business in San Francisco			
1.1.1	I can see a roadmap for setting up my type of business			
1.1.1	I can understand the compliance requirements for setting up my type of business			
1.1.1	I can learn about city, state and federal permits and licenses needed to set up my type of business			
4.1	I can learn how much each permit and/or license costs			
1.1.1, 4.1	I can learn when I need to renew each permit and/or license and how much it will cost			
0.0, 2.1, 4.1	I can see a list of key dates for licenses and permits throughout the year			
1.1.1, 5.3.2	I can learn what offices or departments I need to interact with to set up my business			
4.0	I can browse a list of all the permits and licenses the City issues and learn about what they are for			
8.0	I can select items to save to my "folder"			
8.0	I can download all the items in my "folder"			
1.1.1	I can download the permits and license applications for my type of business			
5.3.2	I can find the contact information for the departments issuing each permit and license			
1.1.1, 4.1	I can learn how long each step in the process will take			
1.6, 2.2, 3.3	I can find requirements for my specific business location (links to zoning, water, ADA)			
1.6, 2.2, 3.3	I can find requirements for my specific building (links to zoning, water, ADA, etc.)			
1.3	I can learn about the differences between types of business entities			
Site Wide	I can find links to a variety of relevant resources with a brief introduction			

Page	(CONT'D) As someone starting a business in San Francisco			
5.0	I can filter resources by industry type, function and document type (links, PDFs, etc.)			
1.1.1	I can download a "starter kit" for my type of business (not applicable to all)			
Site Wide	I can read testimonials from other business owners in my industry			
6.2	I can find contact information to reach the Office of Small Business			
6.2	I can contact the OSB through a form on the site			
6.1	I can read FAQs			
0.0, 6.1	I can see a frequently asked question that is generated (on the homepage and other relevant pages)			
5.1	I can read a glossary of terms used on the site			
Site Wide	I can successfully access the site from any device (responsive design)			
1.8, 2.8, 3.4	I can learn about incentives (tax credits, hiring incentives, location based, or minority, woman owned, veteran, etc.)			
1.7, 3.4	I can learn about hiring employees			
1.8, 2.8, 3.4	I can learn about different funding options (city loan programs, crowdfunding, large banks, community banks, etc.)			
1.3	I can learn about requirements for starting a non-profit organization			
1.8, 2.8, 3.4	I can learn about different funding options for non-profit organizations			
Site Wide	I can see a Twitter feed with relevant content (SBA and other partners)			
1.1.1, 2.5, 5.2.1	I can learn about what to expect and best practices for passing inspections			
1.8, 2.8, 3.4	I can find out about programs to help me learn more about starting a business (like the Women's Initiative)			

Page	As a current business owner doing business in the City			
3.5	I can find out how to do business with the City			
2.4	I can learn about what is involved in closing my business			
3.2	I can learn about how to buy an existing business			
4.0	I can learn about new ordinances or changes that might affect my business			
0.0	I can learn about relocating my business within the City			
Page	As an international prospective business owner			
3.5	I can find information about starting a business in the City so I can invest			
Page	As a site admin			
✓	I can easily update content on the site			
✓	I can easily add new pages and content to the site			
✓	I can tag content so it can populate relevant sections of the site			
✓	I can populate content in different areas of the site without needing to duplicate it			
✓	I can preview content before publishing it			
✓	I can give different levels of control to different admin users			
✓	I can select from custom designed page templates			
✓	I can edit the list of business types			
✓	I can see site analytics			

SITE MAP



WIREFRAMES

HOME 0.0

Grow Your Business

Permit & License Locator

Resource Library

My Folder (20)

Q

HOME I 0.0

Welcome to the CCSF Business Portal.

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UPCOMING DEADLINES

March 17 Vestibulum auctor diam a venenatis March 31 Vestibulum auctor diam a venenatis April 1

Last day to vestibulum auctor diam a venenatis



Give Feedback

About this Website

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Explore the Journey

Not sure where to start? Elementum sagittis. Fusce adipiscing odio ac metus faucibus. Suspendisse pulvinar felis at tempor commodo. Quisque et ultrices.

Would you like to see the journey for your specific industry?

Go to Top Business Types

START A BUSINESS

MANAGE YOUR BUSINESS

GROW YOUR BUSINESS



See Related Resources

Start a Business

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem lectus rhoncus mi ut justo. Mauris lorem metus ac rhoncus mi ut quam molestie, id posuere lectus elem.

Learn More

Manage Your Business

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Learn More

Grow Your Business

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Learn More

Other Ways We Can Help

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Permit and License Locator

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Top Business Types

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Resource Library

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Frequently Asked Questions

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FEATURED RESOURCES

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Download All

Add All to My Folder

Start a Business Manage Your Business **Grow Your Business Find Permits & Licenses**



Thoughts from Our Partners

@edlee, 20 minutes ago

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About this Website

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Get Assistance FAQ

Contact Us

Page last updated March 20, 2014 14:37:01

START A BUSINESS

1.0

Give Feedback

Grow Your Business

Permit & License Locator

Resource Library

My Folder (20)

START A BUSINESS | 1.0

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Annie, XYZ Mechanic

Introduction

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Section Overview

Create a Business Plan

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem lectus rhoncus mi ut justo. Mauris lorem metus ac rhoncus mi ut quam molestie, id posuere lectus elementum.

Register Your Business

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Hire Employees

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Location Options

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Choose a Business Structure

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Choose a Business Name

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Financing Options

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FEATURED RESOURCES

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Add All to My Folder

Top Business Types

Elementum sagittis. Fusce adipiscing odio ac metus faucibus. Suspendisse pulvinar felis at tempor commodo. Quisque et ultrices.

Food and Drink Contracting/Construction Professional Services

Consulting Real Estate Retail **Personal Services Auto Repair Healthcare Business Services Manufacturing Education**

Start a Business **Manage Your Business Grow Your Business Find Permits & Licenses**



Thoughts from Our Partners

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@edlee, 20 minutes ago

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Get Assistance

Give Feedback

Start a Business

START A BUSINESS | 1.1

Start a Business

Top Business Types

Introduction

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Top Business Types



Food and Drink

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

- Restaurant
- Café Bar

Learn More

Cras at diam eu elit ultricies accumsan

ut bibendum nisl lorem:

- Mauris lorem Ultricies
- Cras at diam

Retail

Learn More



Personal Services

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

- Morbi
- Donec a Turpis Commodo

Learn More



Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

- Restaurant Café
- Bar

Learn More



Contracting/Construction

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

- Mauris lorem Ultricies
- · Cras at diam

Learn More



Consulting

Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

- Morbi Donec a Turpis
- Commodo
- **Learn More**



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- Cras at diam

Learn More

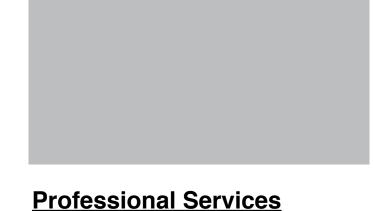


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- Morbi
- Donec a Turpis Commodo

Learn More



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Learn More

Real Estate

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Commodo

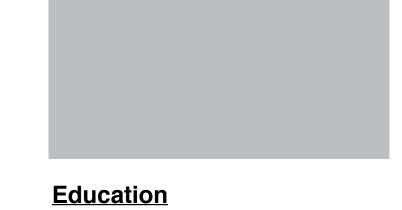
Learn More

Auto Repair Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem:

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Learn More



Cras at diam eu elit ultricies accumsan ut

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- Donec a Turpis Commodo
- **Learn More**

Go to the Resource Library

If you don't see what you're looking for, view our Resources section aenean tempor elementum sagittis.

Manage Your Business Grow Your Business Find Permits & Licenses

Start a Business



Mauris cras at diam, lorem metus ac rhoncus mi ut quam diam a

Thoughts from Our Partners

venenatis lectus elementum. @edlee, 20 minutes ago

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Q

Give Feedback

Manage Your Business START A BUSINESS | 1.1.1

Start a Business

Food & Drink

Grow Your Business

Introduction

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Starter Kit

Your

Download Selected | Add Selected to My Folder Select All | Deselect All

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☑ Pre-Application Checklist □ Explore the Journey ^

- **✓ JOURNEY MAP** □ RELATED RESOURCES
- ✓ Lorem ipsum Dolor Sit Amet
 - Sed Porttitor Nisl et Tortor Viverra
 - - □ Donec a Turpis Condimentum Lacus
- □ ADA Requirements ^ ☐ ADA COMPLIANCE GUIDE

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- ☑ RELATED RESOURCES
- Sed Porttitor Nisl et Tortor Viverra

Pre-Application Libero ac massa adipiscing fermentum nec non lorem. Sed lacus mauris,

Checklist

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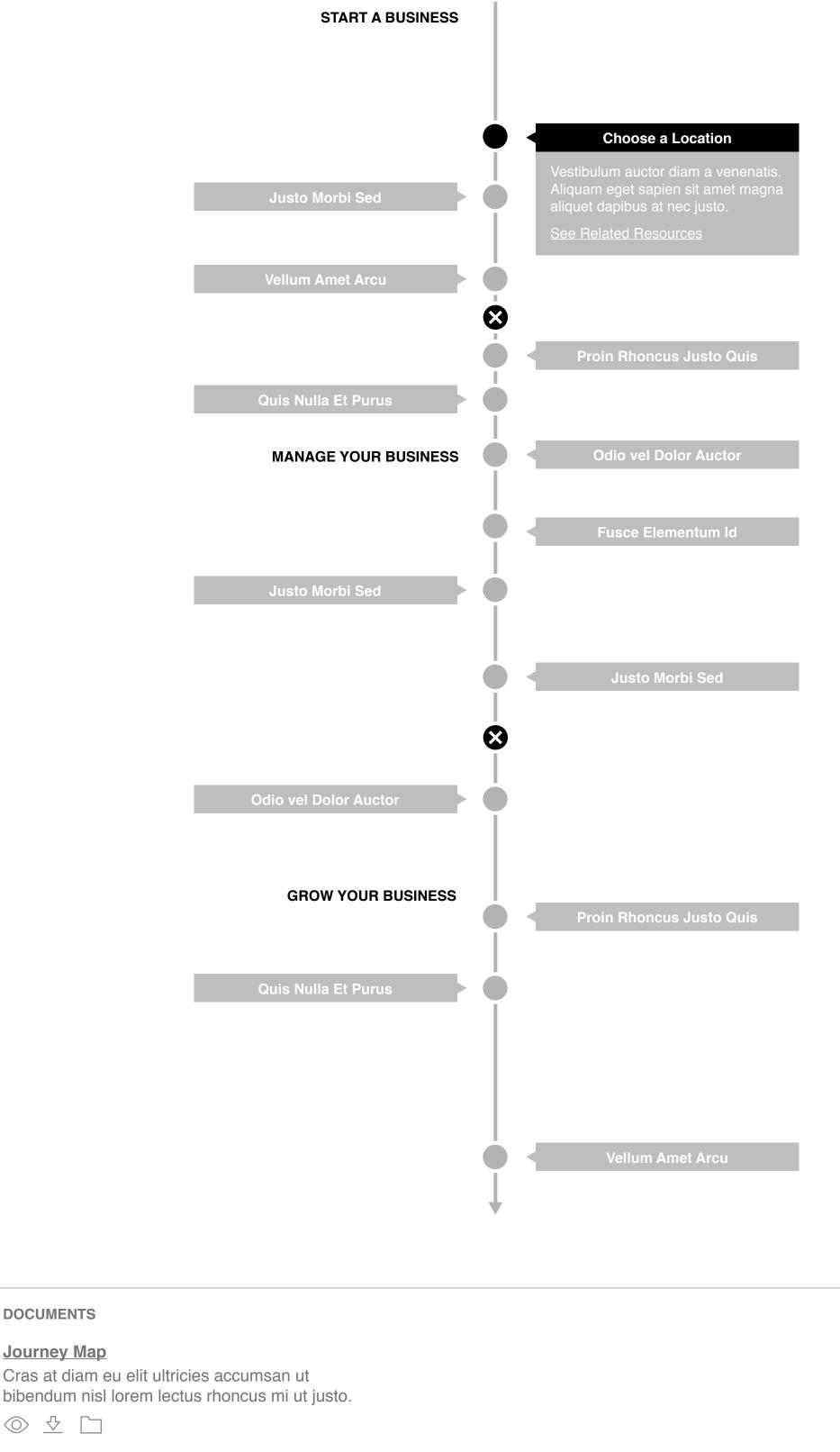
Pre-Application Checklist

DOCUMENTS

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Explore the Elementum sagittis. Fusce adipiscing odio ac metus faucibus. Suspendisse Journey pulvinar felis at tempor com est modo. Quisque et ultrices.



ADA Requirements

DOCUMENTS

Journey Map

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ADA Compliance Guide

DOCUMENTS

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Next Steps

Ready to get started? Go to the Permit and License Locator aenean tempor elementum sagittis. Fusce adipiscing odio ac metus faucibus. Suspendisse

pulvinar felis at tempor commodo. Quisque et ultrices.

pulvinar felis at tempor commodo.

Go to the Permit and License Locator

Top Business

Types

Contracting/Construction Food and Drink Professional Services

Elementum sagittis. Fusce adipiscing odio ac metus faucibus. Suspendisse

Personal Services Healthcare Auto Repair Manufacturing Business Services Education

Consulting

Thoughts from Our Partners Start a Business Mauris cras at diam, lorem metus ac rhoncus mi ut quam diam a venenatis lectus elementum.

Retail

About this Website The CCSF Business Portal is an id posuere lectus elementum. Cras at diam eu elit ultricies est a accumsan ut bibendum nisl.

Real Estate

Contact Us

Get Assistance

FAQ

Page last updated March 20, 2014 14:37:01

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PERMIT & LICENSE LOCATOR

4.0

PERMIT & LICENSE LOCATOR | 4.0

Permit & License Locator

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Thoughts from Our Partners

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Get Assistance

Resource Library

Search

My Folder (20)

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Get Assistance

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SORT BY	SEARCH RESULTS (5)
Relevance	
	☑ Select All I ☑ Deselect All ☑ Download Selected I ☐ Add Selected to My Folder
FILTERS &	
Document Type ^	Permits
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Retail	Mauris lorem metus ac rhoncus mi ut quam molestie, id posuere lectus elementum lorem ipsum.
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Consulting	Cras at diam eu elit ultricies accumsan ut bibendum nisl lorem rhoncus mi ut ultrices metus rhoncus mi et quam.
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Professional Services	Licences
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Government Level ∨	Cras at eu elit ultricies accumsan ut bibendum nisl lorem lectus mi ut justo diam
Renewal Type ∨	eu elit ultricies.

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Requirements

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Dependencies

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Associated Industries

Food & Drink, Retail

Estimated Timeline

6-8 weeks

Renewal Information

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Cost

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<u>311</u>



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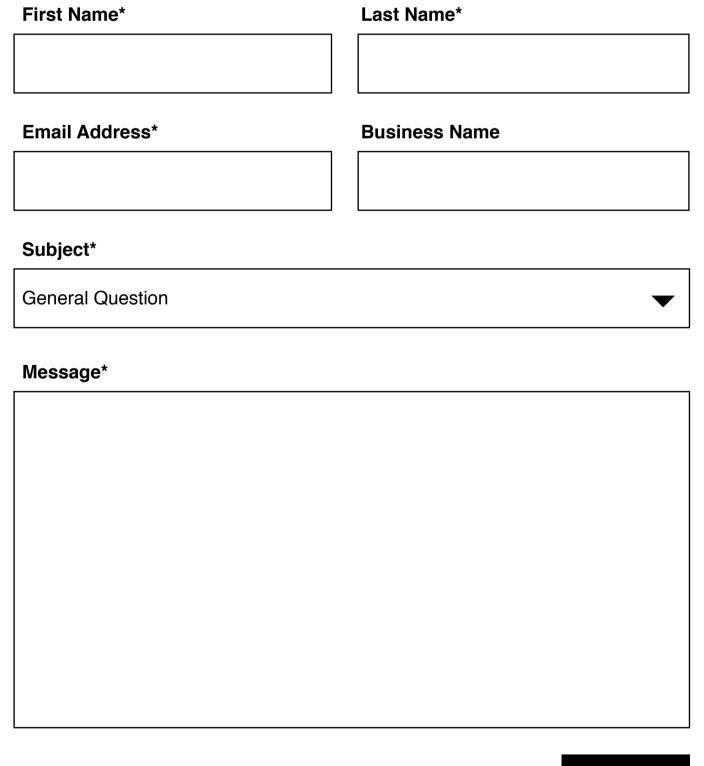
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