



SUVIRA FACILITIES PRIVATE LIMITED

Advanced
Intelligent and
Cost Effective Solutions In

SECURING

Your business

The Complete Protectors &
Facility Management Professionals

SFPL SECURITY

- MANNED GUARDS
- CCTV TRAFFIC MARSHALL
- BOOM BARRIER CONCIERGE
- VISITOR MANAGEMENT
- SURVEILLANCE
- KEY HOLDING
- ALARM RESPONSE
- PERIMETER WATCH
- FIRE MARSHAL PRIVATE
- SECURITY BOUNCERS HOSPITAL
- SECURITY
- ARMY GUARDS
- EXECUTIVE SECURITY



Our Vision and Mission

SUVIRA Facilities PVT LTD established in 2004 With the name of Galaxy Human Resource Services, but we have changed the name of the company due to the name availability for making Ltd Company we have changed the name as Suvra Facilities Pvt Ltd, we are the biggest and leading security agency in Andhra Pradesh & Telangana with branches, we have a team of around 500 personnel's consisting of Ex. servicemen from Air Force, Navy, Army and police force. Because of this strategically drawn setup, we are able to provide excellent security service to the industrial as well as Government sector, with our branches growing and awards for excellence keeps dropping in our laps, we are probably one of the most sought after security agencies in Andhra Pradesh. Suvira Facilities (P) Ltd was founded by Mr .B. VijayaRaju, Managing Director and Ex. Serviceman.



Sri. B. Vijaya Raju, is the founder and Managing Director of SFPL Mr.Raju has the Experience of 20years colorful and unblemished service in Indian Army and 19+ years of Dedicated service in Security industries.

Vision

To be the trusted industry leader, providing innovative security solutions globally. We envision a safer world through cutting-edge technology and unwavering commitment to excellence, fostering a culture of integrity and reliability in all our endeavors.

Mission

Our mission is to provide top-tier, reliable security solutions to our clients, ensuring their safety and peace of mind. We are dedicated to delivering exceptional service through our skilled and professional workforce, fostering strong partnerships, and leveraging the latest technology to meet diverse security needs





SECURING BUSINESS

- Hospitals
- Educational Institutes
- All kind of Tech & Nontech Insitutes
- Airports & Ship ports
- Metro Stations
- Highly Secured Research Centers, etc.

GATED COMMUNITIES

Gated communities appeal to homeowners for the privacy and security that they provide. At SFPL, we take pride in our ability to provide each community with solutions based on their specific requirements. We analyze and identify the critical security needs and leverage the optimal combination of professional, competent and reliable security agents who are experienced in gated community security and by deploying latest technological tools available to create the safest residential security solutions. Our experience with gated community security gives us a thorough understanding of its requirements:

- a) The skilled personnel to create an environment of safety for their residents, safeguard their property, without imposing undue restrictions or inconveniences especially when dealing with children and senior citizens.
- b) There is a need for high level of public interaction be it visitors, vendors, maids, school bus, taxis, delivery persons, et cetera, Our security personnel are trained to be proficient in communication and interpersonal skills, and have the ability to work seamlessly with cutting edge security technology, ensuring excellent community safety.
- c) In-order to provide the best in-class service we will utilize electronic surveillance technology as an integral component, providing increased residential security at a reduced cost. We provide round the clock monitoring for your CCTV, perimeter intrusion detection, solar fencing, night vision cameras, NFC guard patrolling setup, and other advanced monitoring technology, along with highly skilled trained personnel and experienced on site managers we provide you with complete safe and sound protection.

Every security guard applicant is carefully screened with proper background verification by a detective agency and police certification. Selected personnel will undergo a carefully designed proprietary training program taught by military and law enforcement specialists. The result is a licensed guard with the ability to prevent and detect potential threats to life and property by utilizing advanced surveillance techniques, identify criminal activity, be alert on watch for planned acts of anti-social activities, and be prepared to respond to all emergencies, including fire, power failure, medical, and natural disasters and are fluent in conflict resolution techniques to ensure the optimal functioning of daily operations.

We have always been committed to building long term relationships with our clients, so monitor trends that might impact the security of your community and have both the ability and flexibility to modify our security plans to stay well-informed of your needs. Our track record for excellence in working with local law enforcement and the incorporation of community policing into the residential security solutions is testimony for our PASARA license. We provide a broad range of quality security services for gated communities, including the following, and more:

- Community Access Control Program
- Package Delivery Control System
- Community & Neighborhood Patrol
- Track-Tik Guard Management System
- 24/7 Video Monitoring
- License Plate Recognition Technology
- Concierge Services
- Parking Patrol and Enforcement
- Alarm Response (Fire, Lift, Intrusion)
- Traffic Marshall service
- Event Security and Management
- Boom Barrier, RFID, Biometric access control, Tripod turnstile et cetera

***** Working with a security company that provides anything less can prove to be an expensive mistake. SFPL will custom-design the security solution that integrates manpower and technology that is ideally suited to protect both the residents and property in your unique gated community.

SUVIRA FACILITIES PRIVATE LIMITED



- CORPORATE OFFICE
- REGIONAL OFFICE
- BRANCH OFFICE



Manned Guarding

The need to secure your property is becoming increasingly necessary. Theft of, or damage to, personal property can be a highly disturbing event. We adhere to the principle of prevention, through extensive preparation. We will safeguard your property with our highly trained personnel, state of the art security equipment, or a combination of both. We work for you to prevent burglary, vandalism, personal attacks, or occupancy by squatters.

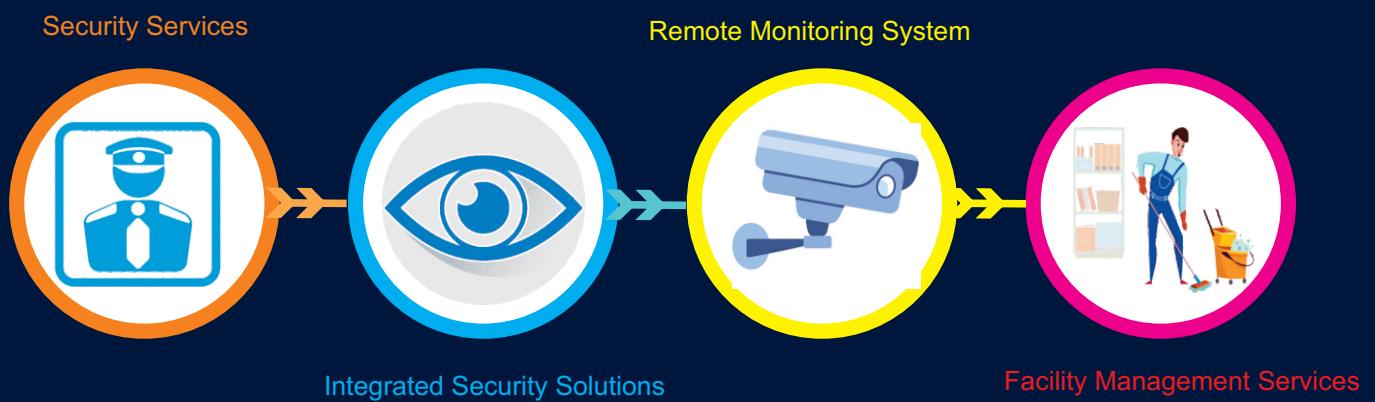
We pride ourselves on our ability to deliver exceptional manned guarding services. We put our people first so that they put our clients first. We understand that manned guarding covers a really broad spectrum of services, so below are the solutions that we currently provide for our clients

All of our manned guarding contracts are backed up with -

- ✓ A 24hr fully staffed control room support
- ✓ A hands-on management teams
- ✓ 24/7 mobile duty supervisory team
- ✓ All staff are fully vetted and DBS Clear
- ✓ Every one of our security personnel has a career progression plan
- ✓ External Audits and Penetration testing performed regularly
- ✓ Non-diversification into other service lines.

SFPL Security will provide a “Site Specific” uniformed security guard at your location on a round the clock basis. A set of detailed assignment instructions will be formulated in conjunction with you, ensuring all aspects of manned guarding, patrolling and regular watch duties. Confirmation of all health/safety and risk elements will also be outlined and detailed. All of SFPL Security officers report hourly to our fully automated central control-room, which is manned 24/7. Our Service Manager will be present on premises to ensure your protection is maintained with very high standards.

SUVIRA FACILITIES PVT LTD has four verticals, They are



We Understand your business need to be safe and protected from unforseen intrusions and incident that might be a potential threat to people, property and information. Our manned security services with integrated system and remote monitoring help us to increase our protection levels. Our stringent screening process and continues training program make our employees as brand ambassadors. with fully structured offices and multi-level Monitoring System, we deliver highest level of services which makes our customers more delighted.

HOSPITAL SECURITY SERVICE



Security services in hospitals are crucial to maintaining a safe environment for both patients and staff. These services are designed to protect the well-being of individuals, ensure the security of sensitive information, and prevent unauthorized access to restricted areas. Here are some of the key aspects of security services in hospitals:

Physical Security: This involves the deployment of security personnel to monitor access points, restrict entry to authorized personnel only, and manage any potential security threats on the premises.

Surveillance Systems: Hospitals often employ a combination of CCTV cameras, alarms, and other monitoring systems to keep a close watch on different areas within the facility. These systems can help deter criminal activity and provide evidence in case of any security breaches.

Access Control: Implementing access control measures such as key cards, biometric identification, or other security protocols can help regulate entry into sensitive areas like operating rooms, pharmacies, and data centers.

Emergency Response: Security services should be well-equipped to handle emergency situations, including medical emergencies, fires, or security breaches. They should be trained in crisis management and work closely with the hospital administration to ensure a swift and effective response.

Data Security: Hospitals handle sensitive patient information and must safeguard it against breaches. Security services should work in tandem with the IT department to ensure that digital data is encrypted and protected from cyber threats.

Conflict Resolution: Security personnel should be trained in conflict de-escalation techniques to handle potentially volatile situations involving patients, their families, or even staff members.

Training and Education: Regular training sessions should be conducted to educate staff on security protocols, emergency procedures, and the importance of maintaining a secure environment. This helps in fostering a culture of security and preparedness within the hospital.

Liaison with Law Enforcement: Security services should maintain a close relationship with local law enforcement agencies to facilitate a prompt response in case of any criminal activity or security breaches that require external intervention.

By implementing robust security services, hospitals can ensure the safety and well-being of everyone within their premises, maintain the integrity of their operations, and uphold patient confidentiality.

TRAFFIC MARSHAL



SFPL specialize in providing traffic marshals at sites for a variety of situations. We are committed to the safety of all the people who are entering/exiting our site and especially pedestrians and children, and normal road traffic. Our continuous feedback system enables us to develop procedures that revolve around delivering the highest safety standards for Traffic Management.

Traffic Marshals can be used in the following areas:

Construction sites Development areas Educational centers Large-scale events Traffic hot spots Built-up areas Car Parks Theme Parks Hotels

The traffic marshal's main role is to ensure the safety of vehicles and pedestrian traffic on the client's site and the general public. The traffic marshal uses the correct hand signals and equipment to hold traffic, co-ordinate movements and communicate with personnel through radios. They facilitate the client in providing the correct safety standards to the site. They assist and guide the delivery drivers in their duties of reversing and unloading in the safest way.

It is a public facing and a responsible role where the traffic marshal must:

- ✓ Maintain security surveillance, visitors log book and record deliveries
- ✓ Facilitate vehicles into and out of the site entrance
- ✓ Preserve pedestrian and traffic routes
- ✓ Managing and ensuring the safe movement of traffic in and around the site
- ✓ Ensuring visitors to the site are wearing appropriate safety uniform at all times
- ✓ Monitor all visitors to the site and ensure they are authorized to enter
- ✓ Other ad-hoc requests

SFPL traffic marshals are fully trained and licensed to carry out all of the above duties and are happy and willing to go above and beyond their job description. The traffic marshals shall wear our full uniform as well as a brightly colored hi-vis jacket to ensure they remain visible throughout shift.

Concierge

SFPL believes that a welcoming and friendly reception service leaves a good impression to the visitors. Our concierge team consists of highly dedicated and committed individuals who believe in providing exceptional customer care.

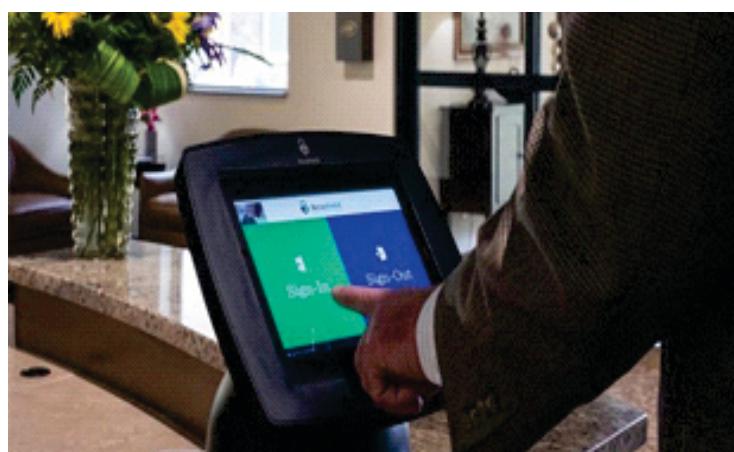
What our guards do

The primary role for our concierge security guards is to secure premises and personnel by patrolling property, inspecting buildings, equipment, and access points. Permitting entry to authorized personnel only. They achieve this by:

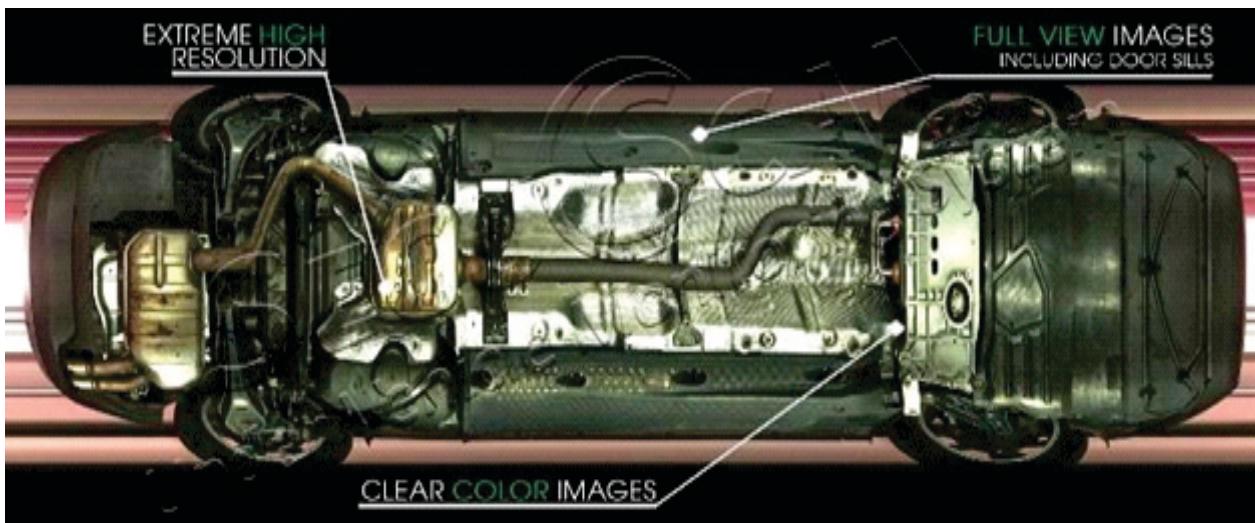
- Logging details of guests and visitors to the site and maintaining full and accurate logs.
- To check any contractor passes ensuring all are up to date and valid.
- Direct visiting vehicles and delivery vehicles to the correct area when required.
- Organize storage/re-delivery of incoming parcels/post, distribute incoming mail.
- Maintaining strict no smoking policies.
- Locking and unlocking the premises at specified times.
- Prevent loss and damage to client site by reporting irregularities
- Observe for signs of crime or disorder and investigate disturbances
- Deal with customers, staff and visitors in a professional and courteous manner
- Take effective action in an emergency situation and co-operate fully with the relevant services and Act as an On-demand First Aider, Fire Marshal and Traffic Marshal.

Visitor Management

Security requirements of modern organizations are challenging and growing increasingly. To manage and track visitors, automated visitor management system is utmost essential. Visitors include customers, suppliers, colleagues, maintenance staff, officers, guests, and sometimes completely unknown person. We need to stop some visitors in the reception area, whereas some visitors would be allowed to access specific areas, offices, and labs in the building. Furthermore, some visitors are there on a short visit, while others may be there for a longer period, say days or weeks. In addition, the security is expected to keep track of all the visitors and any equipment or material they are carrying. Any lapse can compromise security and safety of the physical, intellectual and human assets of an organization. No wonder managing visitors' access is challenging for most organizations.



UNDER VEHICLE SCANNING



Normally security companies will employ a guard with pana view extension mirrors for inspecting vehicles underbody that are entering the premises. Unfortunately, that is an old, inefficient and error-prone practice. SFPL is at the forefront in bringing the latest technology from across the worlds and deploying at your site for providing you robust and reliable security cover round the clock. We deploy under vehicle scanning system for a scan, inspect and digitally document the underside of the vehicles. The system is equipped with dual high-resolution cameras that help in capturing the 3D color view of any vehicle passing over the setup that is fixed in the ground. Hard-to-view areas can be scanned in a fraction of seconds.

Parking

We provide parking management services for crowded areas like shopping malls, hospitals, hotels, commercial complexes, office and residential areas, et cetera. We customize service to address the specific needs of each parking facility, with the goal of the optimal utilization of existing parking slots.

We deploy latest solutions for:

- Wireless hand-held parking Meters
- slot occupancy detectors
- software specific direction signaling LED panels to empty slots,
- clearly labeled exit route and emergency provisions for ambulance or fire engines,
- emergency evacuation plan will be prepared and drills will be conducted for readiness for any eventuality.



SURVEILLANCE



Our surveillance meets the needs of a variety of environments, including mission-critical facilities. The seamless integration of SFPL security and safety solutions delivers a broad and robust portfolio of dynamic products to meet end-to-end solutions. We design and deploy solutions for airports, banks, commercial centers, hospitals, IT parks, industries, residential complexes, schools, shopping malls, and workplace safety and security. It is imperative to monitor daily flow of residents, maids, employees, sub-contractors, workers, delivery men, et cetera in and out of premises, and to keep a tab on their movement while inside the premises. There is strong anecdotal evidence that surveillance aids in the detection and conviction of offenders; indeed, police forces routinely seek surveillance recordings to solve most crimes. SFPL solutions make a comprehensive solution for protecting, securing and monitoring the people and resources of a site.

We have developed a suite of extensive surveillance products including CCTV, IP Camera, Video Door Phone, Biometric Attendance Machine, Face Recognition Access control, GPS Tracking System, Network Video Recorder, drone camera, et cetera. Watched by our field supervisors and highly-trained command center operators, our command center provides an additional layer of security and supervision for your property.



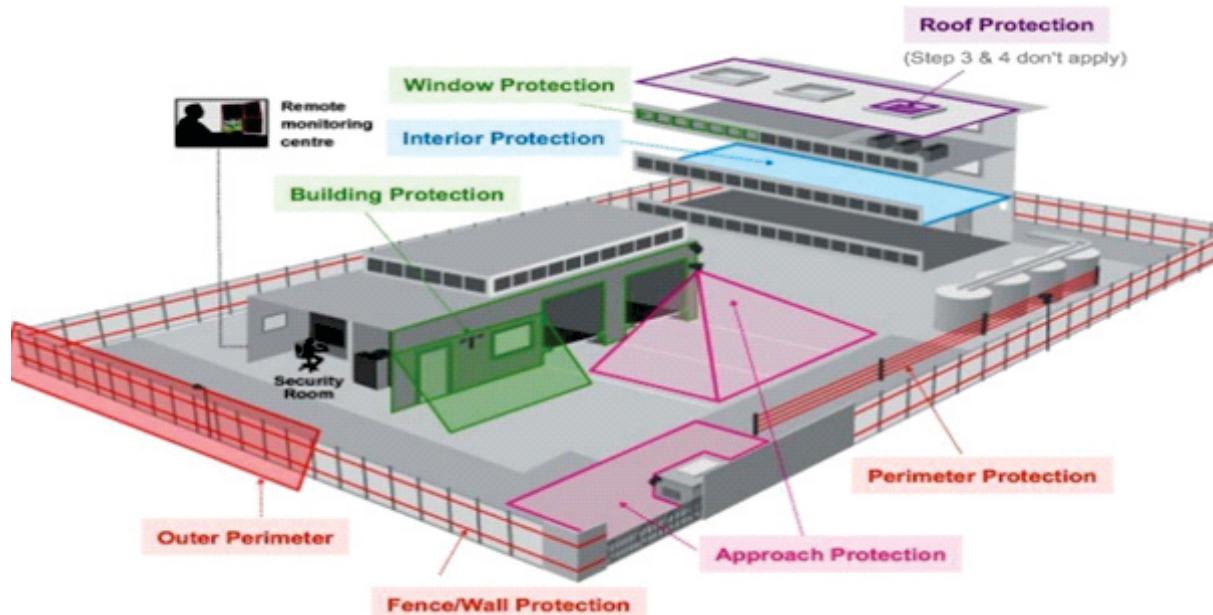
PERIMETER WATCH



When it comes to securing perimeters, no two are exactly the same. Perimeters can be vast and remote like a national border, or they can be small like a residential gated community, school, and urban like the area surrounding an Airport, or a city bus terminal. Intrusion concerns can be via land, air, water or all three. Nearly any combination of factors is possible.

The one thing nearly all perimeters have in common is that they are secured by some form of video surveillance. This is generally done in combination with other security measures, such as fences, guard towers, sensors, radar, sonar or live patrols. Unlike “open campus” environments like universities and shopping malls, the goal of perimeter security is to ensure that no one crosses a defined border without being noticed.

This can be extremely challenging as security breaches can be caused for any number of reasons, even those that are completely innocent. In perimeter security, the purpose of a video system is to see such occurrences and assess what response is appropriate for the situation. We have designed a suite of technologies like Artificial Intelligent intrusion detection systems comprising of motion detection CCTV, night vision cameras, radars, manned guards with walkie-talkies, et cetera. That can help perimeter security meet its full potential.



KEY HOLDING AND ALARM RESPONSE



Key Holding and Alarm Response is a simple and cost-effective security solution for companies wishing to secure their premises during out of office hours. Our guards can be trusted with the keys for your site for successful open and lock up.

Sectors we cover are:

Residential Retail Hotels Leisure resorts Commercial Warehouses Restaurants Council Offices Period Buildings Offices Hospitals Care Homes

The benefit of the service is that it removes the need for any staff to respond to an intruder alert, fire or security alarm activation during the night, giving you peace of mind that your site is in safe hands. You can also provide us with access to your site through our key holding service to respond to any issues while you may be abroad or unable to access your site or property.

SFPL can also offer an out of hours service for your staff if you do not wish us to hold the keys to the premises. We will meet your member of staff at the location and check the premises with them so they are not in any danger, remaining with them until the alarm is reset and the premises are secure or in event of a break in, waiting until the Police arrive.

Our 24-hour control room is available to respond to your site needs. We take all the relevant regulations and standards into consideration when storing your keys and ensure only authorized and licensed members of SFPL are able to access them. Our SIA licensed security guards can even arrange emergency repairs if required. They will refer to your sites assignment instructions and make the necessary calls to resolve the issues smoothly and efficiently. We ensure routine visits are made to your premises to make sure our services are operating smoothly.



A FEW OF OUR CLIENTS

ESIC (Central Govt.)	SVR Associates	Union Bank of India ATM
Brahmani Infra	Cosy Cabs,	Union Bank of India
Gulf Oil Corporation	Green/Ko Energies	Ratnam Homes
Navabharat Power	OMC Software	Lepra Society
Syndicate Bank.	Amr Power Projects Ltd	APCPDCL Office
Sentini Hospitals (P) Ltd	Ravi Kiran Power (P)Ltd	NEXT Retail India Ltd
Machilipatnam Port	SIET Society,	SPENCER'S RETAIL
Veeraiah Power plant	Tapasvi Motors	Andhra Jyothi News
Cranes & Movers	Asian Builders	channel and Newspaper

"EXCELLENCE THROUGH TRAINING"

We have a thorough vetting process of personnel so that you can be sure of professional service at your doorstep.

- A thorough background check is performed along with police verification and taking into account the previous experience and references from other work places.
- Personnel specific skills are tested along with attitude, manners and physical fitness. After fulfilling basic standards, they are taken under our apprenticeship.
- After intensive preparation and rigorous training of two weeks in our multimedia classroom and hands-on experience in on-site locations, they have to undergo a mandatory assessment test for various parameters.
- All of our officers are carefully screened in accordance with BS7858 + A2:2009- Security Screening of Individuals Employed in the Security Environment - Code of Practice. They are also highly trained and adhere strictly to the requirements of BS7499:2007 - Static Site Guarding and Mobile Patrol Service - Code of Practice.
- The ones that clear our stringent benchmarks will be recruited and deployed at your premises certain that they can handle any situation.
- Personnel are issued a company procedure manual formulated by veteran officers and management team covering state law, report writing, safety/emergency procedure, and public relations.
- We take special pride in advancing our personnel career. We train our personnel's in drills such as parades, PT-Drill, Fire-fighting, first aid response, and soft skills like registers maintenance, log entry, communication skills for interacting with public at large.
- All financial transactions like salary, advances, etc. will be done through proper banking channel. Our personnel are well informed of their rights like Minimum wage, ESI, PF, Pay Slip provisions, et cetera so that they are not subjected to exploitation.

GUARANTEE:

WE STAND GUARANTEE AGAINST ANY THEFT OR PILFERAGE PROVIDED THE SECURITY PERSONAL ARE DEPLOYED AS PER OUR SECURITY SURVEY REPORT. WE MAN THE PROJECT 24/7 AND RESOLVE ANY ISSUE THAT ARISES ACCORDING TO THE LAW OF LAND IN LIAISON WITH LOCAL POLICE AUTHORITIES.

Why SFPL??

SFPL is the next generation service provider. We care about our customers and their business.

- Own sophisticated training academy recognized by government authorities.
- Stringent recruitment process to select right persons.
- Self-motivated, multitask personnel.
- Fully verified personnel etc.
- 100% timely statutory compliance
- Structured multi-level supervision.
- Easy access to the senior level management.
- We add value to our customers by providing services close to their expectations.
- Professionally sound managers and senior managers.
- The best value for money – combination of cost, quality and sustainability.
- Measurable performance and accountable delivery.
- Service delivery assessment and evaluation.
- Periodical meeting with customers and feedback system.
- Timely wages to the employees.
- Employees with skills and access to knowledge.
- Trained and courteous staff.
- Trained emergency response team with the support of 24x7 Control Room.
- Guards' welfare measures and monthly appreciations.
- Fully complied with Private Security Agency Regulatory Act (PSRA) norms.
- High retention.





