In case of overnight command failure, support needs to relaunch again but because of the improper handshake, MMG teams face issue.

Run MACRO which is linked to BACARDI. It pulls portfolios which are not Historized and generates a list. This is used for investigations.

A few GOPs do not run in overnight. Some are morning GOPs- the booking is not complete overnight-will be completed next day only. These are historized manually.

Can parallely start working 'Overnight Histo-Batch

#### **PRE-PRODUCTION**

Check EOD historization status

In the works:
L3 lvl KT training for Bacardi
dev

Run internal check to see if any portfolio is pending for historization

Depending upon type of error, respective teams are contacted

All

on

re

#### **IA3 Integration**

R dev team aware of this issue.

Once everything is resolved (issues sorted), MMG does REHISTORIZATION' As Bacardi users, we have option to ecalculate PNL and historize it.

Check for proper IA3 integration & AIR Integration

In case of Data Quality issues, conduct investigations and do reconciliation by themselves to resolve

In issu

Ideal

**MARP** 

for E

ly, this should all be part of If the PnL attribution is not E tool, but it is only available proper, you have to manually Bacardi to AIR flow, not for adjust it Bacardi to IA3 Jump Analysis: Day on day movement. Identify, Investigate case of Data Availability Do auto/manual adjustments in Investigation basis ki es, contact respective ITEC (at deal level) & Validate. IA3- manually re-class it across (SPOT PnL, Rate ef team to get it resolved risk attributes For Day 1, use FO FLASH & estimates.

#### **PRODUCTION**

#### 'JUMPS' Analysis

nd of jump fect,etc.) Send deal-level investigations to FO

Send deal-level investigations to TSU

Basis FO's 'PROVISION', PnL not reported. An adjustment is put in AIR with reason.

Re-run PnL in 'Recaliberation' mode (without histo) in Bacardi

If Recaliberation resuts are satisfactory, DEHISTORIZATION is done for a clean slate

#### Commenting, Repor

Cross-check PnL explt vs. sensitives: Done by RISK ANALYSIS team

Trying to standardize commentary- RPO initiative.

Depending responsibility was ASIA- entire entire entire owners. Other responsibility was as they owners. Other responsibility was as they owners. Other responsible entire

Historization process begins again from the start

If all jumps are identified and corrected,
Provide commentary

Download data from IA3 & AIR, and then generate PnL report

Uploaded to TA portal to

# **ISSUES/PAIN**

# System/ Tool/ App

## ITEC

2hr gap between Montreal logoff & Asia login.

Handshake is not proper between the two.

#### **BACARDI linked MACRO**

ITEC team sends daily Over Historization Batch (For ASIA- Montreal ITEC te

#### No Bacardi Dev at Bangalore

As of now MMG raises tickets to support. support contacts dev. team onsite. Ticket resolution takes time.

Errors are not standardized, which means that a lot of time is spent on analyzing it

# BACARDI

night

am)

Valuation issue- Bacardi ITEC team looks at it

Sometimes even if portfolio is not historized, the PnL goes to AIR AGORA. This should not be

happening.

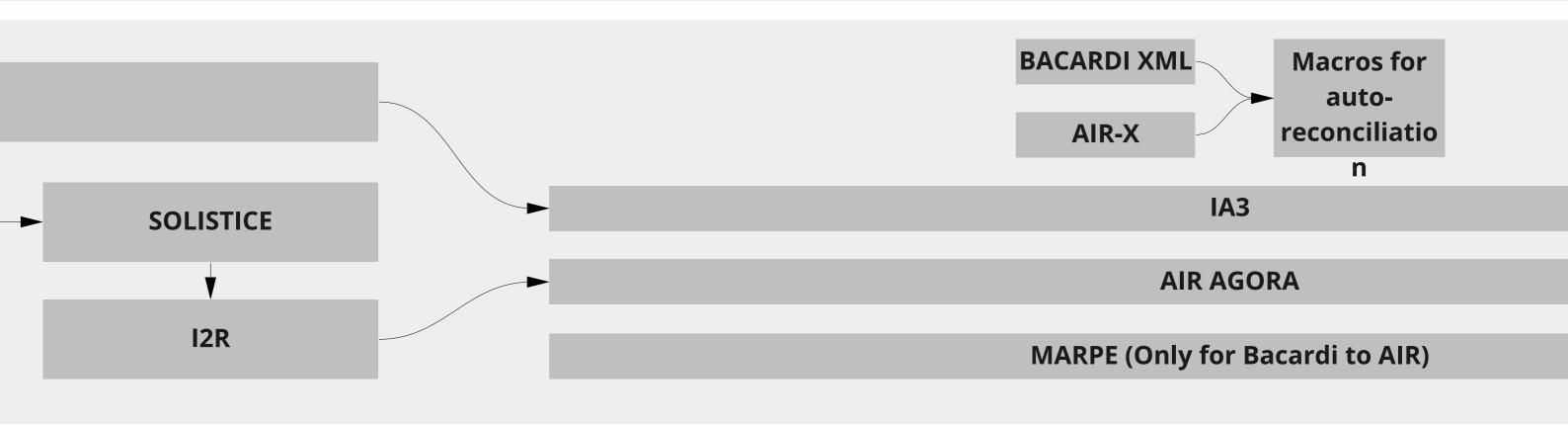
#### **Integration Issue**

Portfolio is historized but the number is not flowing properly to IA3 or AIR or both.

#### **DATA QUALITY (MMG)**

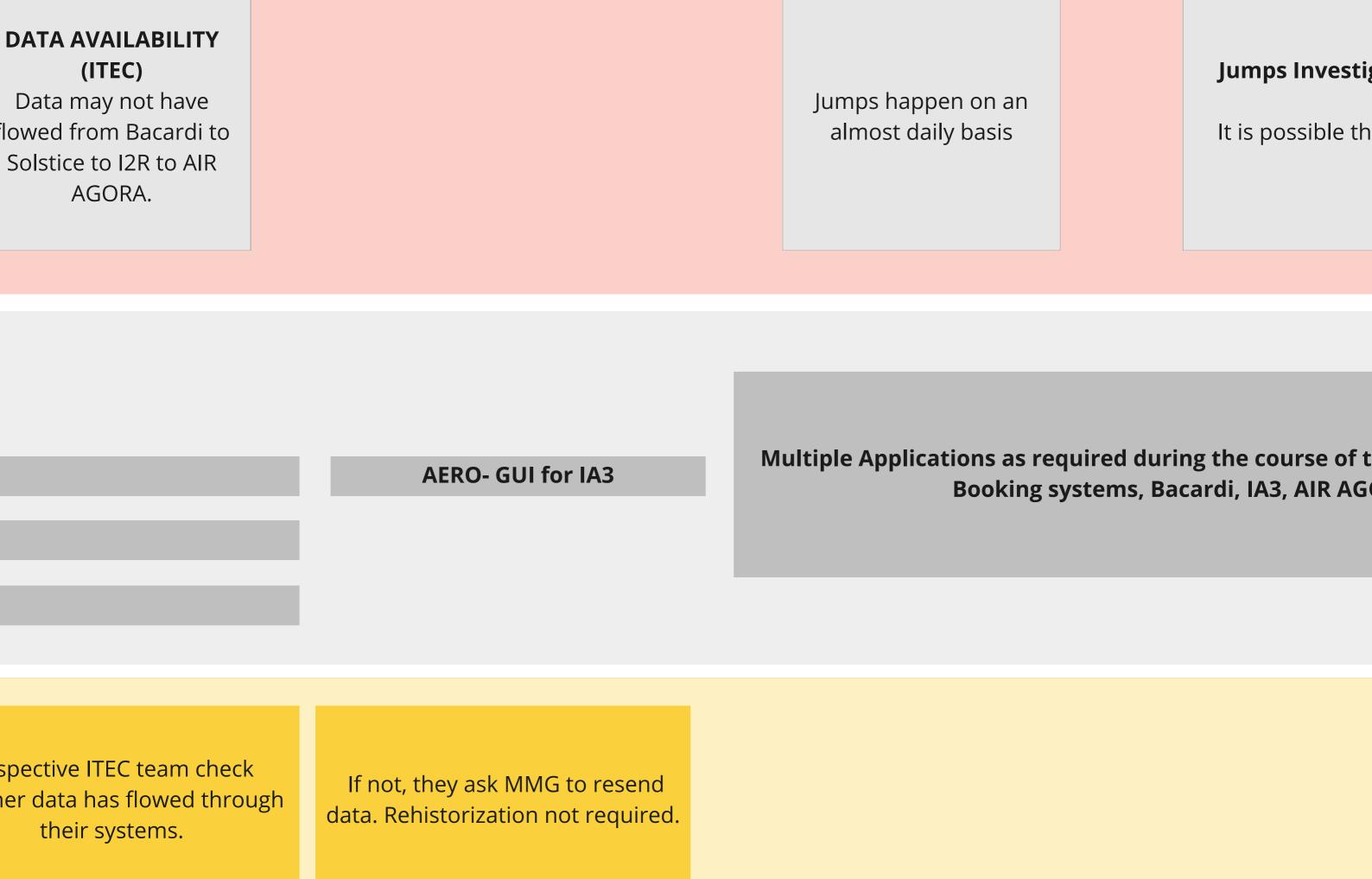
Manual reconciliation at a portfolio level needs to be done.

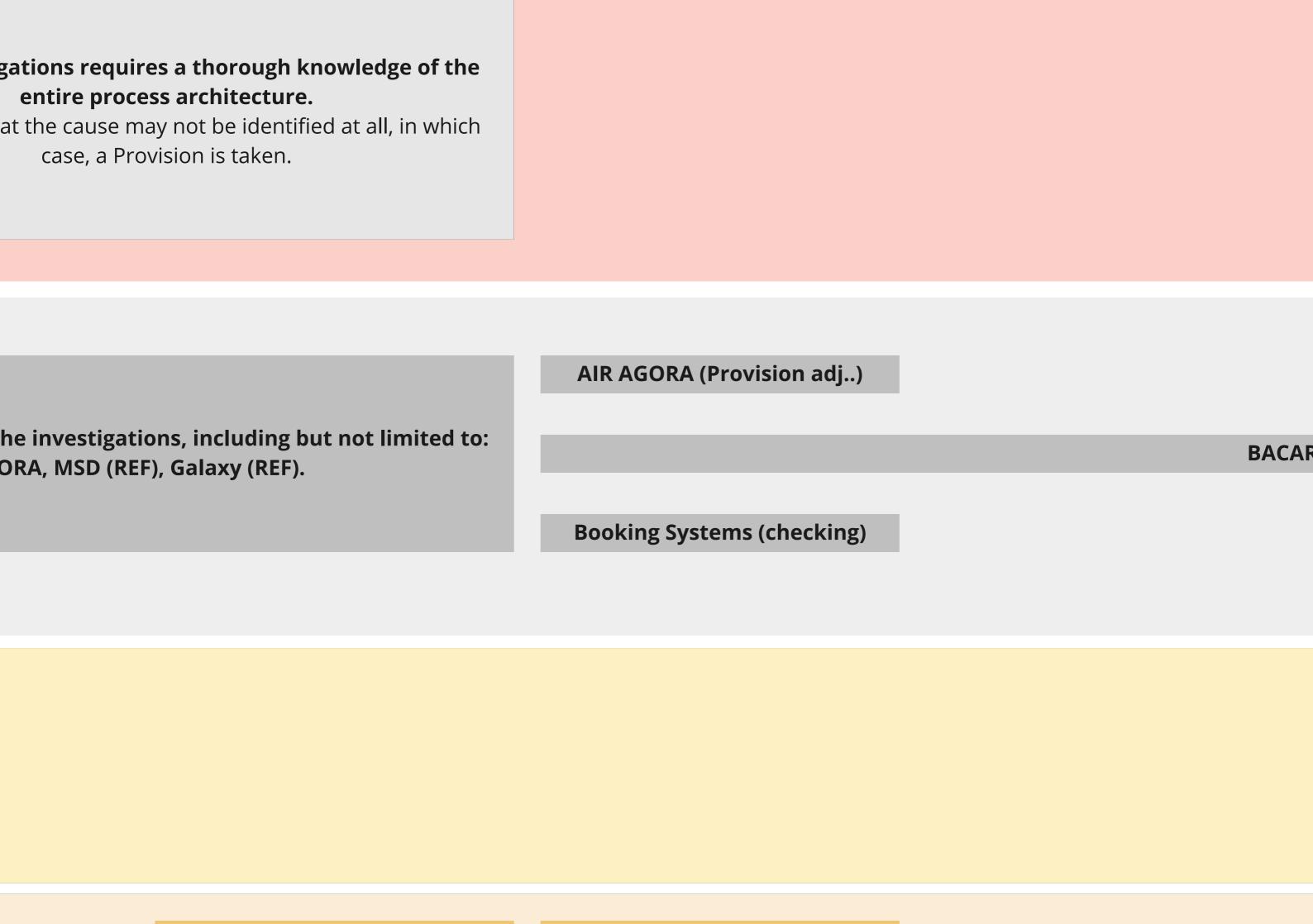
FREQUENT ISSUE



AIR teams sends status of whether the integration is good or bad (data Availability).
Whether MARPE is also good.

Res





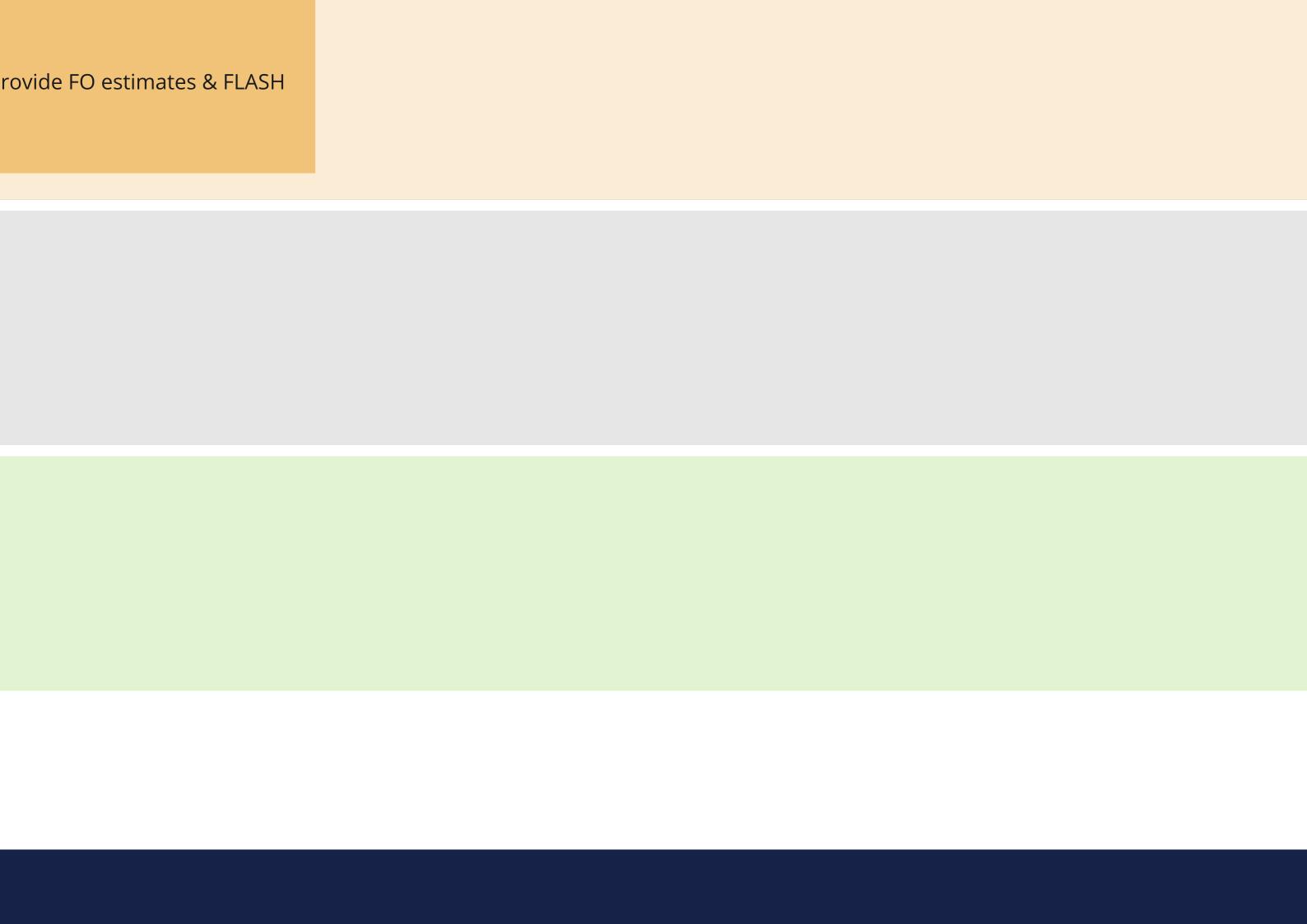
PnL repormail only regions e

excel Tactical tool- ACCESS DATABASE TAGBOX

RDI

Booking issues (eg. double booking issue)

Error due to missing market data

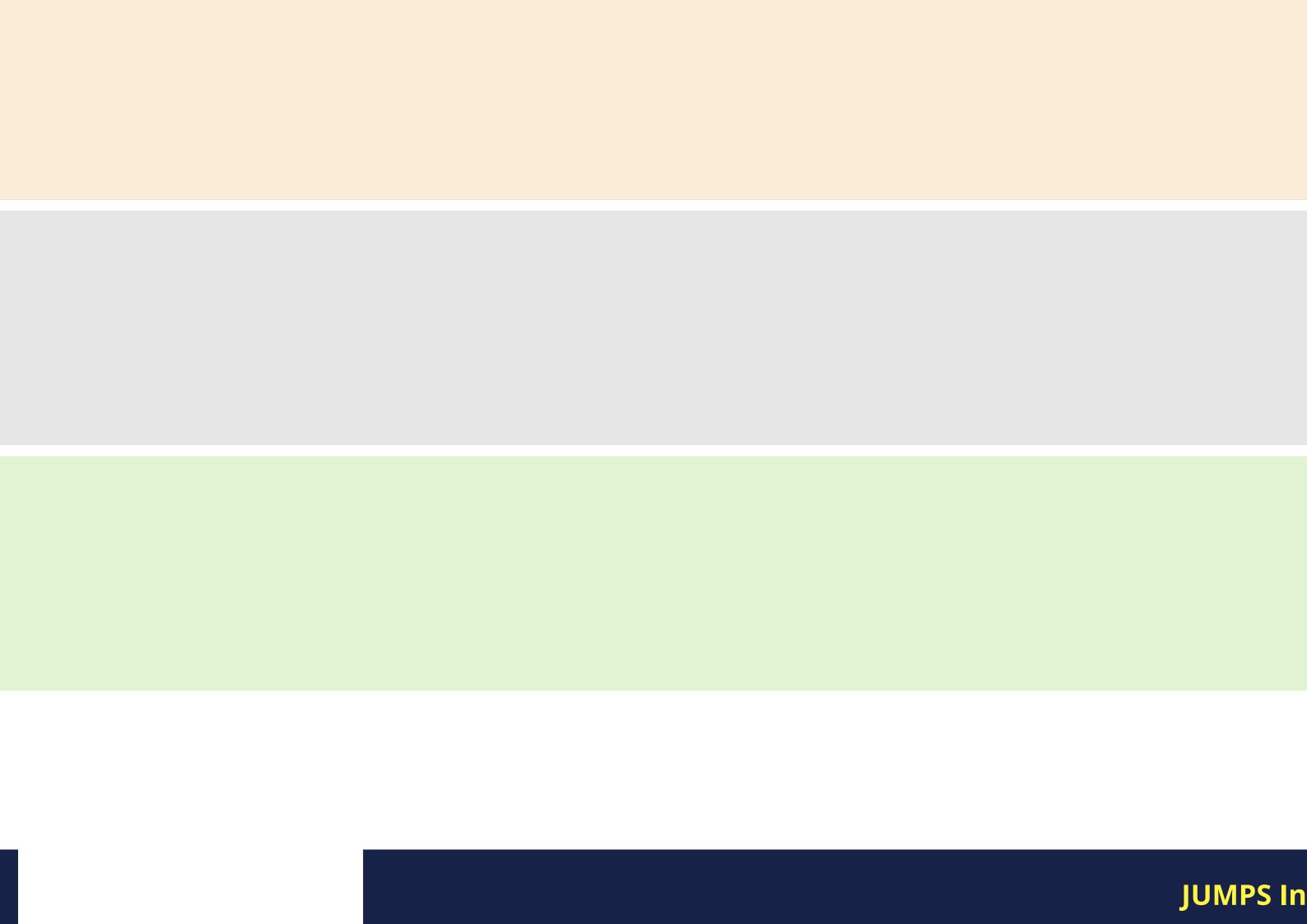


Missing REF data car jumps. BACARDI doe error in there is an reference val For identified 'jump' deals that are new bookings, FO has to confirm if this is expected PnL In some cases the PnL would clear in a couple of days. May ask MMG to take a provision.

eg. TSU may find they had input incorrect price/quantity.

TSU rectifies identified issue. Asks MMG to re-run PnL

also cause s not show incorrect ue.



Macro gives list of non-historized GOPs

Load selected GOP in PnL Viewer (web based portal to view BACARDI xml)

For reference, it is saved to local directory

Several Macros used as work-arounds

"We should not be doing this."

"Why did REF data get missed in the first place?"

View error details- appropriate details need to be picked from the rest to correctly identify the issue. eg. 'cutoff not consistent on market data'

Since it is a REF issue, an e-mail has to be sent to the REF team with details along with share code.

REF team replies within 10-15 mins with update.

MMG can R case, directly to remove of Rehisto it. His sends info to sends This needs to be done first thing in the morning, else issues keep cropping up in rest of the day.

Currently, MMG has to get th Toxic portfolio prioritized by Bacardi team for running in stipulated time.

ECAL it, but in this proceed to Dehisto old value and then storization means it o AIR. 'Write in IA3' info to IA3.

If 'Write in IA3' opton is not ticked, info will not flow to IA3.

This is a manual step. Can be viewed in AERO.

Unless there are Toxic Portfolios, everything should be integrated in 1-2hrs.

Contact BACARDI Support to g toxic portfolio prioritized

High dependency on manual step- can be missed easily

#### **Toxic portfolios:**

Bacardi has some inbuilt logic to identify criteria-based toxic portfolios. Dedicated server available only for running such portfolios.

9

et

FLASH reports are sent to FO based on BACARDI reports.

Have built a check in AERO

Check compares A summation of all education of all educat

For toxic portfolios, if IA3 integration is mot available, it cannot proceed further. Have to wait for integration to complete.

Beyond T+2, IA3
integration does not
happen. In these cases,
MMG is stuck. They
have to rely on Bacardi
XML to excel process

### INDUS: Merge diff. tools to one program

In some cases, the difference is because of ACR cost, which is not an effect- experience based knowledge

Investigations require a lot of toggling b/w various tools

IR Pnl & PnL ffects. If they lue is thrown

Investigations are done basis this. Involves experience. In this case, the ACR cost is known, so no need for adjustments- leave as it is.

In case there was some other unknown issue, the BACARDI PnL needs to be checked.

Investigations in excel file

If there's a major discrepancy b/w whats there in AIR & IA3, drilling down is required to portfolio level.

In Bacardi, drilling down to deal level is not possible in case of toxic portfolios. XML-excel conversion generates too heavy files for comprehension.

No monitoring available for IA3 integration, whereas MARPE and daily status report is sent for AIR.

PRADA: Get data from various sources and identify jumps basis values only- ML based

Identify Jump, and check in AIR3 which are the contributing portfolios.

Load xml and check what is driving it at deal level.

Find reason the deals maturity, exp

**Camouflaged errors** 

are also possible, but there's no way to identify them.

#### t Generation & Validation

upon type of ve have in Blr, eg. xercise done by are end to end egions may not do exercise.

GBOX (ASIA)- web upload PnL.

PnL validated in AIR at GOP level.

Publish PnL to FO

rt sent via ein all other except Asia.

(Asia Only) AIR AGORA e-mail If further issues arise MMG is contacted. If no issues, FO validates PnL.

in this case, one of is approaching so the jump is olained.

If not, a mail would have been dropped to TSU explaining the case.

If PnL does not match with Desk Strategy, then also this becomes a basis for investigations.

There's **no system/tool to identify erronious PnL.** Needs to done
basis of own
judgement.