

SHIVGIRI GOSWAMI

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OBJECTIVE

Data Analyst with strong skills in Python, SQL, and Power BI, eager to apply data-driven insights to solve business problems and support decision-making in a collaborative environment.

SKILLS

Programming & Data Handling

- Python: Pandas, NumPy, Matplotlib, Seaborn
- R: dplyr, ggplot2, tidyr
- SQL: Joins, Subqueries, Window Functions

Data Visualization & BI Tools

- Power BI: DAX, Interactive Dashboards, KPI Tracking
- Excel: Pivot Tables, VLOOKUP, Conditional Formatting

Analytics Techniques

- Data Cleaning & Preprocessing
- Exploratory Data Analysis (EDA)
- Customer Segmentation & Trend Analysis
- Time Series Forecasting
- Regression & Classification Models

Soft Skills

- Problem Solving & Critical Thinking
- Business Communication
- Remote Collaboration & Self-Learning

CERTIFICATIONS

- SQL
Udemy academy (2025)
- power bi
Udemy academy (2025)
- Python
Udemy academy (2025)
- R
learnvern (2025)
- Google Analyst
learnvern (2025)

EXPERIENCE

□ **July 2023 - August 2023** **ShaipAI - Ahmedabad, India**

Data Annotator

- Annotated large datasets for AI training, including text, body, and audio segmentation.
- Collaborated with machine learning teams to ensure high-quality, accurate labeling.
- Maintained data labeling standards and performed quality control checks.
- Gained hands-on exposure to machine learning workflows and annotation tools.

Skills: Data Annotation, Text Segmentation, Audio Segmentation, Image Labeling, Quality Control, ML Basics, Team Collaboration

□ **November 2023 - June 2025** **Rapidise Technology Pvt. Ltd. - Ahmedabad, India**

IT Administrator & Network Engineer

- Managed and maintained network infrastructure, including routers, switches, and firewalls.
- Provided technical support and resolved hardware/software issues across departments.
- Ensured network security compliance and performed regular system backups.
- Documented IT procedures and improved system uptime system backups.

Skills: Network Administration, Hardware Troubleshooting, System Security, Technical Support, Documentation

□ **June 2025 - September 2025** **SigmaSolve Ltd.-Ahmedabad, India**

IT Administrator & Network Engineer

- Oversaw daily IT operations, including user account management and system updates.
- Diagnosed and resolved network connectivity issues and supported remote users.
- Assisted in server maintenance, patching, and network performance monitoring.

Skills: IT Support, Network Monitoring, Server Maintenance, Remote Troubleshooting, User Management

EDUCATION

2023-2024

Gujarat University
MSc IT NetworkSecurity
first class

2022-2023

Gujarat University
B.A. Economics
first class

PROJECTS

Customer Segmentation Dashboard

Tools:Power BI, SQL,Excel

- Developed an interactive dashboard to segment customers by demographics and purchasing behavior
- Used SQL to clean and transform raw Excel data into structured tables for analysis
- Applied DAX formulas to calculate KPIs like Customer Lifetime Value (CLV) and churn rate
- Enabled business stakeholders to identify high-value segments and optimize marketing strategies

Sales Performance Analysis with Python

Tools:Python (Pandas, Matplotlib,Seaborn),JupyterNotebook

- Conducted exploratory data analysis on regional sales data to uncover performance trends
- Cleaned and merged datasets using Pandas for accurate insights
- Visualized sales metrics with Matplotlib and Seaborn to highlight growth opportunities
- Delivered actionable recommendations to improve product targeting and inventory planning

Product Profitability Insights

Tools: SQL, PowerBI

- Analyzed product-level profitability using SQL queries on sales and cost data
- Built Power BI visuals to compare margins across categories and time periods
- Identified underperforming products and suggested pricing adjustments
- Helped improve overall profit margins through data-driven decision-making