

# Mohammad Shabir Karimi

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Github : <https://github.com/SHABIR-TECH/SHABIR-TECH>

## Personal Profile

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I am a dedicated professional with strong skills in data analysis, coding, and visualization. After graduating from high school in Afghanistan, I earned an English diploma, improving my interpersonal skills. My customer service experience in Ukraine enriched my communication abilities. I then focused on IT, earning beginner certificates in Cybersecurity and Python language in London, I also earned a **Level 2 Diploma in Digital IT Skills** with Just IT Training which laid a strong foundation in computer literacy, and by 2025.

I have recently graduated from the **Level 3 Data Technician Bootcamp Program** with Just IT Training. Proficient in SQL, Python, Power BI, Tableau, and Excel, I apply data-driven techniques to guide strategic decision-making, improve efficiency, and solve complex challenges. My ability to analyse trends, develop predictive models, and create impactful visualisations transforms raw data into meaningful business insights. I thrive both independently and as part of a team, collaborating effectively to deliver innovative, data-driven solutions.

Now, I am eager to leverage my skills to create impactful solutions in data analysis and visualization, contributing to meaningful progress in any data-driven environment.

## Key Skills

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- **Technical Skills:** Advanced proficiency in Excel, SQL, Tableau, Power BI, Python, MS Azure, WordPress, In Design, Electronic file management, Internet research, and basic office applications, including MS Office (Word, PowerPoint, Outlook, etc.) and Salesforce, Entrant, Opera, Mews, Yard
- Excellent technical skills and experience in Cyber, Programming, Digital Skills, IT Technical Support, Software Presentation & Spreadsheets, and networks.
- **Soft Skills:** Analytical thinking, Problem solving, Critical thinking, Attention to detail, Communication, collaboration & Teamwork, Adaptability, Time Management, Business Acumen, Data Visualization, Stakeholder Management, Decision Making, Emotional Intelligence, and Creativity & Innovation.

## Training & Education

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**2024/2025**

**Just IT Training Ltd, London**

**Digital Skills Bootcamp: Data Technician (8-week program)**

- Data, Big Data, Data Structures, Data Architecture & Governance
- Data Analysis using MS Excel
- Introduction to Data Visualisation with MS Excel Tableau and Power BI
- Data Analytics – Power BI
- Introduction to Database- Access & SQL Assignment
- Azure Fundamentals - Module 1- core data concepts- Software SAAS, Cloud
- Azure Fundamentals - Module 2- relational data in Azure (DB)
- Azure Fundamentals - Module 3- Non -relational data in Azure - Access (DB)
- Azure Fundamentals - Module 4- Fundamentals of data analytics
- Data Analysis via Python programming- Utilising Pandas, Matplotlib & Seaborn

**2023/2024**

**Just IT Training Ltd, London**

**Level 2 Diploma Digital & IT Skills (5-week programme)**

- The fundamentals of Digital Marketing
- Cyber Security

- Digital graphics
- Spreadsheet and presentation software
- Computer programming
- Networking and IT Technical Support

**7/2023-10/2023**

**PCEP - Entry-level Python programmer:**  
**Open EDG Python Institute, Cisco**  
 Networking Academy (Certification)

**2/2010-3/2011**

**Negah-e-Rasekh Institute, Afghanistan**  
**Diploma in English Language**

### **Employment History**

<b>Delivery rider</b>	<b>Uber Eats, London, Romford</b>	<b>6/2022-2/2023</b>
<ul style="list-style-type: none"> <li>• Verified orders with customers upon delivery.</li> <li>• Completed deliveries with a smile and patient, personalized service.</li> <li>• Utilized GPS navigation systems to optimize route planning.</li> <li>• Collected orders from various restaurant locations quickly.</li> <li>• Guaranteed proper food temperature on arrival, using thermal bags to retain heat.</li> <li>• Checked food and drink orders for accuracy before leaving the restaurant.</li> <li>• Reviewed delivery content with customers to guarantee accuracy and customer satisfaction.</li> <li>• Alerted customers about delays to pick up or delivery to foster satisfaction.</li> </ul>		
<b>Customer Service</b>	<b>7km Market, Ukraine, Odessa</b>	<b>4/2017-2/2022</b>
<ul style="list-style-type: none"> <li>• Provided outstanding customer service in a friendly manner to uphold the brand.</li> <li>• Provided excellent customer service to clients to enhance customer satisfaction and loyalty.</li> <li>• Captivated customers with lively presentation, conversational, and customer service skills.</li> <li>• Identified VIP visitors and adapted customer service style accordingly.</li> <li>• Expanded client base by offering exceptional customer service and communication.</li> <li>• Provided impeccable customer service to consistently exceed client expectations and facilitate lasting relationships.</li> <li>• Trained and supervised wait staff to maintain first-class customer service standards.</li> </ul>		
<b>Pizza Maker</b>	<b>Baitul Mandi Restaurant, Ukraine, Odessa</b>	<b>5/2012-3/2017</b>
<ul style="list-style-type: none"> <li>• Handled phone and online orders to meet service targets.</li> <li>• Worked with kitchen staff to streamline food preparation processes.</li> <li>• Responded efficiently to customers' special requests to provide a personalized dining experience.</li> <li>• Sterilized kitchen equipment, plates, and utensils to maintain a clean environment.</li> <li>• Safely operated pizza oven and other kitchen equipment according to manufacturer instructions.</li> <li>• Complied with Health and Safety and food Hygiene regulations by providing best practices and quality standards.</li> <li>• Cooked pizzas using gas, electric, and wood-fired ovens.</li> <li>• Prepared dough from scratch using the old-world recipe and added toppings, cheese, and sauce for baked-to-order pizzas.</li> </ul>		

### **Interests, Hobbies and Achievements**

My interests blend creativity and exploration. I enjoy making and trying new foods, engaging my brain with games, and love diving into stories through books and films. Plus, I am always up for an adventure, whether it's swimming, traveling, or learning new languages. Quite the vibrant life I lead.

### **Additional Info:**

**Speaking Language:** English, Russian, and Persian

**References available upon request**