# Shabnam Kumari

Enthusiastic and dedicated MCA (Master of Computer Applications) student eager to kickstart a career in the IT field. Currently pursuing a comprehensive education in computer science and programming languages, with a strong foundation in software development and problem-solving. A quick learner with a passion for technology, ready to contribute fresh ideas and a strong work ethic to a dynamic IT team. Excited to apply academic knowledge to real-world projects and grow professionally in a challenging IT environment.

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GAUTAM BUDDHA NAGAR, India

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#### **EDUCATION**

## Masters in Computer Application - AI Gautam Budh University

06/2022 - Present

**GREATER NOIDA** 

#### **Bachelors in Computer Application**

Greater Noida Institute of Management

06/2018 - 07/2021 GREATER NOIDA

#### Senior Secondary

Ram hons +2 school chatra

07/2016 - 04/2017

Madhepura, Bihar

#### Secondary

Ram hons school chatra

07/2014 - 04/2015

Madhepura, Bihar

# **WORK EXPERIENCE**

# **Outbound Sales Representative** Paperex

11/2021 - 01/2022

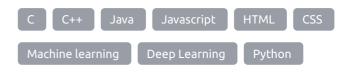
Greater Noida

Paperex is an internationally renowned series of exhibitions and conferences focusing on Paper, Pulp and all Allied Industries. It is the only comprehensive business platform serving the paper industry over the years.

#### Achievements/Tasks

- Conduct outbound calls to potential customers.
- Build rapport with prospects to encourage interest.
- Schedule appointments or follow-up calls for interested prospects.
- Accurately record customer data and interaction details in the system.
- Maintain a database of leads and update it regularly.
- Collaborate with the sales team to ensure effective followup.
- Adhere to company policies and sales scripts as needed.
- Maintain a professional and courteous demeanor during calls.

# TECHNICAL SKILLS



## PERSONAL PROJECTS

Game - Rapid Roll Model (03/2021 - 05/2021)

We have built a game called Rapid roll model using HTML, CSS, Javascript and C++.

# **SOFT SKILLS**

Quick Learner

Team Work

**Problem Solving** 

Adaptability

#### **LANGUAGES**

Hindi Professional Working Proficiency Native or Bilingual Proficiency

#### INTERESTS

**Badminton** Dancing Music