



DATA ENGINEERING



香港城市大學
City University of Hong Kong

Lecture 10:

Data Management

CS5481 Data Engineering

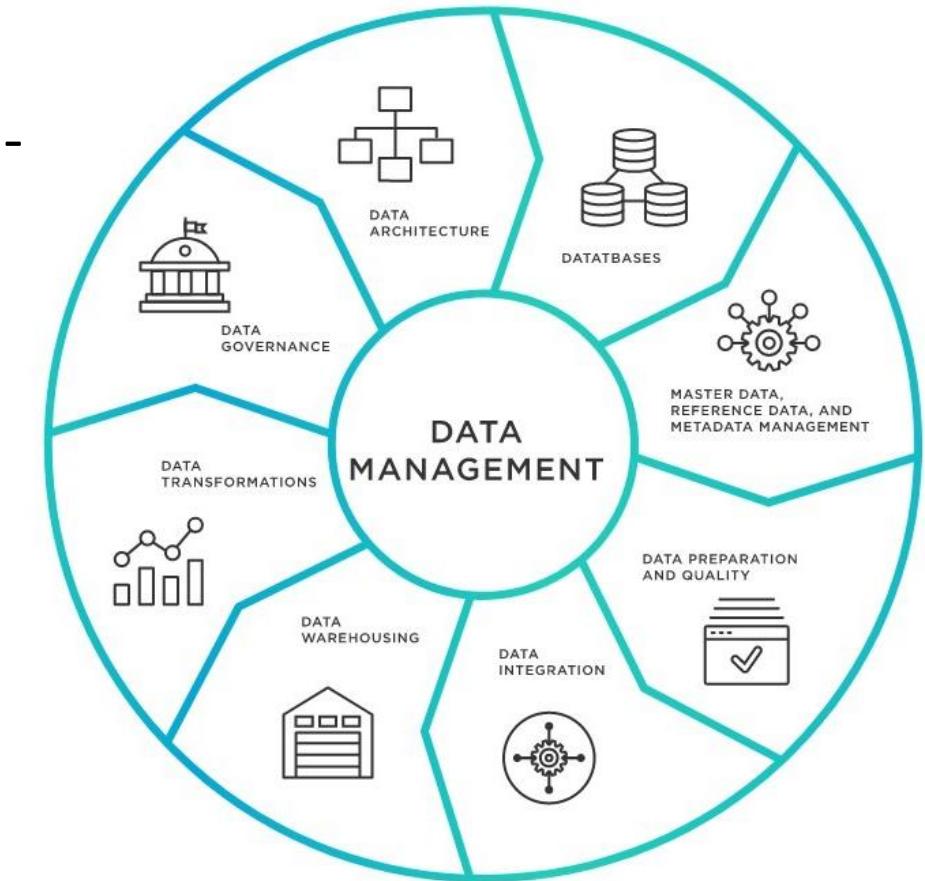
Instructor: Linqi Song

Outline

1. What is Data Management
2. Data Quality
3. Data Security
4. Data Privacy

What is data management?

- Data management is the practice of collecting, keeping, and using data securely, efficiently, and cost-effectively.
- As organizations create and consume data at unprecedented rates, data management solutions become essential for making sense of the vast quantities of data.
- Today's leading data management software ensures that reliable, up-to-date data is always used to drive decisions.



Data management techniques (1)

Types of data management: Data management plays several roles in an organization's data environment, making essential functions easier and less time-intensive. These data management techniques include the following:

- **Data pipelines** enable the automated transfer of data from one system to another.
- **Data preparation** is used to clean and transform raw data into the right shape and format for analysis, including making corrections and combining data sets.
- **ETLs (Extract, Transform, Load)** are built to take the data from one system, transform it, and load it into the organization's data warehouse.
- **Data catalogs** help manage metadata to create a complete picture of the data, providing a summary of its changes, locations, and quality while also making the data easy to find.

Data management techniques (2)

- **Data warehouses** are places to consolidate various data sources, contend with the many data types businesses store, and provide a clear route for data analysis.
- **Data governance** defines standards, processes, and policies to maintain data security and integrity.
- **Data architecture** provides a formal approach for creating and managing data flow.
- **Data security** protects data from unauthorized access and corruption.
- **Data modeling** documents the flow of data through an application or organization.

Data quality – What is data quality?

- Data quality refers to the development and implementation of activities that apply **quality management techniques to data** in order to ensure the data is fit to serve the specific needs of an organization in a particular context. Data that is deemed fit for its intended purpose is considered high quality data.
- Examples of data quality issues include duplicated data, incomplete data, inconsistent data, incorrect data, poorly defined data, poorly organized data, and poor data security.

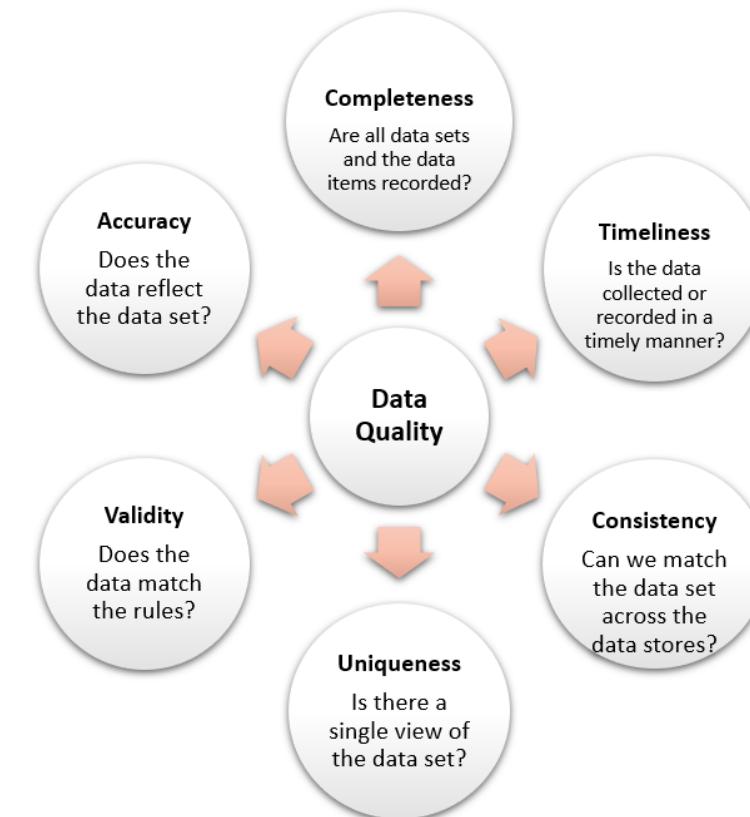
Data quality dimensions (1)

There are **six main dimensions of data quality**: accuracy, completeness, consistency, validity, uniqueness, and timeliness.

Accuracy: The data should reflect actual, real-world scenarios; the measure of accuracy can be confirmed with a verifiable source.

Completeness: Completeness is a measure of the data's ability to effectively deliver all the required values that are available.

Consistency: Data consistency refers to the uniformity of data as it moves across networks and applications. The same data values stored in difference locations should not conflict with one another.



Data quality dimensions (2)

Validity: Data should be collected according to defined business rules and parameters, and should conform to the right format and fall within the right range.

Uniqueness: Uniqueness ensures there are no duplications or overlapping of values across all data sets. Data cleansing and deduplication can help remedy a low uniqueness score.

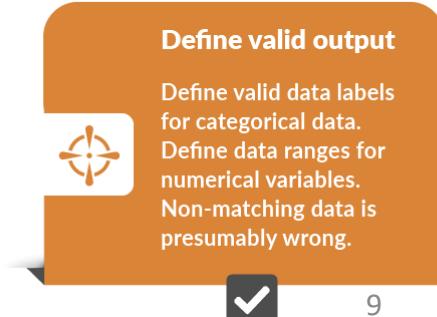
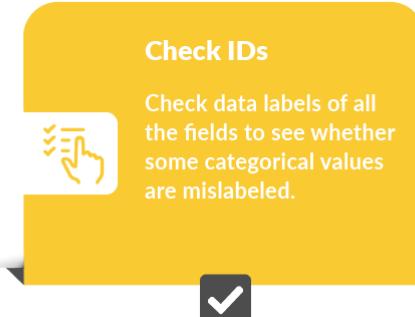
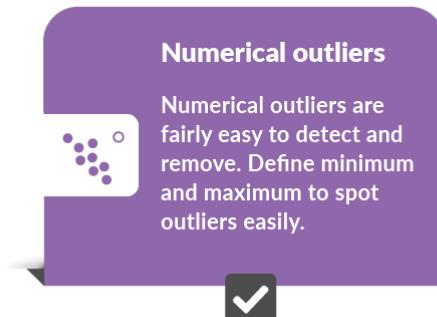
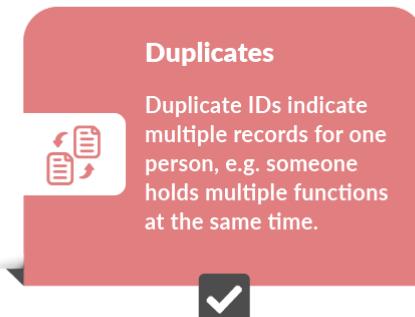
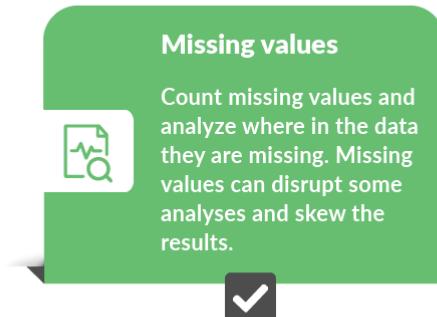
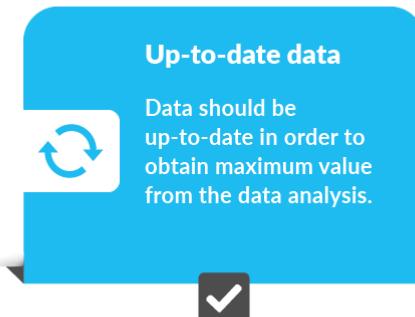
Timeliness: Timely data is data that is available when it is required. Data may be updated in real time to ensure that it is readily available and accessible.

How to improve data quality? (1)

Data quality measures can be accomplished with data quality tools, which typically provide data quality management capabilities such as:

- **Data preprocessing (Lecture 3)** – data cleaning, such as handling duplicates, outliers, and missing data, etc.

DATA CLEANING CHECKLIST



How to improve data quality? (2)

- Data profiling - the process of examining, analyzing, and creating useful summaries of data.
 - The first step in the data quality improvement process is understanding your data.
 - Data profiling is the initial assessment of the current state of the data sets.



Original data

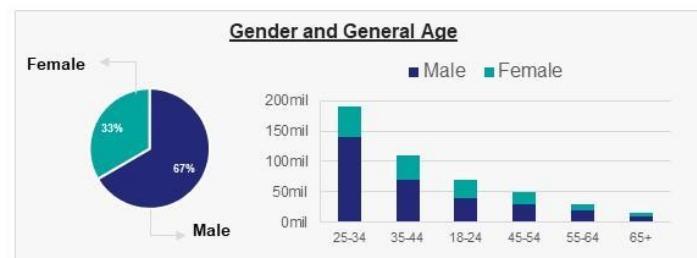


Data Profiling Dashboard of Gender and Age Demographics

The following slide highlights the data profiling dashboard of gender and age demographics illustrating gender and age per month, gender and general age, average age per month and individual per age group to find the gender and age composition of area



| Month | 25-34 | 35-44 | 18-24 | 45-54 | Total |
|-------|---------|--------|--------|--------|---------|
| Jan | 19,982 | 9,319 | 8,293 | 3,074 | 42,197 |
| Feb | 19,779 | 9,584 | 8,293 | 3,074 | 42,197 |
| Mar | 16,667 | 8,567 | 5,509 | 2,824 | 33,283 |
| Apr | 12,741 | 6,382 | 4,990 | 2,270 | 27,595 |
| May | 14,219 | 6,708 | 5,188 | 2,266 | 29,487 |
| Jun | 16,481 | 7,458 | 6,650 | 2,456 | 34,245 |
| Jul | 15,528 | 7,358 | 6,714 | 2,386 | 33,230 |
| Aug | 15,528 | 7,358 | 6,714 | 2,386 | 33,230 |
| Sep | 17,308 | 7,970 | 6,384 | 2,746 | 33,230 |
| Oct | 15,937 | 7,098 | 6,019 | 2,309 | 31,134 |
| Nov | 15,216 | 6,371 | 6,023 | 2,227 | 31,134 |
| Dec | 15,285 | 5,915 | 6,388 | 2,186 | 31,042 |
| Total | 184,349 | 85,370 | 73,283 | 28,713 | 385,488 |

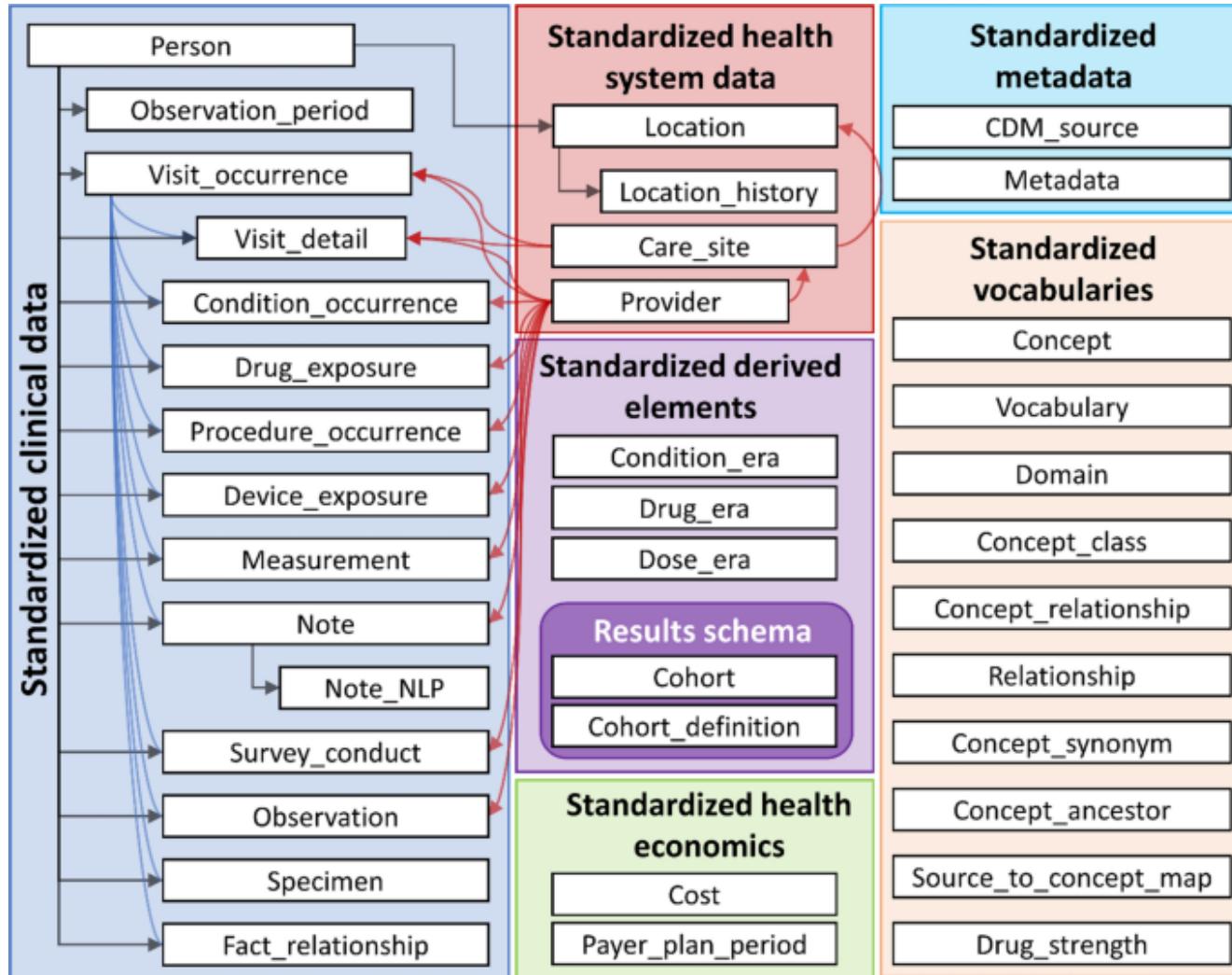


| Age | Male | Female | Total |
|-------|---------|---------|---------|
| 25-34 | 120,100 | 9,319 | 8,293 |
| 35-44 | 62,808 | 9,584 | 8,293 |
| 18-24 | 45,498 | 8,567 | 5,509 |
| 45-54 | 20,553 | 6,352 | 4,990 |
| 55-64 | 5,917 | 6,708 | 5,188 |
| 65+ | 2,971 | 7,456 | 6,650 |
| Total | 257,847 | 127,824 | 385,488 |

How to improve data quality? (3)

- **Data Standardization** - disparate data sets are conformed to a common data format.

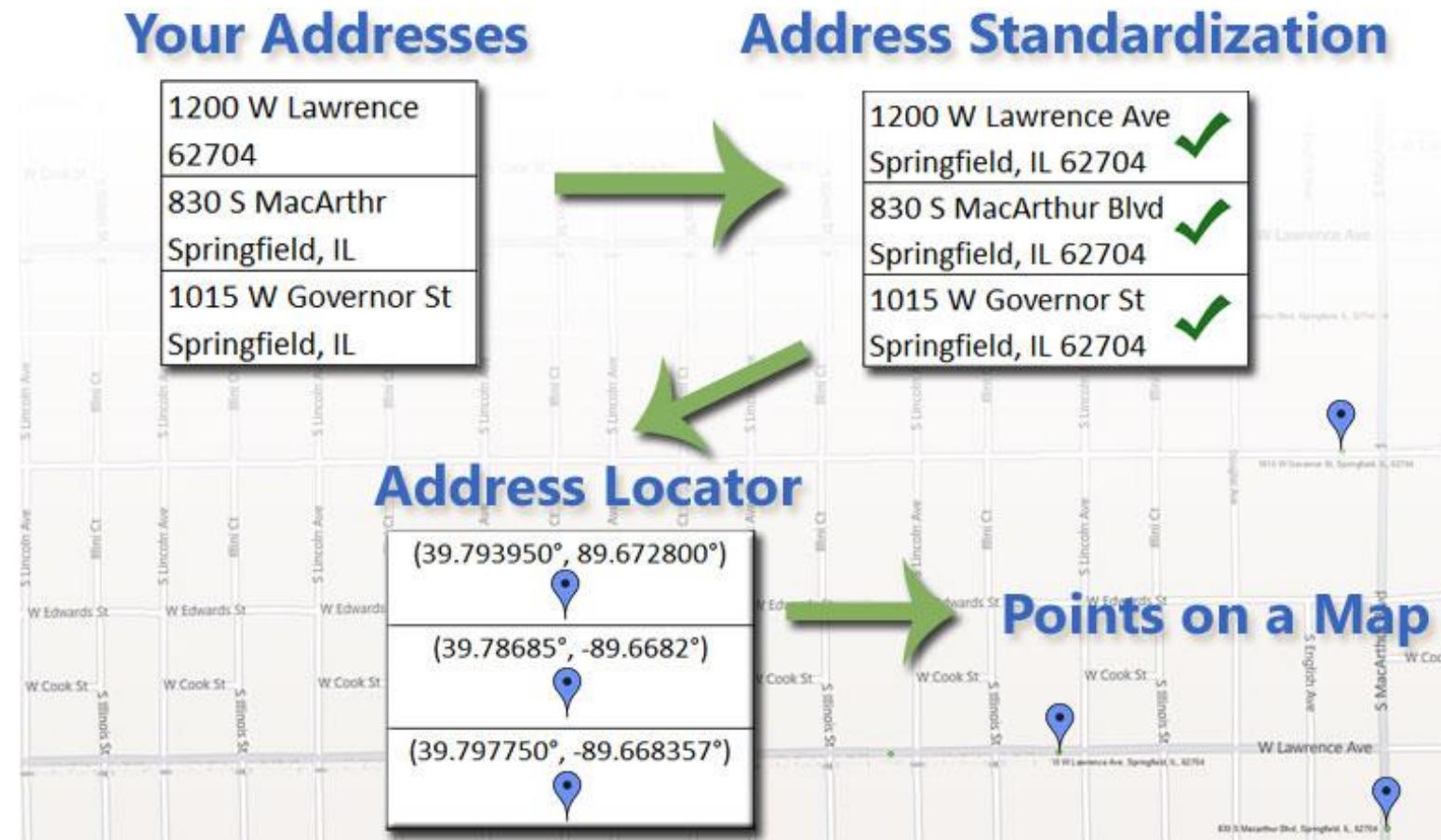
A set of rules and designs.



A healthcare domain data standardization example

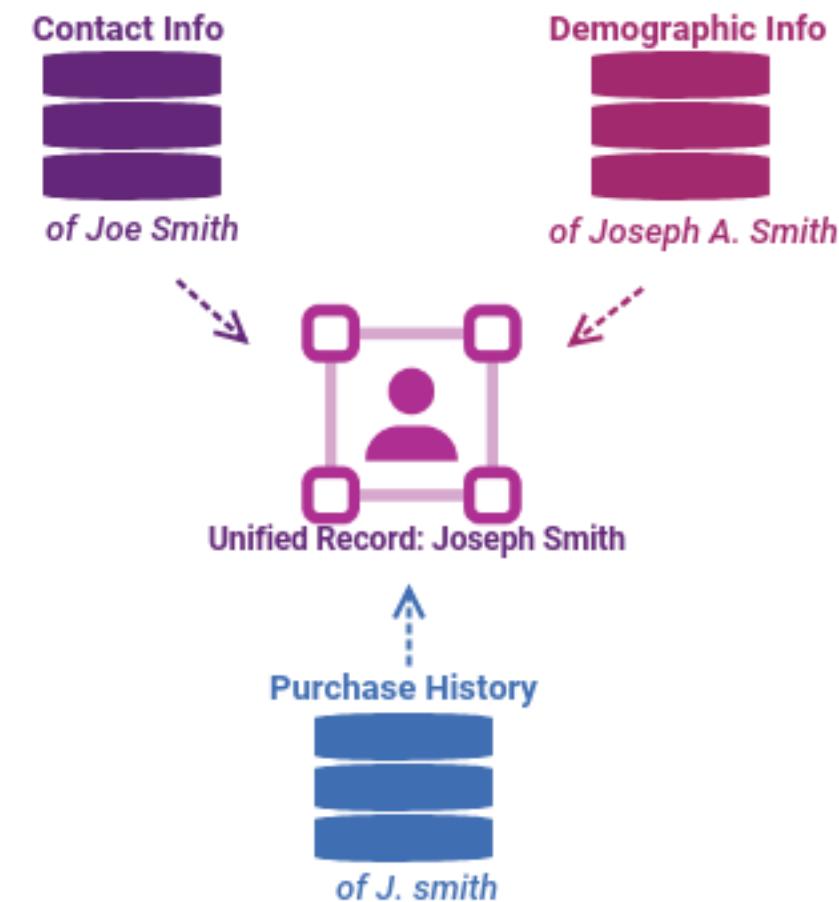
How to improve data quality? (4)

- **Geocoding** - The description of a location is transformed into coordinates that conform to U.S. and worldwide geographic standards.



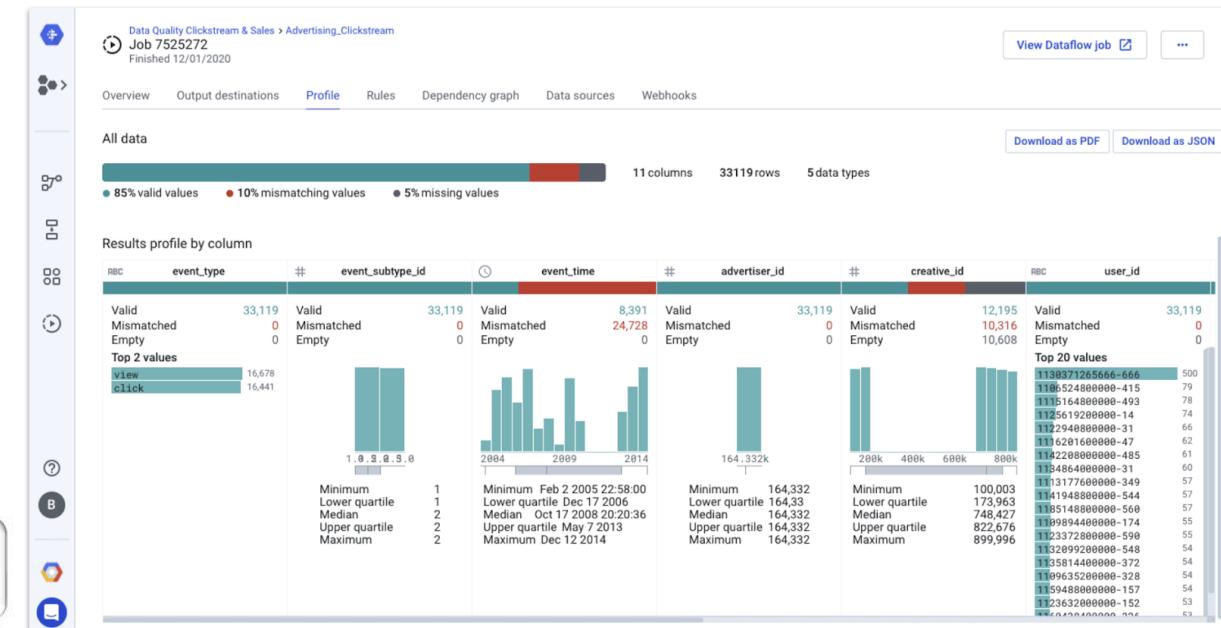
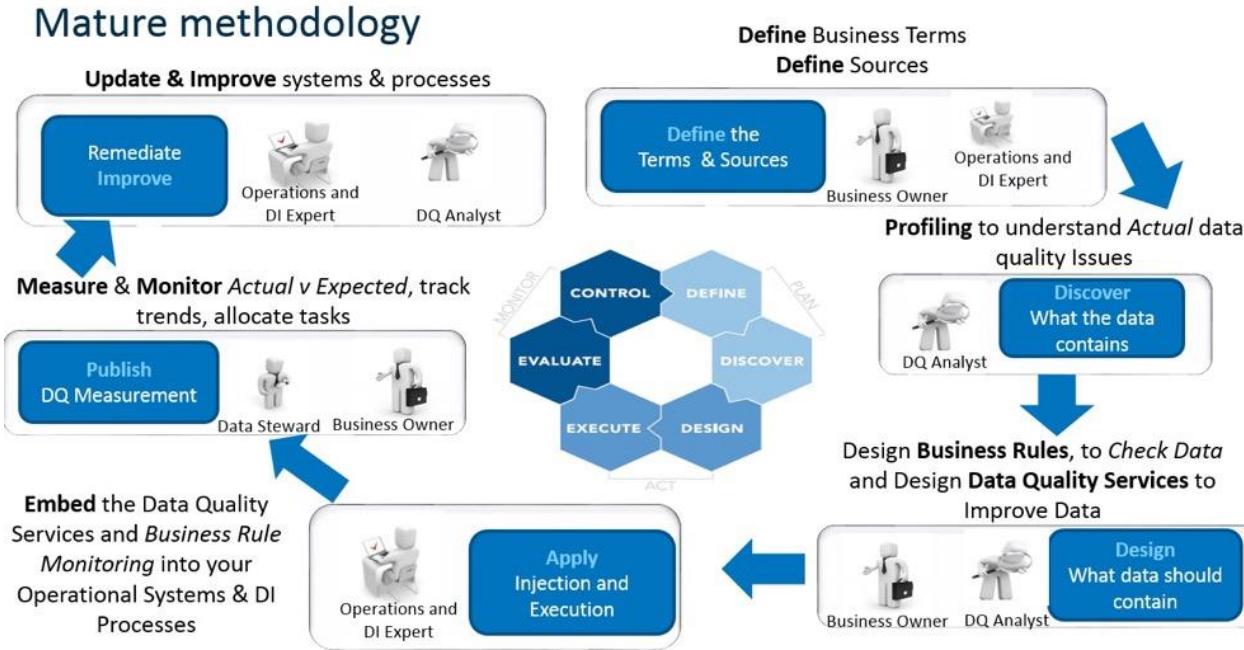
How to improve data quality? (5)

- Matching or Linking - identifies and merges matching pieces of information in big data sets. Finding records in a data set that refer to the same entity across different data sources (e.g., data files, books, websites, and databases)



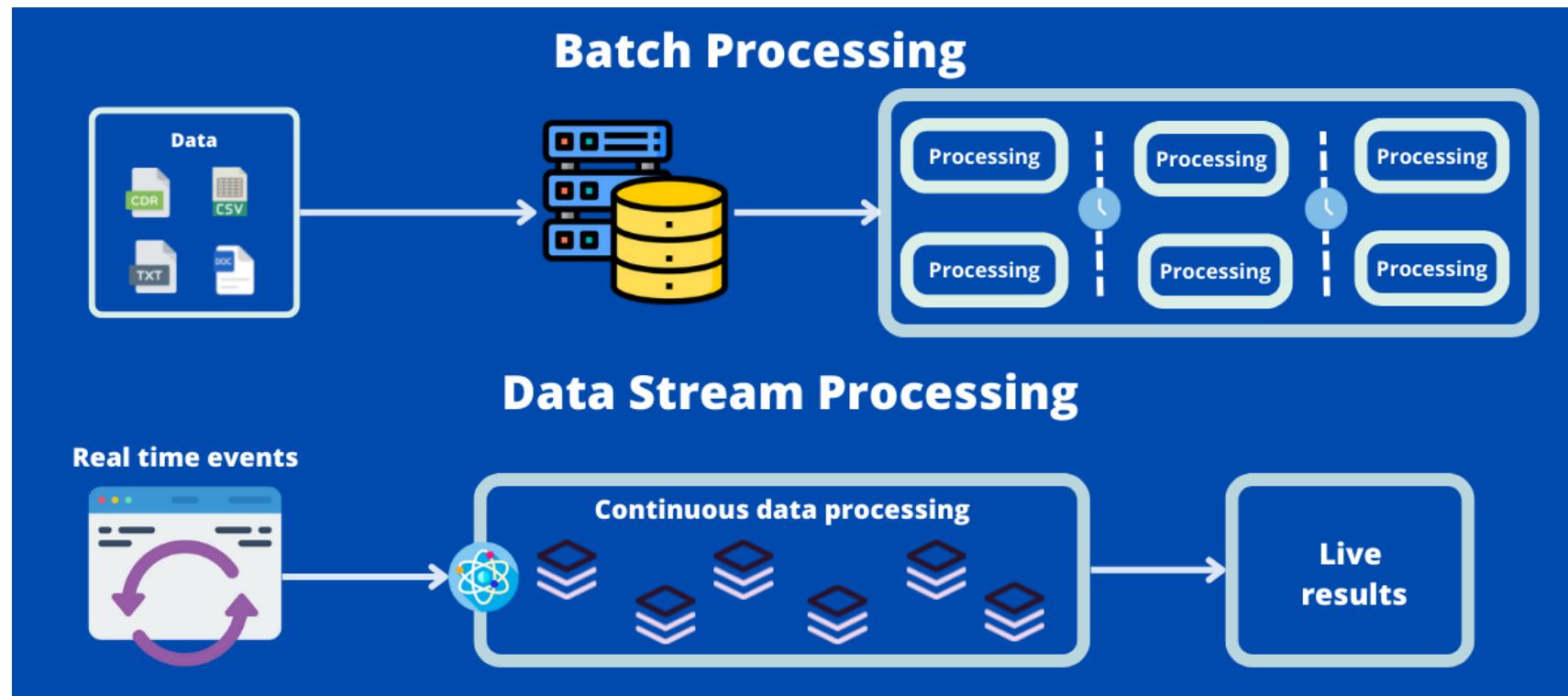
How to improve data quality? (6)

- **Data quality monitoring** - frequent data quality checks are essential. Data quality software in combination with machine learning can automatically detect, report, and correct data variations based on predefined business rules and parameters.



How to improve data quality? (7)

- **Batch and Real time** - Once the data is initially cleansed, an effective data quality framework should be able to deploy the same rules and processes across all applications and data types at scale over time.



What is data security?

- Data security is the process of safeguarding digital information throughout its entire life cycle to protect it from corruption, theft, or unauthorized access.
 - It covers everything—hardware, software, storage devices, and user devices; access and administrative controls; and organizations' policies and procedures.
- Data security uses tools and technologies that enhance visibility of a company's data and how it is being used. These tools can protect data through processes like data masking, encryption, and redaction of sensitive information. The process also helps organizations streamline their auditing procedures and comply with increasingly stringent data protection regulations.

Data security risks (1)

Organizations face an increasingly complex landscape of security threats with cyberattacks being launched by more sophisticated attackers. Some of the biggest risks to data security include:

- **Accidental Data Exposure**

Many data breaches are not a result of hacking but through employees accidentally or negligently exposing sensitive information. Employees can easily lose, share, or grant access to data with the wrong person, or mishandle or lose information because they are not aware of their company's security policies.

- **Insider Threats**

One of the biggest data security threats to any organization is its own employees. Insider threats are individuals who intentionally or inadvertently put their own organization's data at risk.

First American Financial Corp. Leaked Hundreds of Millions of Title Insurance Records

May 24, 2019

| Seller Information | | |
|---|------------------------------|--|
| Seller 1 Name: | [REDACTED] | |
| Seller 2 Name: | Divorced | |
| Current Marital Status: | Divorced | |
| Telephone Number(s): Seller 1: | [REDACTED] | |
| Seller 2: | [REDACTED] | |
| Email address: Seller 1: | [REDACTED] | |
| Seller 2: | [REDACTED] | |
| Current Mailing Address: | Street Address Scottsdale | City AZ State 85266 Zip |
| Forwarding Address: (After Sale of Property) | Street Address | |
| City _____ State _____ Zip _____ | | |
| Please complete the following information and return as soon as possible. (Be sure to include pool loans, water softener loans, & equity credit lines) | | |
| 1 st Mortgage: | Lender Name: SLS | Address: 5742 Lucent Blvd Suite 300 Highlands Ranch, CO 80129 |
| 2 nd Mortgage: Or EQUITY CREDIT LINE | Address: [REDACTED] | Loan No.: Phone No.: 800 315 4757 |

The Web site for Fortune 500 real estate title insurance giant First American Financial Corp. [NYSE:FAF] leaked hundreds of millions of documents related to mortgage deals going back to 2003, until notified this week by KrebsOnSecurity. The digitized records — including bank account numbers and statements, mortgage and tax records, Social Security numbers, wire transaction receipts, and drivers license images — were available without authentication to anyone with a Web browser.

Types of Insider Threats



Negligent

Insiders who pose an unintentional threat due to human error and lack of security awareness



Malicious

Current or former employees who abused their access to steal intellectual property for personal gains



Third - Party

Vendors who misuse their access and compromise the security of critical data

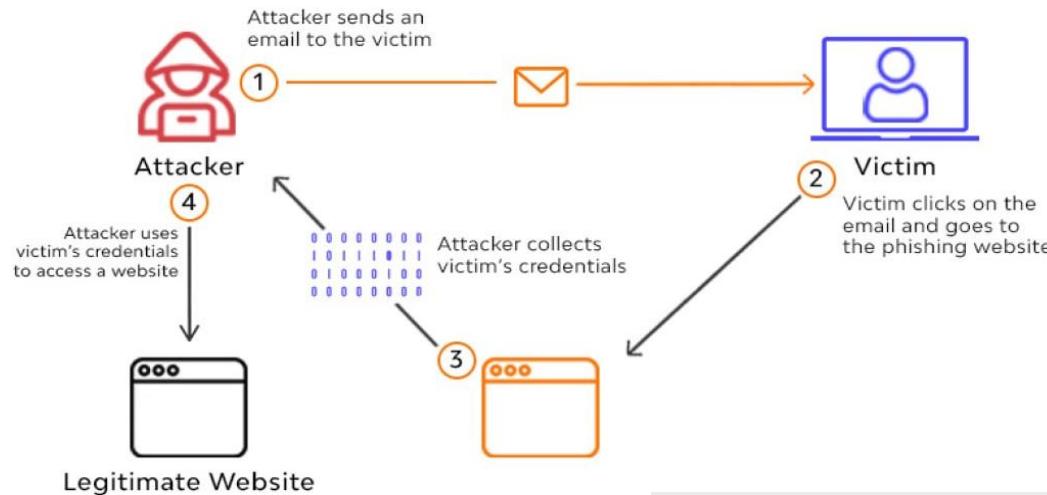
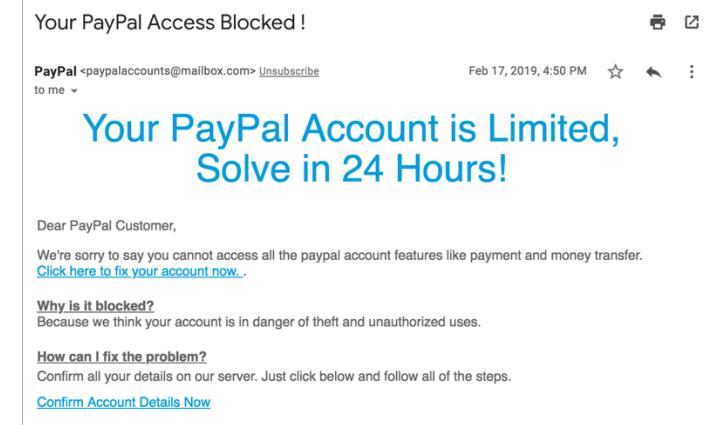
Data security risks (2)

• Phishing Attacks

In a phishing attack, a **cyber criminal** sends messages, typically via email, short message service (SMS), or instant messaging services, that **appear to be from a trusted sender**. Messages include **malicious links** or attachments that lead recipients to either download **malware** or visit a **spoofed website** that enables the attacker to steal their login credentials or financial information.

• Malware

Malicious software is typically spread through email- and web-based attacks. Attackers use malware to **infect computers and corporate networks** by exploiting vulnerabilities in their software, such as web browsers or web applications. Malware can lead to serious data security events like **data theft, extortion, and network damage**.



How to achieve data security? (1)

Organizations can use a wide range of data security methods to safeguard their data, devices, networks, systems, and users. Some of the most common types of data security, which organizations should look to combine to ensure they have the best possible strategy, include:

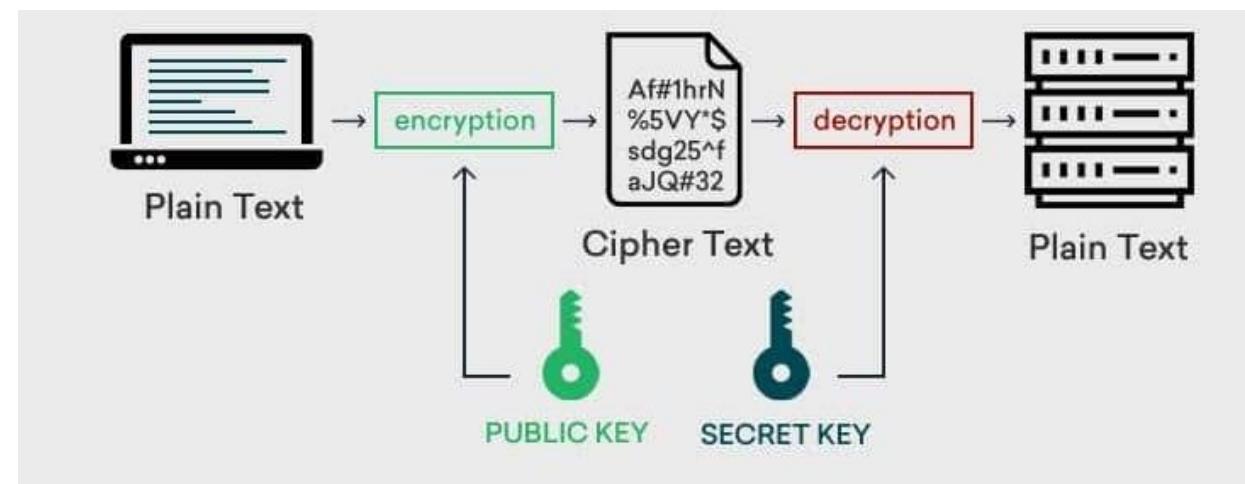
- **Regulation measures:**
 - Monitor user behavior and manage accounts
 - Enforce security policies
 - Provide security awareness training
 - Conduct proactive network monitoring
 - Consistently apply necessary software patches and updates on all systems
 - Implement malware protection to prevent attacks

How to achieve data security? (2)

- **Encryption**

Data encryption is the **use of algorithms to scramble data and hide its true meaning**. Encrypting data ensures messages can only be read by recipients with the appropriate decryption key. This is crucial, especially in the event of a data breach, because even if an attacker manages to gain access to the data, they will not be able to read it without the decryption key.

Data encryption also involves the use of solutions like tokenization, which protects data as it moves through an organization's entire IT infrastructure.



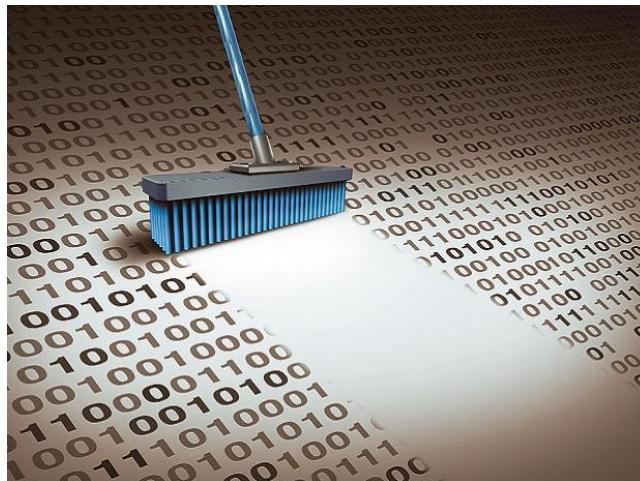
How to achieve data security? (3)

- **Data Erasure**

There will be occasions in which organizations no longer require data and need it permanently removed from their systems. Data erasure is an effective data security management technique that removes liability and the chance of a data breach occurring.

This is a software-based technique for **effectively overwriting electronically stored data** with random binary information as per a given standard.

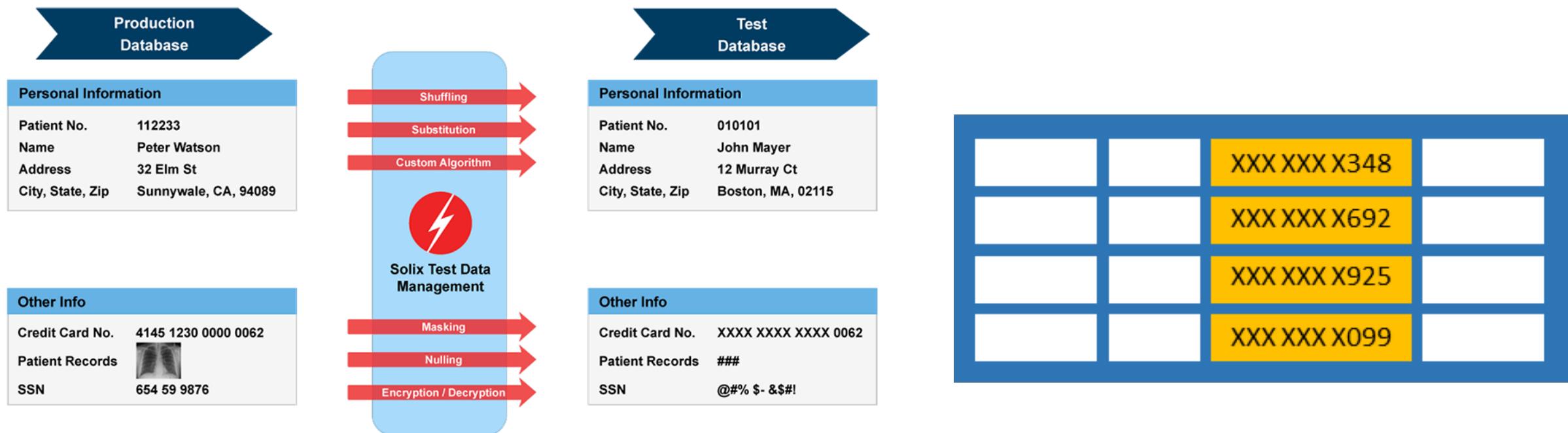
This is a necessary part of any secure hardware disposal or decommissioning process.



How to achieve data security? (4)

- **Data Masking**

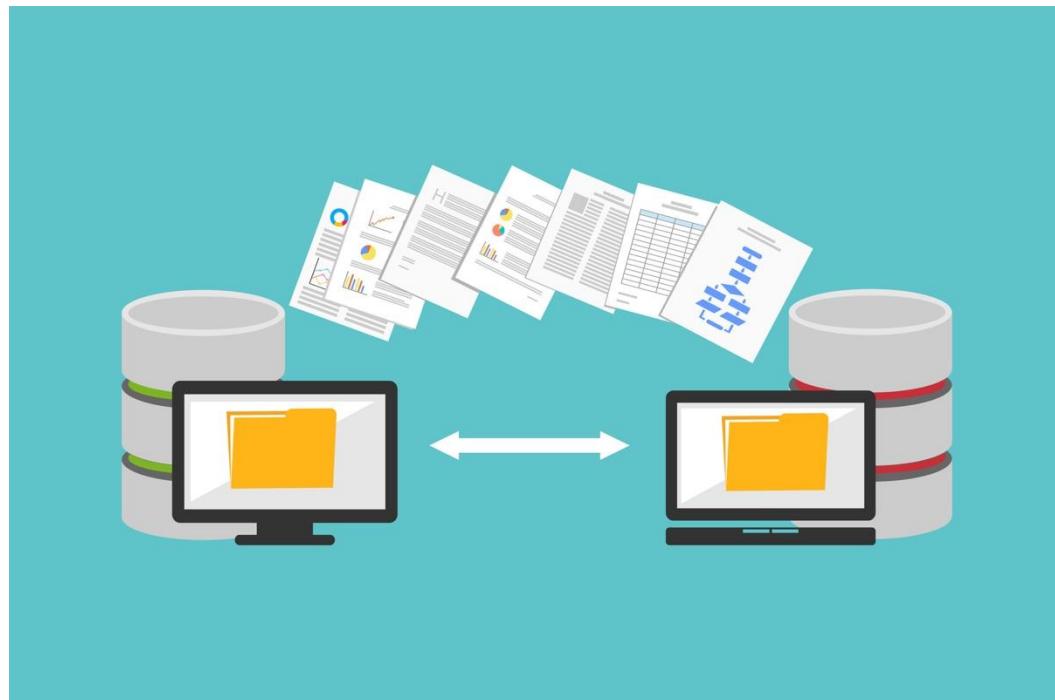
Data masking enables an organization to **hide data by obscuring and replacing specific letters or numbers**. This process is a form of encryption that renders the data useless should a hacker intercept it. The original message can only be uncovered by someone who has the code to decrypt or replace the masked characters.



How to achieve data security? (5)

- **Data Resiliency**

Organizations can mitigate the risk of accidental destruction or loss of data **by creating backups or copies of their data**. Data backups are vital to protecting information and ensuring it is always available. This is particularly important **during a data breach or ransomware attack**, ensuring the organization can restore a previous backup.



TYPES OF BACKUP: FULL, DIFFERENTIAL, AND INCREMENTAL

Full Backups: Entire data set, regardless of any previous backups or circumstances.



Differential Backups: Additions and alterations since the most recent full backup.



Incremental Backups: Additions and alterations since the most recent incremental backup.

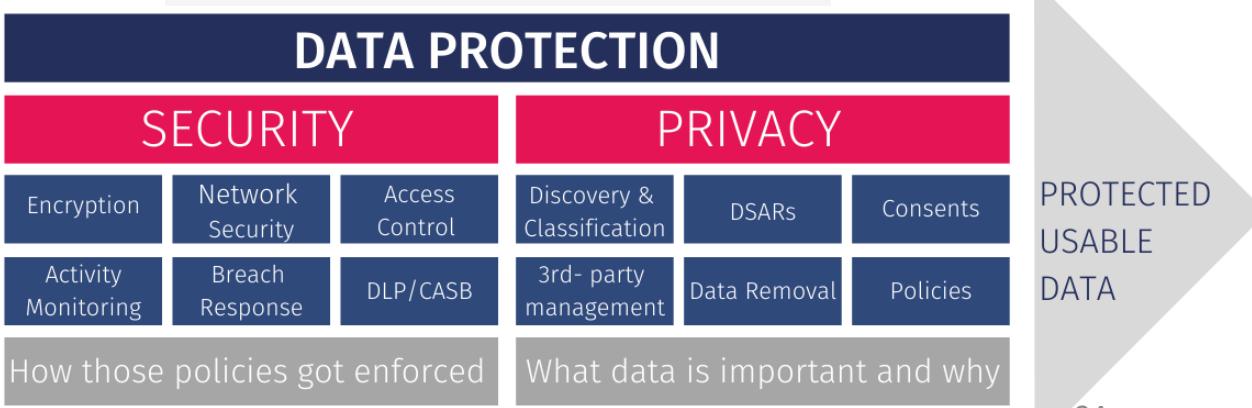
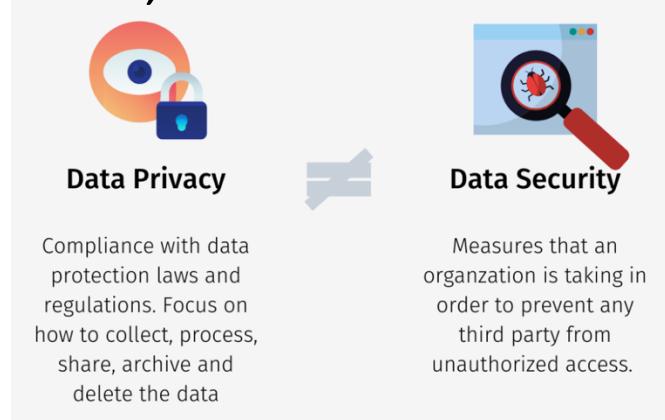


Initial Full Backup ● 1st Backup 2nd Backup 3rd Backup 4th Backup 5th Backup
Data subject to backup

Data privacy

Data privacy generally means the **ability** of a person **to determine** for themselves **when, how, and to what extent personal information about them is shared with or communicated to others, or being used.**

This personal information can be one's name, location, contact information, or online or real-world behavior.



Data privacy's focus

- Data Privacy or Information privacy is a part of the data protection area that deals with the **proper handling of data** focusing on compliance with **data protection regulations**.
- Data Privacy is centered around **how data should be collected, stored, managed, and shared** with any third parties, as well as compliance with the applicable privacy laws (such as California Consumer Privacy Act- CCPA or General Data Protection Regulation GDPR).

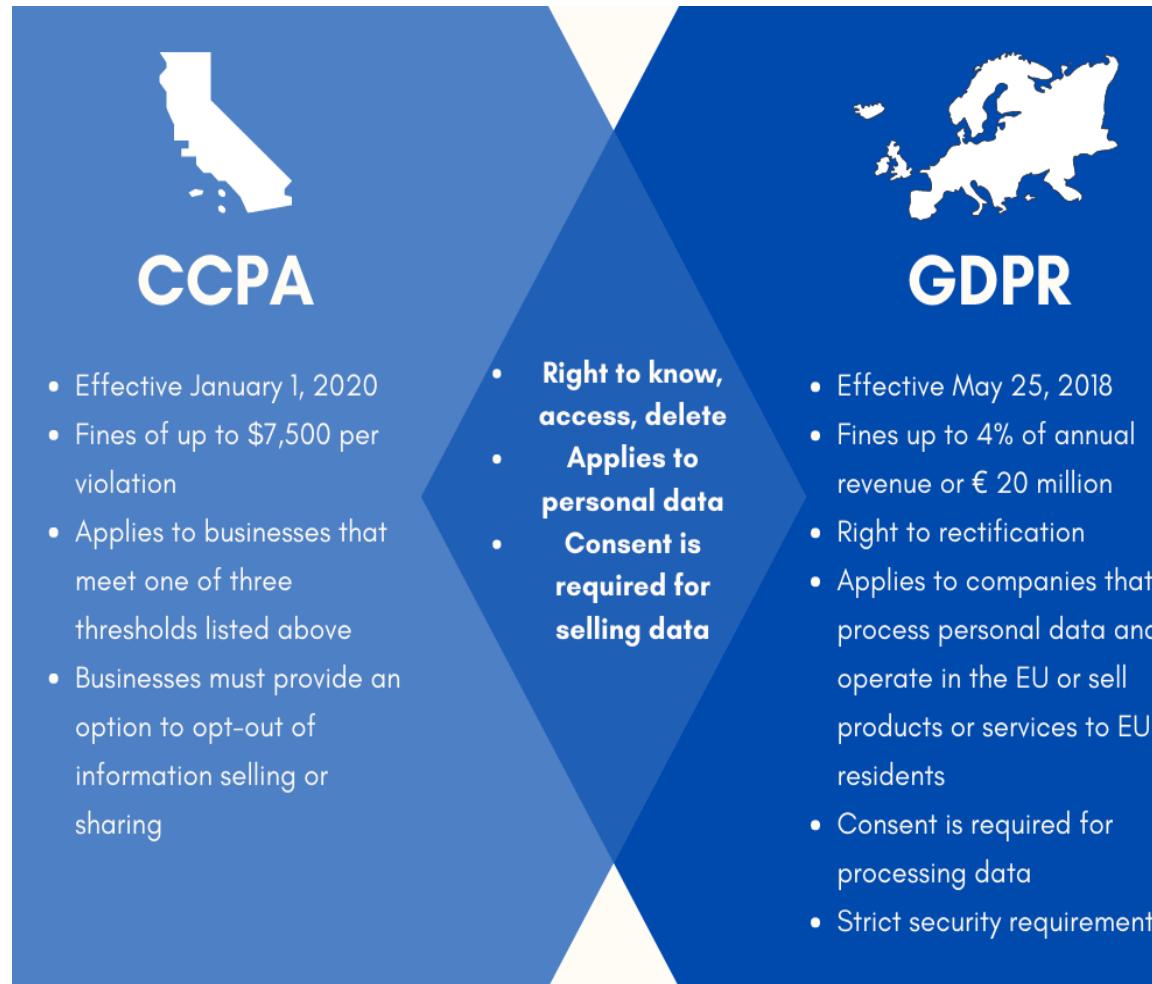
Data privacy regulations

- **General Data Protection Regulations (GDPR) in Europe**

The 2018 GDPR legislation is a piece of law that protects the personal data of **European** citizens. It aims to increase people's control and privacy rights over their data and places strict controls on how organizations process that information. GDPR ensures that organizations process personal data securely and protect it from unauthorized processing, accidental loss, damage, and destruction.

- **California Consumer Privacy Act (CCPA) in California, US**

The CCPA aims to give **California**'s consumers more control over how businesses collect their personal data. This includes the right to know what information a business has and how it is shared or used, the right to delete that information, the right to opt out of that data being sold to third parties, and the right to avoid discrimination for exercising these CCPA rights. Organizations must provide consumers with notice of their privacy practices.



Data privacy regulations

- **Health Insurance Portability and Accountability Act (HIPAA) in US**

HIPAA of 1996 is a **United States** Act of Congress enacted federal law. It protects patients' health data from being exposed without their consent or knowledge. HIPAA contains a privacy rule, which addresses the disclosure and use of patient information and ensures that data is properly protected. It also has a security rule, which protects all individually identifiable health information that an organization creates, maintains, receives, or transmits electronically.

- **Personal Data (Privacy) Ordinance (PDPO) in HK**

The purpose of this **1995 ordinance** is to protect the privacy rights of a person in regard to his personal data, i.e., the Data Subject: the information which relates to a living person and can be used to identify that person and it exists in a form in which access or processing is practicable. Examples of data subject protected by this ordinance include name, address, phone number, identity card number, photo, medical record and employment records. The data user, who collects, holds, or process this data is liable for any unlawful or wrongful use of this data.

| TOP 10 CONSIDERATIONS FOR A HIPAA-COMPLIANT WEBSITE | | | |
|---|-------------------------------------|---|------------------------------------|
|  | HIPAA PRIVACY RULE |  | HIPAA SECURITY RULE |
|  | SSL ENCRYPTION |  | HIPAA-COMPLIANT WEBSITE PLATFORM |
|  | BUSINESS ASSOCIATE AGREEMENTS |  | HEALTHCARE FOCUS OF INFRASTRUCTURE |
|  | SECURITY OF DATA CENTER & AUDITING |  | ONSITE AND OFFSITE BACKUPS |
|  | MANAGED MULTI-FACTOR AUTHENTICATION |  | MANAGED FIREWALL |

6 保障資料原則 PCPD.org.hk

1 收集目的及方式 Collection Purpose & Means

資料使用者必須說明收集的目的，收集個人的個人資料，並以適當的方式。

Personal data must be collected in a lawful and fair way, for a purpose directly related to a business or other legitimate aim.

All practicable steps shall be taken to notify the data subjects of the purpose for which personal data is to be processed, where necessary, and to obtain their consent.

Data collection should be necessary but not excessive.

2 準確性儲存及保留 Accuracy & Retention

資料使用者須保證所儲存的個人資料準確，資料的保準確性。

Personal data must be accurate and not kept for longer than is necessary to fulfil the purpose for which it is stored.

3 使用 Use

個人資料只能用於其被收集的目的或直接相關的目的。

Personal data is used for the purpose for which the data is received or for a directly related purpose, where necessary and explicit consent is obtained from the data subject.

4 保安措施 Security

資料使用者必須採取實可行的步驟，保護個人資料不會未經許可地被竊取、滅失、毀壞、或失誤。

A data user needs to take practical steps to safeguard personal data from unauthorised or accidental access, processing, loss or use.

5 透明度 Openness

資料使用者必須將個人資料的政策和行事方式，向其資料的個人資料使用者說明。

A data user must make known to the public its personal data policies and practices, types of personal data it holds and how the data is used.

6 查閱及更正 Data Access & Correction

資料使用者有權查詢其個人資料，若發現有關個人資料錯誤，可以更正。

A data subject must be given access to his personal data and to make corrections where the data is inaccurate.

香港個人資料私隱專員公署
Office of the Privacy Commissioner for Personal Data, Hong Kong

- The six data protection principles form the base of the Ordinance.
- Data users must comply with the six data protection principles in the collection, holding, accuracy, retention period, security, privacy policy and access to and correction of personal data.

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Why is data privacy regulation important?

- **For individuals**

Privacy laws around the world aim to give back individuals control over their data, empowering them to know how their data is being used, by whom and why, giving them control over how their personal data is being processed and used.

Organizations that collect personal data are obligated to respond to those questions and manage personal data in a compliant way. According to Gartner's predictions for the future of privacy, privacy is today what "organic" or "cruelty-free" was in the past decade.

- **From A Business Perspective**

Businesses can not operate without processing personal data in some way. However, in order to stay compliant, companies now have to manage personal data in a transparent and compliant way, be accountable for personal data they process, and adhere to privacy principles.

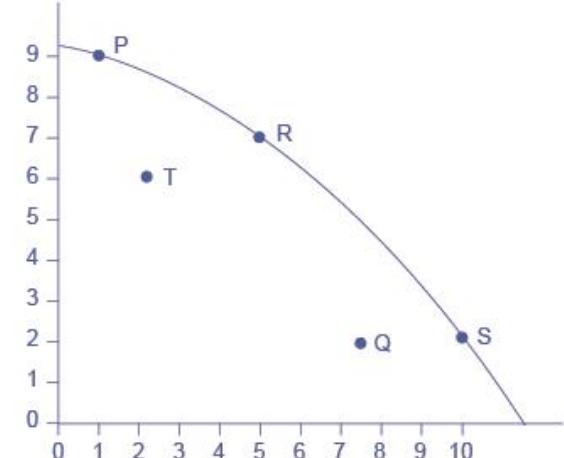
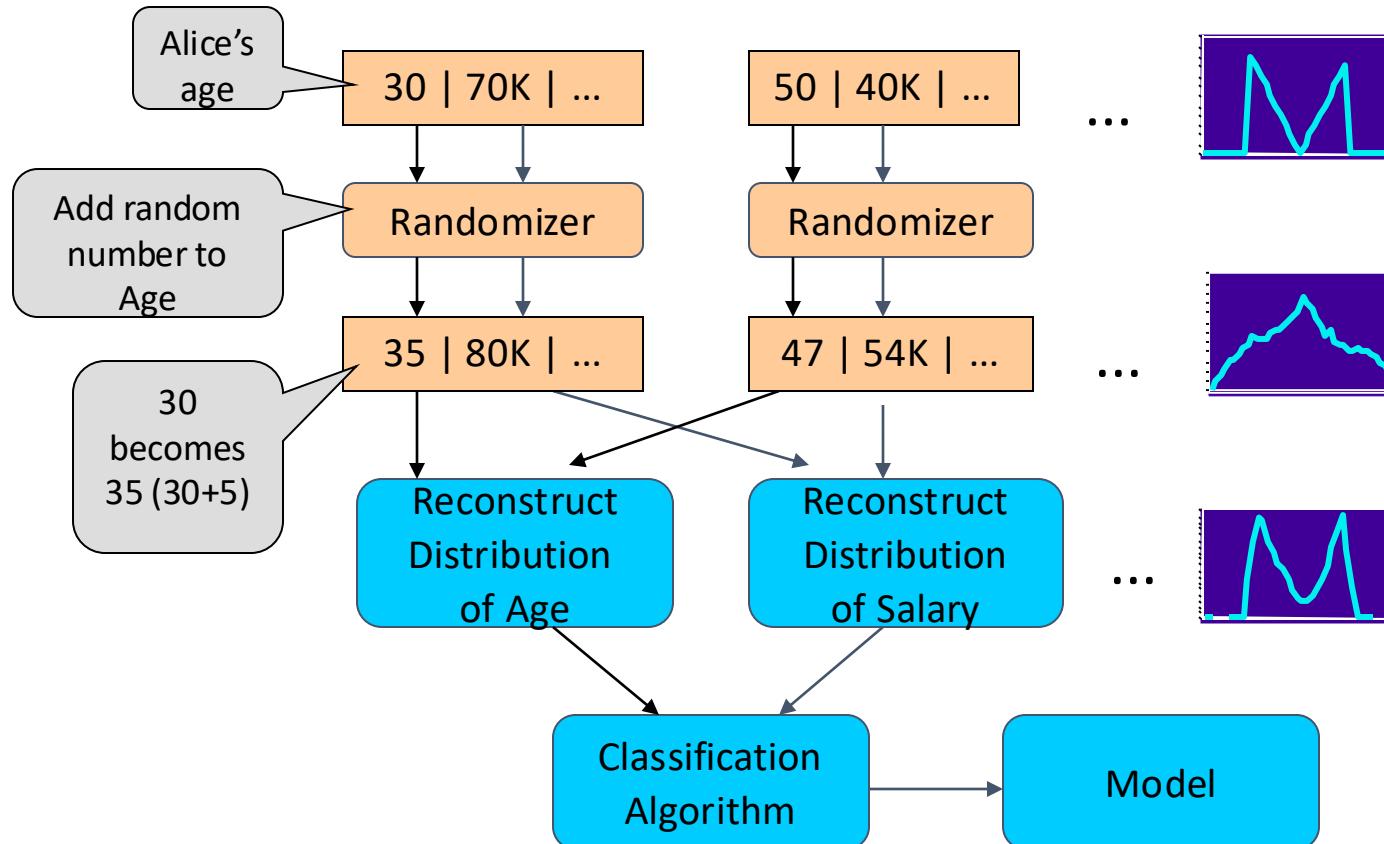
Otherwise, they risk huge regulatory fines, loss of customers' trust, investor appeal, and data breaches.

Importance of transparency

- In this age of **data economy**, true company value lies in the collected personal data. This means data is an asset worthy of protecting and keeping.
- What companies keep forgetting is that the personal data of individuals processed by the companies are only borrowed.
- Privacy laws enable individuals to exercise their rights, such as the **right to be forgotten**, and in certain circumstances, **individuals can take back ownership of their data**.
- In order for companies to keep the data and keep the trust, they will have to demonstrate transparency by openly communicating how they process and manage personal data.

Privacy preserving methods: data perturbation

- Perturb data with value distortion
 - User provides $x_i + r$ instead of x_i
 - r is a random value
 - Uniform, uniform distribution between $[-\alpha, \alpha]$
 - Gaussian, normal distribution with $\mu = 0, \sigma$



Privacy-performance tradeoff
More noises
higher privacy, lower performance

Privacy preserving methods: anonymity

- A release of data is said to have the **k-anonymity property** if the information for each person contained in the release **cannot be distinguished from at least k-1 other individuals** whose information also appear in the release.
- Hiding a person among k of them.



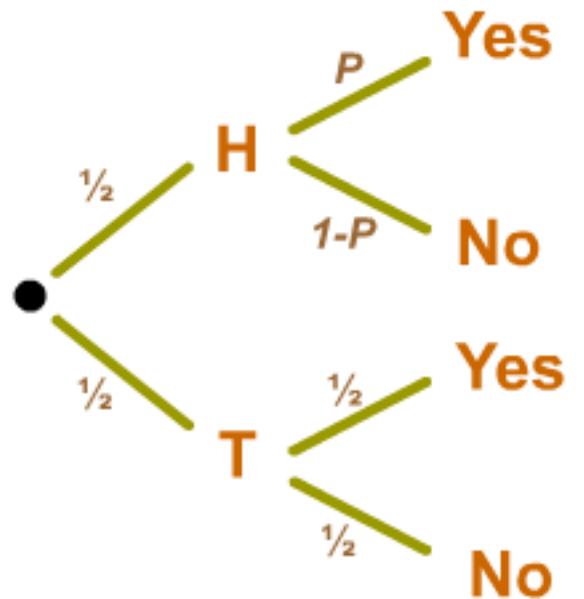
| Bob | |
|-------|-----|
| Zip | Age |
| 47678 | 27 |

A 3-diverse patient table

| Zipcode | Age | Salary | Disease |
|---------|-----|--------|----------------|
| 476** | 2* | 20K | Gastric Ulcer |
| 476** | 2* | 30K | Gastritis |
| 476** | 2* | 40K | Stomach Cancer |
| 4790* | ≥40 | 50K | Gastritis |
| 4790* | ≥40 | 100K | Flu |
| 4790* | ≥40 | 70K | Bronchitis |
| 476** | 3* | 60K | Bronchitis |
| 476** | 3* | 80K | Pneumonia |
| 476** | 3* | 90K | Stomach Cancer |

Privacy preserving methods: randomized response

- **Randomized response**: allows respondents to respond to sensitive issues (such as criminal behavior) while maintaining confidentiality.
 - For example, in an interview, “did you go to the bar last weekend?”.
 - Before they answer, they flip a coin. They are then instructed to answer “yes” or “no” randomly if the coin comes up tails, and truthfully, if it comes up heads.

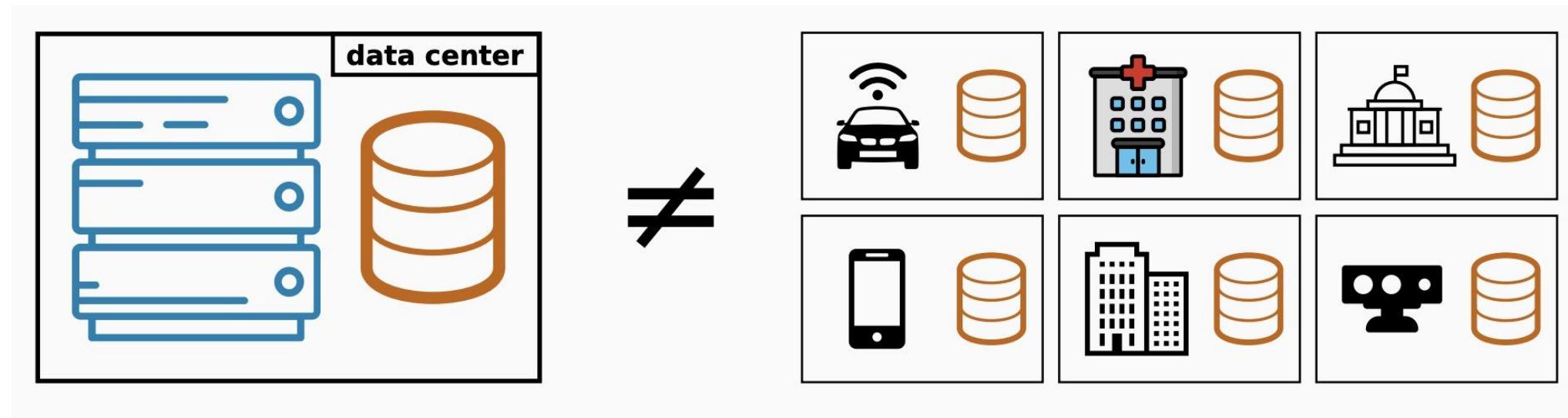


If for example, we get 60% of “yes” and 40% of “no”, then we kind of know the true “yes” rate.

Solving this equation: $0.25+0.5p = 0.6$, $0.25+0.5(1-p) = 0.4$

Privacy preserving methods: federated learning (1)

- The standard setting in Machine Learning (ML) considers a centralized dataset processed in a tightly integrated system.
- But in the real world **data is often decentralized across many parties**.



Privacy preserving methods: federated learning (2)

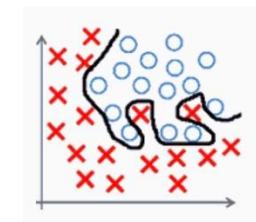
- Sending the data may be too costly
 - Self-driving cars are expected to generate several TBs of data a day
 - Some wireless devices have limited bandwidth/power



- Data may be considered too sensitive
 - We see a growing public awareness and regulations on data privacy
 - Keeping control of data can give a competitive advantage in business and research

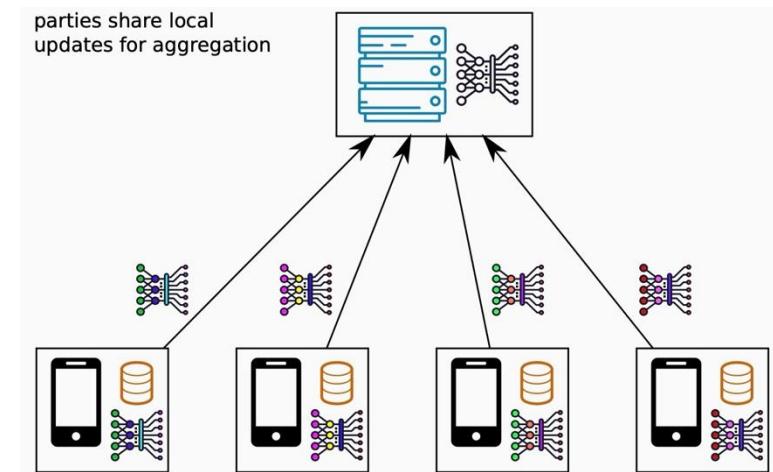


- The local dataset may be too small and biased
 - Bad predictive performance (e.g., due to overfitting)
 - Non-statistically significant results (e.g., medical studies)
 - Not representative of the target distribution



Privacy preserving methods: federated learning (3)

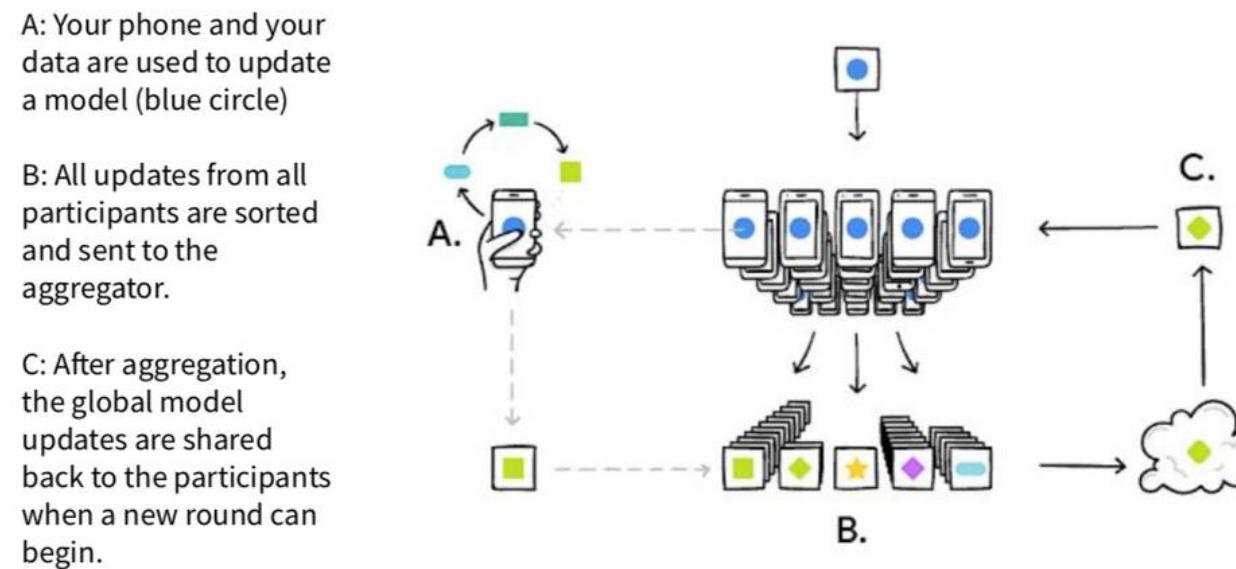
- Federated learning is a machine learning technique that **trains an algorithm across multiple decentralized edge devices or servers holding local data samples, without exchanging them.**
- This approach stands in contrast to traditional centralized machine learning techniques where all the local datasets are uploaded to one server, as well as to more classical decentralized approaches which often assume that local data samples are identically distributed.



In 2016, the term FL was first coined by Google researchers

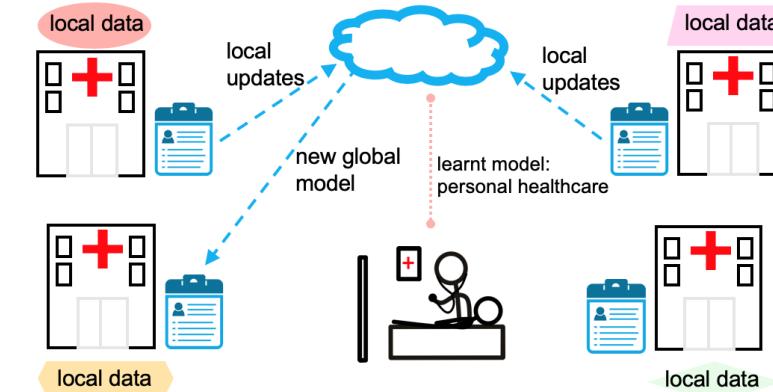
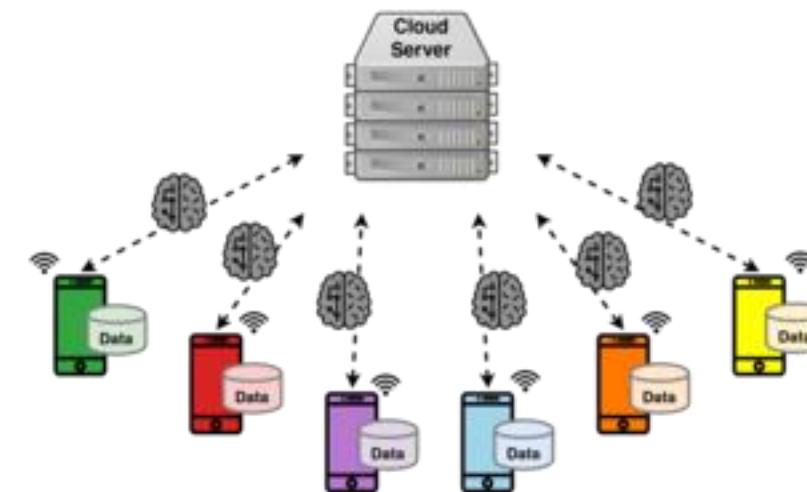
Privacy preserving methods: federated learning (4)

- Federated learning enables multiple agents to **build a common, robust machine learning model without sharing data**, thus allowing to address critical issues such as data privacy, data security, data access rights and access to heterogeneous data. Its applications are spread over a number of industries including defense, IoT, and pharmaceuticals.



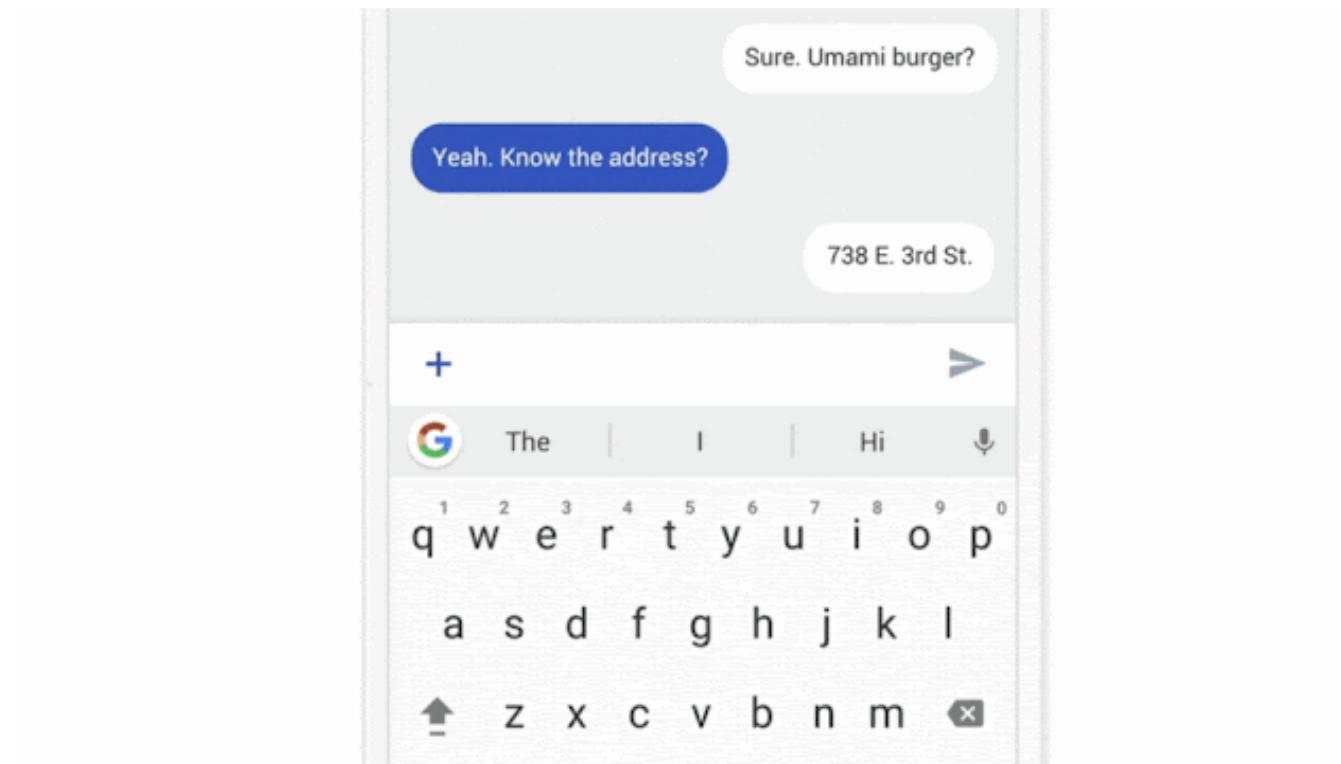
Privacy preserving methods: federated learning (5)

- Cross-device federated learning
 - Smart phones, apps, IoT, edge devices
 - Massive number of parties (up to 10^{10})
 - Small dataset per party (could be size 1)
 - Limited availability and reliability
 - Some parties may be malicious
- Cross-silo federated learning
 - Institutions, organizations, hospitals, etc.
 - Small number of parties (2-100)
 - Medium to large dataset per party
 - Reliable parties, almost always available
 - Parties are typically honest



Privacy preserving methods: federated learning (6)

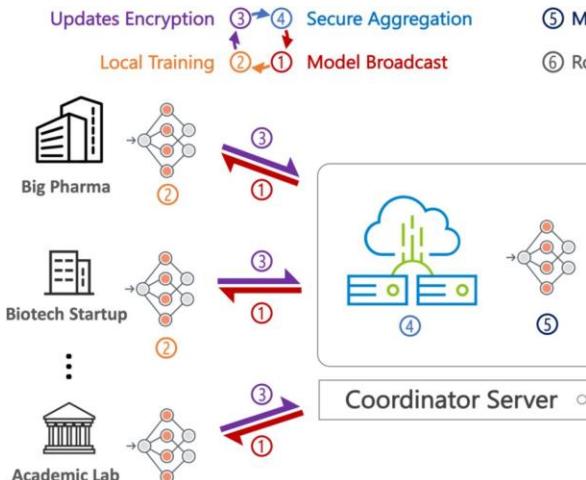
- Examples
 - Google's Gboard on Android, next typing word prediction federated learning model



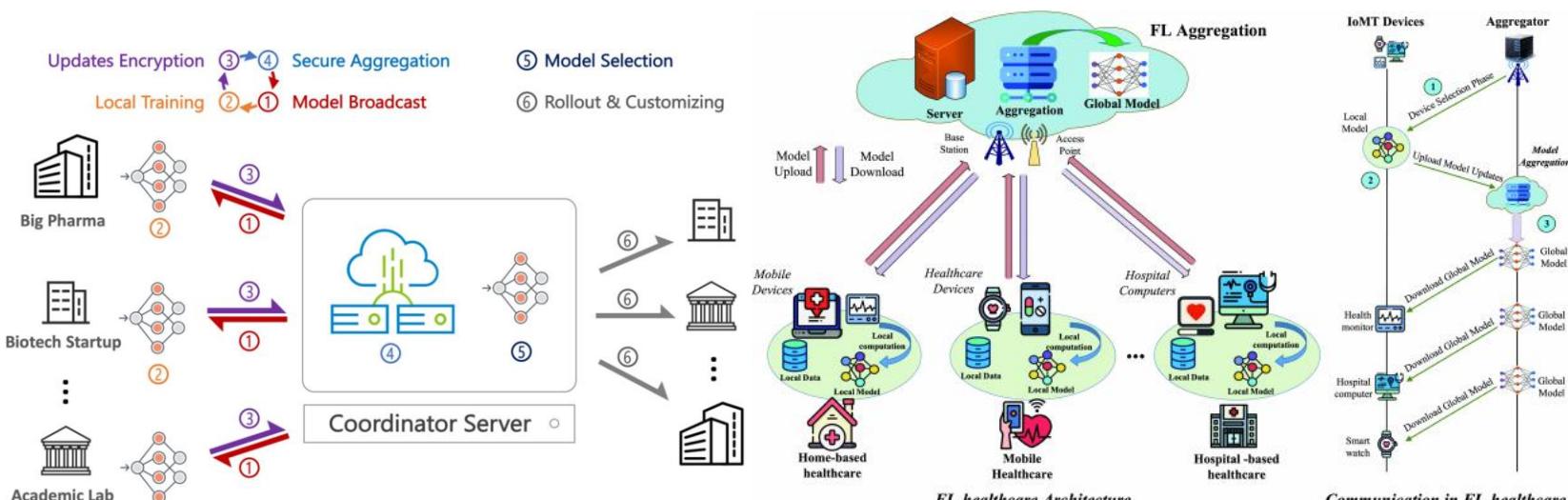
Privacy preserving methods: federated learning (7)

- Examples in healthcare

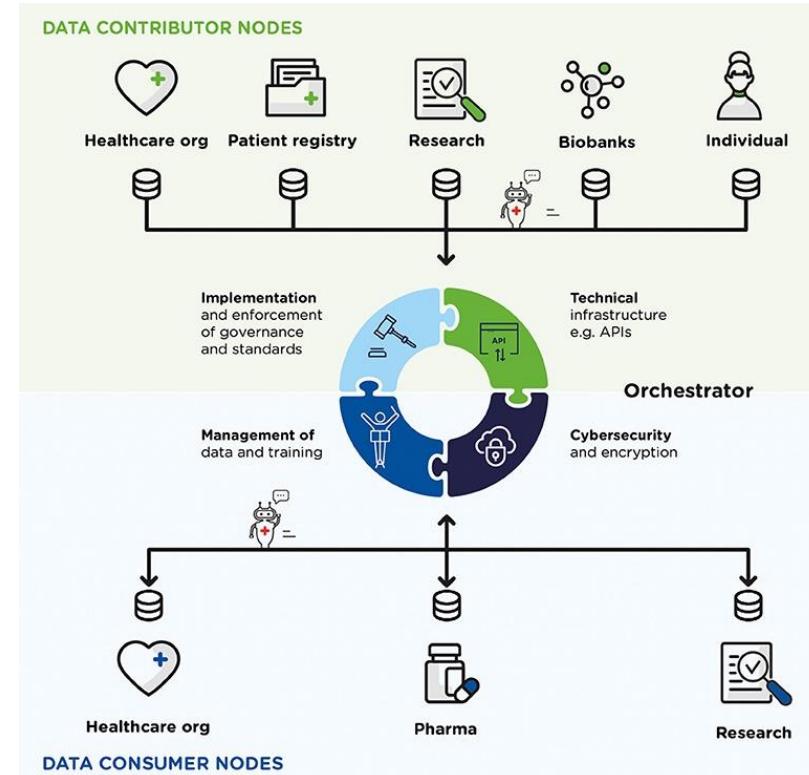
- Healthcare data are scarce, sensitive, and distributed
- Data-driven medicine (e.g., drug discovery: the process by which new candidate medications are discovered).
- Digital healthcare (digital care programs, technologies with health, healthcare, living, and society to enhance the efficiency of healthcare delivery and to make medicine more personalized and precise).



Drug discovery



Digital healthcare



Privacy preserving methods: federated learning (8)

- Challenges
 - Statistical and resource heterogeneity
 - Personalization
 - Communication efficiency
 - Privacy preserving

Thanks for your attention!

Appendix

1. <https://dataprivacymanager.net/5-things-you-need-to-know-about-data-privacy/>
2. <https://www.fortinet.com/resources/cyberglossary/data-security#:~:text=Data%20security%20is%20the%20process,and%20organizations'%20policies%20and%20procedures.>
3. <https://www.heavy.ai/technical-glossary/data-quality>