# **APPENDIX-I**

# SENTIMENT ANALYSIS - SMARTPHONE REVIEW

# REQUIRED INSTALLATIONS

1 !pip install autocorrect

Looking in indexes: <a href="https://pypi.org/simple">https://us-python.pkg.dev/colab-wheels/</a> Requirement already satisfied: autocorrect in /usr/local/lib/python3.7/dist-packages

**REQUIRED LIBRARIES** 

7

```
1
    import numpy as np
    import pandas as pd
    import matplotlib.pyplot as plt
    import seaborn as sns
4
    %matplotlib inline
5
6
7
    import time
    import warnings
8
    warnings.filterwarnings(action='ignore')
1
    from bs4 import BeautifulSoup
    import re
2
    import nltk
3
    from nltk.stem import SnowballStemmer
4
5
    from nltk.stem import WordNetLemmatizer
    from nltk.corpus import stopwords
6
7
    from autocorrect import Speller
    from gensim.utils import simple_preprocess
8
9
    from sklearn.feature extraction.text import CountVectorizer, TfidfVectorizer, ENGLISH
10
    from wordcloud import WordCloud
    from sklearn.model selection import train test split
1
2
    from sklearn.linear model import LogisticRegression
3
4
    from sklearn.ensemble import RandomForestClassifier
5
    from sklearn import svm
    from sklearn.ensemble import AdaBoostClassifier
6
```

from sklearn.naive bayes import MultinomialNB

from sklearn.neighbors import KNeighborsClassifier

```
9
10 import tensorflow as tf
11 from tensorflow.keras.models import Sequential
12 from tensorflow.keras.layers import Dense, Dropout
13 from tensorflow.keras.callbacks import EarlyStopping
14
15 from sklearn.metrics import classification_report, accuracy_score, precision_score, r
```

# **READING DATASET**

```
1 df = pd.read_csv('/content/Dataset.csv')
```

1 df.head()

	Unnamed:	asin	Brand	Item	name	rate	date	verified
0	0	B0000SX2UC	Nokia	Dual- Band / Tri- Mode Sprint PCS Phone	Janet	NEUTRAL	October 11, 2005	False
◀								<b>+</b>

1 df.shape (67986, 11)

# **PRE-PROCESSING**

## REMOVING UNWANTED COLUMNS

1 df[['title', 'body', 'rate']].head()

rate	body	title	
NEUTRAL	I had the Samsung A600 for awhile which is abs	Def not best, but not worst	0
NEGATIVE	Due to a software issue between Nokia and Spri	Text Messaging Doesn't Work	1
POSITIVE	This is a great, reliable phone. I also purcha	Love This Phone	2
	I love the phone and all, because I really		_

```
1 # Combinging the title and body columns
2 df['body'] = df['title'] + ' ' + df['body']

1 # dropping all columns except body and rate
2 df1 = df.drop(['Unnamed: 0','asin','Item','Brand','name','date','title','verified','h

1 df1.head()
```

	rate	body
0	NEUTRAL	Def not best, but not worst I had the Samsung
1	NEGATIVE	Text Messaging Doesn't Work Due to a software
2	POSITIVE	Love This Phone This is a great, reliable phon
3	NEUTRAL	Love the Phone, BUT! I love the phone and a
4	POSITIVE	Great phone service and options, lousy case! T

## **▼ TREATING NULL & DUPLICATE VALUES**

```
1 df1.isna().sum()
   rate
           0
   body
           30
   dtype: int64
1 df1 = df1.dropna(subset=['body'])
1
  df1.isna().sum()
         0
   rate
   body
   dtype: int64
1 ## Check duplicate
2 df1.duplicated().sum()
   5675
1 # Dropping all duplicate valued rows
2 df1 = df1.drop_duplicates(ignore_index=True)
1 df1.shape
   (62281, 2)
1 # Checking the distribution of TARGET column
```

## DENOISE THE BODY

```
1 # Removing the html strips
 2 def strip html(text):
     soup = BeautifulSoup(text, "html.parser")
     return soup.get_text()
 6 # Removing the square brackets
7 def remove_between_square_brackets(text):
     return re.sub('\[[^]]*\]', '', text)
10 # Removing the noisy text
11 def denoise_text(text):
     text = strip_html(text)
13
     text = remove_between_square_brackets(text)
14
     return text
 1 # Applying denoise function on Body column
 2 df1['body'] = df1['body'].apply(denoise_text)
```

1 df1.head()

	rate	body
0	NEUTRAL	Def not best, but not worst I had the Samsung
1	NEGATIVE	Text Messaging Doesn't Work Due to a software
2	POSITIVE	Love This Phone This is a great, reliable phon
3	NEUTRAL	Love the Phone, BUT! I love the phone and a
4	POSITIVE	Great phone service and options, lousy case! T

## **REMOVING SPECIAL CHARACTERS**

```
1 # Define function for removing special characters
2 def remove_special_characters(text, remove_digits=True):
3    pattern=r'[^a-zA-z0-9\s]'
4    text=re.sub(pattern,'',text)
5    text = re.sub(r"[^A-Za-z0-9^,!.\/'+-=]", " ", text)
6    text = re.sub(r"what's", "what is ", text)
7    text = re.sub(r"\'s", " is", text)
8    text = re.sub(r"\'ve", " have ", text)
```

```
9
      text = re.sub(r"can't", "cannot ", text)
      text = re.sub(r"n't", " not ", text)
10
      text = re.sub(r"I'm", "i am ", text)
11
      text = re.sub(r"i'm", "i am ", text)
12
      text = re.sub(r"\'re", " are ", text)
13
      text = re.sub(r"\'d", " would ", text)
14
      text = re.sub(r"\'ll", " will ", text)
15
      text = re.sub(r",", " ", text)
16
      text = re.sub(r"\.", " ", text)
17
      text = re.sub(r"!", " ! ", text)
18
      text = re.sub(r"\^^", "", text)
19
      text = re.sub(r"\/", " ", text)
20
      text = re.sub(r"\^", " ^ ", text)
21
      text = re.sub(r"\+", " + ", text)
22
      text = re.sub(r"\-", " - ", text)
23
      text = re.sub(r"\=", " = ", text)
24
      text = re.sub(r"'", " ", text)
25
26
      return text
1 # Applying special character removal function on body column
 2 df1['body'] = df1['body'].apply(remove_special_characters)
```

### 1 df1.head()

body	rate	
Def not best but not worst I had the Samsung A	NEUTRAL	0
Text Messaging Doesnt Work Due to a software i	NEGATIVE	1
Love This Phone This is a great reliable phone	POSITIVE	2
Love the Phone BUT I love the phone and all be	NEUTRAL	3
Great phone service and options lousy case The	POSITIVE	4

### ▼ APPLY LEMMATIZER

```
1 # Stemming the text
2 def simple stemmer(text):
3
     #ps = nltk.stem.LancasterStemmer()
4
     ps = SnowballStemmer(language='english')
     text= ' '.join([ps.stem(word) for word in text.split()])
5
     return text
1 #df1['body'] = df1['body'].apply(simple_stemmer)
1 df1.head()
```

body	rate	
Def not best but not worst I had the Samsung A	NEUTRAL	0
Text Messaging Doesnt Work Due to a software i	NEGATIVE	1
Love This Phone This is a great reliable phone	POSITIVE	2
Love the Phone BUT I love the phone and all be	NEUTRAL	3
Great phone service and option lousy case The	POSITIVE	4

## VECTORIZATION

1 df1.head()

```
1 # preprocess all the articles of the data set
2 token_body = df1.body.apply(lambda x: simple_preprocess(x))
1 token_body
             [def, not, best, but, not, worst, had, the, sa...
   1
            [text, messaging, doesnt, work, due, to, softw...
            [love, this, phone, this, is, great, reliable,...
            [love, the, phone, but, love, the, phone, and,...
   3
            [great, phone, service, and, option, lousy, ca...
            [nice, product, this, wa, gift, and, the, reci...
   62276
   62277
            [good, deal, for, your, money, my, year, old, ...
   62278
            [tmobile, lte, work, perfect, in, the, us, so,...
   62279
            [phone, is, like, new, product, look, and, wor...
   62280
             [outstanding, phone, for, the, price, love, th...
   Name: body, Length: 62281, dtype: object
1 #df1['body1'] = token body
```

rate	body	1
NEUTRAL	Def not best but not worst I had the Samsung A	
NEGATIVE	Text Messaging Doesnt Work Due to a software i	
POSITIVE	Love This Phone This is a great reliable phone	
	NEUTRAL NEGATIVE	NEUTRAL Def not best but not worst I had the Samsung A  NEGATIVE Text Messaging Doesnt Work Due to a software i  POSITIVE Love This Phone This is a great reliable phone

NEUTRAL Love the Phone BUT I love the phone and all be...

## SPELLING CORRECTION

```
1 spell = Speller(lang='en')

1 def correct_spelling(tokens):
2     #sentence_corrected = ' '.join([spell(word) for word in tokens])
3     sentence_corrected = ' '.join([spell(word) for word in tokens.split()])
4     #text= ' '.join([ps.stem(word) for word in text.split()])
5     return sentence_corrected

1 #df1['body'] = df1['body'].apply(correct_spelling)

1 df1.head()
```

body	rate	
Def not best but not worst I had the Samsung A	NEUTRAL	0
Text Messaging Doesnt Work Due to a software i	NEGATIVE	1
Love This Phone This is a great reliable phone	POSITIVE	2
Love the Phone BUT I love the phone and all be	NEUTRAL	3
Great phone service and option lousy case The	POSITIVE	4

## STOP WORDS REMOVAL

1 nltk.download('stopwords')

```
[nltk_data] Downloading package stopwords to /root/nltk_data...
[nltk_data] Unzipping corpora/stopwords.zip.
True

1 stop_words = stopwords.words('english')

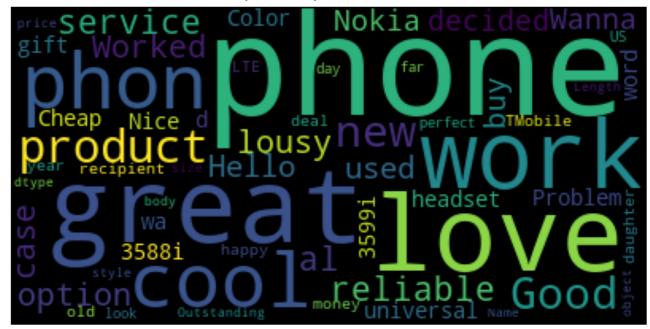
1 # Exclude stopwords with Python's list comprehension and pandas.DataFrame.apply.
2 df1['body'] = df1['body'].apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: ' '.join([word for word in x.split() if word).apply(lambda x: '.join([word for word in x.s
```

body	rate	
Def best worst I Samsung A600 awhile absolute	NEUTRAL	0
Text Messaging Doesnt Work Due software issue	NEGATIVE	1
Love This Phone This great reliable phone I al	POSITIVE	2
Love Phone BUT I love phone I really need one	NEUTRAL	3
Great phone service option lousy case The phon	POSITIVE	4

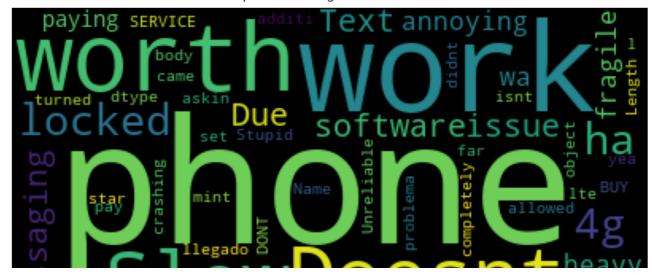
## WORDCLOUD

```
1 # plot word cloud function
 3 def plot_wordcloud(sentences, title):
      # create word cloud
      wordcloud = WordCloud(background_color='black',
 5
                             max_words=200).generate(str(sentences))
 6
 7
      # plt params
      fig = plt.figure(figsize=[15,15])
 8
9
      plt.axis('off')
      plt.suptitle(title, fontsize=18)
10
      plt.subplots_adjust(top=1.4)
11
      plt.imshow(wordcloud)
12
      plt.show()
13
14
15
      return
16
17
18 # plot word cloud for training data with positive examples
19 plot_wordcloud(df1[df1['rate'] == 'POSITIVE']['body'], 'data points with positive sen
20
21 # plot word cloud for training data with negative examples
22 plot_wordcloud(df1[df1['rate'] == 'NEGATIVE']['body'], 'data points with negative sen
```

### data points with positive sentiment



data points with negative sentiment



## TFIdf1 VECTORIZATION

```
1 vect = TfidfVectorizer(stop_words=ENGLISH_STOP_WORDS, ngram_range=(1,2), max_features
2 vect
```

```
1 X = vect.transform(df1.body).toarray()
```

```
2 pd.set option('display.max columns'. None)
  1 X
                            , 0.
      array([[0. , 0.
                                 , ..., 0. , 0.
           0.12849747],
           [0. , 0.
                             , 0.
                                       , ..., 0. , 0.
           0.
           [0.
                             , 0.
                                       , ..., 0.
                                                   , 0.
                   , 0.
           0.17245012],
           . . . ,
                             , 0.
                    , 0.
                                       , ..., 0.
                                                   , 0.
           [0.
           0.
                   ],
                   , 0.
                             , 0.
           [0.
                                       , ..., 0. , 0.
           0.
                   ],
                    , 0.
                             , 0.
           [0.
                                      , ..., 0. , 0.
            0.
                    ]])
  1 y = df1['rate'].map({'NEGATIVE':0, 'NEUTRAL':1, 'POSITIVE':2})
  1 y
     0
            1
     1
      2
            2
      3
            1
            2
     62276 2
      62277
            2
      62278
            2
      62279
      62280 2
     Name: rate, Length: 62281, dtype: int64
Train-Test Splitting
```

```
1 X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, stratify=y,
1 X_train.shape, X_test.shape, y_train.shape, y_test.shape
   ((49824, 400), (12457, 400), (49824,), (12457,))
```

# MODEL CREATION

## LOGISTIC REGRESSION

```
1 lr = LogisticRegression(solver='saga', penalty='12', max_iter=200)
```

```
2
3 start = time.process time()
4 lr.fit(X train, y train)
5 elapsed1 = (time.process_time() - start)
1 y_pred1 = lr.predict(X_test)
3 print(classification_report(y_pred1, y_test, target_names=['NEGATIVE', 'NEUTRAL', 'PO
4 print('Confusion Matrix:', confusion_matrix(y_pred1, y_test), sep='\n')
                precision recall f1-score support
                             0.76
                                       0.77
       NEGATIVE
                    0.78
                                                 3222
       NEUTRAL
                    0.03
                              0.38
                                       0.06
                                                   78
                     0.95
                              0.87
                                        0.91
       POSITIVE
                                                  9157
                                        0.84
                                                12457
       accuracy
      macro avg
                    0.59
                              0.67
                                        0.58
                                                 12457
                              0.84
                    0.90
                                        0.87
                                                12457
   weighted avg
   Confusion Matrix :
   [[2447 350 425]
    [ 22 30 26]
    [ 677 522 7958]]
1 result1 = {'model':'Logistic Regression',
2
            'accuracy':accuracy_score(y_pred1, y_test),
3
            'precision_score':precision_score(y_pred1, y_test,average='weighted'),
            'recall_score':recall_score(y_pred1,y_test, average='weighted'),
4
5
            'f1_score':f1_score(y_pred1, y_test,average='weighted'),
6
            'confusion_matrix':confusion_matrix(y_pred1, y_test),
7
            'training_time':elapsed1}
8 result1
   {'model': 'Logistic Regression',
    'accuracy': 0.8376816247892751,
    'precision_score': 0.8970531056568022,
    'recall_score': 0.8376816247892751,
    'f1 score': 0.8652042458420132,
    'confusion matrix': array([[2447, 350, 425],
           [ 22, 30, 26],
           [ 677, 522, 7958]]),
    'training_time': 12.683917481000208}
```

### RANDOM FOREST

```
1 rf = RandomForestClassifier(n_estimators=100, max_depth=None, max_features='sqrt', mi
2
3 start = time.process_time()
4 rf.fit(X_train, y_train)
5 elapsed2 = (time.process_time() - start)

1 y_pred2 = rf.predict(X_test)
```

```
2
3 print(classification report(y pred2, y test, target names=['NEGATIVE', 'NEUTRAL', 'PO
4 print('Confusion Matrix :', confusion_matrix(y_pred2, y_test), sep='\n')
                 precision recall f1-score
                                                support
                      0.74
                                0.77
       NEGATIVE
                                          0.76
                                                    3041
        NEUTRAL
                      0.01
                                0.40
                                          0.01
                                                      15
       POSITIVE
                      0.95
                                0.85
                                          0.90
                                                    9401
                                          0.83
                                                   12457
       accuracy
                      0.57
                                0.67
                                          0.56
                                                   12457
      macro avg
                                          0.86
   weighted avg
                      0.90
                                0.83
                                                   12457
   Confusion Matrix :
    [[2336 308 397]
    [ 5 6 4]
    [ 805 588 8008]]
1 result2 = {'model':'Random Forest',
2
            'accuracy':accuracy_score(y_pred2, y_test),
3
            'precision_score':precision_score(y_pred2, y_test,average='weighted'),
4
            'recall_score':recall_score(y_pred2, y_test, average='weighted'),
            'f1_score':f1_score(y_pred2, y_test, average='weighted'),
5
            'confusion_matrix':confusion_matrix(y_pred2, y_test),
6
7
            'training time':elapsed2}
8 result2
    {'model': 'Random Forest',
     'accuracy': 0.830858152043028,
     'precision score': 0.8999621579491126,
     'recall_score': 0.830858152043028,
     'f1_score': 0.8630159615277659,
     'confusion_matrix': array([[2336, 308, 397],
           [ 5,
                    6,
                         4],
           [ 805, 588, 8008]]),
     'training time': 40.28079655600004}
```

## SUPPORT VECTOR MACHINE

```
0.00
                               0.00
                                          0.00
        NEUTRAL
                                                       0
       POSITIVE
                      0.97
                                0.81
                                          0.89
                                                   10084
                                          0.82
       accuracy
                                                 12457
                                0.55
                      0.53
                                          0.53
                                                  12457
      macro avg
   weighted avg
                      0.91
                                0.82
                                          0.85
                                                   12457
   Confusion Matrix:
   [[1972 190 211]
    [ 0 0
                  0]
    [1174 712 8198]]
1 result3 = {'model':'Support Vector Machine',
2
            'accuracy':accuracy_score(y_pred3, y_test),
3
            'precision_score':precision_score(y_pred3, y_test,average='weighted'),
            'recall_score':recall_score(y_pred3, y_test, average='weighted'),
4
5
            'f1_score':f1_score(y_pred3, y_test, average='weighted'),
            'confusion_matrix':confusion_matrix(y_pred3, y_test),
7
            'training_time':elapsed3}
8 result3
   {'model': 'Support Vector Machine',
     'accuracy': 0.8164084450509753,
     'precision_score': 0.9086002087901521,
     'recall_score': 0.8164084450509753,
     'f1_score': 0.8538436881870525,
     'confusion_matrix': array([[1972, 190, 211],
           [ 0,
                    0,
                           0],
           [1174, 712, 8198]]),
     'training_time': 621.022588016}
```

## ADABOOST CLASSIFIER

```
1 adaboost = AdaBoostClassifier(n_estimators=50, learning_rate=1)
3 start = time.process_time()
4 adamodel = adaboost.fit(X train, y train)
5 elapsed4 = (time.process time() - start)
1 y pred4 = adaboost.predict(X test)
2
3 print(classification_report(y_pred4, y_test, target_names=['NEGATIVE', 'NEUTRAL', 'PO
4 print('Confusion Matrix:', confusion_matrix(y_pred4, y_test), sep='\n')
                 precision recall f1-score support
       NEGATIVE
                      0.72
                               0.71
                                          0.71
                                                    3157
        NEUTRAL
                      0.01
                               0.47
                                          0.02
                                                      17
       POSITIVE
                      0.93
                                0.84
                                          0.89
                                                    9283
                                          0.81
                                                  12457
       accuracy
                      0.55
                                          0.54
                                                   12457
      macro avg
                                0.68
   weighted avg
                      0.88
                                0.81
                                          0.84
                                                   12457
```

```
Confusion Matrix :
    [[2253 333 571]
    [ 4 8 5]
    [ 889 561 7833]]
1 result4 = {'model':'AdaBoost',
            'accuracy':accuracy_score(y_pred4, y_test),
3
            'precision_score':precision_score(y_pred4, y_test,average='weighted'),
            'recall_score':recall_score(y_pred4, y_test, average='weighted'),
4
5
            'f1_score':f1_score(y_pred4, y_test, average='weighted'),
6
            'confusion_matrix':confusion_matrix(y_pred4, y_test),
7
            'training_time':elapsed4}
8 result4
    {'model': 'AdaBoost',
     'accuracy': 0.8103074576543309,
     'precision_score': 0.8756651772801723,
    'recall_score': 0.8103074576543309,
     'f1 score': 0.8410680613906373,
     'confusion_matrix': array([[2253, 333, 571],
           [4, 8, 5],
           [ 889, 561, 7833]]),
     'training_time': 23.60962651}
```

### NAIVE BAYES

1 result5 = {'model':'Naive Bayes',

```
1 nb = MultinomialNB()
3 start = time.process_time()
4 nb.fit(X_train, y_train)
5 elapsed5 = (time.process time() - start)
1 y pred5 = nb.predict(X test)
2
3 print(classification_report(y_pred5, y_test, target_names=['NEGATIVE', 'NEUTRAL', 'PO
4 print('Confusion Matrix :', confusion_matrix(y_pred5, y_test), sep='\n')
                precision recall f1-score support
       NEGATIVE
                     0.65
                             0.80
                                       0.72
                                                 2565
                    0.00
                             0.33
                                      0.00
                                                    3
       NEUTRAL
       POSITIVE
                   0.97
                             0.82
                                       0.89
                                                9889
                                       0.82
                                               12457
       accuracy
                                      0.54
                   0.54
                             0.65
                                               12457
      macro avg
                   0.90
   weighted avg
                             0.82
                                       0.85
                                               12457
   Confusion Matrix :
   [[2044 244 277]
   [ 0 1 2]
    [1102 657 8130]]
```

```
2
             'accuracy':accuracy_score(y_pred5, y_test),
3
             'precision_score':precision_score(y_pred5, y_test,average='weighted'),
4
             'recall_score':recall_score(y_pred5, y_test, average='weighted'),
5
             'f1_score':f1_score(y_pred5, y_test, average='weighted'),
6
             'confusion_matrix':confusion_matrix(y_pred5, y_test),
7
             'training_time':elapsed5}
8 result5
    {'model': 'Naive Bayes',
     'accuracy': 0.8168098258007546,
     'precision_score': 0.9012936506497731,
     'recall_score': 0.8168098258007546,
     'f1_score': 0.8528251927310282,
     'confusion_matrix': array([[2044, 244, 277],
            [0, 1, 2],
            [1102, 657, 8130]]),
     'training_time': 0.11340269300012551}
```

### K-NEAREST NEIGHBORS CLASSIFIER

```
1 knn = KNeighborsClassifier(n neighbors=3, weights='distance', algorithm='brute', leaf
3 start = time.process_time()
4 knn.fit(X_train, y_train)
5 elapsed6 = (time.process_time() - start)
1 y_pred6 = knn.predict(X_test)
3 print(classification_report(y_pred6, y_test, target_names=['NEGATIVE', 'NEUTRAL', 'PO
4 print('Confusion Matrix :', confusion_matrix(y_pred6, y_test), sep='\n')
                 precision recall f1-score support
       NEGATIVE
                      0.52
                               0.65
                                          0.58
                                                    2500
        NEUTRAL
                      0.07
                               0.18
                                          0.10
                                                    348
       POSITIVE
                      0.91
                               0.80
                                          0.85
                                                    9609
                                          0.75
       accuracy
                                                   12457
                      0.50
                               0.54
                                          0.51
                                                   12457
      macro avg
                     0.81
                               0.75
                                          0.78
                                                  12457
   weighted avg
   Confusion Matrix:
   [[1635 272 593]
    [ 142 62 144]
    [1369 568 7672]]
1 result6 = {'model':'KNN',
            'accuracy':accuracy_score(y_pred6, y_test),
2
            'precision_score':precision_score(y_pred6, y_test,average='weighted'),
3
            'recall_score':recall_score(y_pred6, y_test, average='weighted'),
4
            'f1_score':f1_score(y_pred6, y_test, average='weighted'),
5
```

'confusion matrix':confusion matrix(y pred6, y test),

## MODEL COMPARISON

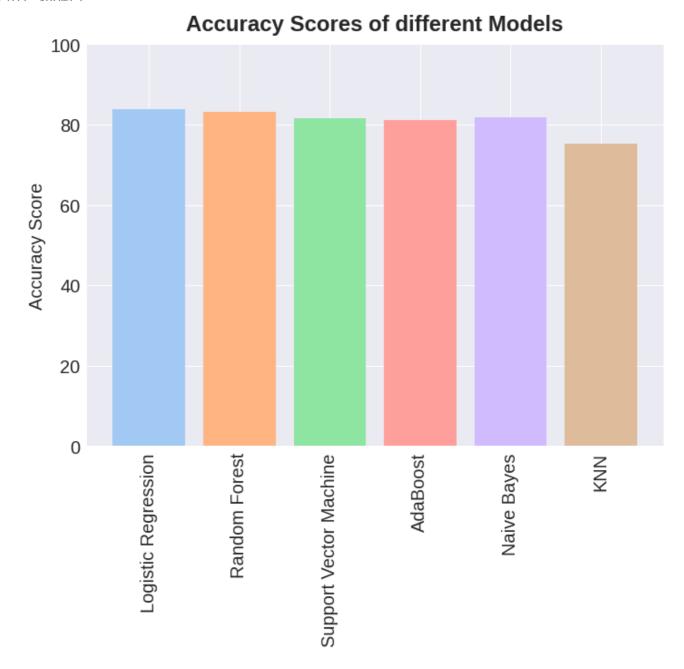
```
model_result = pd.DataFrame(columns=['model', 'accuracy', 'precision_score', 'recall_
1
   model_result = model_result.append(result1, ignore_index=True)
2
3
   model result = model result.append(result2, ignore index=True)
   model_result = model_result.append(result3, ignore_index=True)
4
   model_result = model_result.append(result4, ignore_index=True)
5
   model_result = model_result.append(result5, ignore_index=True)
6
7
   model_result = model_result.append(result6, ignore_index=True)
8
9
   model_result
```

model accuracy precision\_score recall\_score f1\_score confusion\_matrix 1 [[2447, 350, 425], Logistic 0.837682 0.897053 0.837682 0.865204 [22, 30, 26], [677, Regression 522, 79... [[2336, 308, 397], Random 0.830858 1 0.899962 0.830858 0.863016 [5, 6, 4], [805, 588, Forest 8008]] Support [[1972, 190, 211], 2 Vector 0.816408 0.908600 0.816408 0.853844 [0, 0, 0], [1174, 712, Machine 4

```
1 plt.style.use('seaborn')
2 colors = sns.color_palette('pastel')

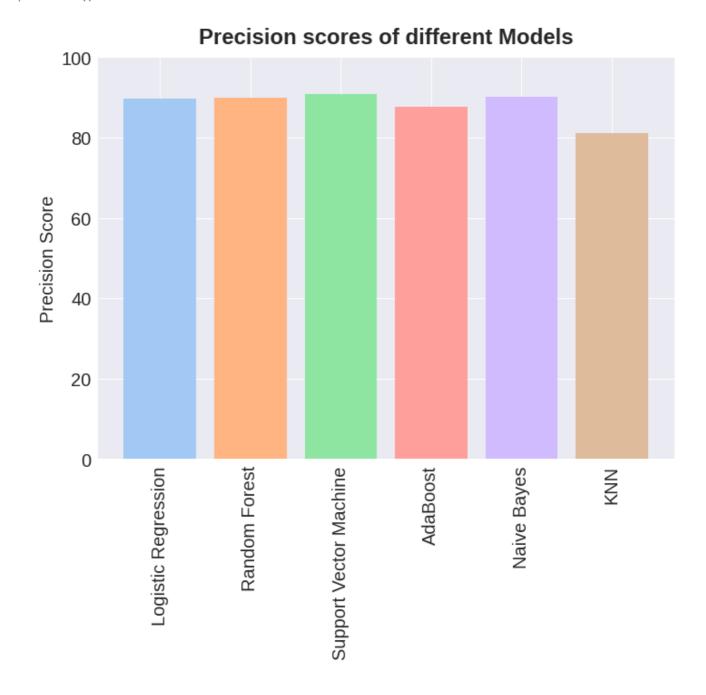
1 # Accuracy Score
2
3 x_values = model_result['model']
4 y_values = model_result['accuracy'] * 100
5
6 plt.figure(figsize=(10, 10))
7 plt.bar(x_values, y_values, color=colors)
8 plt.title('Accuracy Scores of different Models', fontsize=24, fontweight='bold', y=1.
9 plt.xticks(fontsize=20, rotation=90, fontweight=500)
10 plt.yticks(fontsize=20)
11 plt.ylabel('Accuracy Score', fontsize=20);
12 plt.ylim(bottom=0, top=100)
```

```
13
14 plt.tight_layout()
15 plt.savefig('model_comparison_accuracy_score.jpg', dpi=300)
16 plt_show()
```



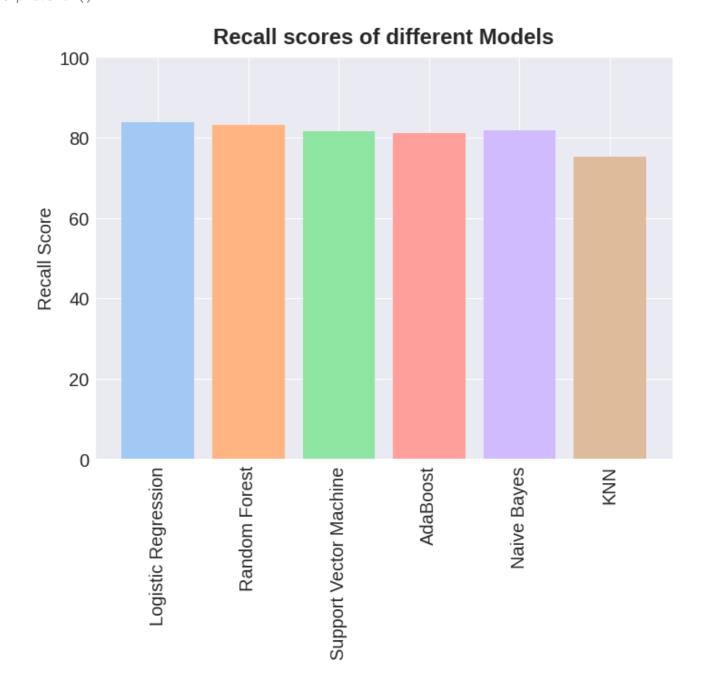
```
1 # Precision Score
2
3 x_values = model_result['model']
4 y_values = model_result['precision_score'] * 100
5
6 plt.figure(figsize=(10, 10))
7 plt.bar(x_values, y_values, color=colors)
8 plt.title('Precision scores of different Models', fontsize=24, fontweight='bold', y=1
9 plt.xticks(fontsize=20, rotation=90, fontweight=500)
10 plt.yticks(fontsize=20)
11 plt.ylabel('Precision Score', fontsize=20);
12 plt.ylim(bottom=0, top=100)
```

```
13
14 plt.tight_layout()
15 plt.savefig('model_comparison_precision_score.jpg', dpi=300)
16 plt.show()
```



```
1 # Recall Score
2
3 x_values = model_result['model']
4 y_values = model_result['recall_score'] * 100
5
6 plt.figure(figsize=(10, 10))
7 plt.bar(x_values, y_values, color=colors)
8 plt.title('Recall scores of different Models', fontsize=24, fontweight='bold', y=1.02
9 plt.xticks(fontsize=20, rotation=90, fontweight=500)
10 plt.yticks(fontsize=20)
11 plt.ylabel('Recall Score', fontsize=20);
```

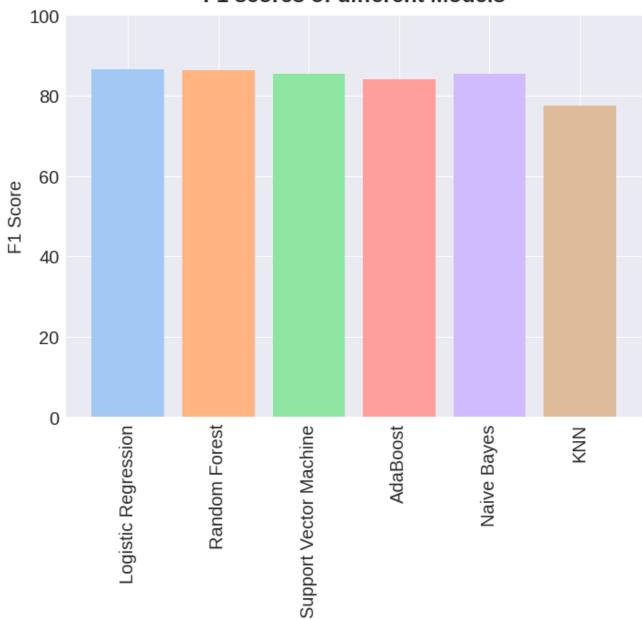
```
12 plt.ylim(bottom=0, top=100)
13 plt.tight_layout()
14
15 plt.savefig('model_comparison_recall_score.jpg', dpi=300)
16 plt.show()
```



```
1 # F1 Score
2
3 x_values = model_result['model']
4 y_values = model_result['f1_score'] * 100
5
6 plt.figure(figsize=(10, 10))
7 plt.bar(x_values, y_values, color=colors)
8 plt.title('F1 scores of different Models', fontsize=24, fontweight='bold', y=1.02)
9 plt.xticks(fontsize=20, rotation=90, fontweight=500)
10 plt.yticks(fontsize=20)
```

```
11 plt.ylabel('F1 Score', fontsize=20);
12 plt.ylim(bottom=0, top=100)
13 plt.tight_layout()
14
15 plt.savefig('model_comparison_f1_score.jpg', dpi=300)
16 plt.show()
```

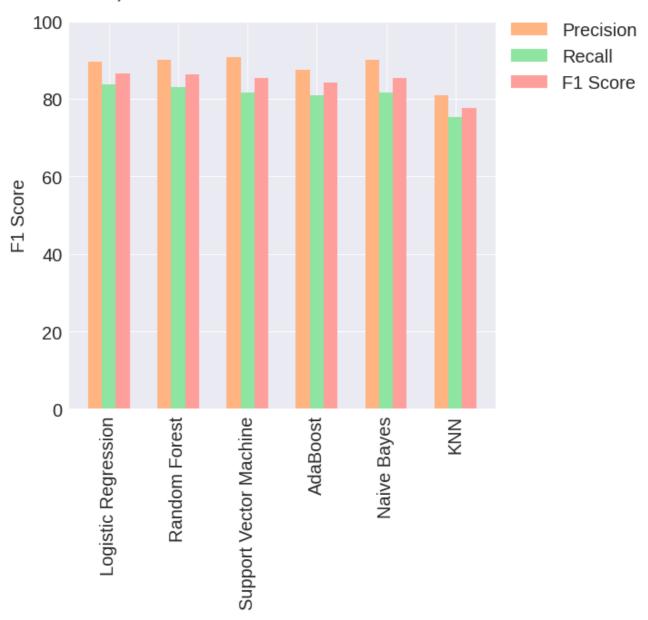
# F1 scores of different Models



```
1  # Precision, Recall and F1 Scores
2
3  x_values = model_result['model']
4  x1 = np.arange(6)
5  y1 = model_result['precision_score'] * 100
6  y2 = model_result['recall_score'] * 100
7  y3 = model_result['f1_score'] * 100
8
9  plt.figure(figsize=(10, 10))
```

```
10
     plt.bar(x1-0.2, y1, width=0.20, label='Precision', color=colors[1])
11
     plt.bar(x1, y2, width=0.20, label='Recall', color=colors[2])
     plt.bar(x1+0.2, y3, width=0.20, label='F1 Score', color=colors[3])
12
    plt.title('Precision, Recall and F1 scores of different Models', fontsize=24, fontwei
13
14
     plt.xticks(x1, x_values, fontsize=20, rotation=90, fontweight=500)
15
    plt.yticks(fontsize=20)
     plt.ylabel('F1 Score', fontsize=20);
16
     plt.ylim(bottom=0, top=100)
17
     plt.legend(loc=(1.02,0.8), borderaxespad=0, fontsize = 20)
18
     plt.tight_layout()
19
20
     plt.savefig('model_comparison_precision_recall_f1_score.jpg', dpi=300)
21
22
     plt.show()
```

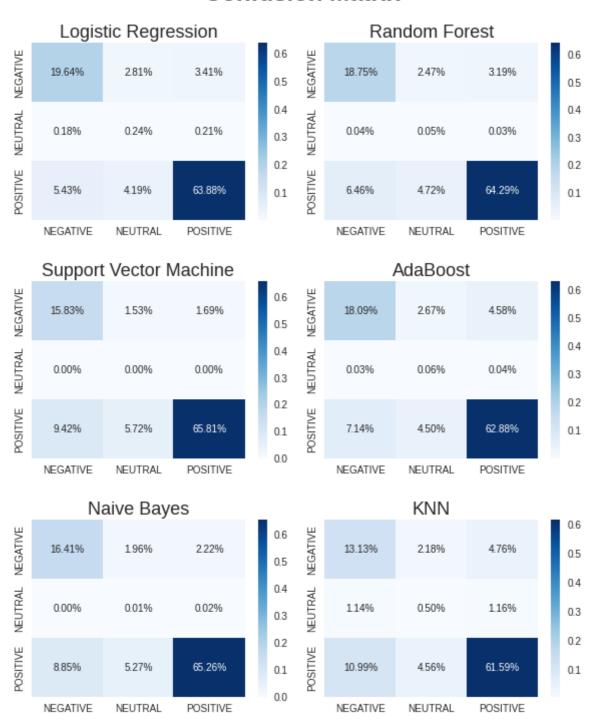
# Precision, Recall and F1 scores of different Models



```
1 labels = ['NEGATIVE', 'NEUTRAL', 'POSITIVE']
2
2 fig ave nlt cubulate(nnous 2 neels 2 figsine (10 12))
```

```
Tig, axs = pit.suppiots(nrows=3, ncois=2, Tigsize=(10, 12))
 3
4
     plt.subplots_adjust(hspace=0.35, wspace=0.1)
 5
     fig.suptitle("Confusion Matrix", fontsize=24, fontweight='bold', y=0.95)
 6
7
    for index in range(6):
8
        plt.subplot(3, 2, 1 + index)
9
        cf_matrix = model_result['confusion_matrix'][index]
10
        sns.heatmap(cf_matrix/np.sum(cf_matrix), fmt='.2%', annot=True, cmap='Blues', xti
        plt.title(model_result['model'][index], fontsize=18, fontweight=500)
11
     plt.savefig('model_comparison_confusion_matrix.jpg', dpi=300)
12
13
    plt.show()
```

## **Confusion Matrix**



```
1 test=pd.read_csv('/content/collected_review.csv')
2 test.dropna(inplace=True)
3 test=test.drop('Unnamed: 0',axis=1)
```

For testing purpose we have collected the data via web scrapping .:

https://colab.research.google.com/drive/1lytJe9wmTPbZ9VRTguktJYu\_yl4su073?usp=sharing

```
1  vector = vect.transform(test['Review'])
2  print("Encoded Document is:")
3  print(vector.toarray())

Encoded Document is:
  [[0. 0. 0. ... 0. 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]
  [0. 0. 0. ... 0. 0. 0.]]

1 test['Result']=rf.predict(vector)

1 test['Results']=test['Result'].map({0: 'Negative',1 : 'Positive', 2:'Nuetral'})
```

### Final Result Verification

### 1 test

	Review	Result	Results	7
0	One of the best mobile it has a long lasting b	2	Nuetral	
1	Value for money	2	Nuetral	
2	I loved this phone, so good.	2	Nuetral	
3	Good in this range	2	Nuetral	
4	So the phone is good. At the time of booking t	0	Negative	
5	Good	2	Nuetral	
6	Good overall at the price.	2	Nuetral	
7	I bought this phone for my father and he like	2	Nuetral	
8	Average phone, battery drain issues, bad speak	0	Negative	
9	Like	2	Nuetral	

## **Final Result**

1 plt.pie(test.Result.value\_counts().values[0:2],labels=test.Results.value\_counts().ind
2 plt.show()

