

***PROPERTY MANAGEMENT APPILICATION
USING SALESFORCE***



GOVERNMENT OF TAMILNADU

Naan Muthalvan - Project-Based Experiential Learning

PROPERTY MANAGEMENT APPLICATION USING SALESFORCE

Submitted by

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Under the guidance of

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Assistant Professor

PG and Research Department of Mathematics



M.V.MUTHIAH GOVERNMENT ARTS COLLEGE FOR WOMEN

B(Affiliated To Mother Teresa Women's University, Kodaikanal)

Reaccredited with 'A' Grade by NAAC

DINDIGUL-624001.

APRIL - 2023

M.V.MUTHIAH GOVERNMENT ARTS COLLEG FOR WOMEN
(Affiliated to Mother Teresa Women's University, Kodaikanal)
Reaccredited with "A" Grade by NAAC
Dindigul - 624 001



PG & RESEARCH DEPARTMENT OF MATHEMATICS

BONAFIDE CERTIFICATE

This is to certify that this is a bonafide record of the project entitled, "PROPERTY MANAGEMANT APPILICATION USING SALESFORCE done by Ms.S.SHINY(20321TR029), Ms.S.SARANYA(20321TR027),Ms.A.SATHIYAVANI MUTHU(20321TR028) and Ms.S.SOWMIYA(20321TR030) This is submitted in partial fulfillment for the award of the degree of Bachelor of Science in Mathematics in M.V.MUTHIAH GOVERNMENT ARTS COLLEGE FOR WOMEN,DINDIGUL during the period of December 2022 to April 2023.



Project Mentor(s)



Head of the Department

Submitted for viva-voice Examination held on_____

PROPERTY MANAGEMENT APPLICATION USING SALESFORCE

1 INTRODUCTION

1.1 Overview

Develop an App for the Property Management where Buyer can order his Requirements and get the Appropriate Details of the Property. According to his interest just provide him with some discounts upto what extent he can get the discount. Also Track Whether he is Interested in taking the loan available for so just calculate how much loan Amount user can get it. Provide the Security for two different profiles like for marketing and sales team. Then Finally Create the reports and dashboards so there will be clear view just get the reports on the count of loan passed getting the property purchased close the deal.

1.2 Purpose

- Salesforce property management enables the realty managers to keep track of crucial data about financial and household properties incorporating associated cash flow, primary tenants, and occupancy rates.
- Property managers assist owners in creating budgets, advertise rental properties, qualify tenants, and collect rent.
- Property Management helps marketing, sales, commerce, service and IT team work as one from anywhere.
- Track emails, calls, and set tasks to connect with the right buyers, sellers, and renters at the right time.

2. Problem Definition & Design Thinking

2.1 Empathy Map

2.2 Ideation & Brainstorming

Object name	Fields in the Object	
Buy		
	Field label	Data type
	Property type	Picklist
	Discount	Percentage
	State	Picklist
	City	Picklist
	Annual amount to be paid	Picklist
Rent		
	Field label	Data type
	Rent	Auto number
	Rental City	Text
	BHK type	Picklist
Loan		
	Field label	Data type
	Loan Id	Auto number
	Interest rate	Currency
	Term	Number
	Annual Loan	Number

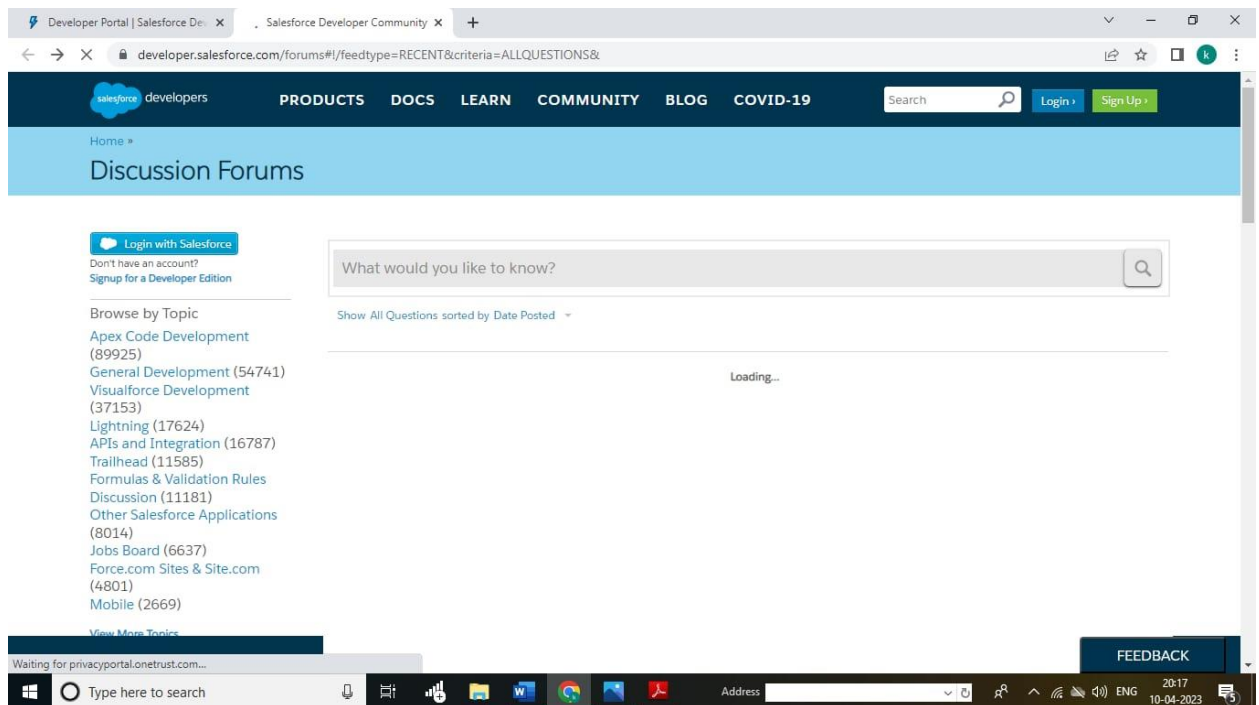
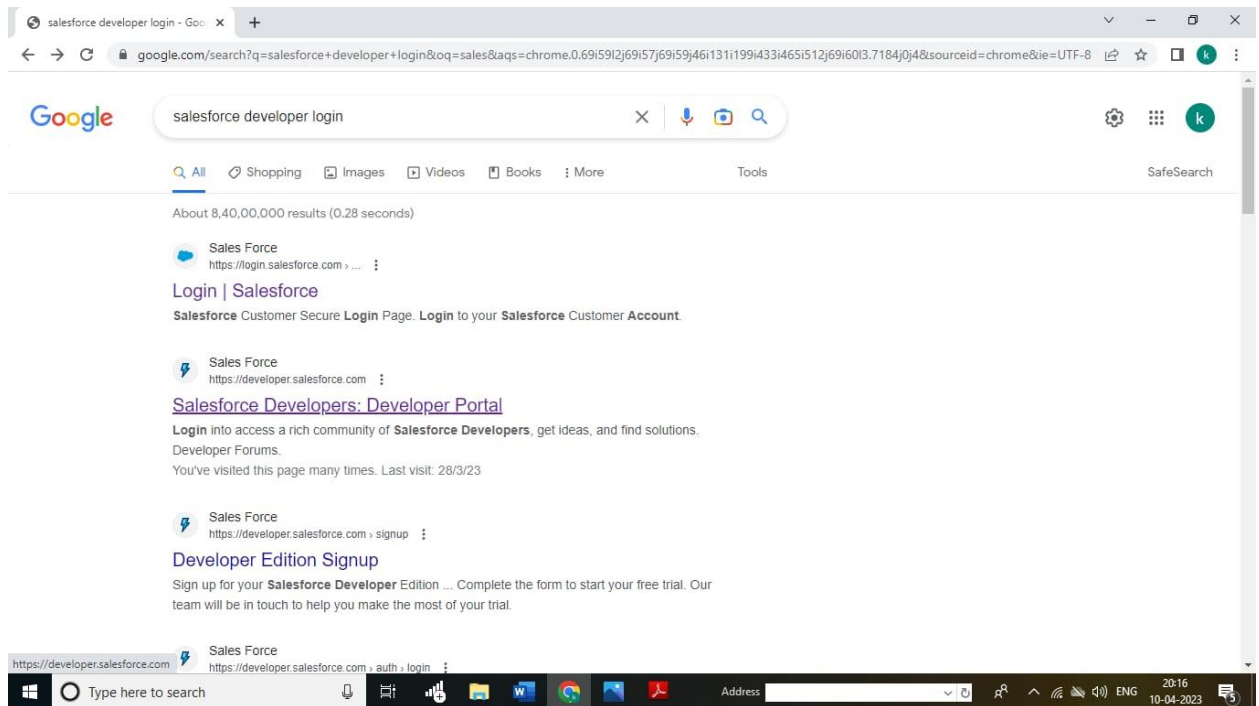
		Total loan Instalments	Number	
		LoanRepayment	Currency	
		Loan amount	Formula	
Student				
		Field label	Data type	
		Lead	Auto Number	
		State	Picklist	
		City	Picklist	
		Email	Email	
		Phone	Phone	

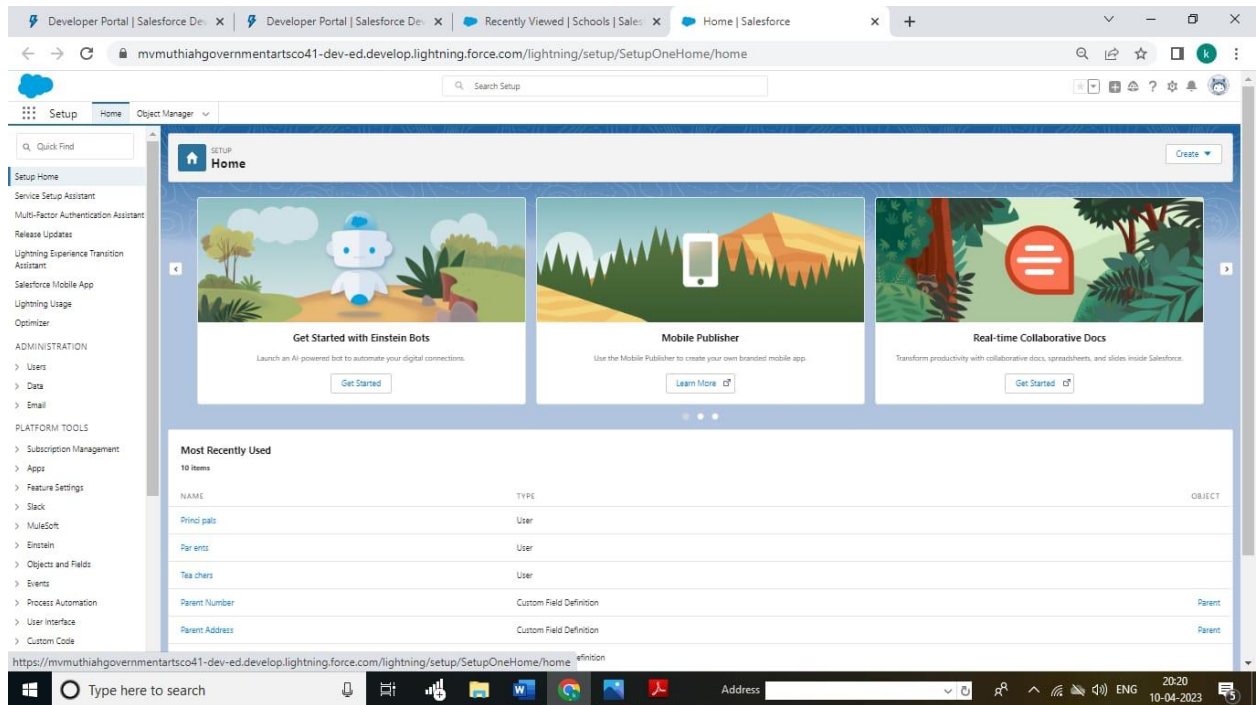
a. Activity and Screenshot

Salesforce:

Creating Developer Account Creating a developer org in salesforce.

1. Go to developers.salesforce.com/
2. Click on sign up.
3. On the sign up form, enter the following details :
 - a. First name & Last name
 - b. Email
 - c. Role : Developer
 - d. Company : College Name
 - e. County : India
 - f. Postal Code : pin code
 - g. Username : should be a combination of your name and company This need not be an actual email id, you can give anything in the format : username@organization.com Click on sign up after filling these.





Mile Stone 2: Objects

To Navigate to Setup page:

1. Click on gear icon → click setup.

To create an object:

2. From the setup page → Click on Object Manager → Click on Create → Click on Custom object.

On Custom object defining page:

3. Enter the label name, plural label name, click on Allow reports, Allow search → Save

Create Object Buy

1. To create an object:
2. From the setup page → Click on Object Manager → Click on Create → Click on Custom Object.
3. Enter the label name→Buy
4. plural label name→ Buyers
5. click on Allow reports,

6. Allow search → Save

Create Object Rent

1. To create an object:

2. From the setup page → Click on Object Manager → click on Create → Click on Custom Object.

3. Enter the label name →Rent

4. Plural label name→ Rents

5. Click on Allow reports,

6. Allow Search -> Save

Create Object Loan

7. To create an object:

8. From the setup page → Click on Object Manager → Click on Create → Click on Custom Object.

9. Enter the label name →Loan

10. Plural label name→ Loans

11. Click on Allow reports,

12. Allow search → Save

Browser tabs: (1) WhatsApp, Buy | Salesforce, Edit Custom Object Buy - Sales |

Address bar: mvmtuthaiahgovtartscollegefo-dev-ed.develop.my.salesforce.com/012w00003bHck/e?appLayout=setup&noS1Redirect=true

Header: Salesforce logo, Search..., Switch to Lightning Experience, Saranya S, Setup, Help, Content

Navigation bar: Home, Chatter, Libraries, Content, Subscriptions, Buyers, Rents, Loans, Students, Marketins, Sales, Dashboards, Lead with loan amounts

Left sidebar: Quick Find / Search..., Expand All / Collapse All, Lightning Experience Transition Assistant, Get Started, Salesforce Mobile Quick Start, Home, Administer (Release Updates, Manage Users, Manage Apps, Manage Territories, Company Profile, Data Classification, Privacy Center, Security Controls, Domain Management)

Main content: Edit Custom Object Buy

Custom Object Definition Edit: Save, Save & New, Cancel

Custom Object Information: The singular and plural labels are used in tabs, page layouts, and reports. Be careful when changing the name or label as it may affect existing integrations and merge templates.

Label: Buy, Example: Account

Plural Label: Buyers, Example: Accounts

Starts with vowel sound: ☐

The Object Name is used when referencing the object via the API.

Object Name: Buy, Example: Account

Description: Money

Context-Sensitive Help Setting: ☒ Open the standard Salesforce.com Help & Training window, ☐ Open a window using a Visualforce page

Content Name: --None--

Enter Record Name Label and Format: The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Browser tabs: Home | Salesforce

Address bar: mvmtuthaiahgovtartscollegefo-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Header: Search Setup

Navigation bar: Setup, Home, Object Manager

Left sidebar: Quick Find, Setup Home, Service Setup Assistant, Multi-Factor Authentication Assistant, Release Updates, Lightning Experience Transition Assistant, Salesforce Mobile App, Lightning Usage, Optimizer, ADMINISTRATION (Users, Data, Email), PLATFORM TOOLS (Subscription Management, Apps, Feature Settings, Slack, MuleSoft, Einstein)

Main content: New Custom Object Tab

Step 1. Enter the Details: Step 1 of 3

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or [create a new custom object now](#).

Object: Buy

Tab Style: Car

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.

Splash Page Custom Link: --None--

Enter a short description: Description

Next, Cancel

Taskbar: Windows logo, Type here to search, Taskbar icons (File Explorer, Edge, etc.), System tray (17:51, 10-04-2023)

Home | Salesforce

mvmtuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Apps Gmail YouTube Maps

Search Setup

Reading list

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

ADMINISTRATION

> Users

> Data

> Email

PLATFORM TOOLS

> Subscription Management

> Apps

> Feature Settings

> Slack

> MuleSoft

> Einstein

SETUP

Tab

New Custom Object Tab

Step 2. Add to Profiles

Step 2 of 3

Choose the user profiles for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each profile.

☒ Apply one tab visibility to all profiles

☐ Apply a different tab visibility for each profile

Profile	Tab Visibility
Analytics Cloud Integration User	Default On
Analytics Cloud Security User	Default On
Authenticated Website	Default On
Authenticated Website	Default On
Contract Manager	Default On
Cross Org Data Proxy User	Default On
Custom: Marketing Profile	Default On
Custom: Sales Profile	Default On
Custom: Support Profile	Default On
Customer Community Login User	Default On
Customer Community Plus Login User	Default On
Customer Community Plus User	Default On
Customer Community User	Default On

Type here to search

18:03
10-04-2023

Home | Salesforce

mvmuthiahgovernmentartscs80-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Quick Find

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

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Email

PLATFORM TOOLS

Subscription Management

Apps

Feature Settings

Slack

MuleSoft

Einstein

SETUP

Custom Tabs

Step 3. Add to Custom Apps

Choose the custom apps for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each Custom App.

Custom App	Include Tab
Platform (standard__Platform)	<input checked="" type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>
Service (standard__Service)	<input checked="" type="checkbox"/>
Marketing (standard__Marketing)	<input checked="" type="checkbox"/>
Sample Console (standard__ServiceConsole)	<input checked="" type="checkbox"/>
High Volume Customer Portal User	<input checked="" type="checkbox"/>
Authenticated Website User	<input checked="" type="checkbox"/>
App Launcher (standard__AppLauncher)	<input checked="" type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>
Site.com (standard__Sites)	<input checked="" type="checkbox"/>
Salesforce Chatter (standard__Chatter)	<input checked="" type="checkbox"/>
Content (standard__Content)	<input checked="" type="checkbox"/>
Analytics Studio (standard__Insights)	<input checked="" type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>
Service Console (standard__LightningService)	<input checked="" type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>

Buy | Salesforce

mvmuthiahgovernmentartscs80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003kaX9/Details/view

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Buy

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Scoping Rules

Details

Description

API Name

Buy__c

Custom

Singular Label

Buy

Plural Label

Buys

Enable Reports

Track Activities

Track Field History

Deployment Status

Help Settings

Standard salesforce.com Help Window

Type here to search

17:52 10-04-2023

(1) WhatsApp | Rent | Salesforce | Edit Custom Object: Rent - Sales

mvmtuthaiahgovtartscollegefo-dev-ed.develop.my.salesforce.com/01I2w000003bjb8/e?appLayout=setup&no51Redirect=true

Salesforce Search

Home Chatter Libraries Content Subscriptions Buyers Rents Loans Students Marketins Sales Dashboards Lead with loan amounts

Quick Find / Search...

Lightning Experience Transition Assistant
 Move to the new, more productive Salesforce.
 Get Started

Salesforce Mobile Quick Start

Home

Administer

- Release Updates
- Manage Users
- Manage Apps
- Manage Territories
- Company Profile
- Data Classification
- Privacy Center
- Security Controls
- Domain Management

Edit Custom Object
Rent

Custom Object Definition Edit

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports.
 Be careful when changing the name or label as it may affect existing integrations and merge templates.

Label: Example: Account
 Plural Label: Example: Accounts
 Starts with vowel sound: ☐

The Object Name is used when referencing the object via the API.
 Object Name: Example: Account

Description:

Context-Sensitive Help Setting: ☒ Open the standard Salesforce.com Help & Training window
☐ Open a window using a Visualforce page

Content Name:

Enter Record Name Label and Format
 The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Home | Salesforce

mvmtuthaiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Quick Find

Setup Home

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Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

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- Email

PLATFORM TOOLS

- Subscription Management
- Apps
- Feature Settings
- Slack
- MuleSoft
- Einstein

SETUP
Custom Tabs

New Custom Object Tab

Step 1. Enter the Details

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or [create a new custom object now](#)
 Object:

Tab style:

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.
 Splash Page Custom Link:

Enter a short description:

Next Cancel

Type here to search

18:02
 10-04-2023

Home | Salesforce

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Apps Gmail YouTube Maps

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Quick Find

Setup Home

Service Setup Assistant

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Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

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Data

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PLATFORM TOOLS

Subscription Management

Apps

Feature Settings

Slack

MuleSoft

Einstein

SETUP Tabs

New Custom Object Tab

Step 2 of 3

Choose the user profiles for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each profile.

☒ Apply one tab visibility to all profiles (Default On)

☐ Apply a different tab visibility for each profile

Profile	Tab Visibility
Analytics Cloud Integration User	Default On
Analytics Cloud Security User	Default On
Authenticated Website	Default On
Authenticated Website	Default On
Contract Manager	Default On
Cross Org Data Proxy User	Default On
Custom: Marketing Profile	Default On
Custom: Sales Profile	Default On
Custom: Support Profile	Default On
Customer Community Login User	Default On
Customer Community Plus Login User	Default On
Customer Community Plus User	Default On
Customer Community User	Default On

Type here to search

ENG 18:03 10-04-2023

Home | Salesforce

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Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Quick Find

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

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Data

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PLATFORM TOOLS

Subscription Management

Apps

Feature Settings

Slack

MuleSoft

Einstein

SETUP Tabs

New Custom Object Tab

Step 3 of 3

Choose the custom apps for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each Custom App.

☒ Include Tab

Custom App	Include Tab
Platform (standard__Platform)	<input checked="" type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>
Service (standard__Service)	<input checked="" type="checkbox"/>
Marketing (standard__Marketing)	<input checked="" type="checkbox"/>
Sample Console (standard__ServiceConsole)	<input checked="" type="checkbox"/>
High Volume Customer Portal User	<input checked="" type="checkbox"/>
Authenticated Website User	<input checked="" type="checkbox"/>
App Launcher (standard__AppLauncher)	<input checked="" type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>
Site.com (standard__Sites)	<input checked="" type="checkbox"/>
Salesforce Chatter (standard__Chatter)	<input checked="" type="checkbox"/>
Content (standard__Content)	<input checked="" type="checkbox"/>
Analytics Studio (standard__Insights)	<input checked="" type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>
Service Console (standard__LightningService)	<input checked="" type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>

Type here to search

ENG 17:57 10-04-2023

Object Manager | Salesforce

mvmuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003kaYW/Details/view

Setup Home Object Manager

SETUP > OBJECT MANAGER

Rent

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Scoping Rules

Details

Description

API Name
Rent_c

Custom

Singular Label
Rent

Plural Label
Rents

Enable Reports
✓

Track Activities
✓

Track Field History
✓

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window

Trainers

https://mvmuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003kaYW/Details/view

Type here to search

Object Manager | Salesforce

mvmuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/page?address=%2F011%2Fe%3FretURL%3D%2Fsetup%2Fobject%2Fm...

Setup Home Object Manager

SETUP

Object Manager

New Custom Object

Permissions for this object are disabled for all profiles by default. You can enable object permissions in permission sets or by editing custom profiles. [Tell me more!](#) [Don't show this message again.](#)

Custom Object Definition Edit

Custom Object Information

The singular and plural labels are used in tabs, page layouts, and reports.

Label Example: Account

Plural Label Example: Accounts

Starts with vowel sound ☐

The Object Name is used when referencing the object via the API.

Object Name Example: Account

Description

Context-Sensitive Help Setting

☒ Open the standard Salesforce.com Help & Training window

☐ Open a window using a Visualforce page

Content Name

Enter Record Name Label and Format

The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Record Name Example: Account Name

Type here to search

Home | Salesforce

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Apps Gmail YouTube Maps

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Setup Home Object Manager

Quick Find

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Multi-Factor Authentication Assistant
Release Updates
Lightning Experience Transition Assistant
Salesforce Mobile App
Lightning Usage
Optimizer

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> Subscription Management
> Apps
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> Slack
> MuleSoft
> Einstein

SETUP Tabs

New Custom Object Tab

Step 1: Enter the Details Step 1 of 3

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or [create a new custom object now](#)

Object: Student
Tab style: Books

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.
Splash Page Custom Link: --None--

Enter a short description. Description:

Next Cancel

Type here to search

17:57 10-04-2023

Home | Salesforce

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> Einstein

SETUP Tabs

New Custom Object Tab

Step 2: Add to Profiles Step 2 of 3

Choose the user profiles for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each profile.

☒ Apply one tab visibility to all profiles (Default On)
☐ Apply a different tab visibility for each profile

Profile	Tab Visibility
Analytics Cloud Integration User	Default On
Analytics Cloud Security User	Default On
Authenticated Website	Default On
Contract Manager	Default On
Cross Org Data Proxy User	Default On
Custom: Marketing Profile	Default On
Custom: Sales Profile	Default On
Custom: Support Profile	Default On
Customer Community Login User	Default On
Customer Community Plus Login User	Default On
Customer Community Plus User	Default On
Customer Community User	Default On

Type here to search

18:03 10-04-2023

Home | Salesforce

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Apps Gmail YouTube Maps

Search Setup

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SETUP
Tabs

Step 3. Add to Custom Apps

Choose the custom apps for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each Custom App.

Custom App	Include Tab
Platform (standard__Platform)	<input checked="" type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>
Service (standard__Service)	<input checked="" type="checkbox"/>
Marketing (standard__Marketing)	<input checked="" type="checkbox"/>
Sample Console (standard__ServiceConsole)	<input checked="" type="checkbox"/>
High Volume Customer Portal User	<input checked="" type="checkbox"/>
Authenticated Website User	<input checked="" type="checkbox"/>
App Launcher (standard__AppLauncher)	<input checked="" type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>
Site.com (standard__Sites)	<input checked="" type="checkbox"/>
Salesforce Chatter (standard__Chatter)	<input checked="" type="checkbox"/>
Content (standard__Content)	<input checked="" type="checkbox"/>
Analytics Studio (standard__Insights)	<input checked="" type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>
Service Console (standard__LightningService)	<input checked="" type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>

Type here to search

ENG 17:57 10-04-2023

Student | Salesforce

mvmuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003kaXv/Details/view

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

SETUP - OBJECT MANAGER
Student

Details

Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Triggers

Details

Description

API Name
Student__C
Custom
Singular Label
Student
Plural Label
Students

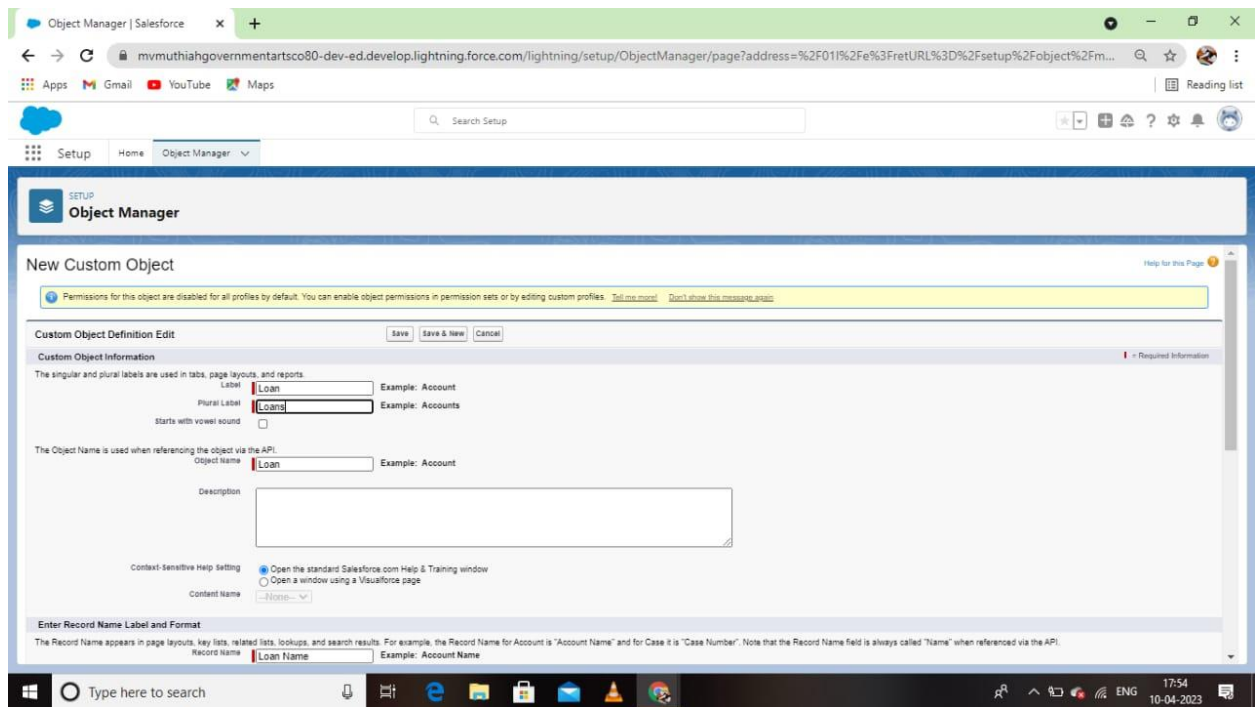
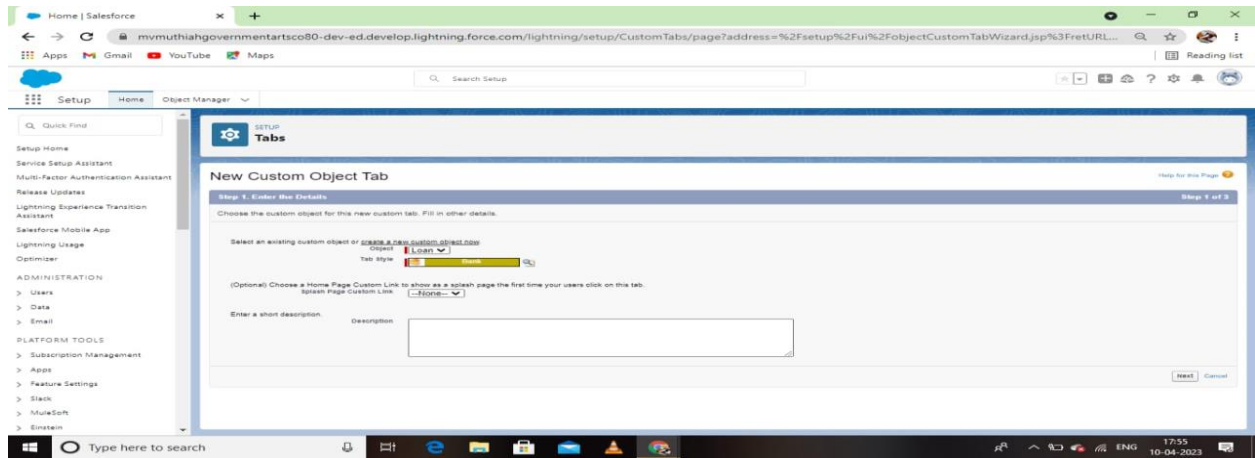
Enable Reports
☒
Track Activities
☒
Track Field History
☒
Deployment Status
Deployed
Help Settings
Standard salesforce.com Help Window

Edit Delete

https://mvmuthiahgovernmentartsco80-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003kaXv/Details/view

Type here to search

ENG 17:57 10-04-2023



Home | Salesforce

mvmuthiahgovernmentsco80-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Quick Find

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

ADMINISTRATION

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MuleSoft

Einstein

SETUP Tabs

New Custom Object Tab

Step 2 of 3

Choose the user profiles for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each profile.

☒ Apply one tab visibility to all profiles (Default On)
☐ Apply a different tab visibility for each profile

Profile	Tab Visibility
Analytics Cloud Integration User	Default On
Analytics Cloud Security User	Default On
Authenticated Website	Default On
Authenticated Website	Default On
Contract Manager	Default On
Cross Org Data Proxy User	Default On
Custom: Marketing Profile	Default On
Custom: Sales Profile	Default On
Custom: Support Profile	Default On
Customer Community Login User	Default On
Customer Community Plus Login User	Default On
Customer Community Plus User	Default On
Customer Community User	Default On

Type here to search

17:55 10-04-2023

Home | Salesforce

mvmuthiahgovernmentsco80-dev-ed.develop.lightning.force.com/lightning/setup/CustomTabs/page?address=%2Fsetup%2Fui%2FobjectCustomTabWizard.jsp%3FretURL...

Apps Gmail YouTube Maps

Search Setup

Setup Home Object Manager

Quick Find

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

ADMINISTRATION

Users

Data

Email

PLATFORM TOOLS

Subscription Management

Apps

Feature Settings

Slack

MuleSoft

Einstein

SETUP Tabs

New Custom Object Tab

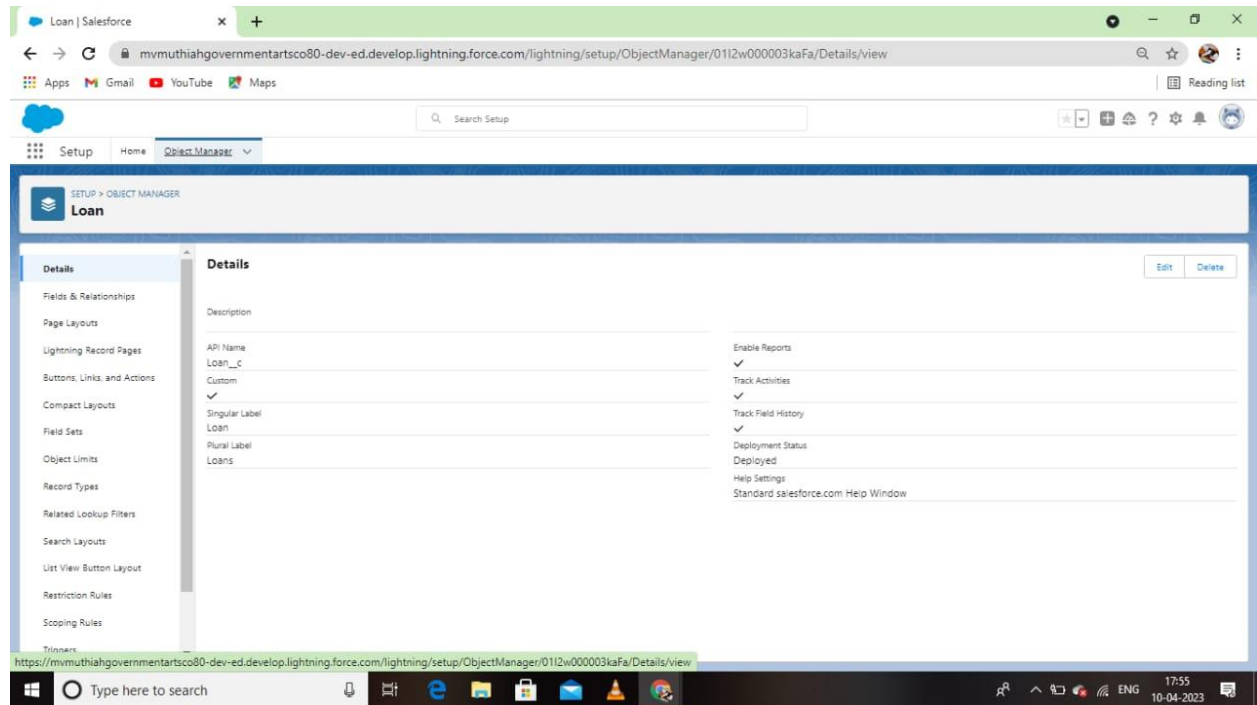
Step 3 of 3

Choose the custom apps for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each Custom App.

Custom App	Include Tab
Platform (standard__Platform)	<input checked="" type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>
Service (standard__Service)	<input checked="" type="checkbox"/>
Marketing (standard__Marketing)	<input checked="" type="checkbox"/>
Sample Console (standard__ServiceConsole)	<input checked="" type="checkbox"/>
High Volume Customer Portal User	<input checked="" type="checkbox"/>
Authenticated Website User	<input checked="" type="checkbox"/>
App Launcher (standard__AppLauncher)	<input checked="" type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>
Site.com (standard__Sites)	<input checked="" type="checkbox"/>
Salesforce Chatter (standard__Chatter)	<input checked="" type="checkbox"/>
Content (standard__Content)	<input checked="" type="checkbox"/>
Analytics Studio (standard__Insights)	<input checked="" type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>
Service Console (standard__LightningService)	<input checked="" type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>

Type here to search

17:55 10-04-2023



Mile Stone 3:Tab

Create the Lightning

Tab To create a Tab: (Lead)

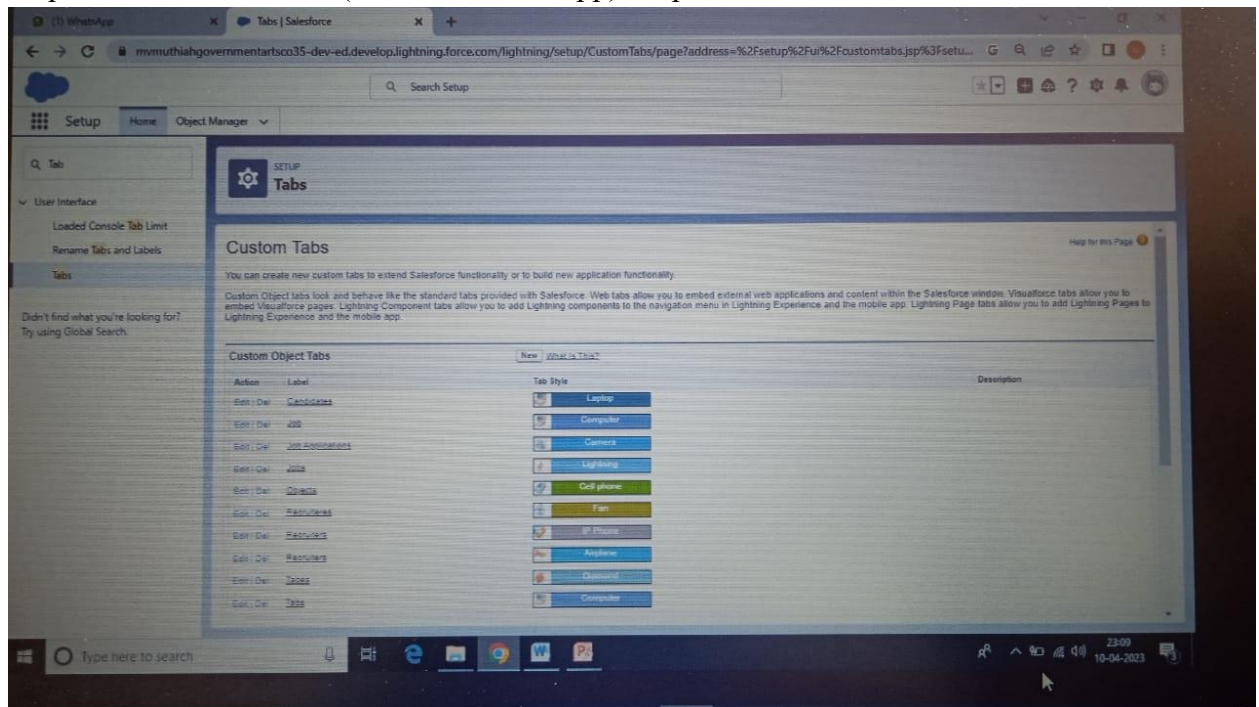
1. Go to setup page → type Tabs in Quick Find bar → click on tabs → New (under custom object tab)
2. Select Object (Lead) → Select the tab style → Next (Add to profiles page) keep it as default → Next (Add to Custom App) keep it as default
3. Select Object(Lead) → Select the tab style → Next (Add to profiles page) keep it as default → Next (Add to Custom App) keep it as default → Save→ Save
4. To create a Tab :(Rent)

1. Go to setup page → type Tabs in Quick Find bar → click on tabs → New (under custom object tab)

2. Select Object (Rent) → Select the tab style → Next (Add to profiles page) keep it as default → Next (Add to Custom App) keep it as default → Save

To create a Tab :(Loan)

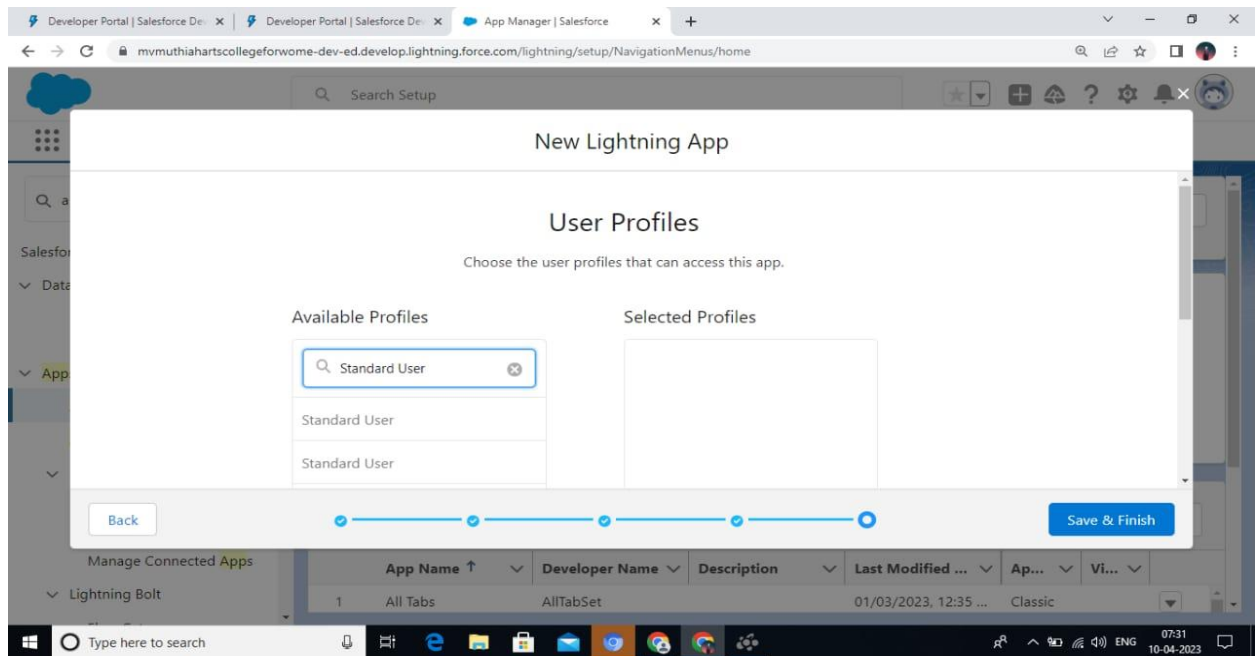
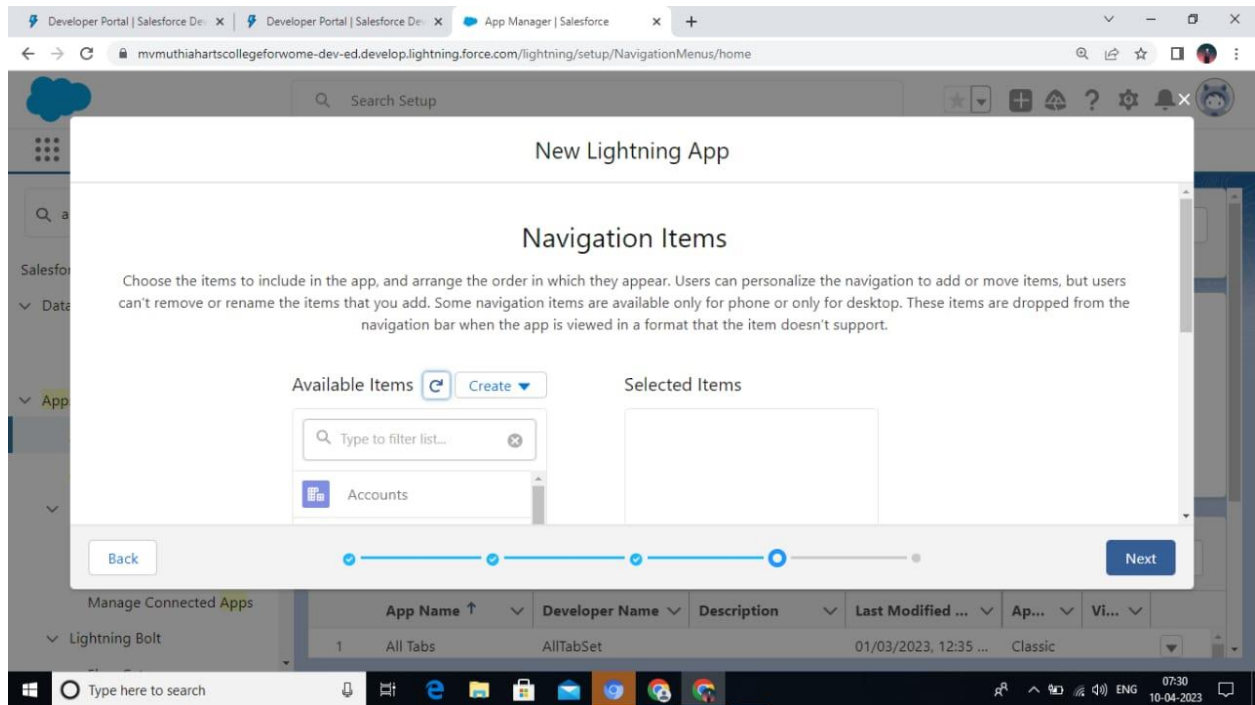
1. Go to setup page → type Tabs in Quick Find bar → click on tabs → New (under custom object tab)
2. Select Object (Buy) → Select the tab style → Next (Add to profiles page) keep it as default → Next (Add to Custom App) keep it as default → Save

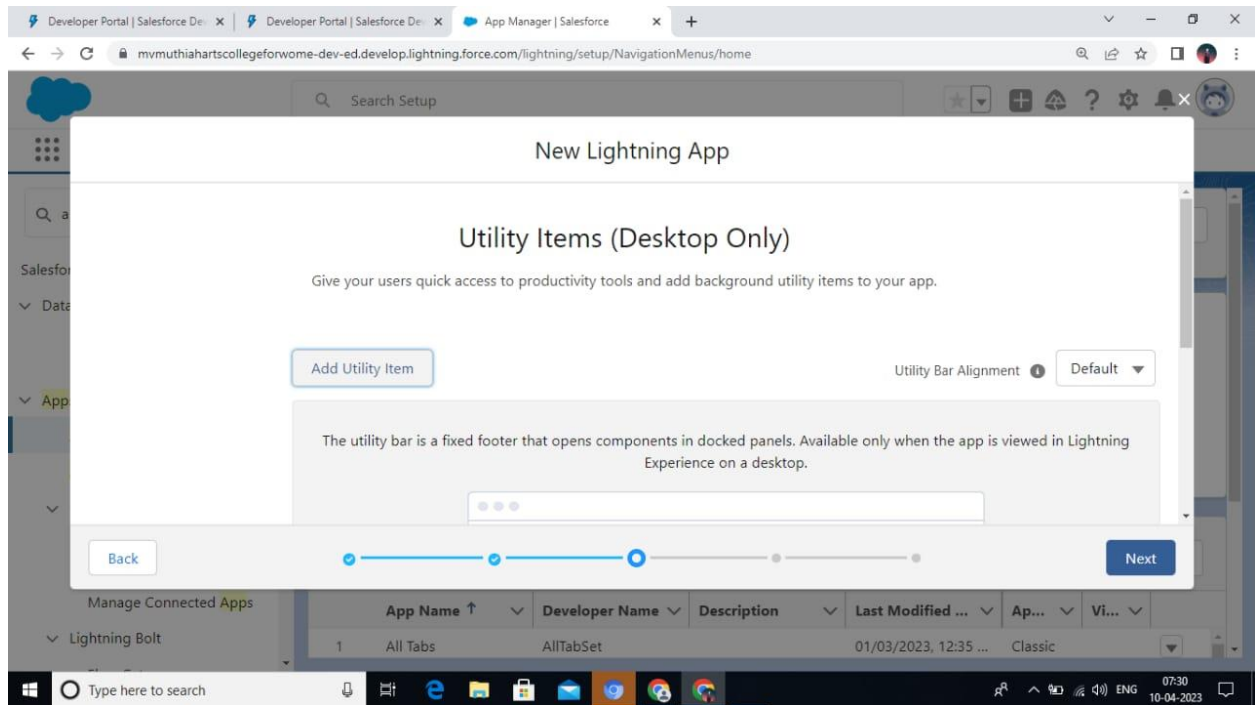


Mile Stone:4 Lightning App

Create the Lightning App

1. Go to setup page → search “app manager” in quick find → select “app manager” → click on New lightning App.
2. Fill the app name as an Property Management in app details and branding → Next → (App option page) keep it as default → Next
3. (Utility Items) keep it as default → Next → (Add Navigation Items)(add tabs Lead, Buy, Rent, Loan) → Next → (Add User Profile) Add System Administrator, Salesforce platform user, Standard User → Next
4. To Add Navigation Items:
Select the items from the search bar and move it using the arrow button → Next
5. To Add User Profiles:





Mile Stone 5: Fields

Create the Lead Field

1. Go to setup → click on Object Manager → type object name in search bar → click on the object.
2. Now click on “Fields & Relationships ” → New.
3. Fill the field label name Lead → Next → Next → Save.

Create the remaining Fields:

Follow the Above Steps to create the Field just change the Labels for Below Fields Lead:(AutoNumber Created Field while creating Object) →L-{0000}

State: Create the Picklist Field (Maharashtra, Gujarat, Rajasthan)(Field Dependency) City: Create the Picklist (Mumbai, Pune, Nashik)(Field Dependency)

Email: Create the Email Select the Data Type as Email (Email)

Phone: Select the Field Data type as (Phone)

Activity2:

For Object Buy

1. Create Field for Buy
2. Create Property Type: (Picklist) (Residential, Commercial, Industrial)
3. Discount: (Percentage As the Field Data Type)

4. State: Create the Picklist Field (Maharashtra, Gujarat, Rajasthan)(Field Dependency)

5. City: (Take Any City for Field Dependency) 6. Annual Amount To Be Paid
Activity3:

Create Field for Rent

1. Rent: (Auto Number while Creating the object) → R-{0000}
2. Rental City: Select the Text as the Field Data Name (Any City)
3. BHK type: (Picklist) (1BHK, 2BHK,3BHK)

Activity4:

Create Field for Loan

1. Loan Id: Auto generated Field Take it as Autonumber LN-{0000}
 2. Interest Rate: (Select the Field Data Type As Currency)
 3. Term:(Select the Field Data type as Number)
 4. Annual Loan Field create the Number as the field data type
 5. Total Loan Instalments :(Field create the Number as the field data type)
 6. Loan Repayment (Field create the Number as the field data type)
 7. Loan Amount(Select the field data type as Formula)
 8. For the Loan Object→ Go to the fields and Relationship and select the formula in field data type. In Formula option select Advanced Formula and write the following formula $(\text{Loan_Repayment_c} * (((1 + (\text{Interest_rate_c} / 52))^{\text{Term_c}} - 1)) / ((\text{Interest_rate_c} / 52) * ((1 + (\text{Interest_rate_c} / 52))^{\text{Term_c}})))$
- ##Check the syntax below whether the formula syntax is correct or not

WhatsApp x Property Management: Definition x Buy | Salesforce x +

mvmuthaiahgovartartscollegefo-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003bHck/FieldsAndRelationships/view

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Buy

Details

Fields & Relationships

10 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

Buy	Buy__c	Percent(18, 0)	
Buy Name	Name	Text(80)	✓
City	City__c	Picklist	
Created By	CreatedById	Lookup(User)	
Discount	Discount__c	Percent(18, 0)	
Last Modified By	LastModifiedById	Lookup(User)	
Owner	OwnerId	Lookup(User,Group)	✓
PropertyType	PropertyType__c	Picklist	
State	State__c	Picklist	

WhatsApp x Property Management: Definition x Rent | Salesforce x +

mvmuthaiahgovartartscollegefo-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003bJb8/FieldsAndRelationships/view

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Rent

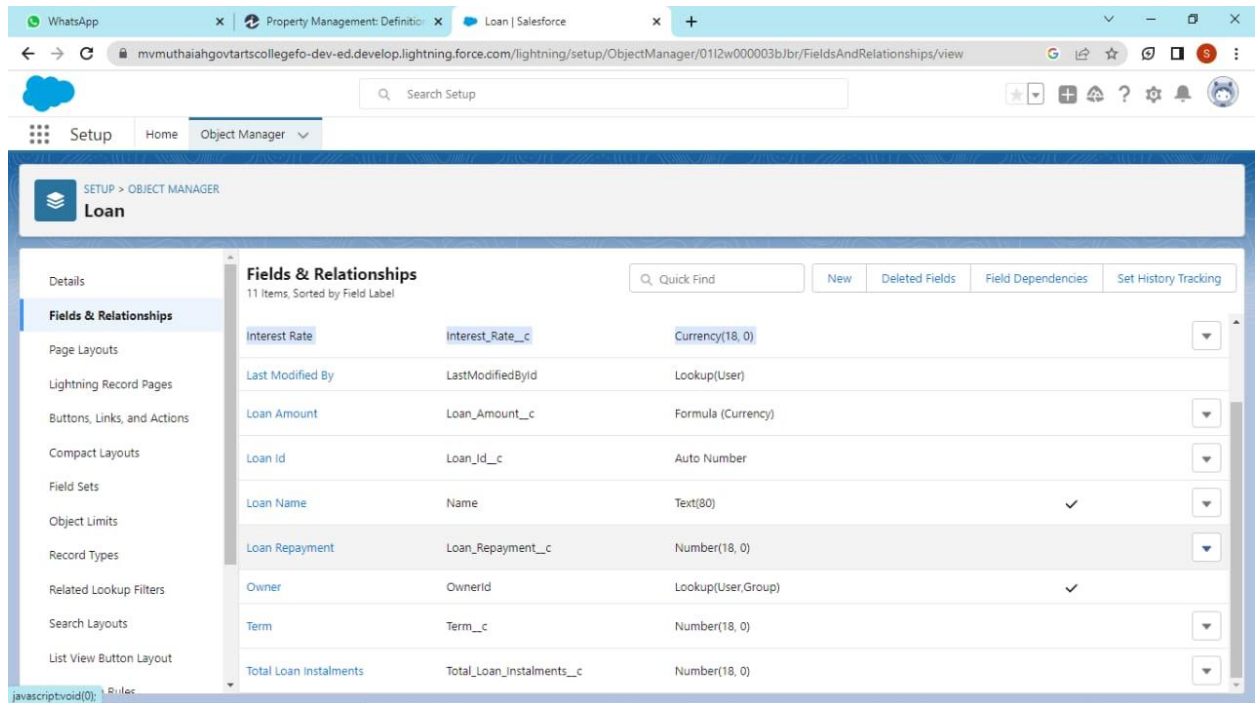
Details

Fields & Relationships

7 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
BHK type	BHK_type__c	Picklist		
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Rent	Rent__c	Auto Number		
Rent Name	Name	Text(80)		✓
Rental City	Rental_City__c	Text(1)		



Mile Stone 6: Profile

To create a new profile:

1. Go to setup → type profiles in quick find box → click on profiles → clone the desired profile (standard user is preferable) → enter profile name → save
2. Enter a Profile Name
3. Click on the new created profile
4. While still on the profile page, then click Edit
5. Scroll down to Custom Object Permissions and Give view all access permissions and assign to the parent profile
6. Sales Manager → Standard user Profile, Marketing Executive1 and Executive2 → Standard Platform User, Marketing Manager → Standard Platform user For

Developer Portal | Salesforce De... x Developer Portal | Salesforce De... x Recently Viewed | Rents | Salesfo... x Profiles | Salesforce x +

mvmuthiahartcollegeforwome-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00e2w000001w39L%3Fsetupid%3DEnha...

Search Setup

Setup Home Object Manager

profil

Users

Profiles

Didn't find what you're looking for?
Try using Global Search.

Profile

Standard User

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

Login IP Ranges [0] | Enabled Apex Class Access [0] | Enabled Visualforce Page Access [0] | Enabled External Data Source Access [0] | Enabled Named Credential Access [0] | Enabled Custom Metadata Type Access [0] | Enabled Custom Setting Definitions Access [0] | Enabled Flow Access [0] | Enabled Service Presence Status Access [0] | Enabled Custom Permissions [0]

Profile Detail

Edit Clone Delete View Users

Name	Standard User		
User License	Salesforce	Custom Profile	✓
Description			

Developer Portal | Salesforce De... x Developer Portal | Salesforce De... x Recently Viewed | Rents | Salesfo... x Profiles | Salesforce x +

mvmuthiahartcollegeforwome-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00e2w000001w39L%3Fsetupid%3DEnha...

Search Setup

Setup Home Object Manager

profil

Users

Profiles

Didn't find what you're looking for?
Try using Global Search.

Profile Detail

Edit Clone Delete View Users

Name	Standard User				
User License	Salesforce	Custom Profile	✓		
Description					
Created By	P. ARINAYA	10/04/2023, 10:42 am	Modified By	P. ARINAYA	10/04/2023, 10:43 am

Page Layouts

Standard Object Layouts

Global	Global Layout [View Assignment]	Object Milestone	Object Milestone Layout [View Assignment]
Email Application	Not Assigned [View Assignment]	Operating Hours	Operating Hours Layout [View Assignment]
Home Page Layout	DE Default [View Assignment]	Opportunity	Opportunity Layout [View Assignment]
Account	Account Layout [View Assignment]	Opportunity Product	Opportunity Product Layout [View Assignment]
Alternative Payment	Alternative Payment Method Layout	Order	Order Layout

Mile Stone 7: User

Create User

1. Go to setup → type users in quick find box → select users → click New user.
2. Fill in the Fields (first name ,last name, alias, email id, user name, nick name, role, user license, → profiles) save

The screenshot shows the Salesforce Setup interface. The left sidebar contains a search bar with 'us' entered and a list of setup categories including Users, Data, and Apps. The main content area is titled 'Users' and displays the 'User Detail' form for a user named 'PABINAYA'. The form includes fields for Name, Alias, Email, Username, Nickname, Title, Company, Department, Division, Address, Time Zone, Locale, Language, and Role. The 'Role' field is set to 'Cross Org Data Proxy User'. The 'Active' checkbox is checked. The 'Marketing User', 'Offline User', 'Knowledge User', 'Flow User', 'Service Cloud User', 'Site.com Contributor User', 'Site.com Publisher User', 'WDC User', 'Mobile Push Registrations', and 'Data.com User Type' checkboxes are all unchecked. The 'Delegated Approver' field is empty. The bottom of the screen shows the Windows taskbar with the search bar and various application icons.

Developer Portal | Salesforce De... x Developer Portal | Salesforce De... x Recently Viewed | Rents | Salesfo... x Users | Salesforce x +

mvmtuhiahartcollegeforwome-dev-ed.develop.lightning.force.com/lightning/setup/ManageUsers/page?address=%2F0052w00000FoM65%3Fnoredirect%3D1%26isUse...

Search Setup

Setup Home Object Manager

us

Lightning Usage

Users

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

Users

Data

Storage Usage

Apps

Connected Apps

Connected Apps OAuth Usage

SETUP Users

User PABINAYA

Permission Set Assignments | Permission Set Assignments Activation Required | Permission Set Group Assignments | Permission Set License Assignments | Personal Groups | Public Group Membership | Queue Membership | Team | Managers in the Role Hierarchy | OAuth Connected Apps | Third-Party Account Links | Installed Mobile Apps | Authentication Settings for External Systems | Login History | User Provisioning Accounts

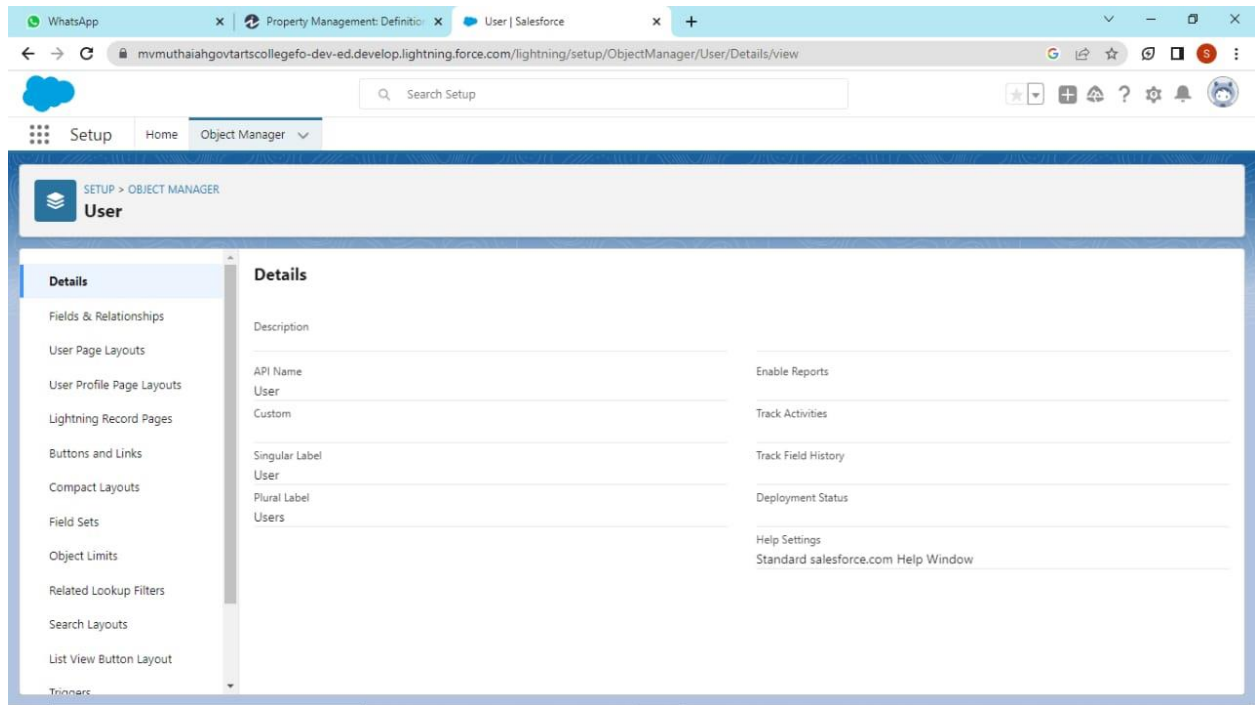
User Detail

Edit Sharing Reset Password Freeze

Name	PABINAYA	Role	
Alias	pabin	User License	Cross Org Data Proxy
Email	pabinayadell@gmail.com	Profile	Cross Org Data Proxy User
Username	pabinayapabin@gmail.com	Active	<input checked="" type="checkbox"/>
Nickname	User16802369746086673896	Marketing User	<input type="checkbox"/>
Title		Offline User	<input type="checkbox"/>
Company		Knowledge User	<input type="checkbox"/>
Department		Flow User	<input type="checkbox"/>
Division		Service Cloud User	<input type="checkbox"/>
Address		Site.com Contributor User	<input type="checkbox"/>
Time Zone	(GMT+05:30) India Standard Time (Asia/Kolkata)	Site.com Publisher User	<input type="checkbox"/>
Locale	English (India)	WDC User	<input type="checkbox"/>
Language	English	Mobile Push Registrations	View
Delegated Approver		Data.com User Type	is

Type here to search

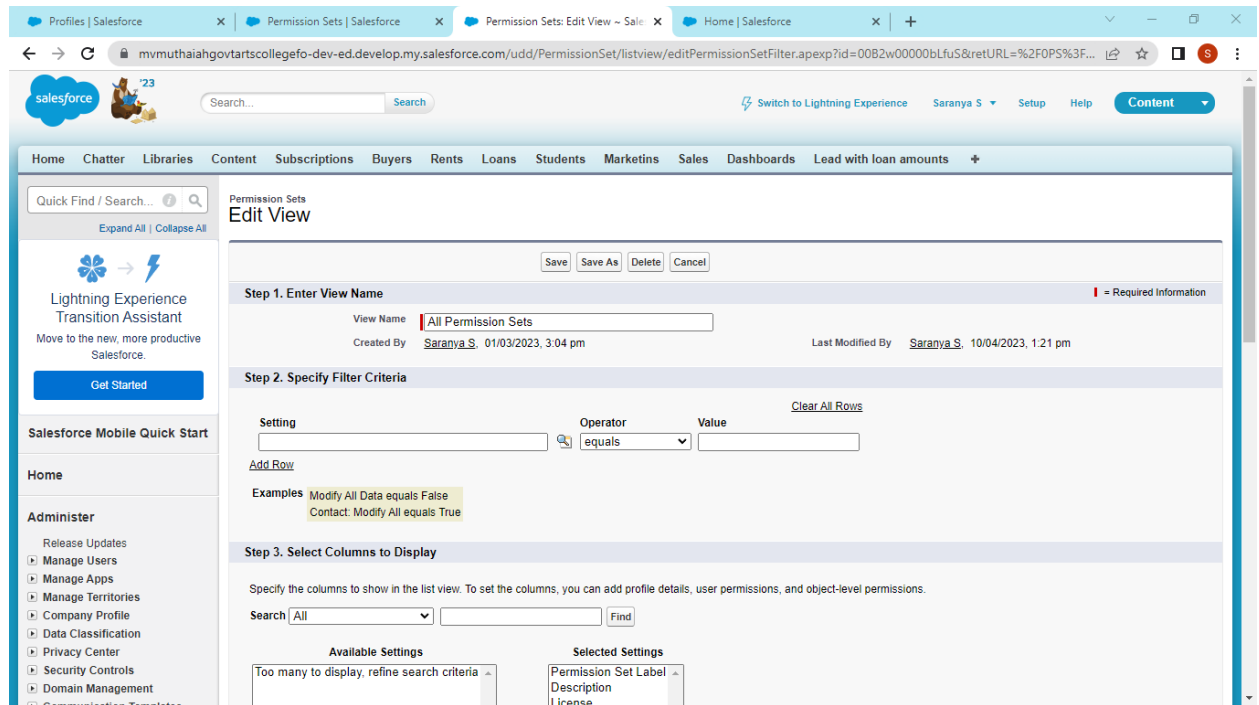
21:36 30-03-2023



Mile Stone 8:Permission Set

Create the Permission Sets

1. Go to setup → type “permission sets” in quick search → select permission sets → New.
2. Enter the label name → save.
3. After saving the permission click on the Manage assignment
4. Now click on the Add Assignment
5. Now select the users and click on save.
6. Go to permission set and add the access For Sales Rep3 give Access with Create permission for the user



Mile Stone 9: Setup for OWD

Create OWD Setting

1. Setup, use the Quick Find box to find Sharing Settings.
2. Click Edit in the Organization-Wide Defaults area.
3. For each object, select the default access you want to give everyone.
4. To disable automatic access using your hierarchies, deselect Grant Access Using Hierarchies for Lead, Rent custom object.
5. Click Edit and from the Drop Down select private for internal and external
6. This Setting is for all the User Which have been Created

Home | Salesforce x Sharing Settings | Salesforce x Sharing Settings ~ Salesforce - D +

mvmtuthaiahgovtartscollegefo-dev-ed.develop.my.salesforce.com/p/own/OrgSharingDetail?appLayout=setup&noS1Redirect=true

salesforce 23 Search... Switch to Lightning Experience Saranya S Setup Help Content

Home Chatter Libraries Content Subscriptions Buyers Rents Loans Students Marketins Sales Dashboards Lead with loan amounts +

Quick Find / Search... Expand All | Collapse All

Lightning Experience Transition Assistant Move to the new, more productive Salesforce. Get Started

Salesforce Mobile Quick Start

Home

Administrator

- Release Updates
- Manage Users
- Manage Apps
- Manage Territories
- Company Profile
- Data Classification
- Privacy Center
- Security Controls
- Security Alerts

Sharing Settings

This page displays your organization's sharing settings. These settings specify the level of access your users have to each others' data. Go to [Background Jobs](#) to monitor the progress of a change to an organization-wide default or a parallel sharing recalculation.

Manage sharing settings for: All Objects

Disable External Sharing Model

Default Sharing Settings

Organization-Wide Defaults Edit Organization-Wide Defaults Help

Object	Default Internal Access	Default External Access	Grant Access Using Hierarchies
Lead	Public Read/Write/Transfer	Private	✓
Account and Contract	Public Read/Write	Private	✓
Contact	Controlled by Parent	Controlled by Parent	✓
Order	Controlled by Parent	Controlled by Parent	✓
Asset	Controlled by Parent	Controlled by Parent	✓
Opportunity	Public Read/Write	Private	✓
Case	Public Read/Write/Transfer	Private	✓
Campaign	Public Full Access	Private	✓
Campaign Member	Controlled by Campaign	Controlled by Campaign	✓
User	Public Read Only	Private	✓
Activity	Private	Private	✓
Calendar	Hide Details and Add Events	Hide Details and Add Events	✓

Home | Salesforce x Sharing Settings | Salesforce x Sharing Settings ~ Salesforce - D +

mvmtuthaiahgovtartscollegefo-dev-ed.develop.my.salesforce.com/p/own/OrgSharingDetail?appLayout=setup&noS1Redirect=true&setupid=SecuritySharing

Streaming Channel

Streaming Channel	Public Read/Write	Private	✓
User Provisioning Request	Private	Private	✓
Web Cart Document	Private	Private	✓
Work Order	Private	Private	✓
Work Plan	Private	Private	✓
Work Plan Template	Private	Private	✓
Work Step Template	Private	Private	✓
Work Type	Private	Private	✓
Work Type Group	Public Read/Write	Private	✓
Buy	Public Read/Write	Private	☐
Dashboard	Public Read/Write	Private	✓
Lead with loan amount	Public Read/Write	Private	✓
Loan	Private	Private	✓
Marketing	Private	Private	✓
Rent	Private	Private	✓
Sales	Private	Private	✓
Student	Private	Private	✓

Other Settings

Other Settings Help

Manager Groups ☐ 1

Secure guest user record access ✓ 1

Require permission to view record names in lookup fields ☐ 1

Sharing Rules

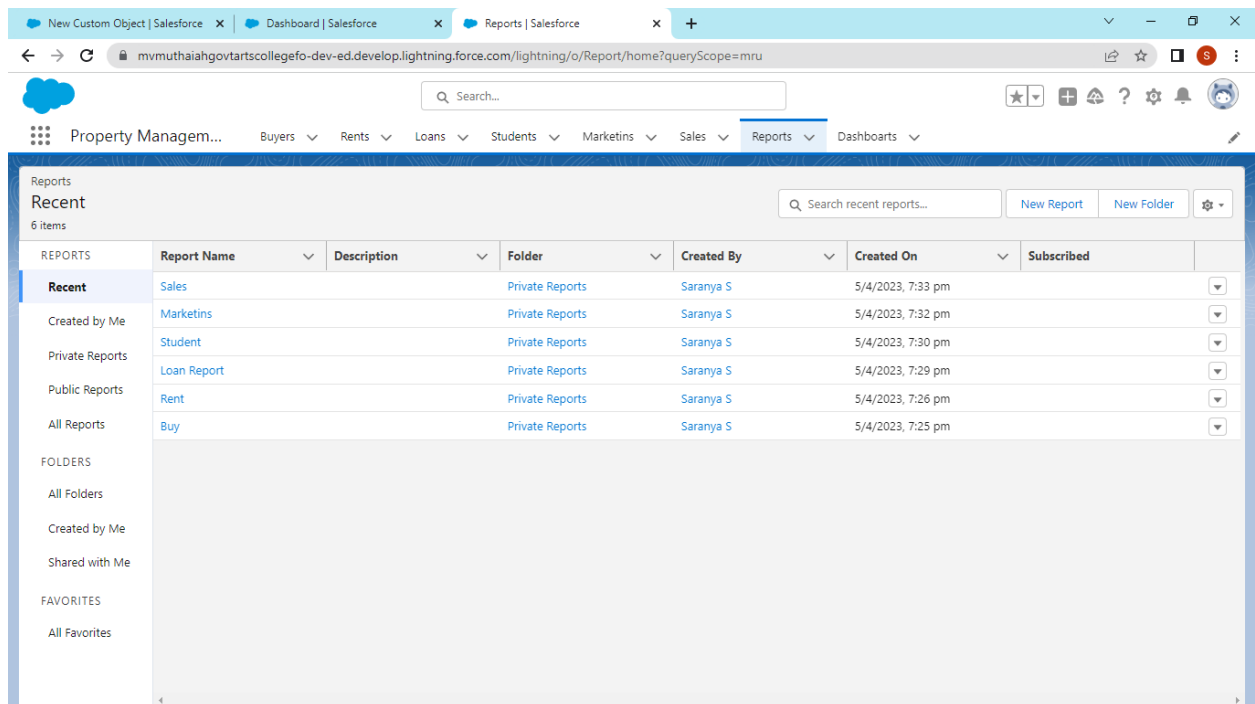
Lead Sharing Rules New Recalculate Lead Sharing Rules Help

No sharing rules specified.

Mile Stone10:Report:

Create Report

1. Go to the app → click on the reports tab
2. Click New Report
3. Select report type from category or from report type panel or from search panel → click on start report.
4. Customize your report, then save or run it.



Mile Stone 11:Dashboard

Create dashboards

1. Go to the App Launcher and select the Dashboards
2. Select add component
3. Select the folder select the following option new lead with loan Amount
4. Select in which format you want display chart

New Lead With Loan Amount | Salesforce

mvmuthaiahgovtartscollegefo-dev-ed.develop.lightning.force.com/lightning/r/Dashboard/01Z2w000000abx5EAA/view

Search...

Property Managem... Buyers Rents Loans Students Marketins Sales Reports * New Lead With Loan Amo... More

Dashboard
New Lead With Loan Amount
As of 10-Apr-2023, 9:50 am Viewing as Saranya S

Dashboards
Lead with loan amounts
Subscribe

Loan Report

Loan: Loan Name ↑

Education loan
Home loan

[View Report \(Loan Report\)](#)

Student

Student: Student Name ↑

Santhosh
Saranya

[View Report \(Student\)](#)

Sales

Sales: Sales Name ↑

Home
Land

[View Report \(Sales\)](#)

Marketins

Marketing: Marketing Name ↑

Adversiting
Sociel Media Marketing

Rent

Rent: Rent Name ↑

Home
Hotel

Buyers | Salesforce

mvmuthaiahgovtartscollegefo-dev-ed.develop.lightning.force.com/lightning/r/Dashboard/01Z2w000000abx5EAQ/view

Search...

Property Managem... Buyers Rents Loans Students Marketins Sales Reports Dashboards Lead with loan amounts * Buyers

Dashboard
Buyers
As of 10-Apr-2023, 9:54 am Viewing as Saranya S

Refresh Edit Subscribe

Buy

Buy: Buy Name ↑

book
Jewellay

[View Report \(Buy\)](#)

Student

Student: Student Name ↑

Santhosh
Saranya

[View Report \(Student\)](#)

Sales

Sales: Sales Name ↑

Home
Land

[View Report \(Sales\)](#)

Marketins

Marketing: Marketing Name ↑

Adversiting
Sociel Media Marketing

Loan Report

Loan: Loan Name ↑

Education loan
Home loan

4 Trailhead Profile Public URL

Team Lead-S.Shiny-<https://trailblazer.me/id/smathstm029>

Team Member1-S.Saranya

Team Member2-A.Sathiyavani muthu

Team Member3-S.Sowmiya

4.Advantage &Disadvantage

Advantages:

- ❖ Manage pricing and inventories dynamically.
- ❖ Automate based on your business processes.
- ❖ Integrated with all major online travel portals.
- ❖ Maximize operational efficiency and profitability.
- ❖ Can be integrated with other AppExchange applications.

Disadvantages:

- ❖ Configuration and setup is complex and time consuming.
- ❖ Cluttered interface makes navigation and simple tasks unnecessarily complex.
- ❖ The learning curve never seems to end.
- ❖ Customer support has a poor reputation
- ❖ Getting users to adopt the system.

5 Applications

- ✚ A property management system (PMS) is a software application for the operations of hospitality accommodations and commercial residential rental properties.
- ✚ PMS is also used in manufacturing. A property management system is sometimes referred to as a hotel operating system or hotel OS.
- ✚ A property management system (PMS) is software that facilitates a hotel's reservation management and administrative tasks.
- ✚ The most important function include **front-desk operations, reservations, channel management, housekeeping, rate and occupancy management, and payment processing.**

6 Conclusion

Man a company's sales force is important because it may help improve the efficiency and success of the sales team. This can help increase company revenue and create a positive work environment for sales team members.

THANKING YOU...