Vancouver, British Columbia • +1 (778) 881-2468 • shiv@shiv.me • LinkedIn

**Effective Product Leader** with experience in design and development of software products. An inquisitive problem-solver that drives decisions based on a data-driven first-principles approach. Excellent communication, collaboration, and organizational skills in additional deep technical expertise. Adept in building and working with high-performing engineering teams. Demonstrated success in tackling hard engineering problems and delivering products and solutions that have an impact on the organization.

# **Key Strengths**

Strategic Thinking | Data Collection & Organization | People Connector | Leader & Mentor

# PROFESSIONAL EXPERIENCE

## **GE DIGITAL** Burnaby, British Columbia

2017-2019

# **Staff Technical Product Manager**

Reporting to the Director of Product, accountable for two products at GE Digital: Predix Studio and Predix AppEngine. Target markets include GE business verticals of power, mining, aviation, and healthcare. Total addressable revenue potential: 100M+.

## **Key Accomplishments:**

- Successfully drove impactful architectural changes to enable access to various market verticals including healthcare and aviation with a potential addressable revenue of 100M+.
- Instituted a data-driven approach to product roadmap definition and planning, resulting in a shift to a continuous improvement model of developing products.
- Initiated and drove the adoption of GE security policies reducing the number of security issues from 1000+ to zero and enabled ISO 27001 compliance, GDPR and HIPAA.
- Led engineering teams to focus on product quality improvement by creating team alignment initiatives. Reduced bugs from 3000+ to less than 200 in one year.
- Reduced operational cost by streamlining product infrastructure, testing practices and instituting CI/CD. Created clarity on customer offering and cost to serve, and reduced bug incidence during regression by ~300% YoY.

# ERICSSON INC. (HCL Axon Technologies, Redback Networks) Burnaby, British Columbia 2007-2017

Progressive career and reporting structures, beginning with Redback Networks as Senior Software Engineer, moving into Team Lead and Product Owner.

# **Product Owner** (2014-2017)

Reporting to a Senior Manager, defined vision, strategy and roadmap for next-gen declarative application development on Ericsson IPOS product line.

#### **Key Accomplishments:**

- Secured executive buy-in and investment in multi-year infrastructure projects.
   Effectively prioritized and shaped requirements from multiple stakeholders, including developers, system managers and product sponsors within Ericsson.
- Built and mentored multiple agile product development teams across North America and East Asia. multiple sites and time-zones. Leveraged agile methodologies to successfully develop high performing teams to deliver key projects on time and within budget.

 Migrated six applications within three months resulting in reduced code base by up to 80%; increased developer productivity by two to three times; and, improved time to market from months to days.

## Engineer/Architect (2008-2016)

Reporting to a Senior Manager, led and managed diverse product improvement initiatives in various domains including core infrastructure, configuration management, and license management for a carrier class router operating system.

# **Key Accomplishments:**

- Successfully designed, developed and operationalized a set of components for managing schema-based data using a high-performance database in carrier-class router operating system.
- Designed common models for IPOS and evangelized Ericsson Common Information Model and its adoption across IPOS features including setting standards, establishing a technical council of developers proficient in modeling, training and mentoring them to work with IPOS feature teams.
- Created a meta-data aware, non-transactional cache. Created a high-density, low-latency, transactional datastore with record-level locking.
- Shortened development cycle from hours to seconds by redesigning build infrastructure for IPOS platform and components.
- Wrote a custom DSL to provide Object Relationship Mapping between two proprietary data definition languages.
- Implemented Python and JavaScript apps to demonstrate MDI's abilities as an ecosystem for rapid app development using SWIG and FFI.

## PREVIOUS PROFESSIONAL EXPERIENCE

Novell, Bangalore, India, Senior Software Engineer (2006-2007)

HCL Technologies (Cisco Partner), Chennai, India, Lead Engineer (2002-2006)

Intec Solutions, Chennai, India, Software Engineer (2001 - 2002)

## **EDUCATION & PROFESSIONAL DEVELOPMENT**

**Bachelor of Technology, Electrical & Electronics Engineering,** Pondicherry Engineering College, India

Disruptive Strategy Certificate, Clayton Christensen, Harvard School of Business

### **SKILLS**

Proven expertise in product management, architecture and design of high-performance and high-scale industrial software, databases and IP operating systems. Expert in C and C++, with an emphasis on development in embedded systems.

**Product Management:** JTBD Theory, Product strategy, Disruptive Innovation Theory, Lean Startup, Scrum and Agile practices

Languages: C, C++, Java, Javascript, Python, BASH, Perl, Ruby, Go, Rust, Nimrod, Terra

Build Tools: CMake, Make, Ninja

**Source Control**: Git, CVS, SVN, Mercurial, Clearcase

Miscellaneous: XML, XSLT, SOAP, XQUERY, SWIG, ANTLR, Flex/Bison, JSON, REST

**Networking**: NETCONF, RESTCONF, SNMP, several L2 and L3 protocols

Cloud: Cloudfoundry, and several AWS, GCP and Azure products