

# SIVABALAN

## Technical Support Engineer (Fresher)

Ph - 9894239610, Mail - sivabalank835@gmail.com, Cuddalore

LinkedIn - linkedin.com/in/sivabalan087

### PROFILE SUMMARY

Enthusiastic and tech-savvy Technical Support Engineer (Fresher) with a background in Computer Science and hands-on experience in building web-based applications. Skilled in resolving technical issues, assisting users, and providing high-quality support. Strong knowledge of HTML, CSS, JavaScript, and basic networking concepts. Quick learner with effective communication skills and a problem-solving mindset.

### SKILLS

Technical Skills: Troubleshooting, System Support, Network Basics, HTML, CSS, JavaScript

Soft Skills: Communication, Adaptability, Teamwork, Problem-solving

Tools: GitHub, VS Code, Figma, Ticketing Tools (Basics)

### EDUCATION

B.E - Computer Science and Engineering

CGPA - 8.0

Oxford Engineering College (2021 - 2025)

### PROJECTS

Weather App - Self Project | Apr 2025

- Built a weather information app using React and OpenWeatherMap API.
- Implemented real-time data fetching and responsive UI.
- Demonstrated ability to handle API-related queries and resolve integration issues.

Ecommerce Website - Self Project | May 2025

- Developed a multi-page frontend using HTML, CSS, Tailwind CSS, and JavaScript.
- Ensured responsive design and clean layout.
- Experience helpful in resolving frontend-related user queries.

### INTERNSHIP EXPERIENCE

Web Development Intern

## **SIVABALAN**

Technical Support Engineer (Fresher)

NLC India Limited (NLCIL), Neyveli - IHMS Department

Duration: 1 Month | Mode: On-site

- Gained exposure to real-time IT systems and user management environments.