

Shri C.J. Patel College of Computer Studies, Visnagar

BCA - SEM : I

1CS1010104 : Communication Skills - I

[UNIT – III – Listening : MCQ]

1.	Which is the active process of receiving and responding to spoken and unspoken messages? A. Listening B. Reading C. Writing D. Sleeping	A
2.	Which among the following is the first language skill that we learn? A. Reading B. Writing C. Listening D. Speaking	C
3.	_____ occurs when the listener is fully engaged in what the speaker is saying, and reacts to the ideas presented by the speaker. A. Reading B. Active Listening C. Writing D. Speaking	B
4.	Which listening is a two-way communication? A. Hearing B. Passive C. Active D. Silent	C
5.	In _____ listening, the listener does not react to the ideas of the speaker but only listens to speaker. A. Full B. Active C. Deep D. Passive	D
6.	Which listening is a one-way communication? A. Passive B. Full C. Active D. Initial	A

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7.	_____ occurs when sound reaches your ears. A. Writing B. Reading C. Hearing D. Sleeping	C
8.	_____ occurs when sound reaches your brain. A. Writing B. Listening C. Sleeping D. None of above	B
9.	In _____ , we neither pay any close attention nor put any mental efforts. A. Hearing B. Full C. Active D. Depth	A
10.	In _____ , we pay close attention and put forced mental efforts. A. Sleeping B. Hearing C. Listening D. None of above	C
11.	Which one of the following uses only one sense i.e. ears? A. Talking B. Playing C. Sleeping D. Hearing	D
12.	Which one of the following uses more than one senses i.e. eyes, ears, mind, etc.? A. Hearing B. Sleeping C. Listening D. None of above	C

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13.	In which type of listening, the listener distinguishes between the verbal and the nonverbal message. A. Discriminative B. False C. Critical D. Initial	A
14.	Which listening is the most complicated form and requires a high degree of skill to develop? A. Biased B. Critical C. False D. Initial	B
15.	Which listening analyzes opinion and makes a judgment about the content of the message. A. Comprehensive B. Relationship C. Critical D. Informational	C
16.	In which listening the person hears only what they want to hear? A. Appreciative B. Empathetic C. Evaluative D. Biased	D
17.	Which listening requires an ability to understand and feel another person's feelings, emotions and needs? A. Empathetic B. Appreciative C. Selective D. Partial	A
18.	Which listening improves and maintains the relationship between people? A. Comprehensive B. Relationship C. Partial D. Informational	B

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19.	In ____ listening a person is acting as to listen but is not hearing anything that is being said? A. Depth B. Deep C. False D. Full	C
20.	____ listening occurs when we listen to the other person in the beginning or when we listen to the opening message. A. Comprehensive B. Informational C. Discriminative D. Initial	D
21.	____ listening involves listening for particular things and ignoring others. A. Empathetic B. Appreciative C. Selective D. Partial	C
22.	Which listening is the active form of listening? A. Full B. Initial C. Silent D. False	A
23.	Listening to music, theater, television, radio and films, where the ultimate response is the one from the listener is an example of ____ listening. A. Empathetic B. Appreciative C. Selective D. Partial	B
24.	Select the correct type of listening. A. Empathetic B. Critical C. Discriminative D. All of above	D

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25.	Which among the following is not a type of listening? A. Silent B. Relationship C. Critical D. Empathetic	A
26.	Which type of listening is called "whole person listening"? A. Partial B. Deep C. Biased D. Empathetic	B
27.	Choose the quality of a good listener. A. Make eye contact B. Focus on subject C. Be open mind D. All of above	D
28.	Choose the quality of a good listener. A. Pay attention B. Not focusing C. Lack of interest D. Excessive talking	A
29.	Choose barrier to listening. A. Focus on subject B. Take notes C. Lack of interest D. Pay attention	C
30.	Choose barrier to listening. E. Not focusing F. Lack of interest G. Excessive talking H. All of above	D