# Q1. Analysis of Current Segmentation Methodology

### **Advantages of the Current Segmentation**

#### 1. Simplicity and Transparency

- The segmentation based on follower count (0-12K, 12K-40K, >40K) is straightforward and easy to understand, making it simple to implement and maintain.
- The clear boundaries (12,000 and 40,000 followers) reduce ambiguity in categorizing accounts, ensuring consistent classification of new accounts.
- Absolute engagement scales with follower count. Fashion interest percentage actually increases with follower count. → Validating the segmentation logic to some extent.
- The reliance on a single metric (follower count) results in low computational overhead, making the segmentation scalable and efficient to apply across large datasets.

# 2. Clear Market Coverage

- The segmentation effectively captures the full spectrum of influencers, from micro to macro: Mainstream accounts (26,681 accounts) provide broad market coverage, while edgy accounts (2,388 accounts) capture high-impact influencers with large follower bases.
- This structure ensures that the segmentation covers a wide range of influencer types, from niche micro-influencers to high-profile macro-influencers. Advantages of the Current Segmentation

#### **Weaknesses of the Current Segmentation**

#### 1. Over-reliance on Follower Count

The segmentation is heavily dependent on follower count, ignoring other important factors such as engagement rate, content type, and audience demographics. This may not fully capture the nuances of user behavior or content relevance. For example:

- Engagement (likes per follower) Discrepancy: While Edgy accounts have the highest average likes (9,527) and comments (97), their engagement rate (0.018) is significantly lower than Mainstream accounts (0.164). This suggests that follower count alone does not correlate well with engagement quality.
- Content Relevance: The segmentation does not account for the type of content posted. For instance, Mainstream accounts have a higher percentage of fashion-related labels (e.g., "bag", "wristlet") compared to Edgy accounts, despite having fewer followers.

#### 2. Behavioral Overlap

Posting patterns reveal significant overlap between segments. For example, the average number of posts per author is nearly identical across Mainstream (86.4) and Trendy (85.6) accounts. This suggests that the current segmentation does not effectively distinguish between distinct behavioral groups, limiting its usefulness in understanding user activity.

#### 3. Boundary Issues

2.81% of accounts are near the segmentation boundaries (12,000 and 40,000 followers), creating potential for misclassification. The sharp cutoffs result in artificial distinctions between accounts with similar characteristics, ignoring factors like account maturity or growth trajectory. This rigidity can lead to unstable categorizations, especially for accounts that naturally fluctuate near these thresholds.

### 4. Lack of Fashion Context and Granularity

- Despite being designed for fashion-focused analysis, the segmentation ignores fashion-specific metrics. The label distribution data reveals distinct patterns in fashion-related content, but these insights are not captured in the current segmentation.
- The current segmentation doesn't capture subcategories like fashion enthusiasts, luxury, or sportswear accounts, which could provide more nuanced insights.

# **Q2. Enhanced Fashion Account Segmentation Solution**

Two methodologies are proposed to improve the current follower-based segmentation and identify meaningful fashion subcategories.

### 1. SQL-based Approach:

- Uses explicit category definitions and hierarchical segmentation
- Combines influence levels with content specialization
- Results in clear segments like "High-Influence Luxury Specialist", "Mid-Influence Sportswear Enthusiast"

## 2. Machine Learning Approach (Recommended):

- Uses clustering to discover natural fashion subcategories
- Results in 9 distinct segments, showing combined category patterns. For example:
  - $\rightarrow$  "High-Influence Accessories & Clothing" (7,724 authors): Accounts with >40,000 followers whose content primarily features accessories (bags, eyewear) with complementary clothing content
  - $\rightarrow$  "High-Influence Footwear & Clothing" (4,143 authors): Focuses on shoe styles with matching outfits
  - $\rightarrow$  "High-Influence Luxury & Footwear" (74 authors): Specializes in luxury brands and premium footwear

#### The ML approach better addresses the challenge by:

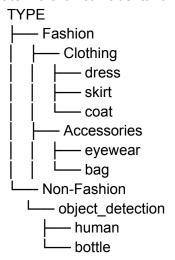
- Discovering natural content patterns rather than using predefined rules
- Capturing realistic mixed category interests
- Maintaining meaningful segment sizes
- Identifying engagement patterns within segments

#### **Future Improvements:**

- 1. Content Analysis:
  - Apply NLP to analyze author bios for better profile understanding
  - Analyze post captions to extract style preferences and fashion terminology
  - Include hashtag analysis for trend identification
- 2. Enhanced Features:
  - Add temporal analysis to capture seasonal patterns
  - Include image analysis scores
  - Incorporate price range indicators
- 3. Advanced Modeling:
  - Implement deep learning for more nuanced pattern recognition
  - Add collaborative filtering for style similarity detection
  - Develop dynamic segmentation that adapts to fashion trends

# Q3. Recommendations for Improving Panel Quality

- 1. Type-Label Taxonomy Refinement:
  - Current Issue:
    - → Misalignment between TYPE and LABEL\_NAME (e.g., 'object\_detection' type contains both fashion items like 'skirt' and general objects like 'glass')
    - → Fashion-related labels are spread across different types
  - Solutions:
    - → Create hierarchical label taxonomy (for example):



- → Implement strict validation rules for type-label relationships
- → Create fashion-specific subtypes for better categorization
- 2. Data Quality Enhancements:

- Clean and standardize label names (currently mixed formats in LABEL\_NAME)
- Handle missing values in NB\_FOLLOWERS and engagement metrics
- Implement data validation checks for post counts and engagement rates
- Set minimum thresholds for account activity (e.g., at least 10 posts)

#### 3. Content Verification:

- Develop authenticity scores based on engagement patterns
- Filter out potential bot accounts using engagement irregularities
- Verify brand mentions against official brand accounts
- Implement consistency checks for label assignments

### 4. Panel Balancing:

- Ensure representative distribution across influence tiers
- Maintain minimum segment sizes (e.g., >50 accounts per segment)
- Adjust for seasonal variations in posting patterns

#### 5. Enhanced Metrics:

- Develop style consistency scores
- Create engagement quality metrics (beyond raw likes/comments)
- Implement trend sensitivity indicators
- Add brand affinity scores

#### 6. Regular Updates:

- Implement periodic panel refreshes to maintain relevance
- Monitor and adjust for changing fashion trends
- Review and update category definitions quarterly
- Track account evolution across segments

#### 7. Validation Framework:

- Cross-validate segmentation with industry experts
- Compare against market performance data
- Implement A/B testing for new panel criteria
- Monitor segment stability over time

This type-label alignment and data quality issue are fundamental as it affects the accuracy of our segmentation. Proper taxonomy would improve both the accuracy of our analysis and the quality of our panels.

These recommendations would help create more robust and reliable fashion panels while maintaining the ability to spot emerging trends and influencers.