

BUG REPORT

Website: <https://www.saucedemo.com>

BUG_001: All Products Display Same Image for problem_user

Bug ID: BUG_001

Date Reported: 15/06/25

Reporter: Swarna

Severity: Medium

Priority: Low

Status: Open

Environment: Microsoft Edge, Version 137.0.3296.83 (Official build) (64-bit), Windows 10

Summary

When logged in as problem_user, all products on the inventory page display the same dog image instead of their respective product images.

Steps to Reproduce

1. Navigate to <https://www.saucedemo.com>
2. Login with credentials:
 - Username: problem_user
 - Password: secret_sauce
3. Observe product images on the inventory page

Expected Result

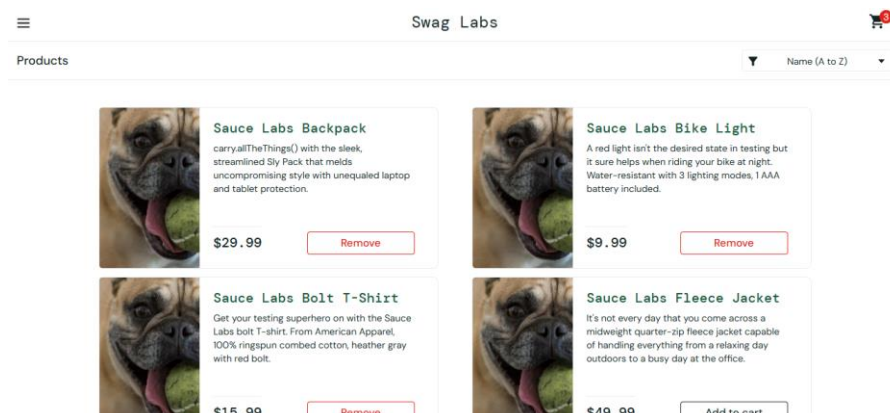
Each product should display its unique product image:

- Backpack should show backpack image
- Bike Light should show bike light image
- T-Shirt should show t-shirt image, etc.

Actual Result

All products display the same placeholder dog image

Screenshot



Impact

Users cannot visually identify products, leading to poor shopping experience and potential wrong purchases.

Workaround

Users must rely on product names and descriptions only.

BUG_002: Add to Cart Functionality Inconsistent for problem_user

Bug ID: BUG_002

Date Reported: 16/06/25

Reporter: Swarna

Severity: High

Priority: High

Status: Open

Environment: Microsoft Edge, Version 137.0.3296.83 (Official build) (64-bit), Windows 10

Summary

Add to cart buttons do not work consistently for problem_user. Some products cannot be added to cart while others work normally.

Steps to Reproduce

1. Login as problem_user
2. Try to add "Sauce Labs Backpack" to cart - Click "Add to cart"
3. Try to add "Sauce Labs Bike Light" to cart - Click "Add to cart"
4. Try to add "Sauce Labs Onesie" to cart - Click "Add to cart"
5. Check cart badge counter

Expected Result

All products should be added to cart successfully and cart badge should show correct count (3).

Actual Result

- Some products add successfully
- Others fail silently with no error message
- Cart count is inconsistent

Additional Information

It appears to be specific to problem_user account.

BUG_003: Last Name Field Not Accepting Input During Checkout

Bug ID: BUG_003

Date Reported: 16/06/25

Reporter: Swarna

Severity: Critical

Priority: High

Status: Open

Environment: Microsoft Edge, Version 137.0.3296.83 (Official build) (64-bit), Windows 10

Summary

During checkout process for problem_user, the Last Name field does not accept any keyboard input, preventing order completion.

Steps to Reproduce

1. Login as problem_user
2. Add any available product to cart
3. Click shopping cart icon
4. Click "Checkout" button
5. Try to fill in the checkout form:
 - First Name: John (works)
 - Last Name: Try to type anything (fails)
 - Zip/Postal Code: 12345 (works)

Expected Result

All form fields should accept keyboard input normally.

Actual Result

Last Name field is unresponsive to keyboard input. Field appears normal but no characters appear when typing.

Business Impact

- Users cannot complete purchases
- 100% checkout failure rate for affected users
- Direct revenue loss

Workaround

None available - checkout cannot be completed.

BUG_004: Performance Degradation with performance_glitch_user

Bug ID: BUG_004

Date Reported: 17/06/25

Reporter: Swarna

Severity: Low

Priority: Low

Status: Open

Environment: Microsoft Edge, Version 137.0.3296.83 (Official build) (64-bit), Windows 10

Summary

Significant page load delays (3-5 seconds) occur for all actions when using performance_glitch_user account.

Steps to Reproduce

1. Login as performance_glitch_user
2. Measure time for:
 - Initial page load after login
 - Clicking on products
 - Adding items to cart
 - Navigation between pages

Expected Result

Page loads should complete within 1-2 seconds.

Actual Result

All actions take 3-5 seconds to complete with visible loading delays.

Performance Metrics

- Login to Inventory: ~4.2 seconds
- Add to Cart action: ~3.8 seconds
- Navigation clicks: ~3.5 seconds average

Notes

This appears to be intentional for testing performance scenarios, but documenting for completeness.

Summary of Bugs Found

Bug ID	Summary	Severity	Priority	Status
BUG_001	All products show same image	Medium	Low	Open
BUG_002	Add to cart inconsistent	High	High	Open
BUG_003	Checkout last name field broken	Critical	High	Open
BUG_004	Performance issues	Low	Low	Open

Testing Notes

- problem_user account has multiple issues affecting core functionality
- standard_user works as expected for all tested scenarios