

14/02/2025

Reference Number: 1389969370331

Dear SBI Credit Cardholder,

Thank you for contacting SBI Card.

This is with reference to your communication regarding your SBI Card account number 0004726428823060650.

SBI Credit Card Account Closure: We wish to inform you that your SBI credit card account has already been closed and as on date there are no dues payable to us.

Kindly note that this NOC is not with regard to the charges incurred by you, on the abovementioned card, which has not been posted or do not reflect in your SBI Credit Card account due to various reasons such as 'pending authorization', 'system or other errors'. Irrespective of this NOC, in such cases you shall accordingly continue to be liable to pay the amount that may accrue on your card.

For any queries related to your SBI Card account, please contact our Helpline at 1800 180 1290 (toll free), or 39 02 02 02 (prefix local STD code), or 1860 180 1290 (toll). Our Customer Service Representatives are available between 8 AM and 8 PM, Monday to Saturday. However, the IVR service is available 24x7. You can also E-mail us your query at www.sbicard.com/email.

If you are not satisfied with this response, you can E-mail us at nodalofficer@sbicard.com. You will receive a response within 5 working days. Alternatively, you can write to us at Head-Customer Services, SBI Card, Tower C, 10th Floor, DLF Infinity Tower, Gurgaon, Haryana-122002 (please mention the Ref. Number at the top of the letter). You will receive a response within 7 working days from the date of receipt of your letter.

Please note:

1. Goods and Services Tax will be charged as applicable on fees, interest and charges
2. You can update your contact number and E-mail ID through our website or Helpline
3. Please visit sbicard.com to know more about your SBI Credit Card, its benefits, exciting offers and discounts

Warm Regards,

SBI Card

SBIC -SC - Anx334 -521 -1.0

This is system generated letter and does not require any signature.

SBI Cards and Payment Services Ltd.

(Formerly known as SBI Cards and Payment Services Pvt. Ltd.)

DLF Infinity Towers, Tower C,
12th Floor, Block 2, Building 3,
DLF Cyber City, Gurugram - 122002,
Haryana, India

Tel.: 0124-4589803
Email: customercare@sbicard.com
Website: sbicard.com

Registered Office:
Unit 401 & 402, 4th Floor, Aggarwal Millennium Tower,
E 1,2,3, Netaji Subhash Place, Wazirpur, New Delhi - 110034
CIN - U65999DL1998PLC093849