Call Center KPI's

Calls Answered and Calls Abandoned

1K (18.92%)
4K (81.08%)
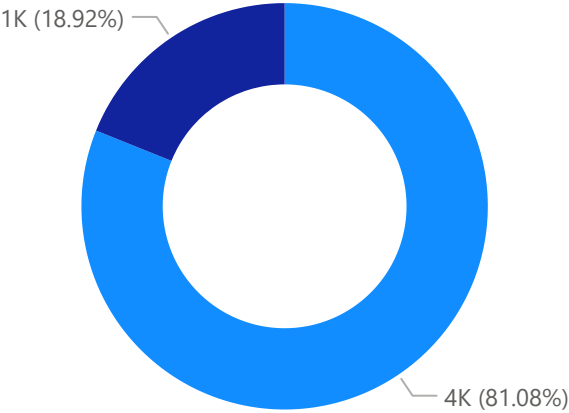
Call Response
- Calls Answered
- Calls Abandoned

Overall Customer Satisfaction

2.76

0.00   5.52
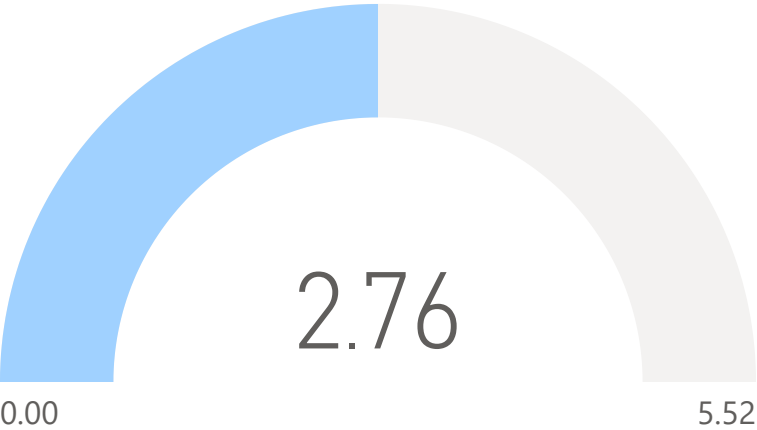
67.52
Average Speed of Answer

Count of Call Id by Time