

Problem	Solution
Cannot connect to iPhones or iPads.	<b>POWER SUPPLY ON/COMM OFF</b> is selected for <b>USB POWER SUPPLY/COMM SETTING</b> . Select <b>POWER SUPPLY OFF/COMM ON</b> when the camera is connected via a Lightning connection to a device that do not supply power (📖 270).
Cannot connect to smartphone.	<b>Confirm that the camera is correctly connected:</b> The procedure for connecting the camera varies with the type of connector with which the smartphone is equipped (📖 252).