## Remote Movie Recording

| Problem | Solution |
|---------|----------|
| **The remote recording display does not appear in the browser.** | • **The IP address is incorrect**: Enter the correct IP address. Note that the IP address may change unexpectedly if automatic IP address assignment is enabled (🕮 293).<br>• **The access point for the computer or tablet is not configured correctly**: Be sure the access point for the computer or tablet is configured correctly (🕮 293).<br>• **The camera is not on the same network as the computer or tablet**: Be sure the camera is connected to the same local-area network (LAN) as the computer or tablet (🕮 293).<br>• **The camera clock is not set to the correct date**: Set the camera clock to the correct date (day, month, and year).<br>• Delete the browser history and/or cache. |
| **The browser is slow to update the view through the camera lens.** | • **The connection is not high speed**: Be sure both the camera and the computer or tablet are connected to the network via Ethernet or high-speed (e.g., 5 GHz) wireless.<br>• **The browser is configured to prioritize image quality over performance**: Select real-time performance for "Display with Image quality priority/Real-time performance priority" in the browser remote recording menu (🕮 309). |