Connections

Problem	Solution
The monitor is blank.	The camera is connected to a TV: Pictures will be displayed on the TV instead of in the camera monitor (🗎 282).
Both the TV and camera monitor are blank.	EVF ONLY + a is selected for VIEW MODE SETTING : Put your eye to the viewfinder or choose a different VIEW MODE SETTING option (11).
No picture or sound on TV.	 The camera is not properly connected: Connect the camera properly (□ 282). Input on the television is set to "TV": Set input to "HDMI" (□ 282). The volume on the TV is too low: Use the controls on the television to adjust the volume (□ 282).
The computer does not recognize the camera.	Be sure the camera and computer are correctly connected (1992) (287).
FUJIFILM X RAW STUDIO or FUJIFILM X Acquire fails to correctly detect the camera.	Check the option selected for CONNECTION MODE on the camera. Select USB RAW CONV./BACKUP RESTORE before connecting the USB cable (1291).
Cannot connect to iPhones or iPads.	ON is selected for USB POWER SUPPLY SETTING. Select OFF when the camera is connected via a Lightning connection to a device that do not supply power (\$\square\$ 241).
Cannot connect to smartphone.	Confirm that the camera is correctly connected: The procedure for connecting the camera varies with the type of connector with which the smartphone is equipped (■ 292).