


Troubleshooting

Consult the table below should you encounter problems using your camera. If you don't find the solution here, contact your local Fujifilm distributor.

Power and Battery

Problem	Solution
The camera does not turn on.	<ul style="list-style-type: none">• The battery is exhausted: Charge the battery or insert a fully-charged spare battery (📖 33).• The battery is inserted incorrectly: Reinsert in the correct orientation (📖 30).• The battery-chamber cover is not latched: Latch the battery-chamber cover (📖 30).
The monitor does not turn on.	The monitor may not turn on if the camera is turned off and then on again very quickly. Keep the shutter button pressed halfway until the monitor activates.
The battery runs down quickly.	<ul style="list-style-type: none">• The battery is cold: Warm the battery by placing it in a pocket or other warm place and reinsert it in the camera immediately before taking a picture.• There is dirt on the battery terminals: Clean the terminals with a soft, dry cloth.• ON is selected for  AF/MF SETTING > PRE-AF: Turn PRE-AF off (📖 131).• The battery has been charged many times: The battery has reached the end of its charging life. Purchase a new battery.
The camera turns off suddenly.	The battery is exhausted: Charge the battery or insert a fully-charged spare battery (📖 33).
Charging does not start (USB).	<ul style="list-style-type: none">• Insert the camera battery (📖 30).• Reinsert the camera battery in the correct orientation (📖 30).• Confirm that the camera is connected to the computer (📖 33).• If the computer is off or in sleep mode, turn on or wake the computer and disconnect and reconnect the USB cable (📖 33).