

Problem	Solution
Charging does not start.	<ul style="list-style-type: none"> <li>• Make sure that the AC power adapter is correctly plugged in (📖 42).</li> <li>• Ensure that the plug adapter is correctly connected to the AC power adapter (📖 42).</li> <li>• <b>The battery has not been recharged for an extended period:</b> If the battery has not been charged for an extended period, charging will be disabled to ensure safety. Replace it with a new battery.</li> </ul>
Charging does not start (USB).	<ul style="list-style-type: none"> <li>• Insert the camera battery (📖 36).</li> <li>• Reinsert the camera battery in the correct orientation (📖 36).</li> <li>• Confirm that the camera is connected to the computer (📖 45).</li> <li>• If the computer is off or in sleep mode, turn on or wake the computer and disconnect and reconnect the USB cable (📖 45).</li> </ul>
Charging does not start (battery charger).	<ul style="list-style-type: none"> <li>• Insert the battery.</li> <li>• Reinsert the battery in the correct orientation.</li> <li>• <b>The AC adapter is not correctly connected to the charger:</b> Check that adapter is correctly connected to the charger.</li> </ul>
Charging is slow.	Charge the battery at room temperature.