

| Problem | Solution |
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| The browser does not display the same menus or other text as the camera. | Automatic translation is enabled in the browser: Disable automatic translation. |
| The computer or tablet cannot connect to the camera via HTTPS. | <ul style="list-style-type: none"> • The camera root certificate has not been installed on the computer or tablet: Install the camera root certificate on the computer or tablet (📖 298). • The camera IP address has changed: The camera root certificate must be reinstalled on the computer or tablet each time the camera's IP address changes. |
| The computer or tablet cannot connect to multiple cameras via HTTPS. | Root certificates for some cameras have not been installed on the computer or tablet: Install root certificates for all cameras (📖 298). |
| A second or subsequent camera cannot be connected from a QR code. | <ul style="list-style-type: none"> • SERVER TYPE has not been set to HTTPS: Set SERVER TYPE to HTTPS and import a root certificate. • Camera 1 is not selected in the "Choose camera" area: Select Camera 1 in the "Choose camera" area, and then connect and use the second or subsequent camera. • The browser is not allowed to access the tablet's camera: Allow the tablet's browser to access the camera. |