

Playback

Problem	Solution
Pictures are grainy.	The pictures were taken with a different make or model of camera.
Playback zoom is unavailable.	The pictures were created using RESIZE or with a different make or model of camera.
No sound in movie playback.	<ul style="list-style-type: none"> • Playback volume is too low: Adjust playback volume (🔊 206). • The microphone was obstructed: Hold the camera correctly during recording. • The speaker is obstructed: Hold the camera correctly during playback.
Selected pictures are not deleted.	Some of the pictures selected for deletion are protected.
Pictures remain after ERASE > ALL FRAMES is selected.	Remove protection using the device with which it was originally applied (🔒 186).
File numbering is unexpectedly reset.	The battery-chamber cover was opened while the camera was on. Turn the camera off before opening the battery-chamber cover (🔋 233).