

Wireless Transfer

For additional information on troubleshooting wireless connections, visit:

<https://digitalcamera-support-en.fujifilm.com/>

Problem	Solution
Cannot connect to smartphone. The camera is slow to connect or upload pictures to the smartphone. Upload fails or is interrupted.	<ul style="list-style-type: none">• The smartphone is too far away: Move the devices closer (📖 284).• Nearby devices are causing radio interference: Move the camera and smartphone away from microwave ovens or cordless phones (📖 284).
Cannot upload images.	<ul style="list-style-type: none">• The smartphone is connected to another device: The smartphone and camera can connect to only one device at a time. End the connection and try again (📖 284).• There are several smartphones in the vicinity: Try connecting again. The presence of multiple smartphones can make connection difficult (📖 284).• The image was created on another device: The camera may not be able to upload images created on other devices.• The image is a movie: Uploading movies takes some time. In addition, smartphones may not accept upload of movies in formats they do not support.
Smartphone will not display pictures.	Select ON for GENERAL SETTINGS > RESIZE IMAGE FOR SMARTPHONE 📷. Selecting OFF increases upload times for larger images; in addition, some phones may not display images over a certain size (📖 242).