

## Playback

Problem	Solution
Pictures are grainy.	The pictures were taken with a different make or model of camera.
Playback zoom is unavailable.	The pictures were created using <b>RESIZE</b> or with a different make or model of camera.
No sound in movie playback.	<ul style="list-style-type: none"> <li>• <b>Playback volume is too low:</b> Adjust playback volume (📖 214).</li> <li>• <b>The microphone was obstructed:</b> Hold the camera correctly during recording.</li> <li>• <b>The speaker is obstructed:</b> Hold the camera correctly during playback.</li> <li>• <b>OFF is selected for SOUND &amp; FLASH:</b> Select <b>ON</b> (📖 211).</li> </ul>
Selected pictures are not deleted.	Some of the pictures selected for deletion are protected.
Pictures remain after <b>ERASE &gt; ALL FRAMES</b> is selected.	Remove protection using the device with which it was originally applied (📖 194).
File numbering is unexpectedly reset.	The battery-chamber cover was opened while the camera was on. Turn the camera off before opening the battery-chamber cover (📖 234).