

## Wireless Transfer

For additional information on troubleshooting wireless connections, visit:

<https://digitalcamera-support-en.fujifilm.com/>

Problem	Solution
Cannot connect to smartphone. The camera is slow to connect or upload pictures to the smartphone. Upload fails or is interrupted.	<ul style="list-style-type: none"> <li>• <b>The smartphone is too far away:</b> Move the devices closer (📖 249).</li> <li>• <b>Nearby devices are causing radio interference:</b> Move the camera and smartphone away from microwave ovens or cordless phones (📖 249).</li> </ul>
Cannot upload images.	<ul style="list-style-type: none"> <li>• <b>The smartphone is connected to another device:</b> The smartphone and camera can connect to only one device at a time. End the connection and try again (📖 249).</li> <li>• <b>There are several smartphones in the vicinity:</b> Try connecting again. The presence of multiple smartphones can make connection difficult (📖 249).</li> <li>• <b>The image was created on another device:</b> The camera may not be able to upload images created on other devices.</li> <li>• <b>The image is a movie:</b> Uploading movies takes some time. In addition, smartphones may not accept upload of movies in formats they do not support.</li> </ul>
Smartphone will not display pictures.	Select <b>ON</b> for <b>Bluetooth/SMARTPHONE SETTING &gt; RESIZE IMAGE FOR SMARTPHONE</b> . Selecting <b>OFF</b> increases upload times for larger images; in addition, some phones may not display images over a certain size (📖 266).