

Problem	Solution
Charging does not start.	<ul style="list-style-type: none"> • Make sure that the AC power adapter is correctly plugged in (📖 42). • Ensure that the plug adapter is correctly connected to the AC power adapter (📖 42). • The battery has not been recharged for an extended period: If the battery has not been charged for an extended period, charging will be disabled to ensure safety. Replace it with a new battery.
Charging does not start (USB).	<ul style="list-style-type: none"> • Insert the camera battery (📖 36). • Reinsert the camera battery in the correct orientation (📖 36). • Confirm that the camera is connected to the computer (📖 45). • If the computer is off or in sleep mode, turn on or wake the computer and disconnect and reconnect the USB cable (📖 45).
Charging does not start (battery charger).	<ul style="list-style-type: none"> • Insert the battery. • Reinsert the battery in the correct orientation. • The AC adapter is not correctly connected to the charger: Check that adapter is correctly connected to the charger.
Charging is slow.	Charge the battery at room temperature.