## SK596 - Using the IT Ticket System

Purpose: Properly submit a ticket to the Web and IT department for review and resolution

Log into SKS-Connect and click on the  ${f Ticket\ Icon}$  on the top menu



- Subject The gist of your issue/request
- CC Carbon copy other user(s) by typing in his/her name or email
- Upload any pertinent images that may help resolve your request

Ticket Home  New Ticket  Active Tickets  Closed Tickets  Dept Tickets  Search Tickets		
Enter Ticket Here		
Submit Upload File	s	.,