

RYAN TRESOR KEMAJOU
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PROFESSIONAL SUMMARY

Results-oriented IT practitioner with 2 years of experience, skilled in problem-solving, tactical vision, and customer-focused approach. Proficient in a wide range of technical tools and languages, including Python, Java, SQL, and more. Proven ability to identify root causes and devise efficient resolutions, thriving in dynamic environments. Able to thrive in fast-paced and evolving environments delivering positive outcomes. Eager to leverage expertise and drive innovation in a challenging tech role.

SKILLS

• Python	• Critical Thinking
• Java	• Time Management
• SQL	• Customer Service
• Tableau	• Teamwork
• R	• Professional proficiency and above in English & French

PROFESSIONAL EXPERIENCE

Assistant IT Manager

Abundant Grace Health Services - Washington DC, October. 2021 – Present

- Created a tool used by care providers to locate areas that require their attention for more than 500 clients thanks to the color-coded nature and also that is used to schedule clients for visits, cutting analysis time by 60%.
- Responsible for analyzing client information for weekly reports, resulting in a significant 32% increase of company revenue from the start.
- Coordinated data cleaning and gathering for moving the company platform to a new domain.
- Train staff on the use of technology resources and make sure this is done under HIPAA compliance.

Team Member

Burger King - Lanham, Maryland, April 2021 – October. 2021

- Assisted customers by providing information on procedures or policies, answered customers' questions, and resolved their complaints with excellent feedback.

- Presented menus to patrons and answered questions about menu items, making recommendations upon request. Wrote patrons' food orders, memorized orders, or entered orders into computers for transmission to kitchen staff.
- Received payment by cash, check, credit cards, vouchers, or automatic debits.
- Maintained a clean, stocking service area with supplies ensuring a well-organized facility.

EDUCATION, HONORS, & ACTIVITIES

Bachelor in Science Degree: Computer Science, Data Science Track
University of Maryland, College Park, MD, August. 2023 - May 2025

- Member of Code: Black
- Member of Data and Cloud Computing Society
- Member of the African Student Association

Associate in Arts Degree with Honors: Computer Science
Montgomery College, Takoma Park, MD, January. 2021 – May 2023; GPA 3.7 (Dean's List)

- Member of the Phi Theta Kappa Honor Society, Treasurer of the African Student Association, Member of the Renaissance Scholars
- Frank L. Verwiebe Award May 2022
An award for high achievement and academic excellence in the department of Engineering, Physical and Computer Sciences.