

Certificate of completion

SHUBHAM KUMAR YADAV

has successfully completed the **HP LIFE e-
Learning** course on "**Customer relationship
management (CRM)**"



Through this self-paced online course, totaling approximately 1 Contact Hour, the above participant actively engaged in an exploration of the customer relationship management (CRM) process, learning why a CRM tool is beneficial and how to use contact management software as a CRM tool for the participant's own business.

Presented 2020-04-29

Nate Hurst

Nate Hurst
Sustainability Innovation Officer
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