Re: Re: Sandbox credentials: SKYRHRG Technologies Systems - [#ID-2096476]
1 message

Truthscreen Tech Support <truthscreen.support@authbridge.com>   Wed, Nov 19, 2025 at 1:40 PM
Reply-To: Truthscreen Tech Support <truthscreen.support@authbridge.com>
To: info@skyrhrgts.com

Hi Skyrhrg,

Seems you have not provided the username in headers which resulted in the Unauthorized, kindly provide the same and run a txn also have attached the postman collection for your reference.

Warm Regards,
Authbridge Support Team

Plot No 123, Udyog Vihar, Phase-IV, Gurgaon – 122015
www.authbridge.com

On Wed, 19 Nov at 1:34 PM , SKYRHRG Technologies Systems <info@skyrhrgts.com> wrote:
I hope you're doing well.
I'm testing the E-Aadhaar DigiLocker Sandbox credentials that you shared with us, but I'm getting an *"Unauthorized Access (status 1046)"* error for every request.
Test URL:
https://skyrhrgts.com/SKY_Admin/aadhaar_test
I've attached the debug log from our system. All calls to:
https://www.truthscreen.com/api/v1.0/eaadhaardigilocker/
are returning HTTP 401 with the message **"Unauthorized Access."**
It looks like the sandbox username, password, or account activation might not be recognized on the server.
Can you please check and confirm if our sandbox credentials are active and whitelisted?
Sandbox Details provided to us:
• Username: test@skyrhrgts.com
• Password: Roni@1632
• API Doc: https://www.truthscreen.com/apidoc/eaadhaardigilocker/
We want to proceed with integration as soon as possible, so an update from your side will be very helpful.
Thanks for your support.

On Tue, Nov 18, 2025 at 2:32 PM Truthscreen Support <truthscreen.support@authbridge.com> wrote:
Hi,

Please find the credentials below :

URL - https://www.truthscreen.com
Username - test@skyrhrgts.com
Password - India@2608
API Doc - https://www.truthscreen.com/apidoc

Support Timings : <mark>Monday to Friday, 9:30 AM to 6:30 PM</mark>

Escalation Matrix :

Hierarchy	Email	Mobile
Level 1	truthscreen.support@authbridge.com	7070508151
Level 2	ritesh.pule@authbridge.com	8329365594
Level 3	rakshak.sharma@authbridge.com	7037515311

Regards,
TruthScreen Support

📄 **E-Aadhaar Digilocker(472) Copy.postman_collection.json**
6K