

# Re: Re: Sandbox credentials: SKYRHRG Technologies Systems - [#ID-2096476]

1 message

**Truthscreen Tech Support** <truthscreen.support@authbridge.com>  
 Reply-To: Truthscreen Tech Support <truthscreen.support@authbridge.com>  
 To: info@skyrhrhgts.com

Wed, Nov 19, 2025 at 1:40 PM

Hi Skyrhrhg,

Seems you have not provided the username in headers which resulted in the Unauthorized, kindly provide the same and run a txn also have attached the postman collection for your reference.

Warm Regards,  
 Authbridge Support Team

Plot No 123, Udyog Vihar, Phase-IV, Gurgaon – 122015  
[www.authbridge.com](http://www.authbridge.com)

©2019 AuthBridge Research Services Private Limited. All Rights Reserved

This message contains confidential information and is intended only for the individual and organization it is addressed to. If you are not the intended recipient, do not disseminate, distribute, copy this email (as it may be unlawful for you to do so) or take any action in reliance on it. Please notify the sender immediately by replying to this email id and delete this email from your system. An email reply to this address may be subject to monitoring for operational reasons or lawful business practice.

On Wed, 19 Nov at 1:34 PM , SKYRHRG Technologies Systems <info@skyrhrhgts.com> wrote:

I hope you're doing well.

I'm testing the E-Aadhaar DigiLocker Sandbox credentials that you shared with us, but I'm getting an **"Unauthorized Access (status 1046)"** error for every request.

**Test URL:**

[https://skyrhrhgts.com/SKY\\_Admin/aadhaar\\_test](https://skyrhrhgts.com/SKY_Admin/aadhaar_test)

I've attached the debug log from our system. All calls to:

<https://www.truthscreen.com/api/v1.0/eaadhaardigilocker/>

are returning HTTP 401 with the message **"Unauthorized Access."**

It looks like the sandbox username, password, or account activation might not be recognized on the server.

Can you please check and confirm if our sandbox credentials are active and whitelisted?

**Sandbox Details provided to us:**

- Username: test@skyrhrhgts.com
- Password: Roni@1632
- API Doc: <https://www.truthscreen.com/apidoc/eaadhaardigilocker/>

We want to proceed with integration as soon as possible, so an update from your side will be very helpful.

Thanks for your support.

On Tue, Nov 18, 2025 at 2:32 PM Truthscreen Support <truthscreen.support@authbridge.com> wrote:

Hi,

Please find the credentials below :

URL - <https://www.truthscreen.com>

Username - [test@skyrhrhgts.com](mailto:test@skyrhrhgts.com)

Password - India@2608

API Doc - <https://www.truthscreen.com/apidoc>


**Support Timings :** Monday to Friday, 9:30 AM to 6:30 PM

**Escalation Matrix :**

Hierarchy	Email	Mobile
Level 1	<a href="mailto:truthscreen.support@authbridge.com">truthscreen.support@authbridge.com</a>	7070508151
Level 2	<a href="mailto:ritesh.pule@authbridge.com">ritesh.pule@authbridge.com</a>	8329365594
Level 3	<a href="mailto:rakshak.sharma@authbridge.com">rakshak.sharma@authbridge.com</a>	7037515311

Regards,  
 TruthScreen Support

©2019 AuthBridge Research Services Private Limited. All Rights Reserved

 **E-Aadhaar Digilocker(472) Copy.postman\_collection.json**  
 6K