Sarah Kao Yang

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HIGHLIGHTED SKILLS

- Active Listener
- Adaptable and Able to Learn New Technologies
- Adept with Microsoft/Google Suite
- Conflict Resolution
- Detail Oriented
- NMLS Licensed, Federal and State
- Licensed in over 15 states

EXPERIENCE

Rocket Mortgage: Sacramento, CA (Remote) - Mortgage Banker

December 2020 - PRESENT

- Analyze credit and financial profiles to produce solutions and originate loans
- Handle high profile clients through our preferred partnership programs
- Design creative solutions following VA, FHA, FNMA, and FHLMC guidelines
- Provide an exceptional client experience during the mortgage process

The Gardens at Heather Farm: Walnut Creek, CA - Educator and Scheduler

October 2019 - December 2020

- Teach 3rd, 4th, and 5th-grade students Contra Costa Water District curriculum
- Lead field trips at Water Treatment Plants
- Fixed and managed CRM, IT Issues, and scheduling software
- Responsible for quality control, remote data entry, and management of hard copy and digital data

Smithsonian: Madison, WI - Junior Researcher/Intern

February 2019 - June 2019

- Worked remotely with a team across America
- Conducted ethnographic interviews with community members
- Researched using libraries, databases, and archives from local historical societies
- Created professional flow map using ArcGIS and Adobe Illustrator

EDUCATION

University of Wisconsin - Madison: Madison, WI - B.S. Conservation Biology, Certificate in Archaeology: May 2019

Middleton High School: Middleton, WI - High School Diploma: May 2014

ACTIVITIES

Volunteer Work:

- Mt.Diablo Audubon Society: Christmas Bird Count (Dec 2019)
- Madison Mycology Society: Mycobliz 2019 (Aug 2019)
- Pacific Whale Foundation: Beach Cleanup Puamana Beach (Jul 2019)
- Madison Audubon: Citizen Science Bird Corps (April 2019 Jun 2019)
- Wisconsin DNR: Work day at Bald Bluff (Jun 8th, 2019)
- Wisconsin Public Television: Annual Garden Expo (Feb 2015 2019)
- Sustain Dane: Welcome and Information Booth (Nov 2018)
- The Wildlife Society: Madison Harvest Moon Festival (Oct 2017)
- Goose Lake Pond Prairie Seed Collection (Sep 2017)

Groups and Organizations:

- California Native Plant Society (Aug 2020 Present)
- California Invasive Plant Council (Aug 2020 Present)
- Mt. Diablo Audubon Society (Jan 2020 Present)
- Wildlife Society: Student Chapter Member (Aug 2017 May 2018)

Workshops and Conventions:

- California Native Plant Society: Conservation Advocacy Workshop (September 2020)
- Water Conservation Showcase: Annual Event, Virtual (Summer 2020)
- Project Wet: Curriculum Workshop (May 2020)
- Diablo Valley College: East Bay Fungal Gathering (Dec 2019)
- The Nature Conservancy: Nachusa Grasslands Tour (Aug 2019)
- Timber Wolf Information Network (TWIN) Workshop (Feb 2018)
- Wildlife Ecology Summer Field Practicum (May 2017)

REFERENCES

Joe Valente

Rocket Mortgage

Director Mortgage Support Banking

Email: JosephValente@RocketMortgage.com

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Marian Crowley

Rocket Mortgage

Previous Director of Mortgage Banking

Email: MarianCrowley@RocketMortgage.com

Phone: (757)-532-4556