

BHARAT CHAUDHARI

Senior System Administrator

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PROFESSIONAL SUMMARY:

Experienced in Data Center Operation, Network and Server Support with over all 7 years of experience in the IT and Corporate industries. Excellent reputation for resolving problems and improving customer satisfaction. To enhance my knowledge and skills I am always ready to work in a challenging environment.

TECHNICAL SKILLS:

Cloud Platforms : Azure, GCP, AWS

Windows Server : Active directory, DNS, DHCP, FTP, NFS, IIS, Group Policy, WSUS

Linux Server : Centos, Ubuntu, Apache, Nginx, NFS, SMB, SSL

Hosting Panel : WHM cPanel, Vestacp

Firewall : Fortinet, Sophos

Virtualization : VMware ESXi, vSphere, XCP-ng, Hyper-V

Antivirus : Symantec, TrendMicro, Bit Defender, Seqrite

Monitoring Tool : Zabbix, PRTG

Backup Tool : Acronis, Veem, Iperius, SQL Backup Master

Vapt Tool : Nessus Professional

Scripting : PowerShell, Bash, Python

EXPERIENCE:

1. ECS Biztech Ltd. (Data center)

Duration: April 2022 to Till Date

Job Profile: IT – Senior System Administrator

- Managing Data Center Operations: Servers, Storage, Routers, Switches, and Health Monitoring, ISP Load Balance, Customer Bandwidth Monitoring by Using Tools PRTG, Hardware Monitoring Reports and Health Reports Check
- Public and Private Cloud Operations: ECS Private Cloud (New Virtual Machines Storage, RAM, CPU availability check, New VM Creations, and Delivery Management)
- Data Center Security Monitoring: Fortinet and Sophos Firewall Operations, Policy Creations as Per Customer Requirements for Port Access, Remote IP access, IPsec and SSL VPN implementation, public and private IP distribution management, LAN-to-WAN security monitoring, and implementation for company staff
- Configuration and Management of AD, Group Policy, DNS Server, FTP Server, DHCP Server, WSUS, WDS, IIS and Accounts Tally Server Security Operations
- Customers Data Backup operations on Windows and Linux Servers in Acronis Cyber Protect Backup Tool, NFS Sharing, SQL Database Backup
- Customers website hosting in using WHM cPanel
- Virtualization Manager: Hyper-V, ESXi Hypervisor, vCenter, XCP-ng Server

- Mail Server Operations: Support to Customer regarding mail server issue and migration operations for Zimbra, G-Suit and Office 365 mail platforms
- Hands on experience on Hardware Server Installation (HP, DELL Rack Servers)
- Provide support to customer on Windows and Linux server platform, WEB Hosting, Application, Network issues
- Providing on time support satisfactorily and escalating all the complaints and requirements by using tools for Customer Ticket Support and, monthly Servers Health Report for Customer

2. Aspire NXT Pvt. Ltd.

Duration: August 2019 to April 2022

Job Profile: IT – Technical Support Engineer

- Proficient in installing & troubleshooting of Active Directory, DNS, DHCP & IIS Server on Microsoft Windows Environment
- Working knowledge with firewall device Fortigate
- Manage Antivirus Server: Symantec Endpoint Protection and MacAfee Endpoint
- Manage Zimbra mail server and G suite
- Performed Server Hardware failure monitoring by iDRAC, Raid Configuration and availability monitoring activity.
- Maintain Daily Server Checklist (Hard Disk Utilization, RAM Utilization, and CPU Utilization)
- Manage internal ticket system, provide solution as per user ticket issue
- Identify user issue, diagnosing problems and delivering workable solutions via phone and Email or Remote support

3. ANU Designers & Fabricators Pvt. Ltd.

Duration: June 2017 to July 2019

Job Profile: IT – System Administrator

- Support of server Hardware, operating systems, Microsoft application software and Peripherals, Windows 2008, 2012 R2, Linux, Windows 7,8,10 (User Creation, Deletion, Password reset)
- Resolve network connectivity issue, Network device health check and maintenance
- Manage Network Security with Cyberoam Firewall for ISP Load Balancing, Web Filtering, Application Filtering
- Installation of Antivirus Endpoint Server, Patches & Update from Backend side & frontend both
- Perform Periodic User Data Backup
- Configuration as well as troubleshooting of MS-Outlook
- Configuration & Installation SAP B1 Client and also Performing Periodic Backup of SAP
- Configuration KVM switch Installation
- Installing and Configuration New Hardware & Software
- Consulting various Vendors in the activities of IT peripheral/infrastructure purchases like Modem, routers, switches, Racks, printer, Computer, Scanner and coordinate with Vendors.

ACADEMIC QUALIFICATION:

- Msc.IT-IMS from Gujarat University in year 2017 with 6.62 CGPA