

SUKANYA LAHKAR

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EDUCATION

SAN JOSE STATE UNIVERSITY, CALIFORNIA, USA

MS in Engineering Management

2023-2025

JORHAT ENGINEERING COLLEGE, ASSAM, INDIA

BE in Computer Science and Engineering

2013-2017

EXPERIENCE

ERNST & YOUNG (EY), Bangalore, India

Senior Consultant (08/2022-07/2023); Consultant (08/2021-07/2022)

2021-2023

- **Analytical and Strategic Planning:** Analyzed BI landscape gaps prior to organization restructuring, and crafted Functional and Technical Specifications to meet business needs. Maintained open communication with top management to ensure project alignment and stakeholder engagement.
- **Technical Expertise and Client Relationship Management:** Led the implementation of BW Sales data flow for a Fortune 500 company, serving as the primary liaison between clients, onshore management, and development teams throughout the project lifecycle. Developed diverse BI components and implemented routines through BW ABAP, enhancing data processing efficiency.
- **Team Collaboration and Knowledge Sharing:** Conducted knowledge transfer sessions to support teams post-project implementation. Provided extensive support during the hyper-care phase of project deployment, ensuring smooth transition and addressing business requirements promptly.

TECHMAHINDRA LTD., Bangalore, India

Consultant (03/2018-08/2021)

2018-2021

- **Data Management and Process Automation:** Optimized data flow and integrity through the creation and maintenance of data sources and automation processes, enhancing operational efficiency and workflow streamlining. Proficiently utilized various SAP BW components to meet end-user reporting needs.
- **Problem-solving and Technical Support:** Played a key role in the analysis, development, testing, and resolution of issues during implementation. Successfully resolved tickets related to data extractions, data load failures, and performance issues. Conducted testing and validation of data from Business Objects reports against source systems, ensuring data integrity and quality assurance.

SKILLS

TECHNOLOGIES: SAP BW, BW on HANA, BW ABAP, SAP Business Objects, Analysis for Office, Statistical Data Analysis, R programming, Machine learning in Python

TOOLS AND METHODOLOGIES: Agile framework, Lean, Six Sigma, Waterfall model, MINITAB, R-Studio, Jupyter Notebook

ADDITIONAL INFORMATION

LinkedIn: <https://www.linkedin.com/in/slahkar0410/>

Website: <https://sukanyalahkar-website.netlify.app/>

Certifications: MTA-Database Fundamentals, issued by Microsoft (April 2017)

Awards: SPOT award (TechMahindra Ltd., 2018); SPOT award (EY, 2017); Onshore Recognition (EY, 2022); Onshore Recognition (EY, 2023)