

# Getting Started



## A Brief

This manual guides you through the Passenger entry. Once you self-register and make the initial payment, you will receive an email with the relevant link, User name and the Password.

### Passenger Creation Notification

External

Inbox x



**Laksiri Fernando** <hostmaster@smartapps.lk>  
to me ▾

Thu, Sep 8, 11:33 PM (7 days ago) ☆ 🎧 ↶ ⋮

#### Development Edition

Dear Sandaru Jathunge,

You have been registered as a TranSmart **passenger**. Please use the following credentials and the link to access the services provided by TranSmart. Please change your password at the first login.

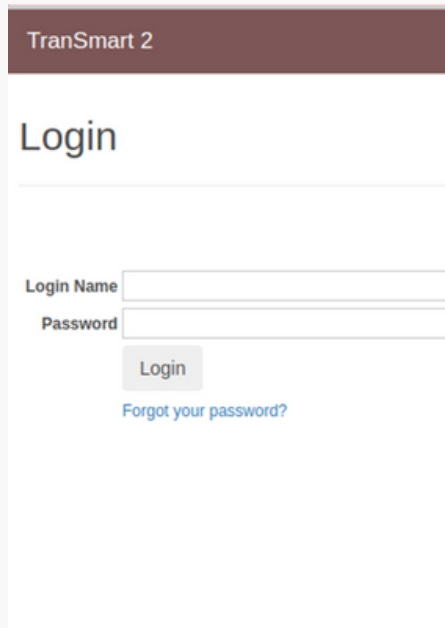
User Name: Student Registration Number

Password: 138869.0

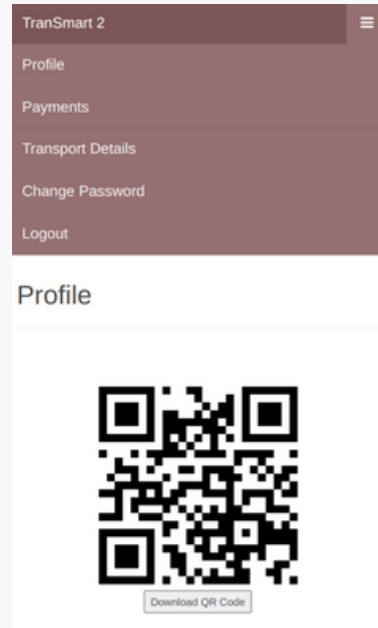
Link: [Passenger Login Page](#)

Note: If the password mentioned above is "Password on file", the **passenger** is **created** earlier. If you already have a password, use it for the login. Otherwise, use "Forgot your password?" link in the Login page to reset the password. A temporary password will be sent to your email address.

# Log in and Log out



The image shows the login page of the TranSmart 2 application. It features a dark red header with the text "TranSmart 2". Below the header, the word "Login" is displayed in a large, bold font. Underneath, there are two input fields: "Login Name" and "Password". A "Login" button is positioned below the password field. A link that says "Forgot your password?" is located below the login button.



The image shows the profile page of the TranSmart 2 application. It features a dark red header with the text "TranSmart 2" and a menu icon in the top right corner. The menu is open, showing options: "Profile", "Payments", "Transport Details", "Change Password", and "Logout". Below the menu, the word "Profile" is displayed in a large, bold font. Underneath, there is a QR code. A button that says "Download QR Code" is located below the QR code.

Using the credentials received to the passenger via email, passengers will be able to log in to the system.

- Go to the link received via email enter the following:
  - Login Name: You can log in with received login name
- Click Password and enter your password with received password
- Click Log In

After logging to the system, the user can log out using the logout button in the upper right corner.

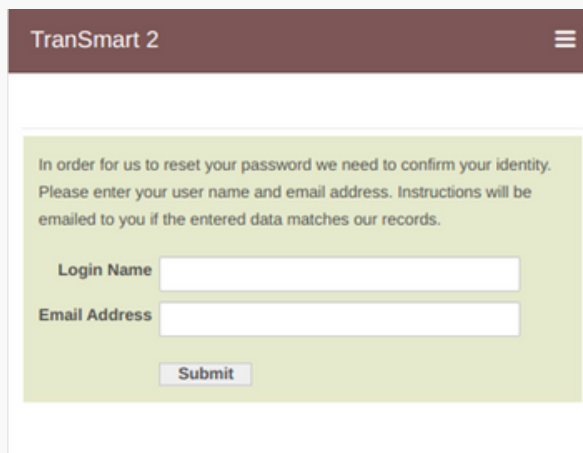
- Click on View more button in right corner of the page
- Select Log out option.

# Forgot Password Option

If you forget your password you can use the forgot password option

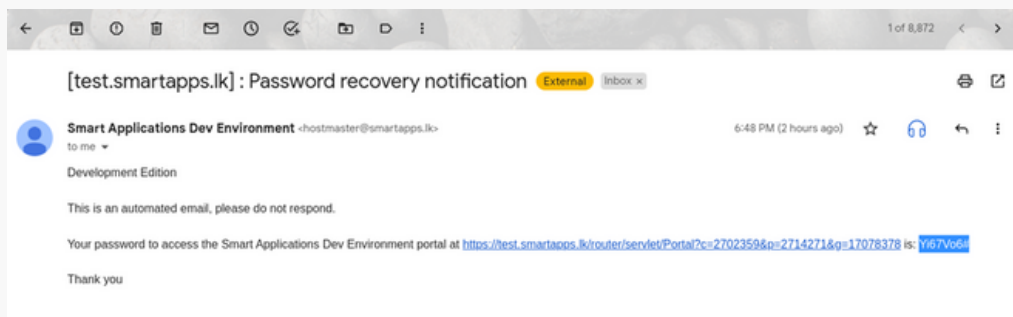
- Click on Forgot your password

- Type the Login name and email address then click the Submit button




The screenshot shows a web interface for 'TranSmart 2'. At the top is a dark red header with the text 'TranSmart 2' and a hamburger menu icon. Below the header is a light green box containing instructions: 'In order for us to reset your password we need to confirm your identity. Please enter your user name and email address. Instructions will be emailed to you if the entered data matches our records.' There are two input fields: 'Login Name' and 'Email Address', both with white text on a light green background. Below these fields is a 'Submit' button.

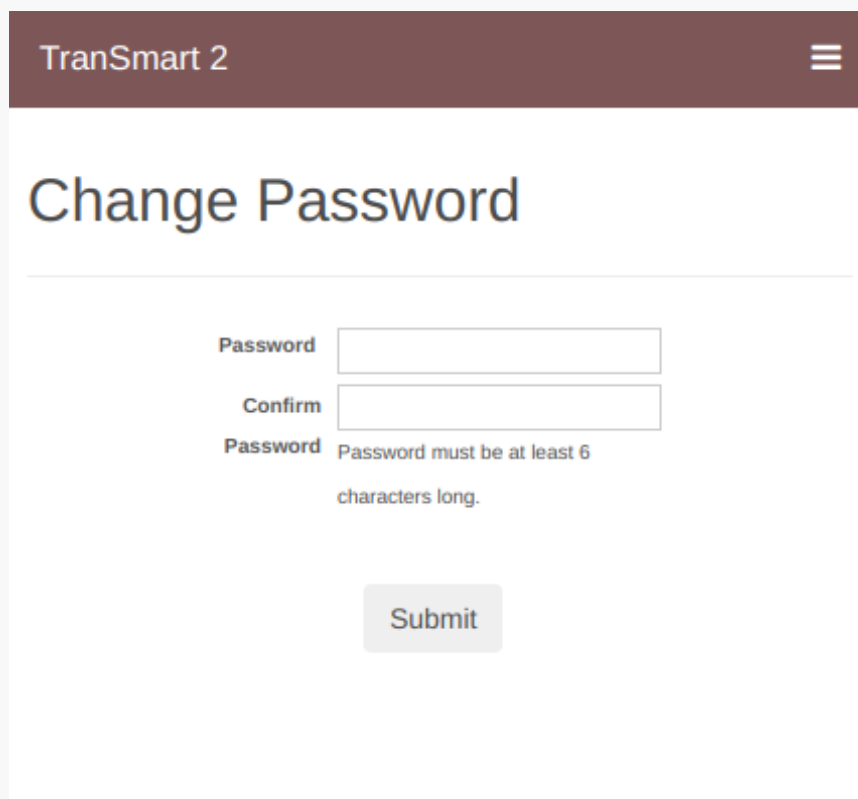
After that you'll receive the email with a new password. Using that password you can login to the system.



# Change or Reset your Password

To change your password on application if you're already logged in:

- Click on view more button 
- Select Change Password
- Enter a new password and confirm the password.
- Click Submit



The screenshot shows a web application interface for changing a password. At the top is a dark red header bar with the text "TranSmart 2" on the left and a hamburger menu icon on the right. Below the header, the page title "Change Password" is displayed in a large, dark blue font. A horizontal line separates the title from the form fields. The form consists of two input fields: the first is labeled "Password" and the second is labeled "Confirm". Below the "Confirm" field, there is a "Password" label followed by a message: "Password must be at least 6 characters long." At the bottom of the form is a light gray "Submit" button.

# Profile

A profile is a place on an application where you can see all information about yourself, such as QR Code, Name, Email, Phone, Route, Account, and Balance. To see your profile, click on profile at the top of the application. You also can download the QR code in profile. To do that you have to click on [Download QR Code](#) button and can keep the QR code in your device.




# Payment

A payment is a place on application where you can see all information about your payment, such as Receipt Adjustment and deduction. To see your payment details, click on Payments at the top of the application.

TranSmart 2

Payments

Passenger Payments - Portal User 1-3 of 3



ID	Transaction Date	Transaction Amount
Receipt		
17102779	09/15/2022, 10:26 PM	2,000.00
Adjustment		
17102783	09/15/2022, 10:27 PM	-2,000.00
17102781	09/15/2022, 10:26 PM	2,100.00

# Transport Details

Transport Details is a place on application where you can see all information about your trip, such as ID, Transaction Date, Trance Amount and Distance. To see your Transport details, click on Transport details at the top of the application.

TranSmart 2

## Transport Details

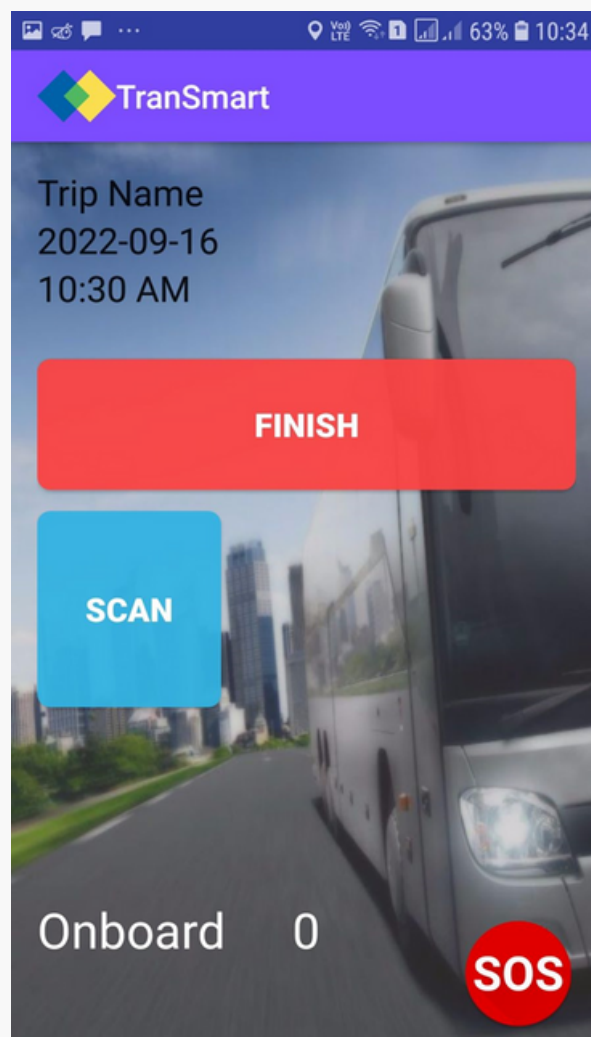
Transport Details - Portal User 1-1 of 1

ID	Transaction Date	Trans Amount	Distance
17102798	09/15/2022, 10:36 PM	0	0.00

# How to Start the Trip

You need to follow some steps to start the journey.

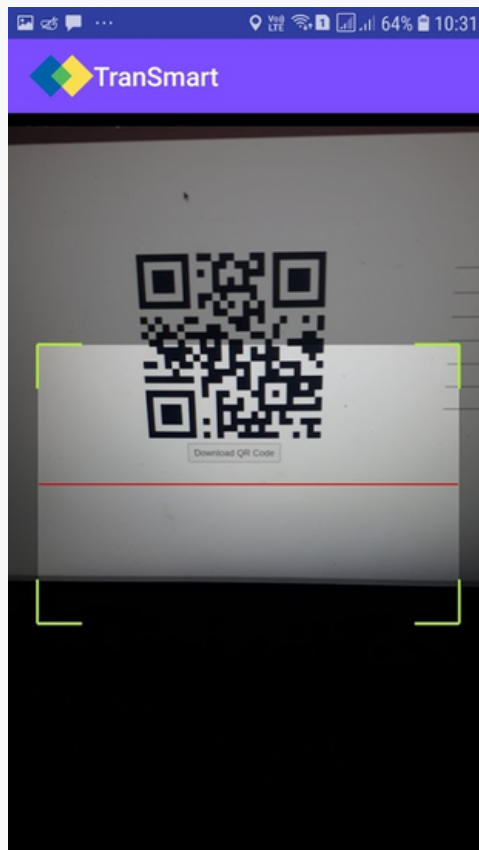
- You need to scan your QR code with the driver's device.
- You have to click on the scan button.





# How to Start the Trip

- Once you have clicked “Scan”, the Scan option will be enabled.  
You must scan your QR code and onboard count is incremented.



- Then you will get a confirmation sound "Sign In".
- If there is any problem (if your account balance is 0) the driver's device will beep .

# How to End the Trip

You need to follow the same steps to end the journey.

- You need to scan your QR code with the driver's device again as Start.
- You will get a confirmation sound "Sign Out".
- Your account balance will be updated according to the distance.