

SHAUNA LACHELIER

Corpus Christi, TX

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GitHub: <https://www.GitHub.com/slachelier> / Portfolio: https://slachelier.github.io/SLachelier_Portfolio/

SUMMARY

Front End Web Developer with a background in technical support. Trained at the University of Texas at Austin Coding Bootcamp and earned a Certificate in Full Stack Web Development. Innovative problem-solver passionate about developing apps; focused on mobile-first practices and test-driven development.

TECHNICAL SKILLS

Languages: HTML, CSS, Sass, TypeScript, JavaScript, Java, Python, C++, SQL, GraphQL, NoSQL

Applications: React, Express.js, Node.js, MongoDB, Test-driven development, Agile, RESTful API

PROJECTS

MegaBytes | [Link to GitHub](#) | [Link to Deployed Project](#)

- Restaurant finder for highly rated restaurants in your specified cities around the world.
- Led the team with development, managed project requirements, and established routing.
- Utilizes REST API integration, Node.js, JavaScript, HTML, CSS and Bulma.

BuildTX | [Link to GitHub](#) | [Link to Deployed Project](#)

- Unique web app that allows civil engineers to quickly search and filter construction projects.
- Brought vision to reality by single-handedly building a custom front-end.
- Developed with Node.js, Express.js, React, and Sass

NowYouKnow | [Link to GitHub](#) | [Link to Deployed Project](#)

- Game where players answer a category of questions to find out who knows the other better.
- Managed folder directories, provided mobile-first development, and created the front-end.
- React.js, Scss, MongoDB, GraphQL, Bootstrap, Express.js, Node, Nodemon, MVC.

EXPERIENCE

Technical Support Engineer

2021 – Current

Instructure

Salt Lake City, UT

- Explaining technical information in clear terms to promote better understanding for non-technical users.
- Resolving 96% of incoming client inquiries within first correspondence.
- Providing solutions and detailed documentation for 3.5+ cases per hour.

Technical Support Specialist

2021 – 2021

The A List Staffing

Austin, TX

- Resolved a diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Resolved 20+ technical support inquiries per day.

EDUCATION

Boot Camp Certificate: University of Texas, Austin, TX

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Sequelize, Scss, Node.js, MySQL, MongoDB, Express, Handelbars.js, Jest, and ReactJS.