SHAUNA LACHELIER

Corpus Christi, TX
Phone: (860) 992-3440 │ Email: SLachelier@gmail.com
LinkedIn: https://www.LinkedIn.com/in/slachelier │
GitHub: https://www.GitHub.com/slachelier

SUMMARY

Full Stack Web Developer with a background in technical support. Trained at the University of Texas at Austin Coding Bootcamp and earned a Certificate in Full Stack Web Development. Innovative problem-solver passionate about developing apps; focused on mobile-first practices and test-driven development.

TECHNICAL SKILLS

Languages: HTML, CSS, Scss, TypeScript, JavaScript, Java, Python, C++, SQL, GraphQL, NoSQL
Applications: React.js, Express.js, Node.js, MongoDB, Test-driven development, Agile, RESTful API

PROJECTS

MegaBytes │ **Link to GitHub** │ **Link to Deployed Project**
- A restaurant finder for highly rated restaurants in your specified cities around the world.
- Led the team with development, managed project requirements, and established routing.
- Utilizes REST API integration, Node.js, JavaScript, HTML, CSS and Bulma.

Lightbulb │ **Link to GitHub** │ **Link to Deployed Project**
- A platform to share and create ideas for free use and collaboration.
- Led the team on project development, performed tests, and created the front-end.
- Developed with MySQL, Node.js Sequelize, Express.js, Handlebars.js, and Bootstrap.

NowYouKnow │ **Link to GitHub** │ **Link to Deployed Project**
- A game where players answer a category of questions to find out who knows the other better.
- Managed folder directories, provided mobile-first development, and created the front-end.
- React.js, Scss, MongoDB, GraphQL, Bootstrap, Express.js, Node.js, Nodemon, MVC.

EXPERIENCE

Technical Support Engineer
2021 – Current
Instructure
Salt Lake City, UT
- Explaining technical information in clear terms to promote better understanding for non-technical users.
- Resolving 96% of incoming client inquiries within first correspondence.
- Providing solutions and detailed documentation for 3+ cases per hour.

Technical Support Specialist
2021 – 2021
The A List Staffing
Austin, TX
- Resolved a diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Resolved 20+ technical support inquiries per day.

EDUCATION

Boot Camp Certificate: University of Texas, Austin, TX
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Sequelize, Scss, Node.js, MySQL, MongoDB, Express, Handelbars.js, Jest, and ReactJS.