# IBMhq Test Case Execution Report

## Test Case Name:Send Response - 1
## Requirement Name: CX
## Execution Start Time:2020-08-09 14-22-11

| TOTAL STEPS | STEPS PASSED | STEPS FAILED | OVERALL STATUS | DEFECT LIST |
|---|---|---|---|---|
| 12 | 11 | 1 | Fail | 3 |

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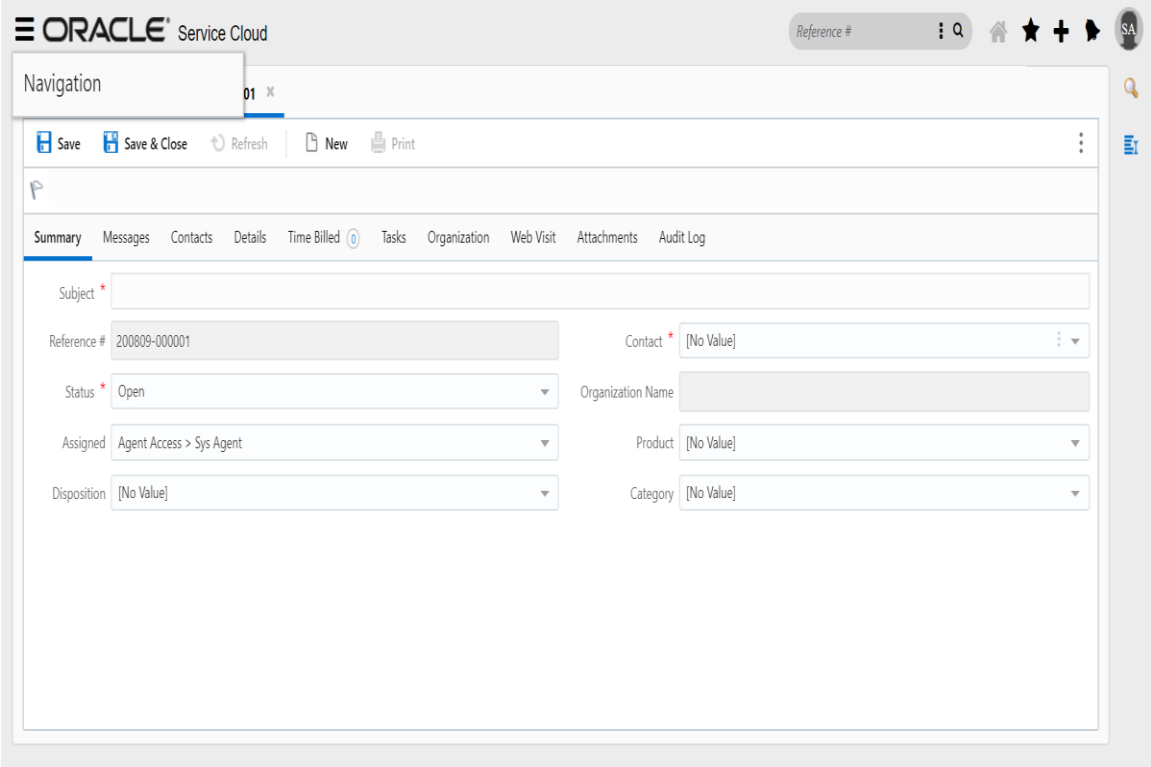
| Step No:1 |
| Step Description: Click on Navigation Menu |
| Expected Result: Click on Navigation Menu |
| Actual Result: The Element: ClickIncidentsMenu is clicked |
| Status: Pass |
|  |

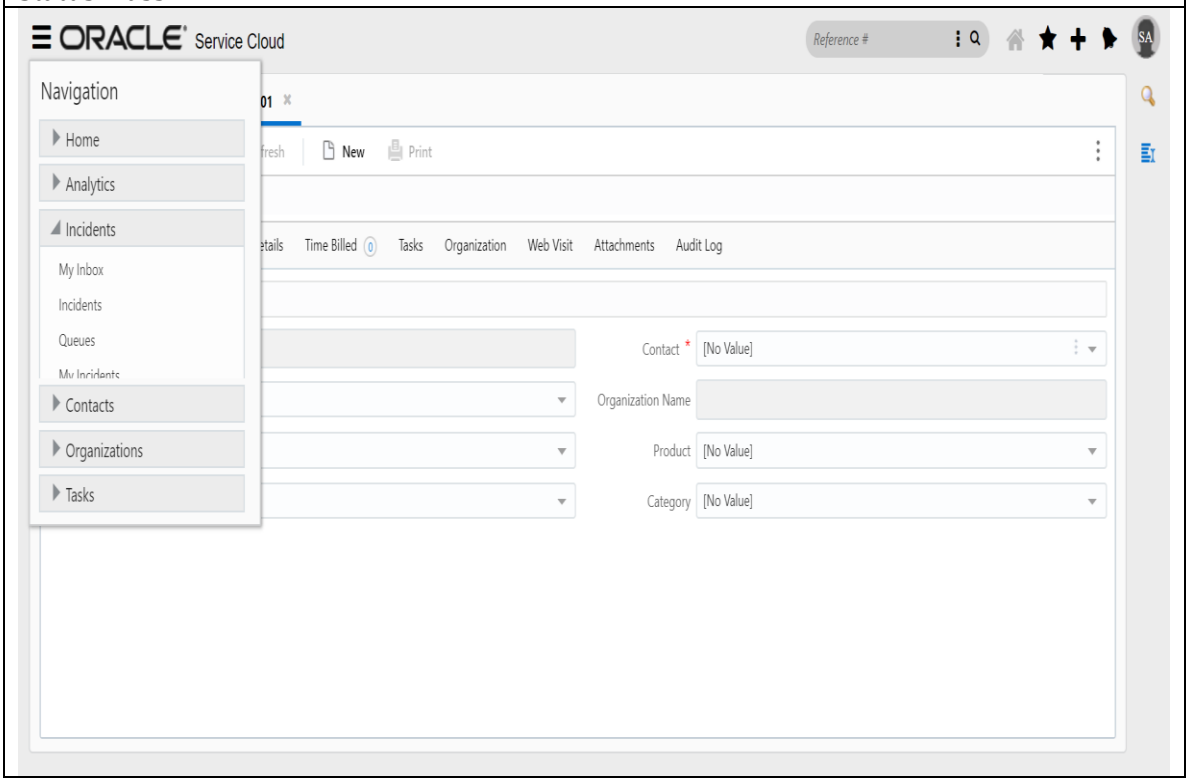
Step No:2

Step Description: Click on Incidents

Expected Result: Click on Incidents

Actual Result: The Element: IncidentsMain is clicked

Status: Pass



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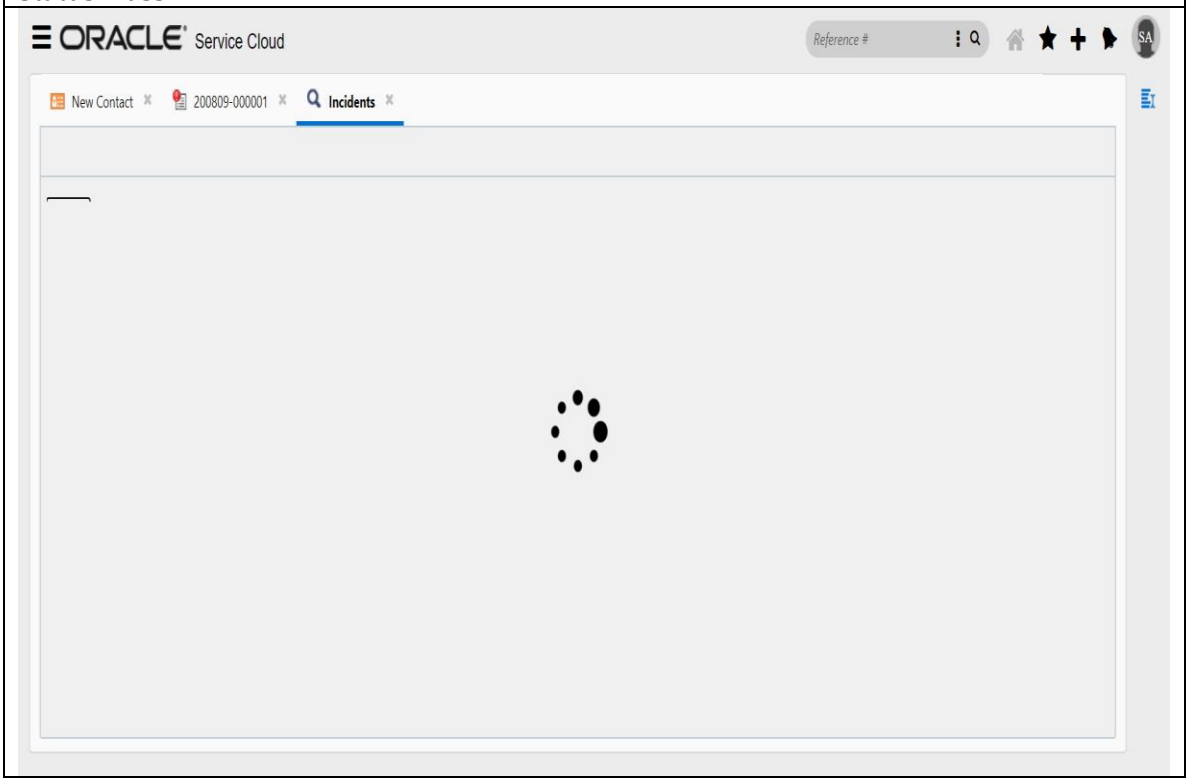
| Step No:3 |
| Step Description: Click on Search |
| Expected Result: Seach the incident |
| Actual Result: The Element: ClickSearch is clicked |
| Status: Pass |
|  |

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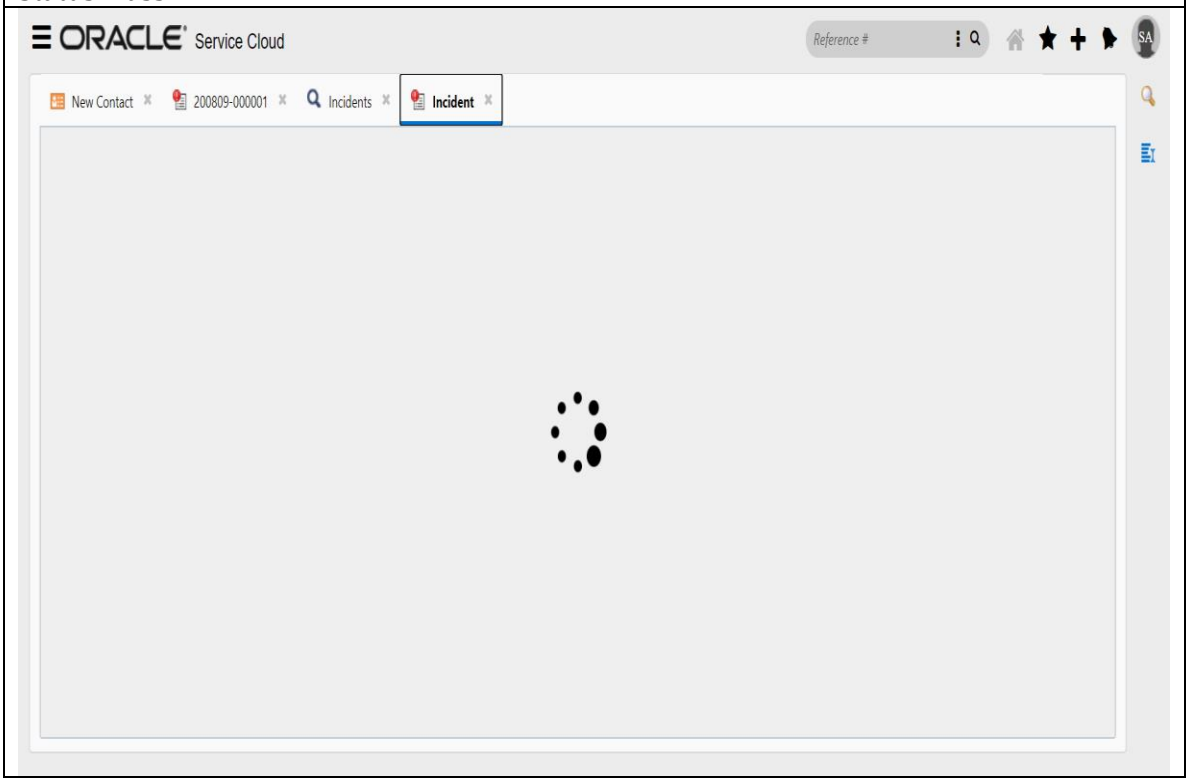
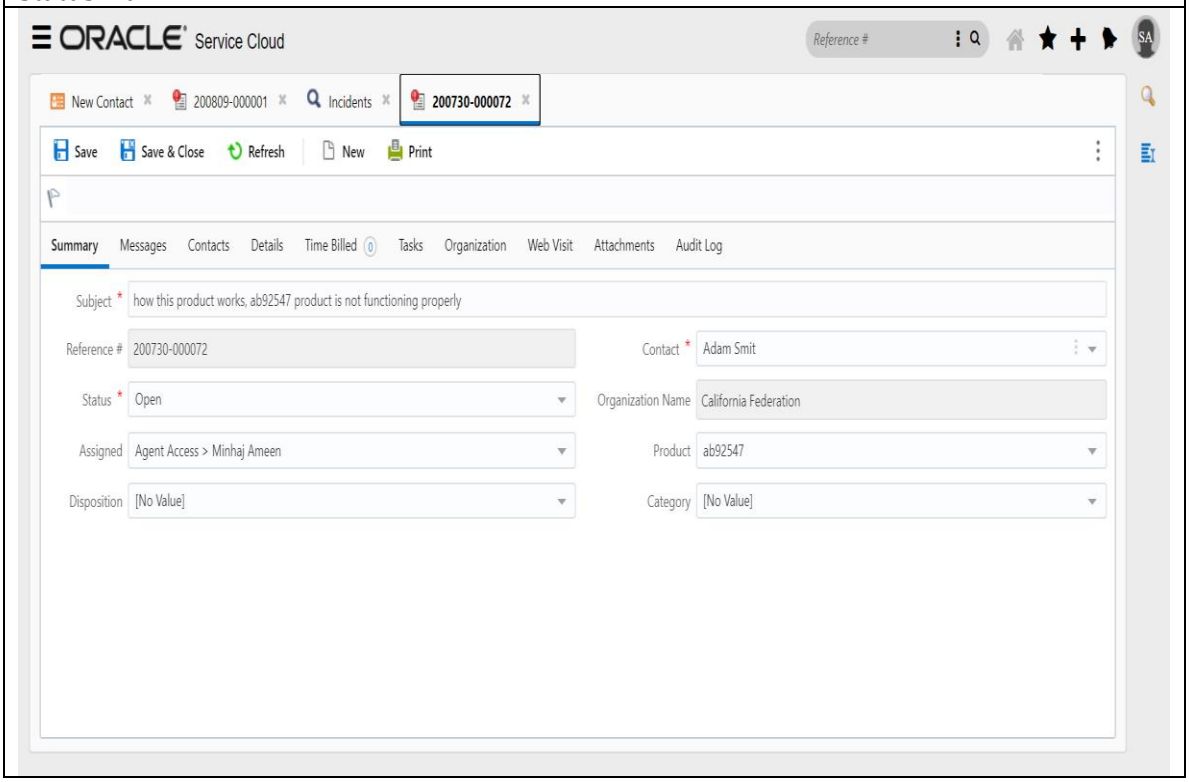
| Step No:4 |
| Step Description: Double click and open the first Record |
| Expected Result: First Record to be opened |
| Actual Result: The Element: OpenRecord is double clicked |
| Status: Pass |
|  |

Step No:5

Step Description: ClickMessages

Expected Result: ClickMessages

Actual Result: null

Status: Fail