

IBMhq Test Case Execution Report

Test Case Name:Add Attachment - 1

Requirement Name: CX

Execution Start Time:2020-08-10 20-24-10

TOTAL STEPS	STEPS PASSED	STEPS FAILED	OVERALL STATUS	DEFECT LIST
19	19	0	Pass	NA

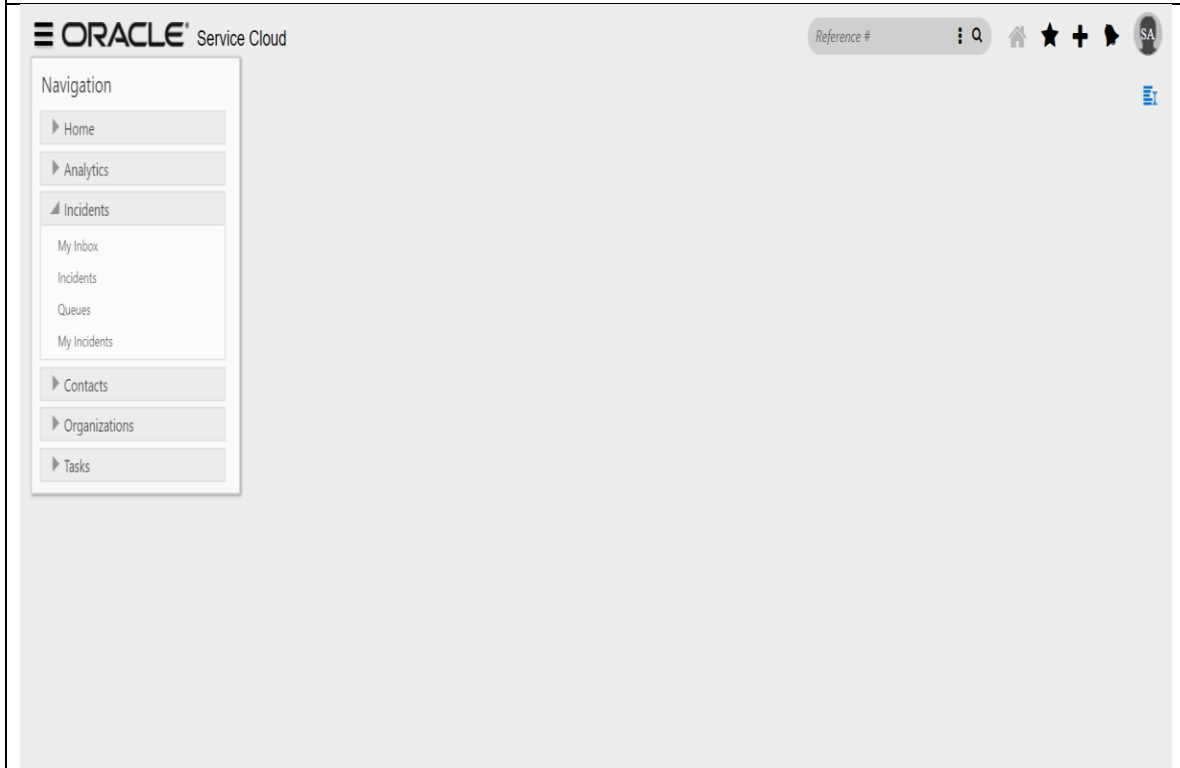
Step No:1

Step Description: Click on Navigation Menu

Expected Result: Click on Navigation Menu

Actual Result: The Element: ClickonSideNavigation is clicked

Status: Pass



Step No:2

Step Description: Click on Search

Expected Result: Search the incident

Actual Result: The Element: ClickSearch is clicked

Status: Pass



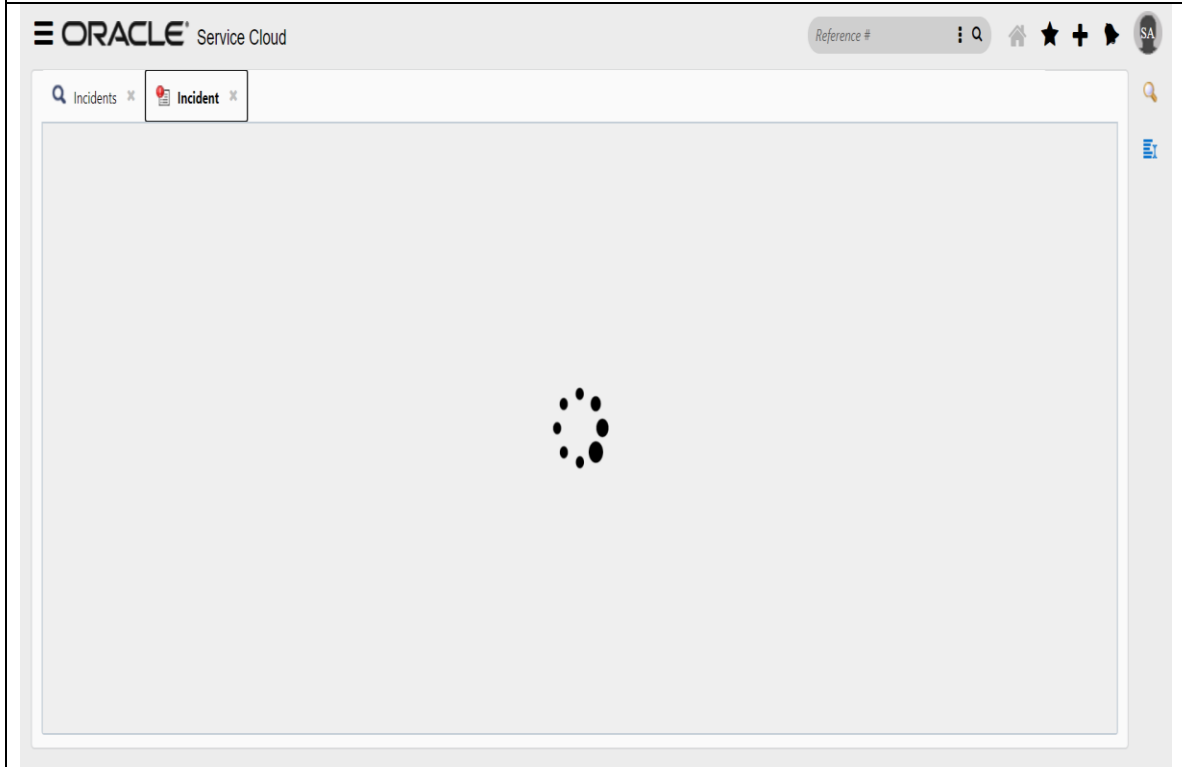
Step No:3

Step Description: Double click and open the first Record

Expected Result: First Record to be opened

Actual Result: The Element: OpenRecord is double clicked

Status: Pass



Step No:4

Step Description: ClickAttachment

Expected Result: ClickAttachment

Actual Result: The Element: null is clicked

Status: Pass

ORACLE Service Cloud

Reference #

Incidents 200810-000036

Save Save & Close Refresh New Print

Summary Messages Contacts Details Time Billed Tasks Organization Web Visit **Attachments** Audit Log

Upload Download Properties Delete

Name	Size	Created	Updated	Description	Private	Action
IssuesScreenshot New.xlsx	10.46KB	08/10/2020 08:13 PM	08/10/2020 08:13 PM			Download Properties Delete

Step No:5

Step Description: Waittime

Expected Result: Waittime

Actual Result: The browser had waited (hard wait) for: 2 seconds

Status: Pass

 **ORACLE** Service Cloud

Reference #



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