IBMhq Test Case Execution Report

Test Case Name: Add Attachment - 1

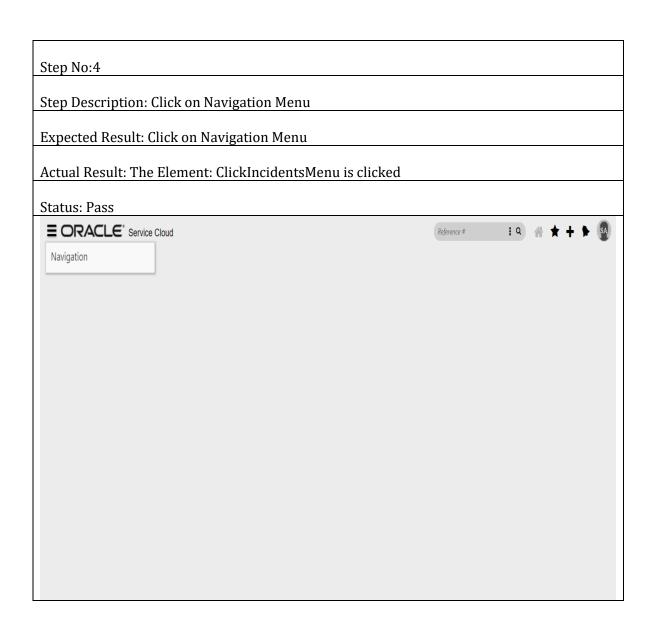
Requirement Name: CX

Execution Start Time:2020-08-03 21-46-32

| TOTAL STEPS | STEPS PASSED | STEPS FAILED | OVERALL STATUS | DEFECT LIST |
|-------------|-----------------|-----------------|-------------------|-------------|
| 15 | 14 | 1 | Fail | 1 |

| Step No:1 | | | | | | |
|---|-----------------------|--|--|--|--|--|
| Step Description: Enter sysagent in USERNAME | | | | | | |
| Expected Result: sysagent should be entered in USERNAME | | | | | | |
| Actual Result: The Element: USERNAME is set with text: sysagent | | | | | | |
| Status: Pass | | | | | | |
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| | ORACLE' SERVICE CLOUD | | | | | |
| | Username | | | | | |
| | sysagent Password | | | | | |
| | FdSWUIU | | | | | |
| | Login Help Login | | | | | |
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| Step No:3 | | | | | |
|--|--|--|--|--|--|
| Step Description: Click Login Button | | | | | |
| Expected Result: Click Login Button | | | | | |
| Actual Result: The Element: LoginButton is clicked | | | | | |
| Status: Pass | | | | | |
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Step No:5 Step Description: Click on Incidents Expected Result: Click on Incidents Actual Result: The Element: IncidentsMain is clicked Status: Pass 10 ☆★+ 🕨 🚱 **E ORACLE**' Service Cloud Reference # Navigation ▶ Home ▶ Analytics ▲ Incidents My Inbox Incidents Queues ▶ Contacts ▶ Organizations ▶ Tasks

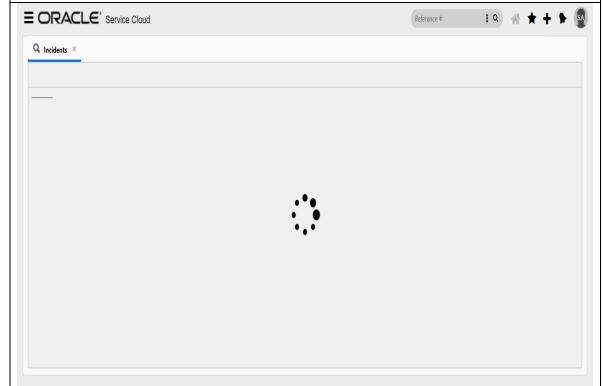
Step No:6

Step Description: Click on Search

Expected Result: Seach the incident

Actual Result: The Element: ClickSearch is clicked

Status: Pass



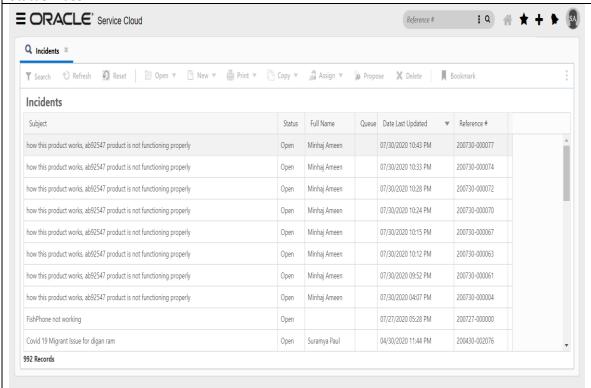
Step No:7

Step Description: Double click and open the first Record

Expected Result: First Record to be opened

Actual Result: The Element: OpenRecord is double clicked

Status: Pass



Step No:8

Step Description: Wait

Expected Result: Wait

Actual Result: Expected condition failed: waiting for presence of element located by: By.xpath: //li[@class='ws-tab-item ws-tab-item-focused tabItem attachmentTabIcon ws-workspace-tabset-outline-hidden'] (tried for 30 second(s) with 500 milliseconds interval)

Status: Fail

