IBMhq Test Case Execution Report

Test Case Name:Send Response - 1
Requirement Name: CX
Execution Start Time:2020-08-02 14-00-47

TOTAL STEPS	STEPS PASSED	STEPS FAILED	OVERALL STATUS	DEFECT LIST
19	4	15	Fail	1

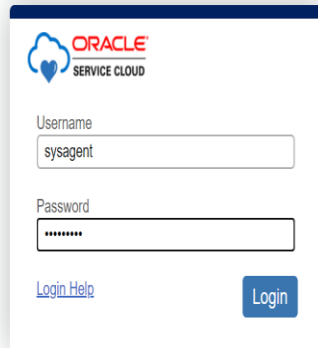| |
|---|
| Step No:1 |
| Step Description: Enter sysagent in USERNAME |
| Expected Result: sysagent should be entered in USERNAME |
| Actual Result: The Element: USERNAME is set with text: sysagent |
| Status: Pass |

Step No:2
Step Description: Enter *** in PASSWORD
Expected Result: *** should be entered in PASSWORD
Actual Result: The Element: PASSWORD is set with text: Agent1234
Status: Pass

Step No:3
Step Description: Click on oj-button-icon oj-start navigator-icon oj-button-icon oj-start
Expected Result: oj-button-icon oj-start navigator-icon oj-button-icon oj-start should be clicked
Actual Result: null
Status: Fail

Step No:4

Step Description: Click on oj-component-icon oj-clickable-icon-nocontext oj-collapsible-header-icon oj-collapsible-close-icon oj-focus

Expected Result: oj-component-icon oj-clickable-icon-nocontext oj-collapsible-header-icon oj-collapsible-close-icon oj-focus should be clicked

Actual Result: null

Status: Fail

Step No:5

Step Description: Click on NavigationSet_5a8f8531-21b2-4914-9cf9-918457397cd9

Expected Result: NavigationSet_5a8f8531-21b2-4914-9cf9-918457397cd9 should be clicked

Actual Result: null

Status: Fail

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Reference #

Step No:6
Step Description: Click on ui-id-123
Expected Result: ui-id-123 should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:7
Step Description: Click on Subject how this product works, ab92547 product is not functioning properly
Expected Result: Subject how this product works, ab92547 product is not functioning properly should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:8
Step Description: Click on Incident_2163_288_1
Expected Result: Incident_2163_288_1 should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:9
Step Description: Click on div1433
Expected Result: div1433 should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:10
Step Description: Click on cke_wysiwyg_div cke_reset cke_enable_context_menu cke_editable cke_editable_themed cke_contents_ltr cke_show_borders
Expected Result: cke_wysiwyg_div cke_reset cke_enable_context_menu cke_editable cke_editable_themed cke_contents_ltr cke_show_borders should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:11
Step Description: Click on vertical-ellipses-iconb742eb31-effd-490d-8ac0-a7f059d22a2a375
Expected Result: vertical-ellipses-iconb742eb31-effd-490d-8ac0-a7f059d22a2a375 should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:12
Step Description: Click on ws-toolbar-button-content-div
Expected Result: ws-toolbar-button-content-div should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:13
Step Description: Enter how this in q
Expected Result: how this should be entered in q
Actual Result: The Element: q doesn't exist
Status: Fail
No Screenshot available

Step No:14
Step Description: Click on userMenuIcon
Expected Result: userMenuIcon should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:15
Step Description: Click on ws-toolbar-button-content-div
Expected Result: ws-toolbar-button-content-div should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:16
Step Description: Click on initialsText
Expected Result: initialsText should be clicked
Actual Result: null
Status: Fail
No Screenshot available

Step No:17
Step Description: Click on ui-id-8
Expected Result: ui-id-8 should be clicked
Actual Result: null
Status: Fail
No Screenshot available