IBMhq Test Case Execution Report

Test Case Name:Send Response - 1
Requirement Name: CX
Execution Start Time:2020-08-10 18-58-38

TOTAL STEPS	STEPS PASSED	STEPS FAILED	OVERALL STATUS	DEFECT LIST
23	23	0	Pass	NA

Step No:1
Step Description: Click on Navigation Menu
Expected Result: Click on Navigation Menu
Actual Result: The Element: ClickIncidentsMenu is clicked
Status: Pass

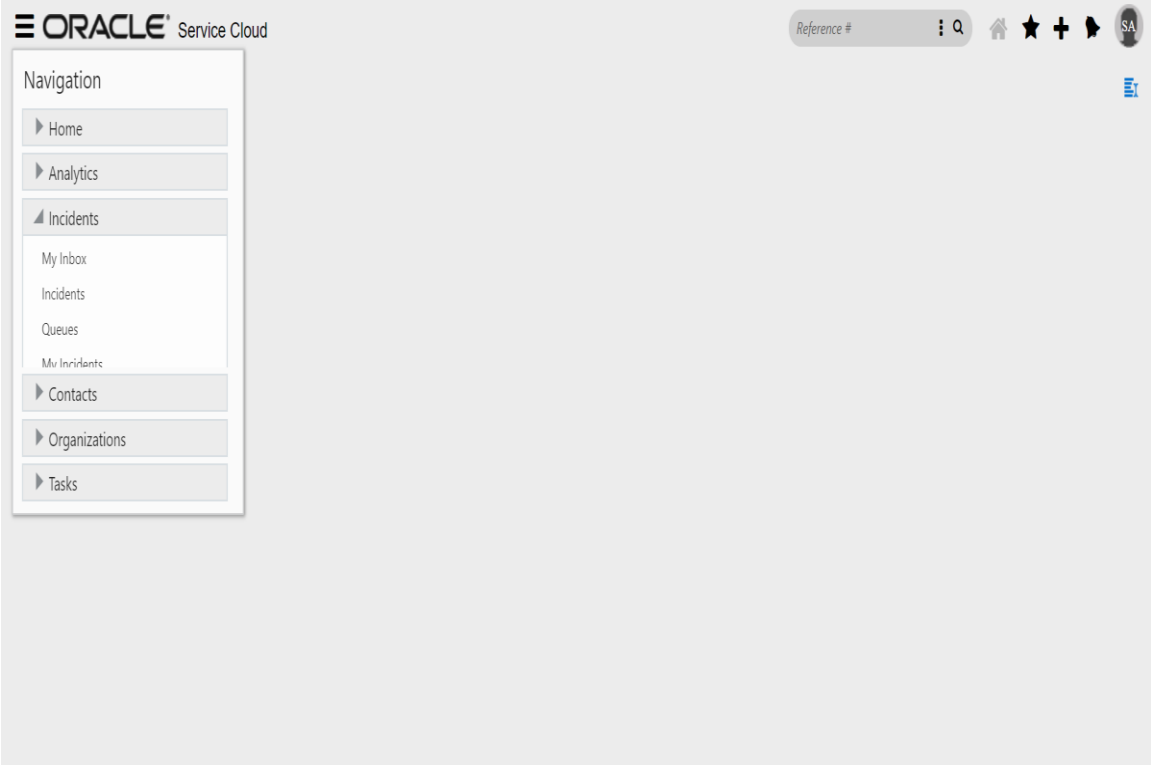
Step No:2

Step Description: Click on Incidents

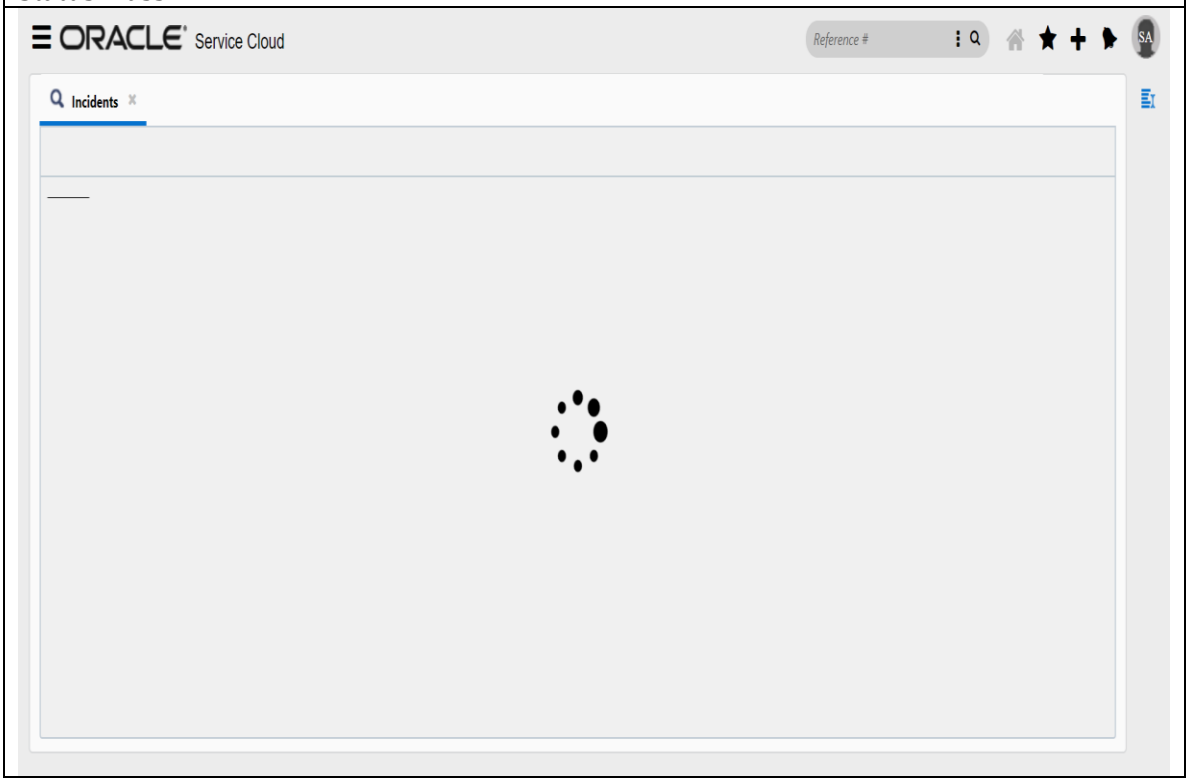
Expected Result: Click on Incidents

Actual Result: The Element: IncidentsMain is clicked

Status: Pass



Step No:3
Step Description: Click on Search
Expected Result: Seach the incident
Actual Result: The Element: ClickSearch is clicked
Status: Pass



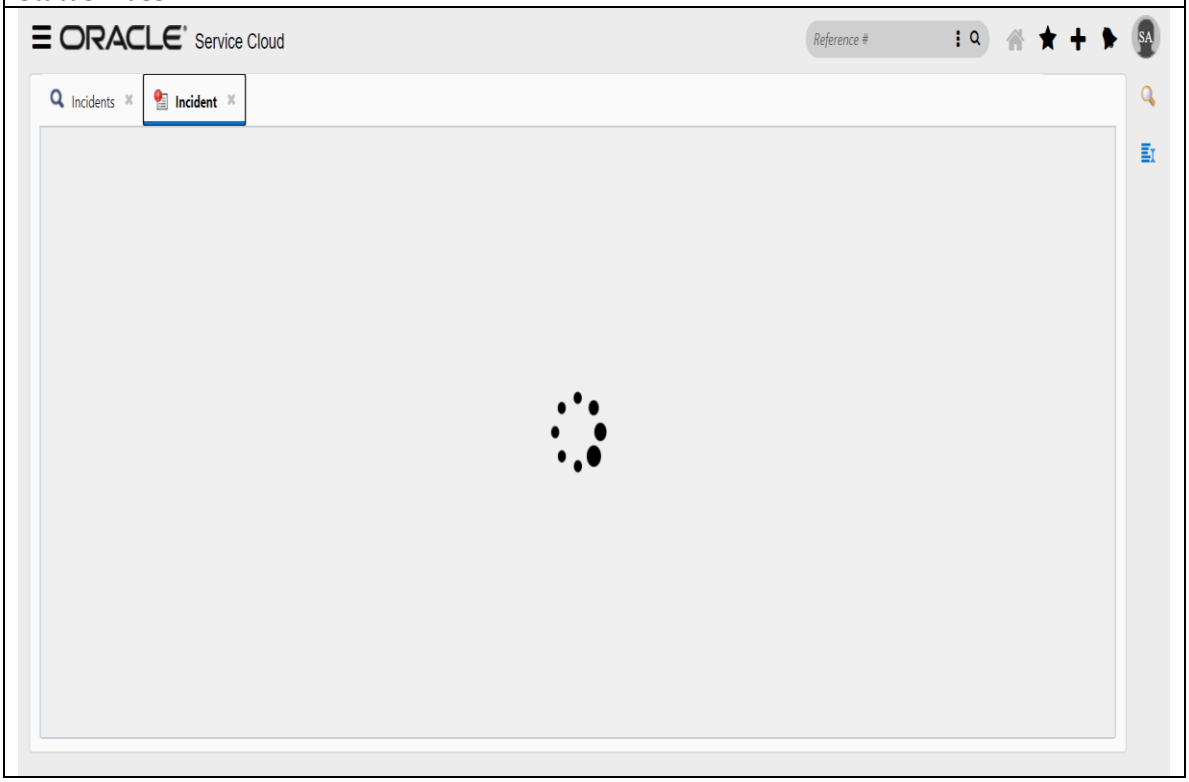
Step No:4

Step Description: Double click and open the first Record

Expected Result: First Record to be opened

Actual Result: The Element: OpenRecord is double clicked

Status: Pass



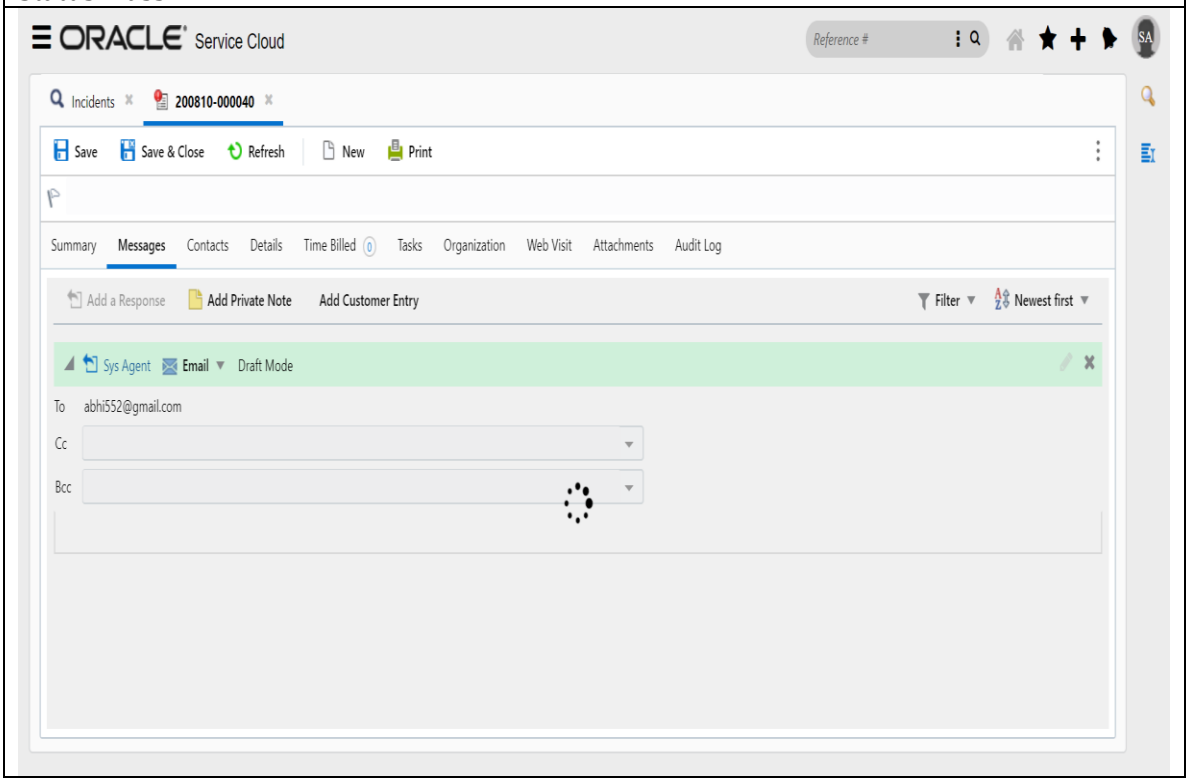
Step No:5

Step Description: ClickMessages

Expected Result: ClickMessages

Actual Result: The Element: ClickMessages is clicked

Status: Pass



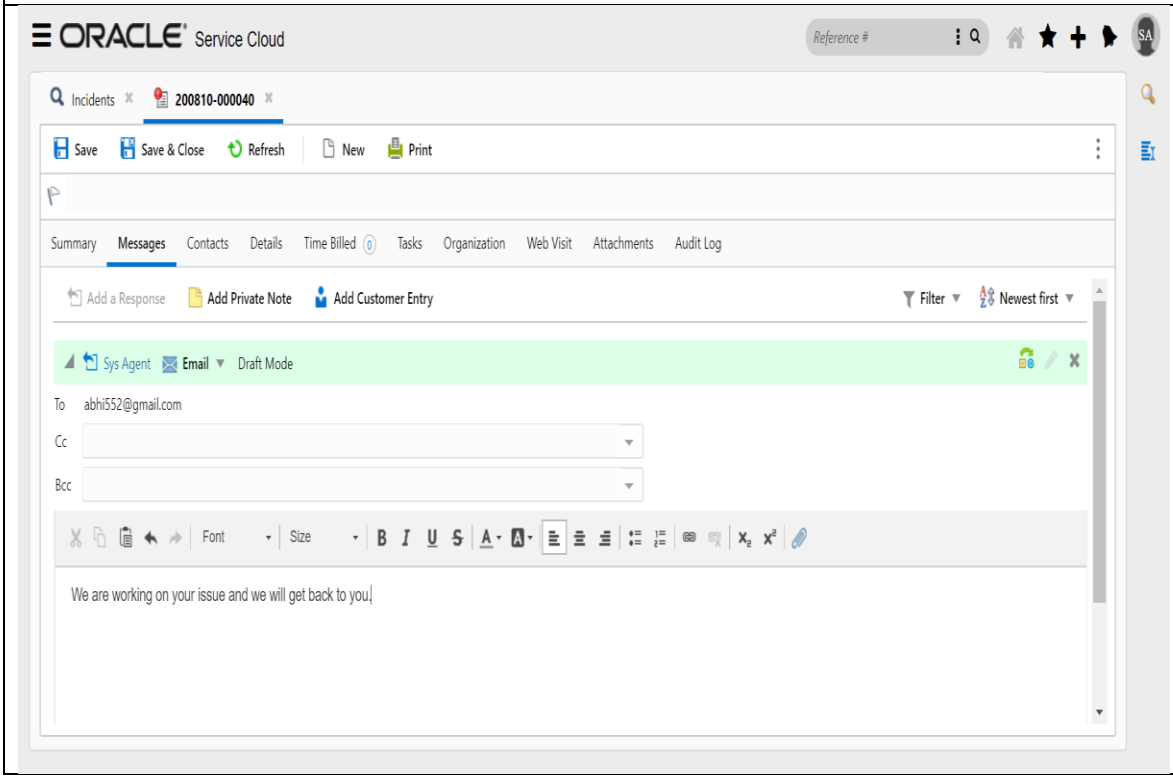
Step No:6

Step Description: In the message area, write response text

Expected Result: Enter Response Text

Actual Result: The Element: SetResponse is set with text: We are working on your issue and we will get back to you.

Status: Pass



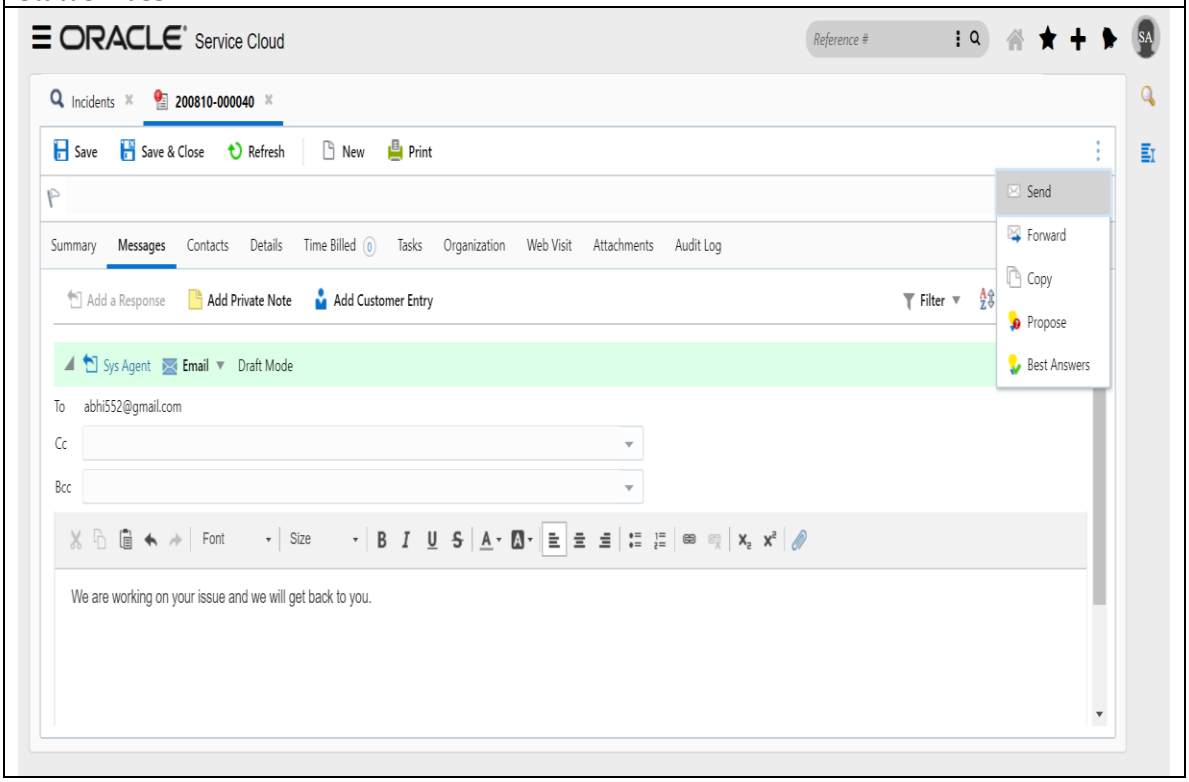
Step No:7

Step Description: Click on Menu

Expected Result: Click on Menu

Actual Result: The Element: ClickMenu2 is clicked

Status: Pass



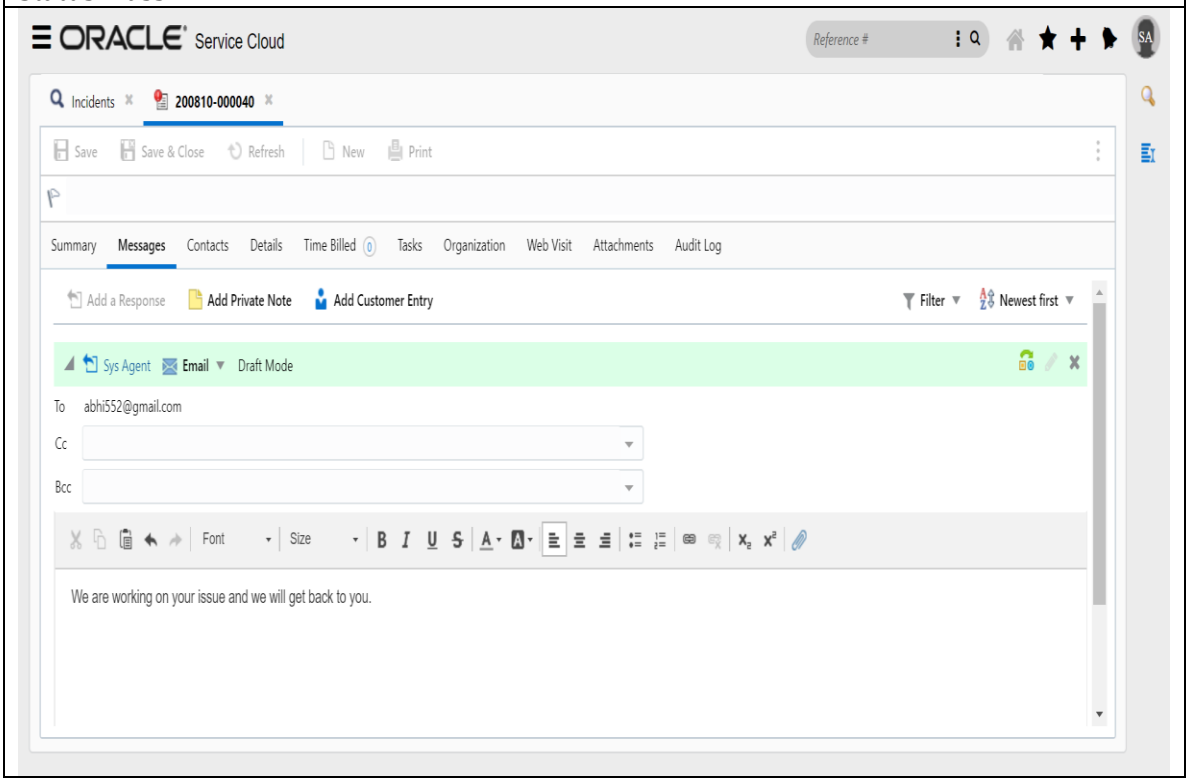
Step No:8

Step Description: Click Send option

Expected Result: Click Send option

Actual Result: The Element: ClickSend is clicked

Status: Pass



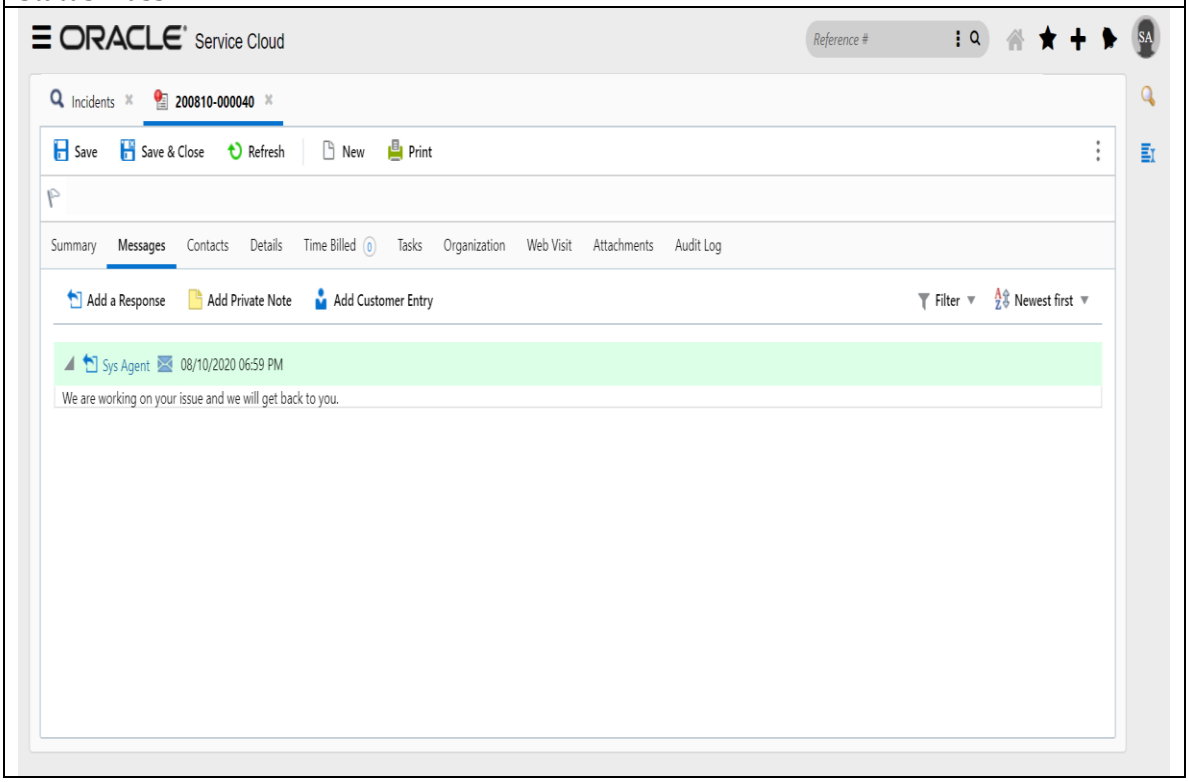
Step No:9

Step Description: HardWait Time

Expected Result: HardWait Time

Actual Result: The browser had waited (hard wait) for: 20 seconds

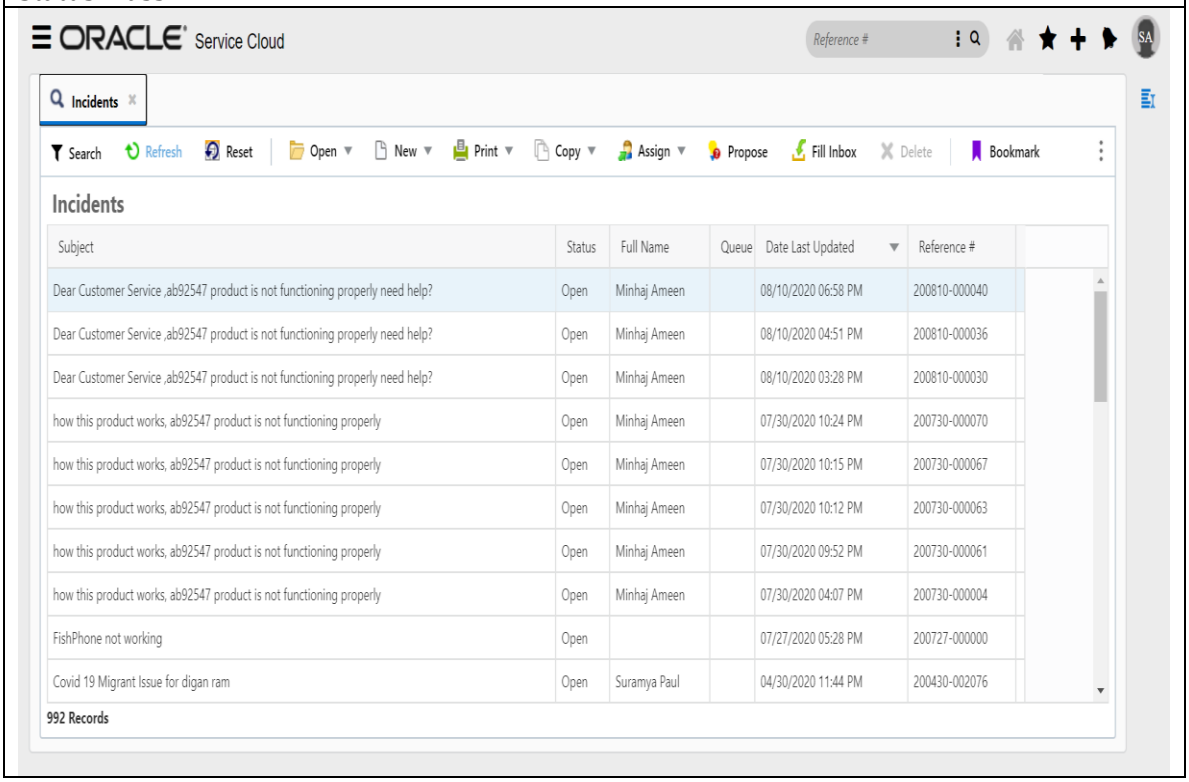
Status: Pass



Step No:10

Step Description: Waittime

Expected Result: Waittime

Actual Result: The browser had waited (hard wait) for: 2 seconds

Status: Pass