

CHATBOT IN HEALTHCARE

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ABSTRACT

Healthcare is very important to lead a happy and healthy life . In recent years Chatbots are playing a major role in the healthcare sector with the help of Artificial Intelligence . A Chatbot is a computer program which allows the user to communicate with the machine through text or voice . Chatbots are helpful for both the patients as well as physicians . Chatbots are capable of communicating with patients in their native language to understand their symptoms , offer medical information , book doctor's appointments and to keep track of health . This paper provides an introduction of Chatbot technology and focuses on tools and techniques adopted to develop a Chatbot that can be used in the medical field .

Keywords : Healthcare , Chatbots , Artificial Intelligence .