



Corporate Travel Management
us.travelctm.com



Tuesday, 23NOV 2021 3:18 PM EST

Passengers: GLEN ANDREW HELLER (21375)

Agency Reference Number: QKGNNQ

ICF INTERNATIONAL
GLEN HELLER

Review this itinerary for accuracy regarding flights/times/dates and personal information.
CTM must be notified within 24 hours regarding corrections.
Thank you for choosing CTM.
Agent: Ken Hall

Dept Code: 01
Charge Code: 190340.3.001.01.07
NO DEVIATIONS AND WITHIN BUDGET
Type of Travel Code: A

FOR ASSISTANCE PLEASE CALL 844-423-8785
IF OUTSIDE OF THE US DIAL 781-496-2212

PENALTY INFORMATION - TICKET IS NON-REFUNDABLE NON-TRANSFERABLE.
CHANGES ARE SUBJECT TO PENALTIES PLUS FARE INCREASE.
SOME CARRIERS REQUIRE CANCELLATION PRIOR TO TIME OF DEPARTURE
OTHERWISE, YOUR TICKET MAY HAVE NO VALUE. CALL THE TRAVEL OFFICE
IF YOU HAVE TO CHANGE OR CANCEL THIS TRIP.

AIR	Sunday, 28NOV 2021		
	Delta Air Lines Operated By: KLM ROYAL DUTCH AIRLINES From: (IAD) Washington Dulles DC, USA To: (AMS) Amsterdam, Netherlands Stops: Nonstop Equipment: Airbus A330 Jet SEAT ASSIGNED AT CHECK IN Click here for Baggage policies and fees: Delta Check operating carrier website for any policies that may vary.	Flight Number: 9447 Depart: 5:40 PM Arrive: 7:10 AM 29NOV Duration: 7 hour(s) 30 minute(s) Status: CONFIRMED MEAL: DINNER	Class: X- Coach/Economy Miles: 3867 / 6187 KM
AIR	Monday, 29NOV 2021		

Delta Air Lines

Operated By: KLM ROYAL DUTCH AIRLINES

From: (AMS) Amsterdam, Netherlands**To:** (JNB) O.R. Tambo Intl Johannesburg, South Africa

Stops: Nonstop

Equipment: Boeing 777 Jet 200/300

ARRIVES JNB TERMINAL B

SEAT ASSIGNED AT CHECK IN

Flight Number: 9600

Class: X- Coach/Economy

Depart: 10:20 AM**Arrive:** 10:05 PM

Duration: 10 hour(s) 45 minute(s)

Status: CONFIRMED

Miles: 5583 / 8933 KM

MEAL: BREAKFAST

Click here for Baggage policies and fees: [Delta](#)

Check operating carrier website for any policies that may vary.

HOTEL Monday, 29NOV 2021**Protea OR Tambo Airport** (PROTEA HOTELS)

Corner York And Gladiator ST Johannesburg ZA 1619

Number of Rooms: 1**Phone:** 27-11-9772600**Rate:** ZAR 1490.00**Check Out:** Tuesday, 30NOV 2021

Room Type: REG

Confirmation Number: 89426230

Fax: 27-11-9772601

Room GUARANTEED TO MASTER CARD

Reserved For: HELLER GLEN ANDREW

CANCEL 6 P.M. 29NOV LOCAL HOTEL TIME TO AVOID CHARGES.

Hotel cancellation policy: Cancel By 6Pm Day Of Arrival To Avoid Penalties

PLEASE HOLD FOR LATE ARRIVAL

AIR Tuesday, 30NOV 2021**SA Airlink****From:** (JNB) O.R. Tambo Intl Johannesburg, South Africa**To:** (LUN) Lusaka, Zambia

Stops: Nonstop

Seats: 08A

Equipment: Embraer RJ140 Jet

DEPARTS JNB TERMINAL B - ARRIVES LUN TERMINAL 2

NO CAR REQUESTED FOR THIS CITY

SA Airlink Confirmation number is 4XNVUF**Flight Number:** 0160

Class: X- X

Depart: 6:15 AM**Arrive:** 8:15 AM

Duration: 2 hour(s) 0 minute(s)

Status: CONFIRMED

Miles: 743 / 1189 KM

MEAL: BREAKFAST

OTHER Tuesday, 30NOV 2021

TRANSFER PROTEA LUSAKA TOWER 260-21-1375800

SEDAN

PICKUP-815A LUN AIRPORT FROM 4Z 160

DROPOFF-CORNER THABO MBEKI AND GREAT ENTERTAINMENT COMPLEX LUSAKA ZAMBIA

RT-USD25.00

CONF-NATHANAELTEMBO

HOTEL Tuesday, 30NOV 2021**Protea Lusaka Tower** (PROTEA HOTELS)

Corner Thabo Mbeki And Great E. Lusaka ZM 10101

Number of Rooms: 1**Phone:** 260-21-1375800**Rate:** USD 160.00**Check Out:** Saturday, 11DEC 2021**Confirmation Number:** 84409942

Fax: 260-21-1375810

Room GUARANTEED TO MASTER CARD

Reserved For: HELLER GLEN ANDREW

Room Type: REG

CANCEL BY 6 P.M. 30NOV LOCAL HOTEL TIME TO AVOID CHARGES.
CANCEL 6 P.M. 30NOV LOCAL HOTEL TIME TO AVOID CHARGES.

Hotel cancellation policy: Cancel By 6Pm Day Of Arrival To Avoid Penalties

AIR	Saturday, 11DEC 2021		
<div><div><div>SA Airlink From: (LUN) Lusaka, Zambia To: (JNB) O.R. Tambo Intl Johannesburg, South Africa Stops: Nonstop Seats: 04C Equipment: EMBRAER EMB DEPARTS LUN TERMINAL 2 - ARRIVES JNB TERMINAL A SA Airlink Confirmation number is 4XNVUF</div><div>Flight Number: 0163 Depart: 2:05 PM Arrive: 4:20 PM Duration: 2 hour(s) 15 minute(s) Status: CONFIRMED MEAL: LUNCH</div><div>Class: X- X Miles: 743 / 1189 KM</div></div></div>			
AIR	Saturday, 11DEC 2021		
<div><div><div>Delta Air Lines Operated By: KLM ROYAL DUTCH AIRLINES From: (JNB) O.R. Tambo Intl Johannesburg, South Africa To: (AMS) Amsterdam, Netherlands Stops: Nonstop Equipment: Boeing 777 Jet 200/300 DEPARTS JNB TERMINAL B SEAT ASSIGNED AT CHECK IN Click here for Baggage policies and fees: Delta Check operating carrier website for any policies that may vary.</div><div>Flight Number: 9470 Depart: 11:55 PM Arrive: 10:05 AM 12DEC Duration: 11 hour(s) 10 minute(s) Status: CONFIRMED MEAL: BREAKFAST</div><div>Class: X- Coach/Economy Miles: 5583 / 8933 KM</div></div></div>			
AIR	Sunday, 12DEC 2021		
<div><div><div>Delta Air Lines Operated By: KLM ROYAL DUTCH AIRLINES From: (AMS) Amsterdam, Netherlands To: (IAD) Washington Dulles DC, USA Stops: Nonstop Equipment: Airbus A330 Jet SEAT ASSIGNED AT CHECK IN Click here for Baggage policies and fees: Delta Check operating carrier website for any policies that may vary.</div><div>Flight Number: 9384 Depart: 1:05 PM Arrive: 3:50 PM Duration: 8 hour(s) 45 minute(s) Status: CONFIRMED MEAL: LUNCH</div><div>Class: X- Coach/Economy Miles: 3867 / 6187 KM</div></div></div>			

THANK YOU FOR BOOKING WITH THE ICF TRAVEL DEPARTMENT
THIS IS A NONREFUNDABLE TICKET.

Please check document requirements - Passport/Visa for all International Travel.
Helpful Website: <https://travelctm.cibtvisas.com>

Please check carry on requirements at www.tsa.gov.

Charges may apply for checked baggage. Contact carrier prior to travel.

Federal law forbids the carriage of certain hazardous materials, such as aerosols, fireworks, and flammable liquids, aboard the aircraft.

If you do not understand these restrictions, contact your airline or go to www.faa.gov.

To reduce introduction and spread of new variants, CDC issued an Order effective January 26, 2021. **It requires all air passengers arriving to the US from a foreign country** to get tested for COVID-19 infection no more than 3 days before their flight departs and to provide proof of the negative result or documentation of having recovered from COVID-19 to the airline before boarding the flight. For more information on this testing requirement, see the [Frequently Asked Questions](#).

Click here for CTM's [Terms & Conditions](#) information.

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[CTM's One-Stop Shop of COVID-19 Information](#) CTM has created a special landing page to be used as a repository of COVID-19 travel alerts to help you stay informed as updates become available. All new updates will be displayed at the top of the page.

Effective May 3, 2023, air travelers with identification/ID/ that does not meet the Real ID Act requirements must present an alternate form of ID in order to board a domestic flight. Please see the Department of Homeland Security Website for more information. WWW.DHS.GOV/REAL-ID