

Scott Mazariego

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Skills

Self-motivated candidate who understands that improvement is an everyday goal, not just when it is expected. Strong communicator with customer service experience from in-person to over the phone, and online.

Experience

May 2018 - PRESENT

Designer Caseworks, Casselberry, FL – *Carpenter Foreman*

- Communicate with superintendents to prioritize tasks.
- Delegate and work on projects as part of a team.
- Update database in Monday app to track progress, and job needs..

November 2015- May 2018

The Spot, Longwood, FL – *Head Bartender*

- Provide positive customer experiences to patrons.
- Manage registers, open and close nightly.

October 2013 - November 2015

Health First, Lake Mary, FL – *Customer Service Representative*

- Communicate with NY based nurses concerning patient insurance claims.
- Track and notate hospital inquiries on a Salesforce database.

Education

January 2006 - June 2010

UCF, Orlando – *Bachelor's in Creative Writing*

Pursued creative and technical writing as a means of communicating complex ideas that are accessible to as broad of an audience as possible.

Awards

Awarded Tradesman of the Month, while working on Universal's Endless Summer Resort during 2020.

Power Of One Award for providing excellent customer service at Health First.