

Scott McQueen, PMP

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DATA ANALYST/ENGINEER & PROJECT MANAGEMENT PROFESSIONAL

Dynamic and results-driven data professional with extensive experience designing, implementing, and optimizing scalable data solutions across diverse industries. Proficient in leveraging a Microsoft Tech Stack, including Azure Synapse Analytics, Azure Data Lake, Power BI, and Power Automate, to enable efficient data pipelines, advanced analytics, and actionable insights. Collaborative leader grounded in Servant Leadership principles, recognized for mentoring teams, driving cross-functional initiatives, and delivering high-impact results. Adept at identifying challenges, analyzing root causes, and deploying innovative solutions that enhance performance and operational efficiency. Thrives in fast-paced environments, consistently meeting deadlines and delivering value in both on-site and remote settings.

Skills

SQL ♦ SAS ♦ Power BI ♦ Azure Synapse Analytics/Data Lake
Teradata ♦ Oracle ♦ Python ♦ Ad Hoc Reporting ♦ Data Analysis
Data Modeling ♦ Motivational Leadership ♦ Scaled Agile (SAFe) Framework
Continuous Process Improvement ♦ Program Deployment ♦ Quality Assurance & Standards
♦ Database Queries ♦ Facilitation & Presentation ♦ Cross-Functional Collaboration
♦ Project Management Lifecycle ♦ Concept Development ♦ Python

CORE COMPETENCIES

Critical Thinking: Analyzes complex data systems and processes to make informed decisions, adapting to evolving requirements and prioritizing tasks to consistently meet project deadlines in high-energy environments.

Data-Driven Solutions: Identifies trends, optimizes data pipelines, and develops metrics-driven strategies to enhance analytics capabilities and inform business decisions with actionable insights.

Problem-Solving: Designs and executes complex data queries and workflows, collaborating with cross-functional teams to deliver scalable solutions, improve operational efficiency, and ensure data integrity.

Project Leadership: Effectively manages end-to-end delivery of multiple data engineering projects, ensuring alignment with organizational goals while maintaining timelines and quality standards in dynamic environments.

PROFESSIONAL EXPERIENCE

Sr. Data Analyst, FedEx Corporation, Memphis, TN

02/2024–Present

- ▶ Designed and implemented cost center dashboards using Azure Synapse Analytics, SharePoint, and Power BI, enabling senior executives to monitor financial trends and identify cost-saving opportunities with data-driven insights.
- ▶ Automated critical 401k reconciliation processes for SOX, IRS, and Department of Labor compliance by leveraging Synapse Notebooks, Azure Blob Storage, and Power BI Report Builder, reducing manual effort by 30 hours monthly and improving operational efficiency.
- ▶ Led the migration from SAP BO to Power BI Report Builder, adopting cloud-based tools to enhance automation, improve scalability, and ensure accurate, timely reporting.
- ▶ Mentored team members in SQL, data engineering, Agile methodologies, and Power BI, fostering a culture of collaboration and continuous improvement aligned with organizational innovation goals.
- ▶ Optimized data integration workflows by consolidating and harmonizing data from Oracle, Teradata, and ad hoc sources, streamlining reporting and enabling actionable insights across global accounting operations.

International Operations Analyst, FedEx Freight, Memphis, TN

11/2021-02/2024

- ▶ Led the modernization of 170+ reports, processes, and applications through a comprehensive SAS migration to Microsoft Azure and Power BI, accelerating data workflows and advancing departmental goals by leveraging scalable cloud technologies.

- ▶ Optimized SAS ETL pipelines, achieving 25-50% reductions in execution times by utilizing SAS Macros and advanced query optimization techniques, improving report availability and overall system performance.
- ▶ Developed and implemented a new Oracle schema for departmental reporting, enhancing data architecture to enable scalable, accurate, and actionable analytics aligned with business needs.
- ▶ Improved operational efficiency by migrating legacy reporting systems to Power BI, resulting in a 3-5% increase in on-time clearance rates, providing operations managers with enhanced visibility into trends and data-driven insights. Delivered mentoring and training in Power BI, SAS, and SQL, fostering a culture of continuous improvement and collaboration, while supporting cross-functional teams to elevate technical expertise and data-driven decision-making.

Security Threat Analyst, FedEx, Memphis, TN

03/2019-11/2021

- ▶ Conducted in-depth analyses of suspicious packages and individuals using advanced SQL queries and SAS programs to process large datasets in Oracle and Teradata, enabling fast and informed decision-making for package clearance and isolation.
- ▶ Enhanced data accuracy and streamlined incident reporting by designing and implementing a SharePoint and Power Automate-based system, improving data integrity and optimizing workflows for reliable data management and reporting.
- ▶ Collaborated with cross-functional teams to gather data requirements, develop scalable solutions, and ensure alignment of data insights with business goals to drive operational efficiency and informed decision-making.
- ▶ Provided comprehensive training and support for a new threat identification system, promoting user adoption, improving team proficiency, and ensuring consistent, high-quality data reporting across the organization. Managed emergency situations with a strategic, adaptable approach, ensuring optimal resolution and outcomes in dynamic, high-pressure environments, leveraging data to inform decision-making and response strategies.

ADDITIONAL EXPERIENCE

- ▶ Small Business Owner, All Fronts Tactical LLC
- ▶ Intern-Public Safety Planning, Brazos Valley Council of Governments

EDUCATION

- ▶ Master of Applied Business Analytics, American Public University, online (In Progress)
- ▶ Bachelor of Arts, Sociology, Texas A&M, College Station, TX

CERTIFICATIONS

- ▶ Applied Data Science Program: Leveraging AI for Effective Decision-Making, MIT Professional Education
- ▶ Project Management Professional (PMP), Project Management Institute
- ▶ Data Engineering on Microsoft Azure: Synapse Analytics, Skillsoft
- ▶ Azure Enterprise Data Analyst Associate, Microsoft
- ▶ Certified Entry-Level Python Programmer, PCEP, Python Developer
- ▶ SAS Certified Specialist, Base Programming Using SAS 9.4, SAS
- ▶ CompTIA Secure Infrastructure Specialist- CSIS Stackable Certification, CompTIA
- ▶ Azure Data Engineering Associate, Microsoft
- ▶ Certified SAFe 5 Agilist, Scaled Agile, Inc.
- ▶ Certified SAFe 5 Product Owner / Product Manager (POPM), Scaled Agile, Inc.
- ▶ Power BI Data Analyst Associate, Microsoft
- ▶ Certified SAFe 5 Practitioner, Scaled Agile Inc.