Scott McQueen, PMP

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DATA ANALYST/ENGINEER & PROJECT MANAGER

Dynamic and versatile data professional with a robust blend of technical and business expertise, adept at managing both technical and non-technical projects across diverse industries and roles. Skilled in data engineering and analytics utilizing a Microsoft Tech Stack, including Azure Synapse Analytics, Azure Data Lake, Power BI, and Power Automate. Visionary leader grounded in the principles of Servant Leadership, recognized for strong presentation skills and a data-driven approach to decision-making. Proven track record of identifying problems, analyzing root causes, and implementing logical, effective solutions. Thrives under pressure, consistently delivering high-quality results. Driven by a competitive spirit and entrepreneurial mindset, excelling in both highly competitive environments and remote settings.

Skills

SQL ♦ SAS ♦ Power BI ♦ Azure Synapse Analytics/Data Lake

Teradata ♦ Oracle ♦ Python ♦ Ad Hoc Reporting ♦ Data Analysis

Data Modeling ♦ Motivational Leadership ♦ Scaled Agile (SAFe) Framework

Continuous Process Improvement ♦ Program Deployment ♦ Quality Assurance & Standards

♦ Database Queries ♦ Facilitation & Presentation ♦ Cross-Functional Collaboration

♦ Project Management Lifecycle ♦ Concept Development ♦ Python

CORE COMPETENCIES

Critical Thinking: Leverages resources to make informed decisions in high-energy environments, quickly adapts to change, manages time effectively, and prioritizes tasks to consistently meet deadlines.

Data-Driven: Identifies key trends, analyzes metrics, and implements strategic initiatives to drive measurable results, enhancing decision-making processes with data-driven insights.

Problem-Solving: Efficiently creates complex queries both independently and in collaboration with internal and external stakeholders, ensuring high-quality outcomes and operational efficiencies.

Project Management: Successfully manages multiple projects concurrently in fast-paced environments, overseeing corporate-wide initiatives from initiation through to successful closure.

PROFESSIONAL EXPERIENCE

Sr. Data Analyst, FedEx Corporation, Memphis, TN   02/2024–Present

▸ Designed and implemented Cost Center Dashboards using Azure Synapse Analytics, SharePoint, and Power BI, enabling the Chief Accounting Officer and Accounting VPs to visualize trends and identify cost-cutting opportunities.

▸ Automated the 401k reconciliation process for SOX, IRS, and Department of Labor compliance using Synapse Notebooks, Azure Blob Storage, and Power BI Report Builder, reducing manual effort by an estimated 30 hours per month.

▸ Transitioned reporting from SAP BO to Power BI Report Builder, leveraging enhanced automation and cloud capabilities to improve reporting efficiency and accuracy.

▸ Mentored team members in SQL, Agile methodologies, data engineering, and Power BI, fostering skill development and promoting the adoption of industry best practices, while demonstrating a strong commitment to leadership and team growth.

▸ Managed and integrated data from multiple sources, including Oracle databases, Teradata, and various ad hoc sources, to optimize reporting processes for a global accounting department.

International Operations Analyst, FedEx Freight, Memphis, TN   11/2021-02/2024

▸ Led a comprehensive SAS migration project, modernizing over 170 reports, processes, and applications from legacy systems to Microsoft Azure and Power BI, successfully putting the department ahead of the enterprise schedule.

- Led a comprehensive SAS migration project, modernizing over 170 reports, processes, and applications from legacy systems to Microsoft Azure and Power BI, putting the department ahead of the enterprise schedule.
- Optimized SAS ETL pipelines, achieving 25-50% reductions in execution times through SAS Macros and query optimization techniques, enhancing report availability and operational resilience.
- Designed a new Oracle schema tailored for departmental reporting, creating robust data structures that enabled more accurate and insightful analytics.
- Drove a 3-5% increase in month-over-month on-time clearance rates by migrating legacy reports to Power BI, allowing operations managers to better identify trends and opportunities.
- Mentored team members on Power BI, SAS, and SQL through one-on-one sessions and self-initiated open development times, fostering skill development and collaboration.

Security Threat Analyst, FedEx, Memphis, TN   03/2019-11/2021

- Conducted in-depth investigations of suspicious packages and individuals using advanced SQL queries and SAS programs across large databases, including Oracle and Teradata, significantly accelerating decision-making for package clearance or isolation.
- Reduced manual errors and enhanced accuracy by developing and implementing a new incident reporting and monitoring system with SharePoint and Power Automate, streamlining workflows and ensuring reliable data management.
- Collaborated with cross-functional teams to identify data requirements and implement targeted solutions, ensuring data insights were aligned with business objectives and driving improved operational efficiency.
- Delivered comprehensive training and support for the new threat identification system, boosting user adoption and proficiency, and ensuring consistent and accurate data reporting across the team.
- Effectively responded to and managed emergency situations with composure, adapting approaches as needed to ensure optimal outcomes in dynamic and high-pressure environments.

ADDITIONAL EXPERIENCE

- Small Business Owner, All Fronts Tactical LLC
- Intern-Public Safety Planning, Brazos Valley Council of Governments

EDUCATION

- Master of Applied Business Analytics, American Public University, online (In Progress)
- Bachelor of Arts, Sociology, Texas A&M, College Station, TX

CERTIFICATIONS

- Applied Data Science Program: Leveraging AI for Effective Decision-Making, MIT Professional Education
- Project Management Professional (PMP), Project Management Institute
- Data Engineering on Microsoft Azure: Synapse Analytics, Skillsoft
- Azure Enterprise Data Analyst Associate, Microsoft
- Certified Entry-Level Python Programmer, PCEP, Python Developer
- SAS Certified Specialist, Base Programming Using SAS 9.4, SAS
- CompTIA Secure Infrastructure Specialist- CSIS Stackable Certification, CompTIA
- Azure Data Engineering Associate, Microsoft
- Certified SAFe 5 Agilist, Scaled Agile, Inc.
- Certified SAFe 5 Product Owner / Product Manager (POPM), Scaled Agile, Inc.
- Power BI Data Analyst Associate, Microsoft
- Certified SAFe 5 Practitioner, Scaled Agile Inc.