

Scott McQueen, PMP

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SR. DATA ANALYST & PROJECT MANAGEMENT PROFESSIONAL

Experienced data professional with a proven ability to lead and deliver impactful analytics solutions, combining technical expertise and strategic vision. Skilled in managing cross-functional projects and teams, with a deep proficiency in the Microsoft Tech Stack, including Azure Synapse Analytics, Azure Data Lake, Power BI, and Power Automate. Recognized for fostering collaboration, mentoring team members, and driving a culture of continuous improvement through Servant Leadership principles. Adept at translating complex data into actionable insights, aligning analytics with business objectives to enhance decision-making and operational efficiency. Thrives in high-pressure environments, delivering innovative and scalable solutions that meet both immediate and long-term goals.

Skills

SQL ♦ SAS ♦ Power BI ♦ Azure Synapse Analytics/Data Lake
Teradata ♦ Oracle ♦ Python ♦ Ad Hoc Reporting ♦ Data Analysis
Data Modeling ♦ Motivational Leadership ♦ Scaled Agile (SAFe) Framework
Continuous Process Improvement ♦ Program Deployment ♦ Quality Assurance & Standards
♦ Database Queries ♦ Facilitation & Presentation ♦ Cross-Functional Collaboration
♦ Project Management Lifecycle ♦ Concept Development ♦ Python

CORE COMPETENCIES

Critical Thinking: Applies analytical rigor to evaluate complex scenarios, leveraging available resources to make informed decisions in dynamic environments. Quickly adapts to evolving priorities while effectively managing time and tasks to consistently meet deadlines.

Data-Driven Leadership: Uncovers key trends and actionable insights by analyzing metrics and translating data into strategic initiatives, empowering stakeholders and enhancing decision-making processes with clear, data-driven recommendations.

Problem-Solving: Develops and optimizes complex queries, collaborating with cross-functional teams and stakeholders to deliver high-quality outcomes, improve operational efficiencies, and address critical business challenges.

Project Management: Excels in managing multiple concurrent projects within fast-paced environments, driving end-to-end execution of data-focused initiatives and aligning outcomes with organizational goals.

PROFESSIONAL EXPERIENCE

Sr. Data Analyst, FedEx Corporation, Memphis, TN

02/2024–Present

- ▶ Developed and deployed Cost Center Dashboards utilizing Azure Synapse Analytics, SharePoint, and Power BI, empowering senior executives to monitor financial trends, enhance decision-making, and identify cost-saving opportunities.
 - ▶ Automated the 401k reconciliation process to ensure compliance with SOX, IRS, and Department of Labor standards, leveraging Synapse Notebooks, Azure Blob Storage, and Power BI Report Builder, saving approximately 30 hours per month in manual efforts.
 - ▶ Spearheaded the transition of reporting solutions from SAP BO to Power BI Report Builder, harnessing cloud-based tools to improve automation, scalability, and reporting accuracy.
 - ▶ Guided team members in mastering SQL, Agile methodologies, data engineering, and Power BI, promoting a culture of continuous improvement and aligning with organizational goals for innovation and skill development.
- Streamlined data integration and reporting by managing and harmonizing data from Oracle, Teradata, and diverse ad hoc sources, enabling actionable insights and optimizing processes for a global accounting function.

International Operations Analyst, FedEx Freight, Memphis, TN**11/2021-02/2024**

- ▶ Directed a comprehensive SAS migration project, modernizing over 170 reports, processes, and applications by transitioning from legacy systems to Microsoft Azure and Power BI, exceeding enterprise timelines and advancing departmental objectives.
 - ▶ Enhanced operational efficiency by optimizing SAS ETL pipelines, reducing execution times by 25-50% using SAS Macros and advanced query optimization techniques, improving report availability and system reliability.
 - ▶ Designed and implemented a new Oracle schema for departmental reporting, establishing a robust data architecture that enabled precise and actionable analytics.
 - ▶ Increased on-time clearance rates by 3-5% month-over-month by migrating legacy reporting systems to Power BI, providing operations managers with improved visibility into trends and actionable insights.
- Provided mentorship in Power BI, SAS, and SQL through individualized training sessions and open development workshops, fostering skill enhancement, cross-team collaboration, and a culture of continuous learning.

Security Threat Analyst, FedEx, Memphis, TN**03/2019-11/2021**

- ▶ Conducted analyses of suspicious packages and individuals by leveraging advanced SQL queries and SAS programs across large datasets in Oracle and Teradata, expediting critical decision-making for package clearance or isolation.
 - ▶ Improved data accuracy and reduced manual errors by creating a SharePoint and Power Automate-based incident reporting and monitoring system, optimizing workflows and ensuring dependable data management.
 - ▶ Partnered with cross-functional teams to gather data requirements and develop targeted solutions, aligning insights with business goals to enhance operational efficiency and decision-making.
 - ▶ Delivered in-depth training and support for a new threat identification system, driving user adoption, improving team proficiency, and ensuring consistent and accurate data reporting.
- Successfully managed emergency situations with strategic adaptability and composure, ensuring optimal resolutions in high-pressure and rapidly changing scenarios.

ADDITIONAL EXPERIENCE

- ▶ Small Business Owner, All Fronts Tactical LLC
- ▶ Intern-Public Safety Planning, Brazos Valley Council of Governments

EDUCATION

- ▶ Master of Applied Business Analytics, American Public University, online (In Progress)
- ▶ Bachelor of Arts, Sociology, Texas A&M, College Station, TX

CERTIFICATIONS

- ▶ Applied Data Science Program: Leveraging AI for Effective Decision-Making, MIT Professional Education
- ▶ Project Management Professional (PMP), Project Management Institute
- ▶ Data Engineering on Microsoft Azure: Synapse Analytics, Skillsoft
- ▶ Azure Enterprise Data Analyst Associate, Microsoft
- ▶ Certified Entry-Level Python Programmer, PCEP, Python Developer
- ▶ SAS Certified Specialist, Base Programming Using SAS 9.4, SAS
- ▶ CompTIA Secure Infrastructure Specialist- CSIS Stackable Certification, CompTIA
- ▶ Azure Data Engineering Associate, Microsoft
- ▶ Certified SAgile 5 Agilist, Scaled Agile, Inc.
- ▶ Certified SAgile 5 Product Owner / Product Manager (POPM), Scaled Agile, Inc.
- ▶ Power BI Data Analyst Associate, Microsoft
- ▶ Certified SAgile 5 Practitioner, Scaled Agile Inc.