2x2 Grid

Team Leader __ Muthu Saravanan



Nagaraj Muniyasamy Nithya perumal

Thinks

Says

If need to find something or manage my account it should be easy for me to do it my self without having to call

I don't have on long calls or to seek out Buried information

I don't expect have to pull teeth to get something done

I don't have time for this

There's not enough info on the website

Book Cover

Ignores marketing emails

Uses the chat function to self -serve

Avoids calling anyone on the phone

Frustrated my needs are being ignored

Unsure because the info on the site it un clear

Annoyed can't get any answers on the site

国does

Feels