2021



# IT Terminology For Non-tech Professionals

Learn this essential terminology to recruit IT candidates with confidence and get more clients on board!

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# **Quick Self-Assessment**

Try to answer these questions. If you knew the answer, tick the box on the right.

#	Question	Did you know?
1	What is a software framework?	
2	What is an alternative to Waterfall software development?	
3	What roles do work in Scrum teams?	
4	What is a CMS?	
5	What are some of the most popular tech stacks?	
6	What's the difference between testing and QA?	
7	What's the difference between SQL and PL/SQL?	
8	What's the difference between UX and UI?	
9	What's the difference between Scrum and Kanban?	
10	What frameworks or technologies do you consider trending?	

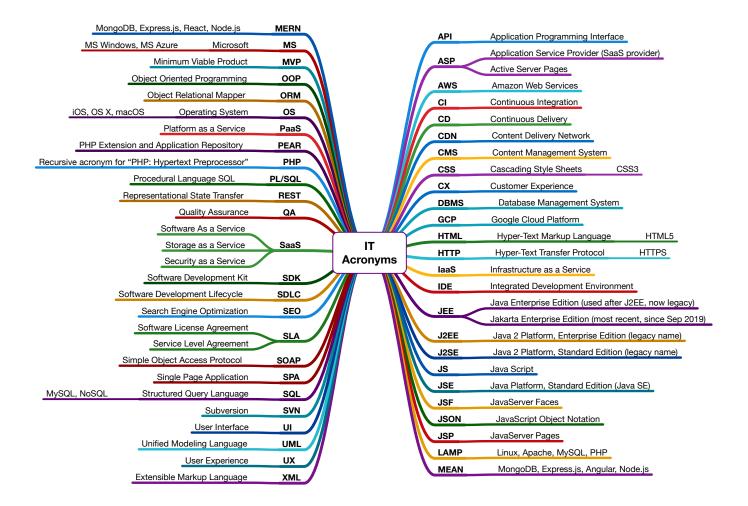
#	Question	Did you know?
11	What's the difference between a database developer and database administrator?	
12	What's the difference between a web developer and a frontend developer?	
13	What PHP frameworks do you know?	
14	What JavaScript frameworks do you know?	
15	What is Python used for?	
16	What is Swift?	
17	Where do developers store their code?	
18	What is an API and why it's so important in software development?	
19	What are some of the most popular frameworks in JavaScript language?	
20	What database systems are you aware of?	

#	Question	Did you know?
21	What's the difference between a data engineer and a data scientist?	
22	What is DevOps and why it's so popular these days?	
23	What are some of the most popular frameworks in Java language?	
24	What are some of the most popular CMS?	
25	How would you search a C# mobile app developer on LinkedIn?	
26	How would you search for a JavaScript developer on GitHub?	
27	How do you determine if a full-stack JavaScript developer is a good fit for a cross-platform mobile app developer role?	
28	What would you ask a backend Java developer during a screening/interview call?	

Your score: \_\_\_\_\_ out of 28 questions

# **Must-know IT Acronyms**

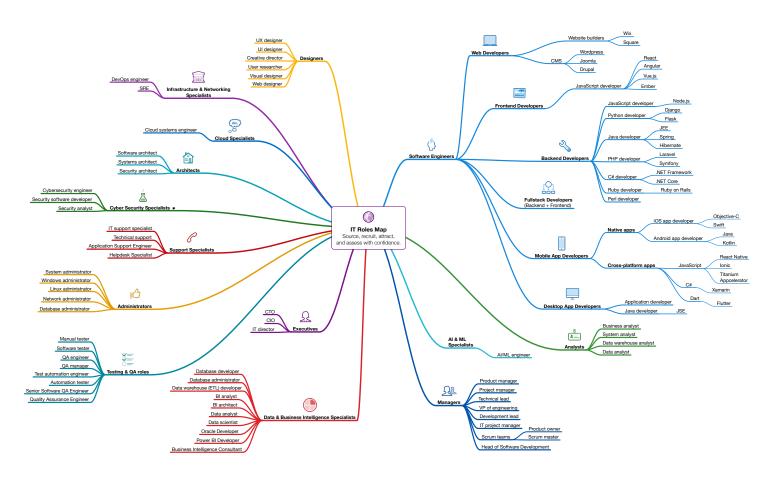
You can find the following acronyms in most job descriptions. Do you know what do those acronym actually mean? Can you use them in a sentence?



Recruitment consultants fill more IT vacancies, sales managers close more deals... if they can "talk tech" with candidates and clients.

# **72 Common IT Roles**

Are you aware of the common IT roles?



IT professionals don't like engaging with recruitment consultants and sales managers who know little about IT and related roles. "First speak tech, then sell more."

# **Key IT Terminology**

Are you aware of the key IT terminology? Can you ask relevant questions the hiring managers or candidates?

1.	<b>Software Development Lifecycle &amp; Methodologies</b>
	Systems Development Lifecycle (SDLC)
	Stages of the SDLC
	Methodologies of the SDLC
	■ Waterfall
	Lean
	☐ Agile
	Four Agile values
	Twelve Agile principles
	Three Agile methodologies
	Kanban
	☐ Scrum
	Extreme programming
	Scrum in depth
	Three Scrum roles
	☐ Four Scrum events
	☐ Five Scrum artifacts
	How does Agile influence DevOps, and vice versa
2.	Organizational Design & Digital Teams
ш	Organizational Structure
	Functional IT Organization
	Divisional IT Organization
	Matrix IT Organization
	Agile / Flat IT team structure
4	Product vs. Engineering Teams

Specifics of the Product teams
Common engineering teams
Team Patterns
Technology teams
Matrix teams
Product teams
Team Specifics
☐ Siloed vs. Agile, cross-functional teams
Startups vs. Corporations
Product-centric company vs. Agency
Business-developer match
Career Paths & Ladders
Frequent entry roles in IT
From an Engineer to a CTO
Operating Levels
The 16 Key Roles In Digital Teams
Digital Business Team Roles (Product manager, UX, UI designer,)
Digital Technology Team Roles (Frontend, Backend, Data, Infra, QA)
Extended Business Team Roles (CX design, (Tech) Customer support,)
Management Roles in IT
CIO vs. CTO
CTO vs. VP Engineering
Product manager vs. Product owner
Project manager vs. Product manager
Individual Contributors in IT
Software developer
Software tester
Database developer
Database administrator
Designer
☐ IT support / Technical support
☐ Business vs. System analyst

	Business analyst
	System analyst
	Network engineer
	IT consultant / Technical consultant
	Technical sales
	☐ Web developer
3.	Software Developers, Languages, Frameworks
	Languages, Frameworks, Libraries, Tools
	Programming language
	Software framework
	☐ Software library
	☐ IDE
	The three IT layers: Frontend, Backend, Storage
	Backend & Frontend Languages
	PHP language
	Java language
	JavaScript language
	C# language
	Python language
	Ruby language
	C++ language
	SQL language
	Native Mobile App Languages
	☐ Kotlin
	Swift
_	Objective-C
	Web developers
	Web developer
	HTML5
_	CSS3
	Who is a <b>Frontend</b> developer?

Who is a Backend developer?
Who is a Fullstack developer?
☐ Who is a <b>Mobile app</b> developer?
4. Tech Stacks, Servers, Cloud, Storage
Application, Server, Interface
Application
Server
Application Programming Interface (API)
☐ Tech components
The three IT layers
Operating system
Web server
Database server
LAMP tech stack
MEAN tech stack
☐ Cloud
■ Software Code Repositories
Open source code / software
Repository
☐ Git
☐ GitHub
☐ GitLab
■ Bitbucket
5. Data, Databases, Business Intelligence
Foundation
Data
Database
Database server
Ouery & Programming Languages

		SQL (Query Language)
		PL/SQL (Programming Language)
	Big l	Data
		Data Warehouse vs. Big Data
		Big Data Tools
	Tear	m Roles
		Database developer
		Database administrator
		Data architect
		Data engineer vs. Data scientist
		Business intelligence (BI) analyst vs. Data scientist
		Data warehouse analyst
6.	Tes	sting, QA, DevOps
	Test	ting in Waterfall vs. Agile
		Manual vs. Automated testing
		Testing vs. QA
		Testing in Waterfall
		Testing in Agile
		Agile vs. Waterfall testing
	Agil	e Testing
		Agile testing principles
		Agile testing methods
		Agile testing mindset (vs. Waterfall?)
	Test	ting Types
		Functional testing (Sanity testing, Regression, Smoke, UAT,)
		Non-functional testing (Security, Load,)
	Test	ting Tools & Frameworks
		Testing frameworks
		Software testing automation tools
		JavaScript test automation frameworks
	Togi	m Poles

		Testing team roles
		Team roles explained
		Agile tester's role
		Agile tester's skills
	Dev	Ops
		DevOps = Dev + Ops + QA
		Development workflow in a DevOps environment
		CI
		CD
		DevOps tools
<b>7</b> .	So	ftware Design, Web Design, CMS
	Prot	otyping
		Design Sprint
		Prototype
		MVP
	UX,	UI
		UX
		UI
		CX
	Con	tent Management Systems
		CMS
		Wordpress
		Drupal
		Joomla

ATTENTION: Recruiters, HR & TA specialists, BizDev managers, recruitment & sales managers:

# "Your Team Is Missing Out On **Commissions And Bonuses Because** They Are Not Filling All The IT **Positions They Can!**"

If your team is like most I worked with, they can start filling more IT vacancies as soon as they understand all the technical terminology in JDs and CVs.

Recruitment agencies hire me when they face some of these challenges:

- Recruiters have hard time analyzing their job requirements because they are full of IT terms they don't know,
- They are not confident when engaging with IT candidates or hiring managers,
- **Technical CVs are a "blackbox"** because of the abundance of IT terminology.
- They are inefficient when matching candidates with positions because the IT roles are vague and confusing.

But the good news is that **they CAN do better** in IT recruitment. I've helped clients from Europe, the US, and Asia to fill more IT positions and I'm here to help your team, too!



































### **About Michal Juhas**

#### Managing Director & Lead Recruiter at Geek Recruiters

Michal has co-founded companies in the Czech Republic, Thailand, and Slovakia. The biggest one, where he served as a CTO, has reached 100 mil. USD in annual gross booking volume. As the CTO, Michal has hired and led on-site and remote software development teams and was responsible for innovation and product management.

In 2019, with his business partner they started EdTech Labs Group with a goal to help businesses recruit and build IT teams who deliver great software. Their clients include well-known companies from Europe and the US.



Michal also serves as a consultant and trusted advisor to CEOs, CTOs, and business owners who want to use modern digital marketing and sales strategies to grow their business.

#### **Featured Publications**

- 1. IT Talents Book
- 2. Recruiter's Mind Maps Booklet
- 3. Secret Guide To Confident Small-talk With IT Candidates
- 4. My Recruitment Method

Interested? Please reach out via email michal@michaljuhas.com to schedule a call.







