



Undergraduate Course Syllabus

IT 467: Digital Commerce and eBusiness

Center: Online

Course Prerequisites

CE: IT-210; UC: IT-210 or IT-105

Course Description

This course is a comprehensive survey of the principles, techniques and implications of digital commerce and e-business. It covers the entire spectrum of Web-centric forms of communication and trade amongst commercial, industrial, institutional, governmental, employee and consumer participants and partners. Topics include: e-business models, security, privacy, ethics, major Internet tools and architectures behind digital commerce. Students use a Web development tool to build and post a site. Offered as needed.

Course Outcomes

- Students will gain a broad understanding of digital commerce and e-business
- They will be able to define and explain the various areas and techniques that are an integral part of the field such as: web metrics, design, navigation and tools, business models and digital markets, intelligent agents and data mining, channel conflict, auctions and dynamic pricing, security, encryption, privacy and trust in cyberspace, intellectual property, and Internet governance
- Students will build a web site and gain an appreciation for the social implications of digital commerce in areas such as privacy and business ethics
- Students will become familiar with current and emerging e-business standards

Required Materials

Using your learning resources is critical to your success in this course. Please purchase directly through SNHU's online bookstore, [MBS Direct](#), rather than any other vendor. Purchasing directly from the bookstore ensures that you will obtain the correct materials and that the Help Desk, your advisor, and the instructor can provide you with support if you have problems.

E-commerce 2014: Business, Technology, Society

Laudon, Kenneth C.

Pearson

10th Edition

2014

ISBN: 978-0-13-302444-9

Instructor Availability and Response Time

Your class interaction with the instructor and your classmates will take place on a regular, ongoing basis. Your instructor will be actively engaged within the course throughout the week. You will normally communicate with your instructor in the weekly discussions or the General Questions discussion topic so that your questions and the instructor's answers benefit the entire class. You should feel free, however, to communicate with your instructor via SNHU email at any time, particularly when you want to discuss something of a personal or sensitive nature. Your instructor will generally provide a response within 24 hours.

Grade Distribution

Assignment Category	Number of Graded Items	Point Value per Item	Total Points
Discussion	8	35	280
Short Paper	4	75	300
Final Project	3	140	420
		Total Course Points:	1,000

This course may also contain practice activities. The purpose of these non-graded activities is to assist you in mastering the learning outcomes in the graded activity items listed above.

University Grading System: Undergraduate

<i>Total Points: 1,000</i>				
<u>Grade</u>	<u>Numerical Equivalent</u>	<u>Points</u>	<u>Points Equivalent</u>	
			<i>Lower</i>	<i>Upper</i>
A	93-100	4	930	1000
A-	90-92	3.67	900	929
B+	87-89	3.33	870	899
B	83-86	3	830	869
B-	80-82	2.67	800	829
C+	77-79	2.33	770	799
C	73-76	2	730	769
C-	70-72	1.67	700	729
D+	67-69	1.33	670	699
D	60-66	1	600	669
F	0-59	0	0	599
I	Incomplete			
IF	Incomplete/Failure*			
IP	In Progress (past end of term)			
W	Withdrawn			

*Please refer to the [policy page](#) for information on the incomplete grade process.

Grading Guides

Specific activity directions, grading guides, posting requirements, and additional deadlines can be found in the Assignment Guidelines and Rubrics section of the course.

Weekly Assignment Schedule

All reading and assignment information can be found within each module of the course. Assignments and discussion posts during the first week of each term are due by 11:59 p.m. Eastern Time. Assignments and discussion posts for the remainder of the term are due by 11:59 p.m. of the student's local time zone.

In addition to the textbook readings that are listed, there may be additional required resources within each module.

Module	Topics and Assignments
1	Module One: E-commerce: The Revolution Reading: <i>E-commerce 2014</i> , Chapter 1 1-1 Discussion: Future Trends in E-Commerce 1-2 Short Paper: The Major Types of E-commerce 1-3 Planning: Introduction of the Final Project
2	Module Two: E-commerce Business Modeling Reading: <i>E-commerce 2014</i> , Chapter 2 2-1 Discussion: E-Commerce Business Modeling Analysis 2-2 Short Paper: E-Commerce Business Modeling Short Paper 2-3 Planning: Work on Outline for Final Project
3	Module Three: E-commerce Infrastructure Reading: <i>E-commerce 2014</i> , Chapter 3 3-1 Discussion: E-commerce Infrastructure 3-2 Final Project: Milestone One
4	Module Four: Websites, Mobile Sites, and Apps Reading: <i>E-commerce 2014</i> , Chapter 4 4-1 Discussion: Building an E-commerce Presence 4-2 Short Paper: Website Development 4-3 Planning: Work on rough draft for Final Project
5	Module Five: Security and Online Payment Systems Reading: <i>E-commerce 2014</i> , Chapter 5 5-1 Discussion: E-commerce Security and Payment Systems 5-2 Final Project: Milestone Two
6	Module Six: E-commerce Marketing Reading: <i>E-commerce 2014</i> , Chapter 6 6-1 Discussion: E-commerce Marketing Concepts 6-2 Short Paper: E-commerce Marketing Concepts 6-3 Planning: Work on Final Project
7	Module Seven: Ethical, Social, and Political Considerations in E-Commerce Reading: <i>E-commerce 2014</i> , Chapter 8 7-1 Discussion: Ethical, Social, and Political Issues in E-commerce 7-2 Final Project: Milestone Three
8	Module Eight: Online Content and Media Reading: <i>E-commerce 2014</i> , Chapter 10 8-1 Discussion: Online Content and Media

Attendance Policy

Online students are required to submit a graded assignment/discussion during the first week of class. If a student does not submit a posting to the graded assignment/discussion during the first week of class, the student is automatically withdrawn from the course for non-participation. Review the [full attendance policy](#).

Late Assignments Policy

Meeting assigned due dates is critical for demonstrating progress and ensuring appropriate time for instructor feedback on assignments. Students are expected to submit their assignments on or before the due date. Review the [full late assignment policy](#).

SNHU College of Online and Continuing Education Student Handbook

Review the [student handbook](#).

ADA/504 Compliance Statement

Southern New Hampshire University is dedicated to providing equal access to individuals with disabilities, including intellectual disabilities, in accordance with Section 504 of the Rehabilitation Act of 1973, Title III of the Americans with Disabilities Act (ADA) of 1990, and the ADA Amendments Act of 2008. The university prohibits unlawful discrimination on the basis of disability and takes action to prevent such discrimination by providing reasonable accommodations to eligible individuals with disabilities.

As soon as you become aware of a disability, we encourage you to contact the Online Accessibility Center (OAC) to discuss accommodations for which you may be qualified. Reasonable accommodations are established through an interactive process between the student and the OAC. Note that accommodations are not retroactive and that disability accommodations are not provided until an accommodation letter has been processed.

Contact Information:

Online Accessibility Center

Phone: 866-305-9430

Email: oad@snhu.edu

For questions concerning support services, documentation guidelines, or general disability issues, visit the [Online Accessibility Center](#) website.

If you feel you have been denied appropriate disability-related accommodations, including appropriate auxiliary aids and services, you may file a grievance as described in the ADA/504 Grievance Policy found on the [Disability Services](#) webpage.

Academic Honesty Policy

Southern New Hampshire University requires all students to adhere to high standards of integrity in their academic work. Activities such as plagiarism and cheating are not condoned by the university. Review the [full academic honesty policy](#).

Copyright Policy

Southern New Hampshire University abides by the provisions of United States Copyright Act (Title 17 of the United States Code). Any person who infringes the copyright law is liable. Review the [full copyright policy](#).

SNHU College of Online and Continuing Education Withdrawal Policy

Review the [full withdrawal policy](#).

Southern New Hampshire University Policies

More information about SNHU policies can be found on the [policy page](#).

Student Work Samples

For the purpose of continuous improvement of our educational training, Southern New Hampshire University's College of Online and Continuing Education may, on occasion, utilize anonymous student work samples for internal professional development and staff training. If you have any questions or concerns, contact your advisor. If you would like to withdraw permission for use of your work, please email assessmentcalibration@snhu.edu.