# Curriculum Vitae

## Personal Information

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## Work Experience

**Trainee Software Process Automation Developer (RPA) - School of Automation, September 2023 - Present**

1 Year Traineeship Programme with SOA and LCETB.  
- RPA (Robotic Process Automation): RPA Lifecycle development, deployment, testing  
- RPA Business Analysis: process capture, analysis, optimization and documentation  
- UiPath Studio, Orchestrator, AI Center  
- Blue Prism  
- Microsoft Power Platform: Power Automate, Power Apps  
- SQL: Designing, Building and Query databases with MS Access  
- Python: Core software development concepts  
- ELK / Kibana: Data Analysis and Visualization

**Shift Supervisor - Starbucks, September 2022 - Present**

- Partner of the quarter  
- Supervisor of shift  
- Customer service  
- Barista training  
- Keep the floor area clean  
- Coffee knowledge  
- Kitchen porter knowledge  
- Money handling

**General Manager Customer Service - Mi Store Spain, February 2017 - May 2019**

- Ability to solve problems as efficiently and quickly as possible.  
- Control of stores for claims  
- Store inventories: electronically and physically  
- Carry out protocols, from the management of the shops to the technical service  
- Using initiative to identify tasks that need to be completed  
- Having the drive to work hard and contribute to the success of each store  
- A friendly communication style with every team and customers  
- Make budgets and invoices using SAGE, Polarik (Company software) and Excel 2019.

**Sales Assistant - HellermannTyton Global, July 2016 - October 2016**

- Make a product budget  
- Offer products through different channels including mail and telephone  
- Promotions through newsletter

## Education

**Robotic Process Automation Developer - Limerick and Clare Education and Training Board, June 2023 - September 2023**

**ESOL, English Level 1 - Birmingham Metropolitan College, 2019 - 2020**

**General English Course, Certificate B1 - Cork English World, 2019 - 2019**

**Bachelor's Degree in Business Administration - Complutense University of Madrid, 2013 - 2016**

## Skills

Blue Prism

UiPath

HTML

Python