	Physical												
Physical	Web site	Log in page	Welcome page	Search bar	Search result	Product categorization	Product info page	Discussion board	Product info page	Message inbox	Face to face	Evaluate page	Web site
Customer Action	Go to website	Log in	Choose function "To buy"	Search for product	Browse Search Results	Browse Categories	Check product details	Go to the discuss board	Add to interest list	Contact to seller	Meet with seller	Give grade to seller	Log out
Website		ID check	Show product list	Do the key word searching	Display result list		Pop up confirm requirement		Display product information	Show the contact information			Collect the grade
Support Processes				Search for product in DB			Update product info to DB		Update the interest list				Update seller info to DB

Physical	Web site	Log in page	Welcome page	User management page	User management page	Upload new item page	Upload new item page	Confirmation message	Discussion board	Message inbox	Face to face	User management page	Evaluate page	Web site
Customer Acrion	Go to website	Log in	Choose function "To sell"	Choose add new product	Choose edit product	Fulfill product details	Submit new product	Confirm your action	Go to the discussion board	Get in contact with buyer	Meet with buyer	Choose delete product	Give grade to buyer	Log out
Website		ID check	Link to user management page		Save changes	Display fields for filling information		Pop up confirm requirement		Show the contact information			Collect the grade	
Support Processes			Derive seller info from DB		Update product info to DB			Update product info to DB					Update buyer info to DB	