# PRIVACY POLICY



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This Privacy Policy was last updated on November 8, 2023.

Please read this Privacy Policy carefully before engaging in business with SOCO INDUSTRIAL CORPORATION. By engaging with the Company, you agree to this Privacy Policy. This Privacy Policy is subject to change at anytime and without notice.

### **Definitions:**

- "Company" means SOCO INDUSTRIAL CORPORATION.
- "You" and "Your" means you the individual, or the company you are acting on behalf of, voluntarily engaging in business with the Company.
- "VIN" means Vehicle Identification Number.
- "2FA" means Two Factor Authentication.

### **Gathered Information:**

The Company may gather Your personal name, company name, email address, mailing address, physical address, phone number, business references, banking details, other payment information, images, VINs, serial numbers, asset numbers, year, make, model, engine, mileage, hours, and license plate numbers during the course of regular business.

### **Use of Information:**

Any information gathered is used for fulfilling purchases to service and or repair Your assets, providing You quotes for the services and materials provided, and generating invoices for the services rendered to You. Images containing non-personally-identifying information may be used on social media platforms; for example, a picture of the Company service truck next to Your excavator.

### **Disclosure of Information:**

The company explicitly does not sell or otherwise distribute or share Your information with any third party for marketing, promotional, or solicitation purposes. There are only two rare circumstances in which the Company would share Your information, otherwise it is kept confidential; (a) information collected may be used and if necessary shared with a third party for debt collection purposes, and (b) the Company will share your information if compelled to do so in deposition and in the presence of an attorney.

### **Managing Information:**

All information collected is stored on a secure server behind a firewall in a hosting facility. Access to the secure server is restricted to Company personnel and requires high-entropy passwords plus 2FA.

## **Contact Us:**

If you have any questions about our Privacy Policy, you can contact us:

- By visiting our website: <a href="https://socoindustrial.com">https://socoindustrial.com</a>
- By sending us an email: <a href="mailto:admin@socoindustrial.com">admin@socoindustrial.com</a>
- By sending us snail mail: PO Box 121 Florence, CO 81226
- By calling or texting us: +1 (719) 877-5139