

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Information for release

Internal SG emails 22 March

From: [Redacted 38(1)(b), personal data]@gov.scot>

Sent: Saturday, March 22, 2025 5:51:41 PM

To: Lesley Fraser [Redacted 38(1)(b), personal data]@gov.scot>; Geoff Huggins [Redacted 38(1)(b), personal data]@gov.scot>; Brian Reid [Redacted 38(1)(b), personal data]@gov.scot>

Cc: DG Corporate <dgcorporate@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: Oracle Breach - News Article

Lesley/Geoff/Brian,

We have been made aware of a story appearing in various online news outlets reporting a breach of Oracle Cloud infrastructure:

<https://www.cloudsek.com/blog/the-biggest-supply-chain-hack-of-2025-6m-records-for-sale-exfiltrated-from-oracle-cloud-affecting-over-140k-tenants>

<https://www.bleepingcomputer.com/news/security/oracle-denies-data-breach-after-hacker-claims-theft-of-6-million-data-records/>

At the current time we can not confirm the legitimacy of these claims but nor can we ignore them.

We're undertaking checks and following up with colleagues at the NCSC and GC3 to see if they have Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

any further information on this.

There's no action needed from yourselves at the moment and I'll endeavour to keep you up to date on this issue as and when we have more information.

[Redacted 38(1)(b), personal data]
[Redacted 38(1)(b), personal data] | CISO | Scottish Government | M1 Spur | Saughton House |
Edinburgh | EH11 3XD | [Redacted 38(1)(b), personal data]

From: Lesley Fraser [Redacted 38(1)(b), personal data]@gov.scot>

Sent: 22 March 2025 17:57

To: [Redacted 38(1)(b), personal data]@gov.scot>; Geoff Huggins [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Cc: DG Corporate <dgcorporate@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: Re: Oracle Breach - News Article

Hi [Redacted 38(1)(b), personal data]

Thank you for this update. As you note, something we need to understand in case we are affected. I'll wait to hear more - and grateful to you and the team for work on this in the meantime.

Thanks

L
Lesley Fraser
DG Corporate Scottish Government
[Redacted 38(1)(b), personal data]

Emails from SG to Oracle, 24-26 March

From: [Redacted 38(1)(b), personal data]@gov.scot>

Sent: Monday, March 24, 2025 10:41 AM

To: [Redacted 38(1)(b), personal data]@oracle.com>

Cc: [Redacted 38(1)(b), personal data]@oracle.com>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: [External] : Oracle Cloud Data Breach

Hi [Redacted 38(1)(b), personal data]

I am wondering if you can help. Cyber Security colleagues have flagged to our DG (Lesley Fraser) about articles about a possible data breach for Oracle Cloud where a threat actor is claiming they've stolen and are selling six million data records taken from Oracle's SSO login servers. I understand Oracle is denying that any data has been stolen, but obviously colleagues are concerned and are speaking to national cyber colleagues for further assurance. I think being part of the Gov Cloud gives any additional protections to us, but grateful for any information.

Happy to grab a chat if helpful, I know our next catch-up is next week so didn't want to leave this until then.

[Redacted 38(1)(b), personal data]
[Redacted 38(1)(b), personal data] Service Management Lead
Corporate Hub | *DG Corporate*
[Redacted 38(1)(b), personal data]@gov.scot> | corphub.servicemgt@gov.scot

From: [Redacted 38(1)(b), personal data]@gov.scot>
Sent: 26 March 2025 09:24
To: [Redacted 38(1)(b), personal data]@oracle.com>
Cc: [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>
Subject: FW: [External] : Alleged Oracle Data Breach

Hi [Redacted 38(1)(b), personal data],

Thanks for getting back to us on this one, I can imagine you've had quite a few emails on this over the past few days

A quick follow up query from me in relation to the official response and some of the increasing traction this seems to be getting in various media outlets.

I appreciate Oracle are stating 'there has been no breach of Oracle Cloud' but is there any chance there has been a breach of something that isn't officially classed as 'Oracle Cloud'?

CloudSec appear to have issued an update validating their claims as can be seen here:

Part 2: Validating the Breach Oracle Cloud Denied – CloudSEK's Follow-Up Analysis | CloudSEK
Does Oracle's official position remain the same on the back of this?

Are you able to confirm the actions Oracle have taken on the back of this alleged breach to ensure it is not legitimate?

[Redacted 30(c), prejudice to effective conduct of public affairs]

Thanks in advance

[Redacted 38(1)(b), personal data]

From: [Redacted 38(1)(b), personal data]@gov.scot>
Sent: 26 March 2025 11:28
To: [Redacted 38(1)(b), personal data]@oracle.com> ; [Redacted 38(1)(b), personal data]@gov.scot>
Cc: [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@oracle.com>
Subject: RE: [External] : Alleged Oracle Data Breach

Hi [Redacted 38(1)(b), personal data],
Thank you for your email.

We are naturally receiving multiple queries from teams and information security officers across the 32 Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

public bodies we provide a service to as well as conducting our own analysis. Naturally, this would lead to multiple enquiries from multiple different parts of the business each with their own vested interest. I appreciate this could mean you have received the same question multiple times over the last two days we too are receiving a high volume of enquiries relating to this alleged breach.

For SG colleagues, further queries should be routed through the service management contract management function, which is myself, [Redacted 38(1)(b), personal data] We will co-ordinate requests and queries to the correct area of Oracle, noting this may not always be [Redacted 38(1)(b), personal data]. Once a response is received, we will then share back to colleagues across the multiple affected business areas.

At this point, it would also be useful to remind colleagues both Oracle and Scottish Government on the contractual position here:

[Redacted 33(1)(b), commercial interests]

And from the data processing agreement, which forms part of data processing schedules and is referenced throughout the contract as well as the Oracle Information Security Incident Reporting and Response Policy:

“9.2 Oracle will notify you of a confirmed Information Breach without undue delay but at the latest within 24 hours. As information regarding the Information Breach is collected or otherwise reasonably becomes available to Oracle, Oracle will also provide You with (i) a description of the nature and reasonably anticipated consequences of the Information Breach; (ii) the measures taken to mitigate any possible adverse effects and prevent a recurrence; and (iii) where possible, information about the types of information that were the subject of the Information Breach. You agree to coordinate with Oracle on the content of Your intended public statements or required notices for the affected Individuals and/or notices to the relevant Regulators regarding the Information Breach.”

Happy to discuss.

Thanks

[Redacted 38(1)(b), personal data]

Supplier & Partner Management Lead | Corporate Hub | DG Corporate

[Redacted 38(1)(b), personal data]@gov.scot | [Redacted 38(1)(b), personal data]

Internal SG email 27 March

From: [Redacted 38(1)(b), personal data]@gov.scot>

Sent: 27 March 2025 11:08

[illegible]

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: Oracle Cloud - mitigations

Good morning

Please see below a note of actions from today's meeting;

Cyber confirmed the position remains unchanged [Redacted 30(c), prejudice to effective conduct of public affairs]. A number of reputable sources have, however, indicated it is looking more likely that there has been a breach – extent unknown.

[Redacted 30(c), prejudice to effective conduct of public affairs]

A note to ministers prepared to provide them assurance on next steps and to consider what customers comms are needed. **ACTION:** [Redacted 38(1)(b), personal data] **to lead.**

Actions:

- [Redacted 30(c), prejudice to effective conduct of public affairs]
- [Redacted 38(1)(b), personal data] to prepare a short update for ministers and consider customer comms.

Issue Radar Calls – Notes of meetings

Issue Radar Support Calls – 26 March

Corporate hub – Heather raised the latest [Redacted 30(c), prejudice to effective conduct of public affairs] on the alleged data breach over the weekend which Oracle has denied. [Redacted 30(c), prejudice to effective conduct of public affairs].

Issue Radar Support Calls – 28 March

- An update on unconfirmed Oracle Cloud data breach.
 - [Redacted 38(1)(b), personal data] advised there was a meeting yesterday between Hub, Digital Ops and Cyber Security colleagues to consider latest advice from Scottish Cyber Coordination Centre.

[Redacted 30(c), prejudice to effective conduct of public affairs]

Issue Radar Support Calls – 31 March

Alleged Data Breach

- [Redacted 30(c), prejudice to effective conduct of public affairs]
- Brian wrote to customers on Friday with the latest statement
- Heather advised Ministers have also been updated on this

Update to Ministers and Responses – 27 March

From: [Redacted 38(1)(b), personal data] **On Behalf Of** Brian Reid

Sent: 27 March 2025 16:53

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

To: Cabinet Secretary for Finance & Local Government ; Minister for Public Finance
Cc: Permanent Secretary ; Lesley Fraser ; Brian Reid ; Heather Carson ; [Redacted 38(1)(b), personal data]
Subject: Update on alleged Oracle Cloud data breach

**Cabinet Secretary for Finance & Local Government
Minister for Public Finance**

There were reports on Saturday 21 March 2025 of an alleged breach of Oracle's Cloud environment. Oracle Cloud is the HR, Finance and Purchasing platform used by Scottish Government and 32 public bodies. There is some doubt as to the veracity of the claim. However, the claim has been backed by a number of reputable security researchers.

Oracle has so far denied any breach and stated that no Oracle Cloud customer experienced a breach or loss of data.

The Scottish Cyber Coordination Centre (SC3) has engaged the NCSC and UK Government Cyber Coordination Centre with a view to establishing facts around this alleged incident.

In an abundance of caution and to reduce any potential impact if a breach has indeed occurred, Scottish Government Cyber Security have recommended we follow the advice from NCC Group, who are one of the leading cyber security companies in the world, to take steps to minimise the potential for any threat.

Scottish Government officials met this morning to agree how to take forward these preventative actions, and that work has now commenced. These precautionary steps will have minimal impact on the running of Oracle Cloud and no impact to the business of the Scottish Government and customer organisations.

Whilst this incident has not yet been picked up by any of the mainstream media outlets, some of our Oracle Cloud corporate clients have contacted the Corporate Hub seeking an update. Our response has been, "We're aware of reports over the weekend of an alleged breach of Oracle's Cloud environment. Oracle has denied this. We have had our own teams and partners looking into this issue since we were made aware on Saturday and to date have found no evidence of any breach of our environment."

An updated FMQ note was submitted yesterday 26 March 2025 and will continue to be updated in line with any emerging developments. We will also issue communications to our 32 corporate client customers to advise them of our latest position.

Brian Reid

From: [Redacted 38(1)(b), personal data]@gov.scot>**On Behalf Of** Minister for Public Finance
Sent: 31 March 2025 09:00
To: Brian Reid [Redacted 38(1)(b), personal data]@gov.scot>Cabinet Secretary for Finance & Local Government <CabSecFLG@gov.scot>; Minister for Public Finance <MinisterPF@gov.scot>
Cc: Permanent Secretary <PermanentSecretary@gov.scot>; Lesley Fraser [Redacted 38(1)(b), personal data]@gov.scot>; Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>
Subject: RE: Update on alleged Oracle Cloud data breach

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

Hi Brian,

Mr McKee has noted.

Thanks,

[Redacted 38(1)(b), personal data]

[Redacted 38(1)(b), personal data]

Private Secretary

Minister for Public Finance

[Redacted 38(1)(b), personal data]

From: [Redacted 38(1)(b), personal data]@gov.scot> **On Behalf Of** Cabinet Secretary for Finance & Local Government

Sent: 03 April 2025 08:37

To: Brian Reid [Redacted 38(1)(b), personal data]@gov.scot> Cabinet Secretary for Finance & Local Government <CabSecFLG@gov.scot>; Minister for Public Finance <MinisterPF@gov.scot>

Cc: Permanent Secretary <PermanentSecretary@gov.scot>; Lesley Fraser [Redacted 38(1)(b), personal data]@gov.scot> Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: RE: Update on alleged Oracle Cloud data breach

Hi Brian

Ms Robison has noted.

Many thanks

[Redacted 38(1)(b), personal data]

[Redacted 38(1)(b), personal data]

Private Secretary to the Cabinet Secretary for Finance and Local Government – Shona Robison MSP

The Scottish Government | St Andrews House, Regent Road, Edinburgh, EH1 3DG

[Redacted 38(1)(b), personal data]

Email. CabSecFLG@gov.scot

Brian Reid email to Customer Organisations 28 March

From: [Redacted 38(1)(b), personal data]@gov.scot> **On Behalf Of** Brian Reid

Sent: 28 March 2025 15:51

Cc: DG Corporate <dgcorporate@gov.scot>; Geoff Huggins [Redacted 38(1)(b), personal data]@gov.scot>; Nicola Richards [Redacted 38(1)(b), personal data]@gov.scot>; Chief Financial Officer [Redacted 38(1)(b), personal data]@gov.scot>; Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: Update on alleged Oracle Cloud data breach

Good afternoon,

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1
3DG
www.gov.scot



You may have seen reports this week about an unconfirmed data breach of Oracle's Cloud environment. I wanted to update you that we are monitoring the situation closely and liaising with the Scottish Cyber Coordination Centre (SC3). Oracle has denied any breach. We are following advice from Scottish Government's Cyber Security colleagues to implement precautionary steps, as recommended by SC3. There are no actions that customers need to take at this time.

Regards

Brian

Brian Reid
Director of Corporate Transformation | DG Corporate
Programme Director – Shared Services Programme
Scottish Government
Email: [Redacted 38(1)(b), personal data]@gov.scot>

From Corporate Hub – Customer Service, Performance & Strategy – Highlight Report – March 2025

We were alerted to an alleged breach incident to Oracle – Scottish Housing Regulator and SCTS did contact the Hub in relation to this – Hub have responded to their concerns with lines to take developed with Oracle and SG Cyber Security. [Redacted 30(c), prejudice to effective conduct of public affairs]

Email chain with colleagues in Scottish Housing Regulator, 24-26 March

From: [Redacted 38(1)(b), personal data]@shr.gov.scot>

Sent: 24 March 2025 12:00

To: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>

Subject: FW: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Importance: High

Good morning Heather (cc Michael)

We've just been informed of the alleged Oracle breach [Redacted 30(c), prejudice to effective conduct of public affairs]

. It would be very helpful if you can share an update on any impact on our shared services data and systems as soon as you are in a position to do so.

Regards

[Redacted 38(1)(b), personal data]

[Redacted 38(1)(b), personal data]

Director of Digital and Business Support

Scottish Housing Regulator | [Redacted 38(1)(b), personal data]@shr.gov.scot>

5th Floor, 220 High Street, Glasgow G4 0QW | www.housingregulator.gov.scot

British Sign Language (BSL) users can contact us direct by using contactSCOTLAND-BSL

Please see our privacy policy to find out why we collect personal information and how we use it [redacted section 30(c), prejudice to effective conduct of public affairs]

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1
3DG
www.gov.scot



From: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>

Sent: 24 March 2025 17:01

To: [Redacted 38(1)(b), personal data]@shr.gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: RE: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Hi [Redacted 38(1)(b), personal data]

We're aware of reports over the weekend of an alleged breach of Oracle's Cloud environment. Oracle has denied this. We have had our own teams and partners looking into this issue since we were made aware on Saturday and to date have found no evidence of any breach of our environment.

We will continue to work with Oracle and others on this in the coming days.

Best wishes

Heather

[Redacted 38(1)(b), personal data]@gov.scot> | [Redacted 38(1)(b), personal data]

From: [Redacted 38(1)(b), personal data]@shr.gov.scot>

Sent: 24 March 2025 17:04

To: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: RE: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Hi Heather

That's reassuring. Thanks for getting back to me.

Regards

[Redacted 38(1)(b), personal data]

From: [Redacted 38(1)(b), personal data]@shr.gov.scot>

Sent: 26 March 2025 10:07

To: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: RE: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Morning Heather

I've just received an updated [Redacted 30(c), prejudice to effective conduct of public affairs] notice which, worded carefully, does cast significant doubt on Oracle's denial. I'm conscious you'll be v busy on this and you may be working on a message for all shared services customers. Obviously the new [Redacted 30(c), prejudice to effective conduct of public affairs]notice is a concern to us, and I'd be

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

grateful if you could share an update – either in response to me or a general update to customers – on SG's understanding of the position.

Thanks

[Redacted 38(1)(b), personal data]

From: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot>

Sent: 26 March 2025 10:26

To: [Redacted 38(1)(b), personal data]@shr.gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>; [Redacted 38(1)(b), personal data]@gov.scot>

Subject: RE: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Thanks, [Redacted 38(1)(b), personal data]. I'm just checking the latest position with Cyber colleagues, after which I'll revert.

Thanks

Heather

[Redacted 38(1)(b), personal data]@gov.scot> [Redacted 38(1)(b), personal data]

From: [Redacted 38(1)(b), personal data]@gov.scot>

Sent: 26 March 2025 12:30

To: Heather Carson [Redacted 38(1)(b), personal data]@gov.scot> ; [Redacted 38(1)(b), personal data]@shr.gov.scot>

Cc: Michael Cameron [Redacted 38(1)(b), personal data]@shr.gov.scot>

Subject: RE: [Redacted 30(c), prejudice to effective conduct of public affairs] - ALLEGED INCIDENT INDICATING A BREACH OF ORACLE CLOUD

Hi [Redacted 38(1)(b), personal data], Heather and I have discussed with Cyber colleagues this morning and they have confirmed that the latest [Redacted 30(c), prejudice to effective conduct of public affairs] notice does not fundamentally change the position, and the notice was to provide a further update given the developments yesterday of some additional data released by the threat actor.

The position therefore remains that our teams and partners are continuing to look into this issue since we were made aware on Saturday and to date have found no evidence of any breach of our environment. Oracle's position remains unchanged.

We will continue to work with Oracle and others on this in the coming days.

Kind Regards,

[Redacted 38(1)(b), personal data]

[Redacted 38(1)(b), personal data] Head of Customer Service, Performance and Strategy
Corporate Hub | *DG Corporate*

[Redacted 38(1)(b), personal data]@gov.scot> | [Redacted 38(1)(b), personal data]

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1
3DG
www.gov.scot



Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1
3DG
www.gov.scot



INVESTORS IN PEOPLE™
We invest in people Silver

