

Purchase Tickets

This use case enables the customer to select the tickets they want to purchase in the checkout user interface. They can specify the type of ticket (Child, Adult, Senior) and movie experience they want (Regular, 3D, Atmos, etc.). When selecting the amount of tickets, they can increment and decrement the value, however they cannot increment greater than the number of seats they previously selected. When clicking "Purchase Tickets", they must make sure the total number of tickets selected are not less than the number of seats selected. If these conditions are not met, an error message is thrown to the customer.

Alternate Flow: An alternate flow is that the customer proceeds to the checkout page but realizes they want to change their number of tickets selected so they go back to the seat booking page. Another alternate flow would be that the customer decides not to purchase tickets after viewing the checkout page.

Exception Flow: The exception flow would occur when the customer tries to purchase tickets that are not equal to the number of seats they selected.

Information

Rank	Low
ID	
Status	Unspecified
Justification	
Primary Actors	Customer
Supporting Actors	Administrator

Details

Level	Interface
Complexity	Low
Use Case Status	Initial
Implementation Status	Scheduled
Preconditions	A precondition is that the customer has already selected a minimum of one seat in the seat booking page.
Post-conditions	The post conditions would be that the customer is satisfied with the total price and will be making a payment.
Author	N/A
Assumptions	N/A