

Validate Card Details

This use case enables the customer to make a payment for their ticket selections. They will have multiple payment options and once they enter their card number and security code, the administrator actor will verify it. If it clears verification, payment will be confirmed and an email receipt will be sent to the customer. Otherwise, the administrator will disallow payment, so the customer would have to try again.

Alternate Flow: An alternate flow is that the payment does not go through for some reason. Another alternate flow would be that the customer tries to make a payment but it does not go through, so they do not purchase any tickets.

Exception Flow: An exception flow would be that the customer inputs an incorrect card number and/or security code, thus preventing the transaction.

Information

Rank	Medium
ID	
Status	Unspecified
Justification	
Primary Actors	Administrator, User
Supporting Actors	

Details

Level	User
Complexity	Medium
Use Case Status	Initial
Implementation Status	Scheduled
Preconditions	A precondition is that the customer has selected their preferred seats and tickets and wants to purchase them.
Post-conditions	The post condition would be that the payment has been made and a confirmation email has been sent to them.
Author	N/A
Assumptions	N/A