

Figure 1a: Customer User Stories Figure 1b: End User Stories

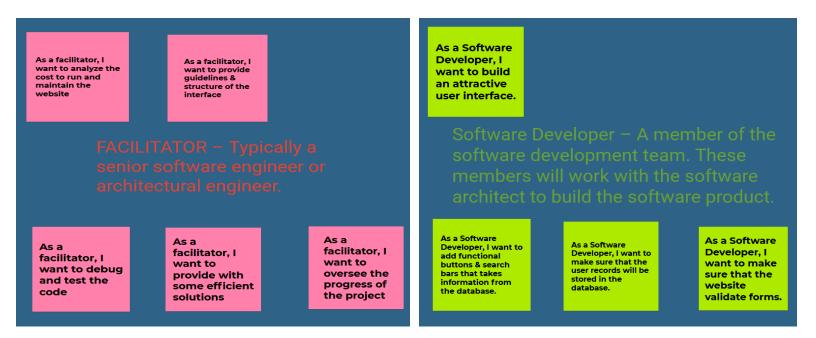


Figure 1c: Facilitator User Stories Figure 1d: Software Dev. Stories