# **Book Flight**

## End User:

Will be able to book desired flight from valid:

- 1. time of of departure
- 2. destination

#### Admin:

Will be able to book flights for ANY user from valid:

- 1. time of departure
- 2. destination

## Information

Rank Medium

ID

Status Unspecified

**Justification** 

**Primary Actors** End User/Customer, Admin

**Supporting Actors** 

### **Scenarios**

#### Scenario1 - Self Checkout

- 1. NOTE: \*Must be logged in with valid credentials to be able to access page\*
- 2. Navigate to "flight bookings" from homepage
  - 2.1. Select desired flight destination and flight departure
  - 2.2. Click Submit Buttons
- 3. Will be redirected to payment page...
  - 3.1. Enter valid payment methods/credentials
  - 3.2. Click Submit Buttons
  - 3.3. "Flight has been successfully booked"

#### Scenario2 - Assisted Checkout

- 1. Navigate to "help" page
  - 1.1. Will be in contact with an admin
  - 1.2. Explain your situation about wanting to book a flight
  - 1.3. State your destination and time of departure
  - 1.4. Admin will arrange the booking

# 1.5. "flight has been successfully booked"

# **Details**

Level N/A

Complexity N/A

Use Case Status N/A

Implementation Status N/A

**Preconditions** Registration, Login, Forms

Post-conditions Flight Reservation

Author N/A

# **Cancel Booking**

End User:

Will be able to cancel upcoming & already booked flights

Admin:

Will be able to cancel ANY users upcoming booked flights

## Information

Rank Medium

ID

Status Unspecified

**Justification** 

**Primary Actors** End User/Customer, Admin

**Supporting Actors** 

## Scenarios

#### Scenario1 - Self Checkout

- 1. NOTE: \*Must be logged in with valid credentials to be able to access page\*
- 2. Navigate to "Account Details" from homepage
  - 2.1. Select upcoming flights that you want to be cancelled
  - 2.2. Click cancel Submit Buttons
  - 2.3. "Flight has been successfully cancelled"

#### Scenario2 - Assisted Checkout

- 1. Navigate to "help" page
  - 1.1. Will be in contact with an admin
  - 1.2. Explain your situation about wanting to cancel an upcoming flight
  - 1.3. Admin will cancel flight for you
  - 1.4. "flight has been successfully cancelled"

Level N/A

Complexity N/A

Use Case Status N/A

Implementation Status N/A

**Preconditions** Registration, Login, Forms

Post-conditions Flight Reservation

Author N/A

# **Customer Information**

#### End User:

Will be able to view their own account details/information about booked flights.

#### Admin:

Will be able to view ANY and ALL customer details/information and ability to customize.

## Information

Rank Medium

ID

Status Unspecified

**Justification** 

**Primary Actors** Admin, End User/Customer

**Supporting Actors** 

## **Scenarios**

## Scenario1 - Viewing account details

- 1. NOTE: \*Must be logged in with valid credentials to be able to access page\*
- 2. From the homepage navigate to "account details" link
  - 2.1. Will be redirected to account details page...

## **Details**

Level N/A

Complexity N/A

Use Case Status N/A

Implementation Status N/A

**Preconditions** Registration, Login

Post-conditions Account

Author N/A

## Filter Search

## End User / Admin:

Able to filter through all available upcoming flights in the database based on destination, time of departure, price, etc.

### Information

Rank Unspecified

ID

Status Unspecified

**Justification** 

**Primary Actors** 

**Supporting Actors** 

#### **Scenarios**

## Scenario1 - Filter through search box

- 1. Navigate to home page
  - 1.1. Enter desired location through search box and click Submit Buttons
  - 1.2. all valid flights based on search will appear in the page
- 2. Navigate to the filter panel to the left of the page
  - 2.1. Select desired time of departure from panel to filter through the destinations

## Scenario2 - Filter through panel (checkbox/radio button)

- 1. Navigate to home page
- 2. Navigate to the filter panel to the left of the page
  - 2.1. Filter for desired flights
    - 2.1.1. Select flight destination (country, province, state, city, etc...)
    - 2.1.2. Select time of departure
    - 2.1.3. Click Submit Buttons to view filtered flights

Level N/A

**Complexity** Low

Use Case Status N/A

Implementation Status N/A

**Preconditions** Home Page

**Post-conditions** Selection Box

Author N/A

# Login

## End User:

Must login to be able to complete certain actions such as flight bookings, flight cancellation, & account details.

#### Admin:

Must login with SEPARATE login details to be able to view restricted items.

### Information

Rank High

ID

Status Unspecified

**Justification** 

**Primary Actors** End User/Customer, Admin

**Supporting Actors** 

#### **Scenarios**

## Scenario1 - Returning customer

- 1. Navigate to login page from home page
  - 1.1. Enter valid email/user and password
  - 1.2. Click Submit Buttons
- 2. Will redirect back to homepage with session ID...

## Scenario2 - Register

- 1. Navigate to registration page from the home page
  - 1.1. Enter required credentials to create an account
  - 1.2. Click Submit Buttons
  - 1.3. will be redirected back to homepage...
- 2. Navigate to login page
  - 2.1. Enter valid email/user and password
  - 2.2. Click Submit Buttons
  - 2.3. will redirect back to homepage with session ID...

Level N/A

Complexity N/A

Use Case Status N/A

Implementation Status N/A

**Preconditions** Home Page, Registration, Forms, Login

Post-conditions Account, Flight Reservation

Author N/A

# Search Destination

End User / Admin:

Able to search for all available upcoming flights in the database

## **Information**

Rank Unspecified

ID

Status Unspecified

**Justification** 

**Primary Actors** End User/Customer, Admin

**Supporting Actors** 

#### **Scenarios**

## Scenario 1 - Popular flight destinations

- 1. Navigate to home page
  - 1.1. Popular flight destinations will be displayed at the top of the page

## Scenario 2 - Search box & Filter Panel

- Navigate to home page
  - 1.1. Highlight search box.
    - 1.1.1. Enter your desire location and click the Submit Buttons
    - 1.1.2. flight results will be displayed based on entered characters in search box
  - 1.2. Filter panel
    - 1.2.1. select/check desired time, price, etc. and click the Submit Buttons
    - 1.2.2. filtered results will appear on the page

Level N/A

**Complexity** Low

Use Case Status N/A

Implementation Status N/A

**Preconditions** Home Page

**Post-conditions** Search Bar

Author N/A