

ID	Quality Attribute	Scenario	Associated Use Case
QA-1	Availability	Each step towards the end of the website is essential for the transaction to proceed. So it is important that the system is working smoothly throughout the process.	ALL
QA-2	Usability	As a website commuting to all kinds of customers it should be appealing and aesthetic to everyone. Also must be accessible to people with disabilities for ease. It should be simple, easy and straightforward to use.	ALL
QA-3	Security and Privacy	Customers will be sharing their personal information, such as date of birth, address, vehicle information and credit card details. This must be stored and used securely on the website, thus Security must be prioritized.	UC-1 ; UC-7
QA-4	Interoperability	For Use Case 7, the website interacts with external online purchasing sites when the user pays for the tickets. Additional Use Case 8, interacts with the user's email account to send a ticket confirmation. The website should be able to exchange information between these external sites smoothly and securely.	UC-7 ; UC-8
QA-5	Scalability	There will be several customers accessing the site at the same time, perhaps more during high-demand for certain movies or at certain times. The system should be able to handle this without affecting the system while also accommodating when the customer changes details on their tickets and then updating the system based on these changes accordingly.	ALL
QA-6	Maintainability	This website will be constantly going through changes to update ticket details, timings and movies as well. Between these changes there should be no errors and should adapt to these changes easily.	ALL