Solomon Yitayew
Addis Ababa, Ethiopia
Phone: 094 883 0885
Email: solyitayew7@gmail.com
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Hiring Manager
Bunna Bank
Addis Ababa, Ethiopia

Subject: Application for IT Support Position

Dear Hiring Manager,

I am writing to express my interest in the IT Support position at Bunna Bank. As a recent Computer Science graduate from Bahir Dar University with a GPA of 3.70, I have developed strong technical skills in network support, hardware maintenance, and user assistance. Currently, I am working as a front-end developer at AddisPay, where I focus on designing, developing, and optimizing user interfaces for a payment gateway system. My role involves utilizing modern front-end technologies to ensure a seamless and user-friendly experience, integrating secure payment solutions, and collaborating with a cross-functional team to deliver high-quality financial services.

My background includes hands-on experience in computer and printer maintenance, system installations, and network troubleshooting. During my time at Ethiodin ICT Consultancy, I further enhanced my problem-solving skills by assisting in software development, debugging applications, and providing user support. Additionally, I have experience with Windows Active Directory and network security protocols, ensuring a secure and efficient IT environment. My additional skills include SQL, Cisco networking, Java, Python, Debugging, HTML coding, C, C++, Tailwind CSS, and ERP systems.

I am eager to contribute my technical expertise and problem-solving skills to Bunna Bank and provide efficient IT support to its employees. My adaptability, teamwork, and commitment to excellence align well with the bank's requirements. I am also willing to handle after-hours and holiday shifts as required.

I have attached my CV, educational documents, and updated work experience letter for your review. I look forward to the opportunity to discuss my qualifications further. Thank you for your time and consideration.

Sincerely,
Solomon Yitayew