



# Soni P Sunil

BCA graduate

## About Me

I am eager to embark on a career where I can apply my skills and knowledge to contribute meaningfully to the ever-evolving field of information technology. Throughout my academic journey, I have developed a keen interest in programming, software development, and database management. I am a proactive learner, always seeking opportunities to expand my understanding and stay updated with the latest advancements in the industry. Additionally, I possess strong analytical and problem-solving abilities, which I believe are essential for success in this field. Beyond academics, I enjoy staying active in various extracurricular activities, fostering teamwork, and honing my communication skills. I am excited about the opportunities that lie ahead and am ready to make a positive impact wherever my journey takes me.

## My Contact

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## Hard Skill

- Web Development:
- Software Development Lifecycle
- Object-Oriented Programming (OOP)
- Operating Systems
- Networking:

## Soft Skill

- Observation
- Decision making
- Communication
- Multi-tasking

## Education Background

- Bachelor of Computer Applications  
*mahama gandhi university*  
Completed in 2023
- higher secondary education  
*sn Trust hss ala ,cheriyandu*  
  
Completed in 2023
- matriculation  
*Bst joseph english medium school ,cheriyandu*  
  
Completed in 2018

## Projects

### HOTEL MANAGEMENT SYSTEM 2022

1. **Guest Services:** Ensuring exceptional customer service by addressing guest needs, handling inquiries, complaints, and resolving any issues promptly and professionally.
2. **Reservation Management:** Overseeing the reservation process, managing room bookings, ensuring accuracy of guest information, and coordinating with various departments to accommodate guest requests.
3. **Front Desk Operations:** Managing check-in and check-out procedures, handling payments, maintaining guest records, and providing assistance with any administrative tasks.
4. **Housekeeping Coordination:** Supervising housekeeping staff to ensure cleanliness and maintenance of guest rooms, public areas, and facilities, adhering to high cleanliness standards.
5. **Food and Beverage Management:** Overseeing restaurant and bar operations, including menu planning, inventory management, quality control, and ensuring a pleasant dining experience for guests.

## Pandemic disease

2023

Key responsibilities:

- Information Dissemination
- Preventive Measures Promotion
- Resources and Support