



# Qatar Airways EDA / ML Recommendation on passenger reviews

## Steps Performed

1. Imported dataset
  2. Removed `Unnamed: 0` Column
  3. We have 2 columns on date hence verified that both have same data, and hence removed one of the column to reduce redundancy
  4. Started checking for null values
    - a. Had 1 null values in `Rating` and `Max Rating` , hence removed as it wont affect our analysis.
    - b. Imputed missing values in `Type Of Traveller` with `Unknown` , Since we didn't have any dependent column/data to find and fill missing values with some sensible/relatable data, we will need to impute that data with `Unknown` value.
- ✓ ~~Tried Using `from` and `to` extraction of route destinations from `review body` however it didn't worked.~~
1. Further tried to create two columns named `From` and `To` from route to get appropriate destinations for segregation, but as we have some missing columns, we let those as it is as of now.
  2. Creating `VIA` Column from `To` column.
  3. Extracted `to` from `via` column, and deleted old `to` column.
    - a. Faced new challenge in `to` column, as we've extracted from `via` column, some route column didn't had via hence they're mentioned as NaN.
  4. Rearranged the columns.

5. Imputed `Date Flown` column from `Date Published` changing date format and imputing it.
6. Worked on `Verified` column, where 1 is verified and 0 is Not verified, here we have Verified Review as text in Review Body, hence filtering it out and using those to impute 1.0 in NaN values.
7. Filled Nan values in `Recommended` on logic based on `Rating` column, where any rating below 8 will be no and above will be yes as recommendation, and imputed all the blank values using this logic.
8. Manually entered `From` and `To` locations for 10 remaining records
9. Changed names of Airport to `DOHA` from `doh` `DOH` and `doha, SIN, and others in` FROM, TO, & VIA.