LEARNING UNIT GOALS IN SKILLS

SkillSet

Skill

SubSkill LearningUnit Goal

1.0 Information Technology Skills

1.1 Software Development

1.1.1 Programming-principles, objects, algorithms, modules, testing

- 3 to introduce the concepts of problem solving within the context of information systems of limited complexity using standard knowledge work software packages
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.11 to introduce and develop the process of algorithm and structured code development
- 13.12 to introduce the purpose and develop ability to use a relational database software package
- 13.13 to introduce and develop ability to design and implement a graphical user interface facility
- 13.14 to present the prototype process, and to introduce and apply the concepts of evaluation and evolutionary refinement to personal application prototypes
- to discuss how an information system is developed and managed within an organization
- 19 to present and discuss the relevance of the cognitive process and human interactions in information system design and implementation
- 42 to present the concept that data is a representation and measurement of real-world events
- 43 to show and explain the logical and physical structure of data to represent characters, records, files, and multimedia objects
- 44 to explain the concepts of classes, abstract data types (ADT), and objects
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 47 to develop skills in developing an algorithmic solution to a problem and be able to represent it with appropriate program and data objects
- 48 to present top-down implementation strategies
- 49 to present object implementation concepts
- to present modular design, cohesion, and coupling concepts
- 51 to present a systems view of verification and validation
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 53 to introduce the concepts and techniques used to represent and operate on data and file structures, with simple examples
- to explain how to develop structures using abstract data types representing arrays, lists, trees, records and files, and demonstrate how they are applied as components of programs and applications
- 55 to present and use index file structures, including key organizations
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 57 to provide the foundations for applications of data structures and file processing techniques
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- 60 to continue the development of programming techniques, particularly in the design, testing and debugging of IS related programs of some complexity
- 61 to develop an awareness of the relative capabilities and limitations of most common programming languages
- 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 90 to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications
- to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment

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- to identify differences between a structured, event-driven, and object-oriented application design and explain the implications of these approaches to the design and development process
- 104 to understand the different programming environments available for business application development
- to determine and analyze a significant problem using the systems approach to problem solving
- 111 to develop requirements and specifications for a database requiring multi-user information system

1.1.2 Application Development-requirements, specs, developing

- 3 to introduce the concepts of problem solving within the context of information systems of limited complexity using standard knowledge work software packages
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- 13.13 to introduce and develop ability to design and implement a graphical user interface facility
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- 19 to present and discuss the relevance of the cognitive process and human interactions in information system design and implementation
- 42 to present the concept that data is a representation and measurement of real-world events
- 43 to show and explain the logical and physical structure of data to represent characters, records, files, and multimedia objects
- 44 to explain the concepts of classes, abstract data types (ADT), and objects
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 47 to develop skills in developing an algorithmic solution to a problem and be able to represent it with appropriate program and data objects
- 48 to present top-down implementation strategies
- 49 to present object implementation concepts
- to present modular design, cohesion, and coupling concepts
- 51 to present a systems view of verification and validation
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 53 to introduce the concepts and techniques used to represent and operate on data and file structures, with simple examples
- 54 to explain how to develop structures using abstract data types representing arrays, lists, trees, records and files, and demonstrate how they are applied as components of programs and applications
- 55 to present and use index file structures, including key organizations
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 57 to provide the foundations for applications of data structures and file processing techniques
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- 60 to continue the development of programming techniques, particularly in the design, testing and debugging of IS related programs of some complexity
- 61 to develop an awareness of the relative capabilities and limitations of most common programming languages
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1.1.3 Algorithmic Design, Data, Object and File Structures

- 3 to introduce the concepts of problem solving within the context of information systems of limited complexity using standard knowledge work software packages
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1.1.4 Problem Solving-identify problems, systems concepts, creativity

- 3 to introduce the concepts of problem solving within the context of information systems of limited complexity using standard knowledge work software packages
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- 49 to present object implementation concepts
- to present modular design, cohesion, and coupling concepts
- 51 to present a systems view of verification and validation
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 53 to introduce the concepts and techniques used to represent and operate on data and file structures, with simple examples
- 54 to explain how to develop structures using abstract data types representing arrays, lists, trees, records and files, and demonstrate how they are applied as components of programs and applications
- 55 to present and use index file structures, including key organizations
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 57 to provide the foundations for applications of data structures and file processing techniques
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- 60 to continue the development of programming techniques, particularly in the design, testing and debugging of IS related programs of some complexity
- 61 to develop an awareness of the relative capabilities and limitations of most common programming languages
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- 92 to develop skill with application and physical implementation of database systems, using a programming environment
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- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
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1.1.5 Client Server Software Development

- 3 to introduce the concepts of problem solving within the context of information systems of limited complexity using standard knowledge work software packages
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.11 to introduce and develop the process of algorithm and structured code development
- 13.12 to introduce the purpose and develop ability to use a relational database software package
- 13.13 to introduce and develop ability to design and implement a graphical user interface facility
- 13.14 to present the prototype process, and to introduce and apply the concepts of evaluation and evolutionary refinement to personal application prototypes
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- 42 to present the concept that data is a representation and measurement of real-world events
- 43 to show and explain the logical and physical structure of data to represent characters, records, files, and multimedia objects
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- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 47 to develop skills in developing an algorithmic solution to a problem and be able to represent it with appropriate program and data objects
- 48 to present top-down implementation strategies
- 49 to present object implementation concepts
- to present modular design, cohesion, and coupling concepts
- 51 to present a systems view of verification and validation
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 53 to introduce the concepts and techniques used to represent and operate on data and file structures, with simple examples
- 54 to explain how to develop structures using abstract data types representing arrays, lists, trees, records and files, and demonstrate how they are applied as components of programs and applications
- 55 to present and use index file structures, including key organizations
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 57 to provide the foundations for applications of data structures and file processing techniques
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- 60 to continue the development of programming techniques, particularly in the design, testing and debugging of IS related programs of some complexity
- 61 to develop an awareness of the relative capabilities and limitations of most common programming languages
- 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- to show students how to analyze organizational systems to determine how the systems might be improved
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- to discuss the importance of finding synergistic solutions with team and clients
- to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 90 to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications
- to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- 99 to show how to develop a physical work-flow plan with a client
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1.2 Web Development

1.2.1 Web page Development-HTML, page editors, tools

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- to discuss how an information system is developed and managed within an organization
- 19 to present and discuss the relevance of the cognitive process and human interactions in information system design and implementation
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- 61 to develop an awareness of the relative capabilities and limitations of most common programming languages
- to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- to present and use complexity metrics to assess developed solutions
- 86 to discuss the importance of finding synergistic solutions with team and clients
- 90 to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications
- 91 to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- 93 to develop skills with use of a combination of code generators and language facilities to implement multi-user departmental or simple enterprise level systems
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
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- 99 to show how to develop a physical work-flow plan with a client
- to develop skill in analysis, design, and development of application software using a programming environment
- to identify differences between a structured, event-driven, and object-oriented application design and explain the implications of these approaches to the design and development process
- 104 to understand the different programming environments available for business application development
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1.2.2 Web programming-thin client, asp. ODBC, CGI, E-commerce

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 18 to discuss how an information system is developed and managed within an organization
- 19 to present and discuss the relevance of the cognitive process and human interactions in information system design and implementation
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 52 to present and expose students to a variety of programming environments, development tools and graphics development environments
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 58 to present and ensure problem solving involving files and database representations
- 59 to present and develop useful structured file (database) editors, posting mechanisms, and reports (simple, control break)
- to develop an awareness of the relative capabilities and limitations of most common programming languages
- to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- to show students how to analyze organizational systems to determine how the systems might be improved
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- to present and use complexity metrics to assess developed solutions
- to discuss the importance of finding synergistic solutions with team and clients
- to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications

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- 91 to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- to develop skills with use of a combination of code generators and language facilities to implement multi-user departmental or simple enterprise level systems
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- 99 to show how to develop a physical work-flow plan with a client
- to develop skill in analysis, design, and development of application software using a programming environment
- to identify differences between a structured, event-driven, and object-oriented application design and explain the implications of these approaches to the design and development process
- 104 to understand the different programming environments available for business application development
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1.3 Database

1.3.1 Modeling and design, construction, schema tools, DB Systems

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.12 to introduce the purpose and develop ability to use a relational database software package
- to present and apply strategies for accessing and using information resources
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 42 to present the concept that data is a representation and measurement of real-world events
- 43 to show and explain the logical and physical structure of data to represent characters, records, files, and multimedia objects
- 55 to present and use index file structures, including key organizations
- 58 to present and ensure problem solving involving files and database representations
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- to develop skill with data modeling which describe databases
- 89 to develop awareness of the syntactical and theoretical differences between database models
- 90 to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications
- 91 to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to identify differences between a structured, event-driven, and object-oriented application design and explain the implications of these approaches to the design and development process
- to be able to develop program tests and system tests
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

1.3.2 Triggers, Stored Procedures, Audit Controls: Design/Development

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.12 to introduce the purpose and develop ability to use a relational database software package
- to present and apply strategies for accessing and using information resources
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
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- 58 to present and ensure problem solving involving files and database representations

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- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

1.3.3 Administration: security, safety, backup, repairs, replicating

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.12 to introduce the purpose and develop ability to use a relational database software package
- 15 to present and apply strategies for accessing and using information resources
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 42 to present the concept that data is a representation and measurement of real-world events
- 43 to show and explain the logical and physical structure of data to represent characters, records, files, and multimedia objects
- 55 to present and use index file structures, including key organizations
- 58 to present and ensure problem solving involving files and database representations
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- to develop skill with data modeling which describe databases
- 89 to develop awareness of the syntactical and theoretical differences between database models
- 90 to develop skill in application of database systems development and retrieval facilities needed to facilitate creation of information system applications
- 91 to develop skills with application and structuring of database management systems
- 92 to develop skill with application and physical implementation of database systems, using a programming environment
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to identify differences between a structured, event-driven, and object-oriented application design and explain the implications of these approaches to the design and development process
- to be able to develop program tests and system tests
- to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

1.4 Systems Integration

1.4.1 Computer Systems Hardware

- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 7 to present hardware, software and related information technology concepts
- 29 to discuss outsourcing and alternate implementations of the IS function
- to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local (LAN) and wide area (WAN) networks
- to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing
- 34 to explore the issues related to the economics, design and management of computer networks
- 35 to familiarize the student with the telecommunication standards and with regulatory organizations and their standards
- 36 to discuss and explain underlying principles and issues of distributed versus centralized computer systems

SkillSet Skill SubSkill LearningUnit Goal

- 37 to present architectures, topologies, and protocols of telecommunications
- 38 to present the hardware and software components of telecommunications systems and how they are organized to provide required services
- 39 to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and performance
- 40 to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways, routers
- 41 to explain how to design, install, configure and manage a LAN
- 62 to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system software, and demonstrate how these components interact
- to provide an overview of peripheral devices and their function
- to introduce the concepts of computer hardware architectures
- 65 to introduce the concepts of system software components and interactions
- to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, interrupt processing, security, and file systems
- 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 69 to discuss, explain and install multimedia facilities
- to introduce the requirements for interoperability and systems integration
- 71 to install, configure and operate a multi-user operating system
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to determine and analyze a significant problem using the systems approach to problem solving
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

1.4.2 Networking (Lan/Wan) and Telecommunications

- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 7 to present hardware, software and related information technology concepts
- 29 to discuss outsourcing and alternate implementations of the IS function
- to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local (LAN) and wide area (WAN) networks
- to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing
- 34 to explore the issues related to the economics, design and management of computer networks
- 35 to familiarize the student with the telecommunication standards and with regulatory organizations and their standards
- 36 to discuss and explain underlying principles and issues of distributed versus centralized computer systems
- 37 to present architectures, topologies, and protocols of telecommunications
- 38 to present the hardware and software components of telecommunications systems and how they are organized to provide required services
- 39 to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and performance
- 40 to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways, routers
- 41 to explain how to design, install, configure and manage a LAN
- to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system software, and demonstrate how these components interact
- to provide an overview of peripheral devices and their function
- to introduce the concepts of computer hardware architectures
- to introduce the concepts of system software components and interactions
- to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, interrupt processing, security, and file systems
- 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 69 to discuss, explain and install multimedia facilities
- to introduce the requirements for interoperability and systems integration
- 71 to install, configure and operate a multi-user operating system
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to determine and analyze a significant problem using the systems approach to problem solving
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

1.4.3 Operating Systems Management-multi platforms/protocols, NT/Unix

Skill SubSkill LearningUnit Goal

- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 7 to present hardware, software and related information technology concepts
- 29 to discuss outsourcing and alternate implementations of the IS function
- to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local (LAN) and wide area (WAN) networks
- to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing
- 34 to explore the issues related to the economics, design and management of computer networks
- 35 to familiarize the student with the telecommunication standards and with regulatory organizations and their standards
- 36 to discuss and explain underlying principles and issues of distributed versus centralized computer systems
- 37 to present architectures, topologies, and protocols of telecommunications
- 38 to present the hardware and software components of telecommunications systems and how they are organized to provide required services
- 39 to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and performance
- 40 to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways, routers
- 41 to explain how to design, install, configure and manage a LAN
- 62 to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system software, and demonstrate how these components interact
- to provide an overview of peripheral devices and their function
- to introduce the concepts of computer hardware architectures
- 65 to introduce the concepts of system software components and interactions
- to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, interrupt processing, security, and file systems
- to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 69 to discuss, explain and install multimedia facilities
- to introduce the requirements for interoperability and systems integration
- 71 to install, configure and operate a multi-user operating system
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to determine and analyze a significant problem using the systems approach to problem solving
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

1.4.4 Computer Systems Software-OS fundamentals, resource mgt concepts

- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 7 to present hardware, software and related information technology concepts
- 29 to discuss outsourcing and alternate implementations of the IS function
- to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local (LAN) and wide area (WAN) networks
- to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing
- 34 to explore the issues related to the economics, design and management of computer networks
- 35 to familiarize the student with the telecommunication standards and with regulatory organizations and their standards
- 36 to discuss and explain underlying principles and issues of distributed versus centralized computer systems
- 37 to present architectures, topologies, and protocols of telecommunications
- 38 to present the hardware and software components of telecommunications systems and how they are organized to provide required services
- 39 to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and performance
- 40 to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways, routers
- 41 to explain how to design, install, configure and manage a LAN
- to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system software, and demonstrate how these components interact
- to provide an overview of peripheral devices and their function
- to introduce the concepts of computer hardware architectures
- 65 to introduce the concepts of system software components and interactions
- to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, interrupt processing, security, and file systems
- to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 69 to discuss, explain and install multimedia facilities

SkillSet Skill SubSkill LearningUnit Goal 70 to introduce the requirements for interoperability and systems integration 71 to install, configure and operate a multi-user operating system 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management 110 to determine and analyze a significant problem using the systems approach to problem solving to describe and explain life cycle concepts, and apply them to the course project 116 122 to examine the process for development of information systems policies, procedures and standards in the organization 124 to discuss issues pertinent to the management and transfer of emerging technologies 125 to discuss outsourcing and alternate implementations of the IS function 1.4.5 LAN/WAN Design and Management to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, 2 database, statistics and data management, presentation graphics, and communications) 7 to present hardware, software and related information technology concepts 29 to discuss outsourcing and alternate implementations of the IS function to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local 32 (LAN) and wide area (WAN) networks 33 to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing 34 to explore the issues related to the economics, design and management of computer networks to familiarize the student with the telecommunication standards and with regulatory organizations and their standards 35 to discuss and explain underlying principles and issues of distributed versus centralized computer systems 36 37 to present architectures, topologies, and protocols of telecommunications to present the hardware and software components of telecommunications systems and how they are organized to provide required services 38 39 to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and 40 to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways, routers 41 to explain how to design, install, configure and manage a LAN to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system 62 software, and demonstrate how these components interact 63 to provide an overview of peripheral devices and their function to introduce the concepts of computer hardware architectures 64 to introduce the concepts of system software components and interactions 65 to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, 67 interrupt processing, security, and file systems 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements 69 to discuss, explain and install multimedia facilities 70 to introduce the requirements for interoperability and systems integration to install, configure and operate a multi-user operating system 71 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management 110 to determine and analyze a significant problem using the systems approach to problem solving to describe and explain life cycle concepts, and apply them to the course project 116 122 to examine the process for development of information systems policies, procedures and standards in the organization 124 to discuss issues pertinent to the management and transfer of emerging technologies 125 to discuss outsourcing and alternate implementations of the IS function 1.4.6 Systems Configuration, Operation, Administration 2 to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications) 7 to present hardware, software and related information technology concepts 29 to discuss outsourcing and alternate implementations of the IS function 32 to develop awareness and associated terminology of the different objects, media and devices necessary for telecommunications, including local (LAN) and wide area (WAN) networks 33 to develop an awareness of how telecommunication systems are used to support organization communication infrastructure including information systems, teleconferencing, and telecomputer conferencing 34 to explore the issues related to the economics, design and management of computer networks to familiarize the student with the telecommunication standards and with regulatory organizations and their standards 35

11

to present the hardware and software components of telecommunications systems and how they are organized to provide required services

to explain how to install equipment necessary to implement a telecommunication system, e.g. cable, modems, ethernet connections, gateways,

to provide awareness of the responsibilities inherent in providing telecommunication services, including security, privacy, reliability and

to discuss and explain underlying principles and issues of distributed versus centralized computer systems

to present architectures, topologies, and protocols of telecommunications

36 37

38

39

40

performance

routers

Skill SubSkill LearningUnit Goal

- 41 to explain how to design, install, configure and manage a LAN
- to explain in systems terms the fundamental characteristics and components of computer and telecommunications hardware, and system software, and demonstrate how these components interact
- to provide an overview of peripheral devices and their function
- to introduce the concepts of computer hardware architectures
- to introduce the concepts of system software components and interactions
- to introduce the major concepts in operating systems, including process definition, concurrent processing, memory management, scheduling, interrupt processing, security, and file systems
- 68 to introduce a variety of operating environments (traditional, GUI, multimedia) and resource requirements
- 69 to discuss, explain and install multimedia facilities
- to introduce the requirements for interoperability and systems integration
- 71 to install, configure and operate a multi-user operating system
- to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- 110 to determine and analyze a significant problem using the systems approach to problem solving
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

2.0 Organizational and Professional Skills

2.1 Business Fundamentals

2.1.1 Learning Business Process and Environment

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 13.16 to identify, investigate, analyze, design, and develop with packages (and/or high level languages) a single personal level information system applications to enhance individual productivity.
- to discuss a systems based role for management, users and designers
- 27 to demonstrate specific classes of application systems including TPS and DSS
- 29 to discuss outsourcing and alternate implementations of the IS function
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

2.1.2 Accounting, Distribution, Finance, HR, Marketing, Production

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 13.16 to identify, investigate, analyze, design, and develop with packages (and/or high level languages) a single personal level information system applications to enhance individual productivity.
- to discuss a systems based role for management, users and designers
- to demonstrate specific classes of application systems including TPS and DSS
- 29 to discuss outsourcing and alternate implementations of the IS function
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks

Skill

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- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

2.1.3 Business Problems and Appropriate Technical Solutions

- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 13.16 to identify, investigate, analyze, design, and develop with packages (and/or high level languages) a single personal level information system applications to enhance individual productivity.
- 23 to discuss a systems based role for management, users and designers
- 27 to demonstrate specific classes of application systems including TPS and DSS
- 29 to discuss outsourcing and alternate implementations of the IS function
- 56 to explain a variety of fundamental structures that are building blocks for the development of programs and IS applications
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to investigate issues relative to managing the information systems function
- to discuss outsourcing and alternate implementations of the IS function

2.2 Individual and Team Interpersonal Skill

2.2.1 Learning to learn

- 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment
- 12 to present and discuss the professional and ethical responsibilities of the IS practitioner
- 20 to discuss how individuals make decisions and set and achieve goals
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 86 to discuss the importance of finding synergistic solutions with team and clients
- to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 99 to show how to develop a physical work-flow plan with a client
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to discuss and apply the concept of life-long learning
- to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, planning, implementation, usage, sales, distribution, operation and maintenance
- to present and explain project team conposition for development and opertion phases
- to present and explain the evolving leadership role of information management in organizations
- to investigate issues relative to managing the information systems function
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss management of time and interpersonal relations

2.2.2 Professionalism-self directed, leadership, time mgt

- 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment
- 12 to present and discuss the professional and ethical responsibilities of the IS practitioner
- 20 to discuss how individuals make decisions and set and achieve goals

SkillSet Skill SubSkill LearningUnit Goal 31 to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware 85 to explain the use of a professional code of ethics to evaluate specific IS actions to discuss the importance of finding synergistic solutions with team and clients 86 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a 94 documentation plan 99 to show how to develop a physical work-flow plan with a client 106 to further develop and practice essential project management skills 107 to develop skill in use of project management tools and methods within the context of an information systems project to develop a functional understanding of proactive principled behavior and time management 112 113 to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion 114 to ensure goal setting and alignment of team activities with project obligations to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form 117 118 to discuss and apply the concept of life-long learning 119 to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, planning, implementation, usage, sales, distribution, operation and maintenance 120 to present and explain project team conposition for development and opertion phases 121 to present and explain the evolving leadership role of information management in organizations 123 to investigate issues relative to managing the information systems function to discuss issues pertinent to the management and transfer of emerging technologies 124 126 to discuss management of time and interpersonal relations 2.2.3 Personal Skills-encouraging, listening, being organized 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment 12 to present and discuss the professional and ethical responsibilities of the IS practitioner 20 to discuss how individuals make decisions and set and achieve goals to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and 31 professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware 85 to explain the use of a professional code of ethics to evaluate specific IS actions 86 to discuss the importance of finding synergistic solutions with team and clients 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan 99 to show how to develop a physical work-flow plan with a client 106 to further develop and practice essential project management skills to develop skill in use of project management tools and methods within the context of an information systems project 107 112 to develop a functional understanding of proactive principled behavior and time management to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and 113 synergistic solution finding, and to apply the concept of commitment and rigorous completion 114 to ensure goal setting and alignment of team activities with project obligations 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form 118 to discuss and apply the concept of life-long learning to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, 119 planning, implementation, usage, sales, distribution, operation and maintenance 120 to present and explain project team conposition for development and opertion phases 121 to present and explain the evolving leadership role of information management in organizations 123 to investigate issues relative to managing the information systems function 124 to discuss issues pertinent to the management and transfer of emerging technologies

to discuss management of time and interpersonal relations 2.2.4 Professionalism-committing to and completing work

- 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment
- to present and discuss the professional and ethical responsibilities of the IS practitioner
- to discuss how individuals make decisions and set and achieve goals
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions

SkillSet Skill SubSkill LearningUnit Goal 86 to discuss the importance of finding synergistic solutions with team and clients 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan 99 to show how to develop a physical work-flow plan with a client 106 to further develop and practice essential project management skills to develop skill in use of project management tools and methods within the context of an information systems project 107 to develop a functional understanding of proactive principled behavior and time management 112 to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and 113 synergistic solution finding, and to apply the concept of commitment and rigorous completion 114 to ensure goal setting and alignment of team activities with project obligations 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form 118 to discuss and apply the concept of life-long learning to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, 119 planning, implementation, usage, sales, distribution, operation and maintenance 120 to present and explain project team conposition for development and opertion phases 121 to present and explain the evolving leadership role of information management in organizations 123 to investigate issues relative to managing the information systems function 124 to discuss issues pertinent to the management and transfer of emerging technologies 126 to discuss management of time and interpersonal relations 2.2.5 Teams-team building, vision/mission development, synergy 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment 12 to present and discuss the professional and ethical responsibilities of the IS practitioner 20 to discuss how individuals make decisions and set and achieve goals 31 to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware 85 to explain the use of a professional code of ethics to evaluate specific IS actions 86 to discuss the importance of finding synergistic solutions with team and clients 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan 99 to show how to develop a physical work-flow plan with a client 106 to further develop and practice essential project management skills to develop skill in use of project management tools and methods within the context of an information systems project 107 to develop a functional understanding of proactive principled behavior and time management 112 to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and 113 synergistic solution finding, and to apply the concept of commitment and rigorous completion 114 to ensure goal setting and alignment of team activities with project obligations 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form to discuss and apply the concept of life-long learning 118 119 to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, planning, implementation, usage, sales, distribution, operation and maintenance 120 to present and explain project team conposition for development and opertion phases 121 to present and explain the evolving leadership role of information management in organizations 123 to investigate issues relative to managing the information systems function 124 to discuss issues pertinent to the management and transfer of emerging technologies 126 to discuss management of time and interpersonal relations 2.2.6 Communication-oral, written, multimedia, empathetic listening 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment to present and discuss the professional and ethical responsibilities of the IS practitioner 12 20 to discuss how individuals make decisions and set and achieve goals 31 to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to

- consider the nature and existence of power
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 86 to discuss the importance of finding synergistic solutions with team and clients
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 99 to show how to develop a physical work-flow plan with a client
- 106 to further develop and practice essential project management skills

Skill SubSkill LearningUnit Goal

- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- 112 to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to discuss and apply the concept of life-long learning
- to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, planning, implementation, usage, sales, distribution, operation and maintenance
- to present and explain project team conposition for development and opertion phases
- 121 to present and explain the evolving leadership role of information management in organizations
- to investigate issues relative to managing the information systems function
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss management of time and interpersonal relations

2.2.7 Ethics-theory/concepts, setting an ethical example

- 10 to explain the concepts of individual decision making, goal setting, trustworthiness and empowerment
- 12 to present and discuss the professional and ethical responsibilities of the IS practitioner
- 20 to discuss how individuals make decisions and set and achieve goals
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- to explain the use of a professional code of ethics to evaluate specific IS actions
- to discuss the importance of finding synergistic solutions with team and clients
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 59 to show how to develop a physical work-flow plan with a client
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- 112 to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to discuss and apply the concept of life-long learning
- to discuss and explain ethical and legal principles and issues; to discuss and explain ethical considerations of information systems development, planning, implementation, usage, sales, distribution, operation and maintenance
- to present and explain project team conposition for development and opertion phases
- 121 to present and explain the evolving leadership role of information management in organizations
- to investigate issues relative to managing the information systems function
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss management of time and interpersonal relations

3.0 Strategic Organizational Systems Development with IS

3.1 Organizational Systems Development

3.1.1 Strategic Utilization of Information Technology

- 1 to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- to provide an introduction to the organizational uses of information to improve overall quality
- 8 to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- 13 to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 16 to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- to discuss how an information system is developed and managed within an organization

Skill SubSkill LearningUnit Goal

- 21 to discuss the Simon Model of organizational decision making and its support by IS
- to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- 23 to discuss a systems based role for management, users and designers
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 25 to present other organizational models and their relevance to IS
- to discuss the relationship of IS planning to organizational planning
- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 74 to show how to collect and structure information in the development of requirements and specifications
- 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- to show how to assess risks and feasibility
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to determine and analyze a significant problem using the systems approach to problem solving
- to develop requirements and specifications for a database requiring multi-user information system
- 115 to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.1.2 IS Planning

- 1 to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 4 to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- to provide an introduction to the organizational uses of information to improve overall quality
- to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 16 to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- 18 to discuss how an information system is developed and managed within an organization
- 21 to discuss the Simon Model of organizational decision making and its support by IS
- 22 to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- 23 to discuss a systems based role for management, users and designers

SkillSet Skill SubSkill LearningUnit Goal 24 to explain physical systems and work flow and how information systems relate to organizational systems 25 to present other organizational models and their relevance to IS 26 to discuss the relationship of IS planning to organizational planning 27 to demonstrate specific classes of application systems including TPS and DSS 28 to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches 29 to discuss outsourcing and alternate implementations of the IS function 30 to discuss performance evaluation consistent with quality management and continuous improvement 31 to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power to explain and illustrate with IS examples of formal synthetic and analytic problem solving 45 to present a systems view of object representations and compare with data flow models 46 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems 72 to show how to collect and structure information in the development of requirements and specifications 74 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages. constructing software, or CASE tools 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems 77 to show how to assess risks and feasibility to show students how to analyze organizational systems to determine how the systems might be improved 78 80 to demonstrate and analyze small group dynamics as related to working with users 81 to develop application skills for implementing databases and applications by operating and testing these databases 82 to present and use complexity metrics to assess developed solutions 85 to explain the use of a professional code of ethics to evaluate specific IS actions 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical 95 designs, develop the physical database, and generate test data 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan 99 to show how to develop a physical work-flow plan with a client 100 to develop skill in analysis, design, and development of application software using a programming environment 105 to ensure skills needed to design a project development and implementation plan 106 to further develop and practice essential project management skills 110 to determine and analyze a significant problem using the systems approach to problem solving to develop requirements and specifications for a database requiring multi-user information system 111 115 to describe interactions with higher levels of management in selling project objectives and performing project management tasks 116 to describe and explain life cycle concepts, and apply them to the course project 122 to examine the process for development of information systems policies, procedures and standards in the organization to discuss issues pertinent to the management and transfer of emerging technologies 124 125 to discuss outsourcing and alternate implementations of the IS function 3.1.3 IT and Organizational Systems to introduce systems and information technology definitions and concepts to novice users 1 2 to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications) 4 to introduce the relevance and application of information technology in society 5 to introduce systems and quality concepts 6 to provide an introduction to the organizational uses of information to improve overall quality 8 to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives 13 to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms 13.15 to present foundation technologies and define importance in future information technology capabilities to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners 16 17 to show how an information system is a strategic and integral component of an organization 18 to discuss how an information system is developed and managed within an organization 21 to discuss the Simon Model of organizational decision making and its support by IS

- 23 to discuss a systems based role for management, users and designers 24 to explain physical systems and work flow and how information systems relate to organizational systems 25 to present other organizational models and their relevance to IS 26 to discuss the relationship of IS planning to organizational planning

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to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems

Skill SubSkill LearningUnit Goal

- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 74 to show how to collect and structure information in the development of requirements and specifications
- 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- 77 to show how to assess risks and feasibility
- to show students how to analyze organizational systems to determine how the systems might be improved
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- 99 to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to determine and analyze a significant problem using the systems approach to problem solving
- 111 to develop requirements and specifications for a database requiring multi-user information system
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.1.4 Information Systems Analysis and Design

- to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 4 to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- 6 to provide an introduction to the organizational uses of information to improve overall quality
- to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 16 to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- to discuss how an information system is developed and managed within an organization
- 21 to discuss the Simon Model of organizational decision making and its support by IS
- 22 to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- 23 to discuss a systems based role for management, users and designers
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 25 to present other organizational models and their relevance to IS
- 26 to discuss the relationship of IS planning to organizational planning
- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches

Skill SubSkill LearningUnit Goal

- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 74 to show how to collect and structure information in the development of requirements and specifications
- to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- 77 to show how to assess risks and feasibility
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- 99 to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to determine and analyze a significant problem using the systems approach to problem solving
- 111 to develop requirements and specifications for a database requiring multi-user information system
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.1.5 Decision Making

- 1 to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 4 to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- to provide an introduction to the organizational uses of information to improve overall quality
- 8 to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 16 to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- 18 to discuss how an information system is developed and managed within an organization
- 21 to discuss the Simon Model of organizational decision making and its support by IS
- 22 to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- 23 to discuss a systems based role for management, users and designers
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 25 to present other organizational models and their relevance to IS
- to discuss the relationship of IS planning to organizational planning
- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement

Skill SubSkill LearningUnit Goal

- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 74 to show how to collect and structure information in the development of requirements and specifications
- 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- 77 to show how to assess risks and feasibility
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- 99 to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to determine and analyze a significant problem using the systems approach to problem solving
- to develop requirements and specifications for a database requiring multi-user information system
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.1.6 Systems Concepts, Use of IT, Customer Service

- 1 to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 4 to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- 6 to provide an introduction to the organizational uses of information to improve overall quality
- 8 to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- 16 to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- 18 to discuss how an information system is developed and managed within an organization
- 21 to discuss the Simon Model of organizational decision making and its support by IS
- 22 to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- 23 to discuss a systems based role for management, users and designers
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 25 to present other organizational models and their relevance to IS
- to discuss the relationship of IS planning to organizational planning
- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power

Skill SubSkill LearningUnit Goal

- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 74 to show how to collect and structure information in the development of requirements and specifications
- 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- 77 to show how to assess risks and feasibility
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- by to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to determine and analyze a significant problem using the systems approach to problem solving
- to develop requirements and specifications for a database requiring multi-user information system
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- 122 to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.1.7 Systems Theory and Quality Concepts

- to introduce systems and information technology definitions and concepts to novice users
- to develop skill to effectively use standard knowledge work software packages (operating system and user interface, word processing, spreadsheet, database, statistics and data management, presentation graphics, and communications)
- 4 to introduce the relevance and application of information technology in society
- 5 to introduce systems and quality concepts
- 6 to provide an introduction to the organizational uses of information to improve overall quality
- 8 to provide concepts and skills for the specification and design or the re-engineering of organizationally related systems of limited scope using information technology
- 9 to show how information technology can be used to design, facilitate and communicate organizational goals and objectives
- to identify, investigate, analyze, design, develop with either with packages (and/or high level languages) and use personal level information systems to enhance individual productivity
- 13.1 to introduce and explore software development approaches, then explain the goals and strategies of procedural, event driven, and object oriented programming paradigms
- 13.15 to present foundation technologies and define importance in future information technology capabilities
- to introduce, discuss and describe fundamental concepts of IS theory and it's importance to practitioners
- 17 to show how an information system is a strategic and integral component of an organization
- to discuss how an information system is developed and managed within an organization
- 21 to discuss the Simon Model of organizational decision making and its support by IS
- 22 to introduce systems theory, quality, and organizational modeling and demonstrate their relevance to information systems
- to discuss a systems based role for management, users and designers
- 24 to explain physical systems and work flow and how information systems relate to organizational systems
- 25 to present other organizational models and their relevance to IS
- 26 to discuss the relationship of IS planning to organizational planning
- 27 to demonstrate specific classes of application systems including TPS and DSS
- to discuss and examine the process, standards and policies for development of information systems: development methodologies, life cycle, workflow, OOA, prototyping, spiral, end-user and other approaches
- 29 to discuss outsourcing and alternate implementations of the IS function
- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to introduce the societal implications of IS and related ethical issues; to introduce and explore ethical concepts and issues relating to personal and professional behavior; to introduce, compare and contrast ethical models and approaches; to explore ethical and social analysis skills; to consider the nature and existence of power
- 45 to explain and illustrate with IS examples of formal synthetic and analytic problem solving
- 46 to present a systems view of object representations and compare with data flow models
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems

Skill SubSkill LearningUnit Goal

- 74 to show how to collect and structure information in the development of requirements and specifications
- 75 to show how to develop a logical design, and develop and analyze alternatives involving implementation using packages, tailoring of packages, constructing software, or CASE tools
- 76 to develop a functional understanding of rapid prototyping and other similar alternative mechanisms for rapid development of information systems
- 77 to show how to assess risks and feasibility
- 78 to show students how to analyze organizational systems to determine how the systems might be improved
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 81 to develop application skills for implementing databases and applications by operating and testing these databases
- 82 to present and use complexity metrics to assess developed solutions
- 85 to explain the use of a professional code of ethics to evaluate specific IS actions
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 95 to show how to design a conceptual relational database model and logical data base model, convert the logical database designs to physical designs, develop the physical database, and generate test data
- 97 to show how to develop a conversion and installation plan, develop a hardware systems and environmental plan
- 59 to show how to develop a physical work-flow plan with a client
- 100 to develop skill in analysis, design, and development of application software using a programming environment
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- 110 to determine and analyze a significant problem using the systems approach to problem solving
- 111 to develop requirements and specifications for a database requiring multi-user information system
- to describe interactions with higher levels of management in selling project objectives and performing project management tasks
- to describe and explain life cycle concepts, and apply them to the course project
- to examine the process for development of information systems policies, procedures and standards in the organization
- to discuss issues pertinent to the management and transfer of emerging technologies
- to discuss outsourcing and alternate implementations of the IS function

3.2 Project Management

3.2.1 Team Leading, Project Goal Setting

- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- 86 to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- to develop skill in use of project management tools and methods within the context of an information systems project
- to select the proper project management tools and demonstrate their use
- to initiate, design, implement and discuss project close down
- 110 to determine and analyze a significant problem using the systems approach to problem solving
- to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to describe and explain life cycle concepts, and apply them to the course project
- 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- 120 to present and explain project team conposition for development and opertion phases
- to present and explain the evolving leadership role of information management in organizations
- to discuss management of time and interpersonal relations
- 127 to discuss performance evaluation consistent with quality management and continuous improvement

3.2.2 Monitor and Direct Resources and Activities

30 to discuss performance evaluation consistent with quality management and continuous improvement

Skill SubSkill LearningUnit Goal

- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- to demonstrate and analyze small group dynamics as related to working with users
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- to select the proper project management tools and demonstrate their use
- to initiate, design, implement and discuss project close down
- to determine and analyze a significant problem using the systems approach to problem solving
- to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to describe and explain life cycle concepts, and apply them to the course project
- 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to present and explain project team conposition for development and opertion phases
- to present and explain the evolving leadership role of information management in organizations
- to discuss management of time and interpersonal relations
- 127 to discuss performance evaluation consistent with quality management and continuous improvement

3.2.3 Coordinate Life Cycle Scheduling and Planning

- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- 86 to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- 98 to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- to select the proper project management tools and demonstrate their use
- to initiate, design, implement and discuss project close down
- 110 to determine and analyze a significant problem using the systems approach to problem solving
- to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to describe and explain life cycle concepts, and apply them to the course project
- 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to present and explain project team conposition for development and opertion phases
- 121 to present and explain the evolving leadership role of information management in organizations
- to discuss management of time and interpersonal relations
- 127 to discuss performance evaluation consistent with quality management and continuous improvement

SubSkill LearningUnit Goal

3.2.4 Apply concepts of continuous improvement

- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- to select the proper project management tools and demonstrate their use
- to initiate, design, implement and discuss project close down
- to determine and analyze a significant problem using the systems approach to problem solving
- to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to describe and explain life cycle concepts, and apply them to the course project
- 117 to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to present and explain project team conposition for development and operation phases
- 121 to present and explain the evolving leadership role of information management in organizations
- to discuss management of time and interpersonal relations
- 127 to discuss performance evaluation consistent with quality management and continuous improvement

3.2.5 Project Scheduling and Tracking

- 30 to discuss performance evaluation consistent with quality management and continuous improvement
- 72 to present necessary concepts to provide the skills necessary to do the analysis, modeling, and definition of information systems problems
- 79 to develop skills for effective interpersonal communication to develop consensus using classical techniques as well as computer facilitated groupware
- 80 to demonstrate and analyze small group dynamics as related to working with users
- 82 to present and use complexity metrics to assess developed solutions
- 83 to develop quality metrics for assessment of software development and project control of software development
- 84 to develop quality metrics for assessment of customer satisfaction at all phases of the life cycle
- to discuss the importance of finding synergistic solutions with team and clients
- 87 to show how to develop agreements describing work to be done, and to commit, rigorously complete and self- evaluate agreed work
- 94 to provide an opportunity to develop and use project management, project standards, and a system implementation plan, and to implement a documentation plan
- 96 to provide opportunity to develop functional specifications for an information system, develop a detailed information system design, and develop information system application controls
- to show how to develop detailed program specifications, develop programs, set up system test parameters, install and test the new system, implement the conversion plan, employ configuration management
- to ensure skills needed to design a project development and implementation plan
- to further develop and practice essential project management skills
- 107 to develop skill in use of project management tools and methods within the context of an information systems project
- to select the proper project management tools and demonstrate their use
- to initiate, design, implement and discuss project close down
- to determine and analyze a significant problem using the systems approach to problem solving
- 112 to develop a functional understanding of proactive principled behavior and time management
- to ensure attitudes necessary to successful team behavior including empathetic listening, consensus negotiation, conflict resolution, and synergistic solution finding, and to apply the concept of commitment and rigorous completion
- to ensure goal setting and alignment of team activities with project obligations
- to describe and explain life cycle concepts, and apply them to the course project
- to show how to present a system design, test plan, implementation plan, and evaluation, in written and oral form
- to present and explain project team conposition for development and opertion phases

Skill SubSkill LearningUnit Goal

- to present and explain the evolving leadership role of information management in organizations
- to discuss management of time and interpersonal relations
- to discuss performance evaluation consistent with quality management and continuous improvement