Microsoft audiocodes

Working with Microsoft Teams
Me and We

Presenters

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AudioCodes

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AudioCodes

Agenda

Me Space

Persona Mapping

SIP Gateway

We Space

Introducing Microsoft Teams Rooms

Show and Tell

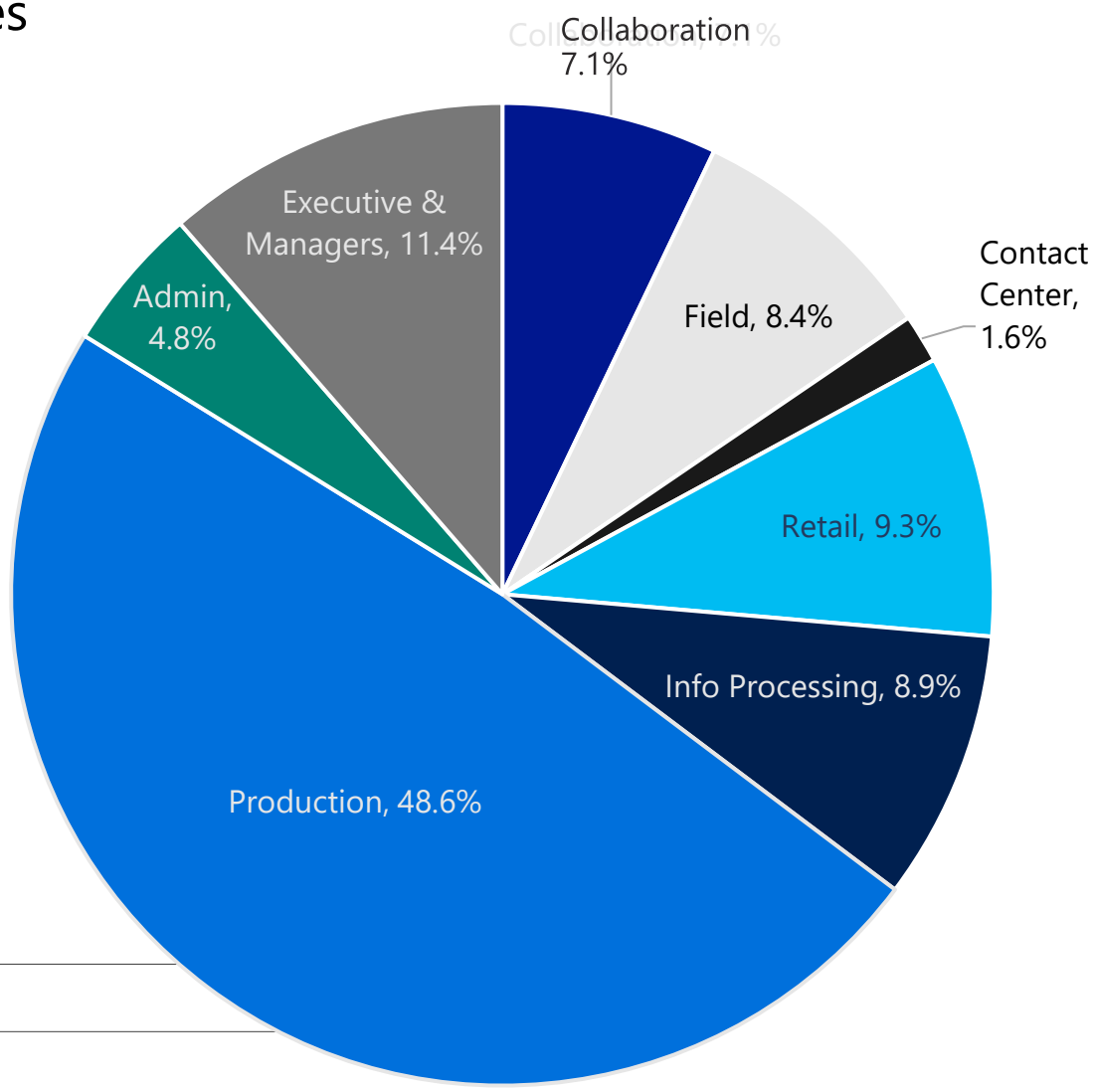
Questions and Answers

Usage profiles for intelligent communications

Experience and analysis* show eight key Usage Profiles

1. Collaboration (On-Premises Mobile)
2. Field (Cell & Wi-Fi Mobile)
3. Contact Center (Desk)
4. Retail (On-Premises Mobile)
5. Info Processing (Desk)
6. Production (On-Premises Mobile)
7. Administration (Desk, On-Premises Mobile)
8. Executives / Mgt. (Mobile On-Premises & Field)

Universal communication support for all employees



Primary Research from Marty Parker, Principal, UniComm Consulting

User analysis – Impact vs value

Executive

Administrative Assistant

Field

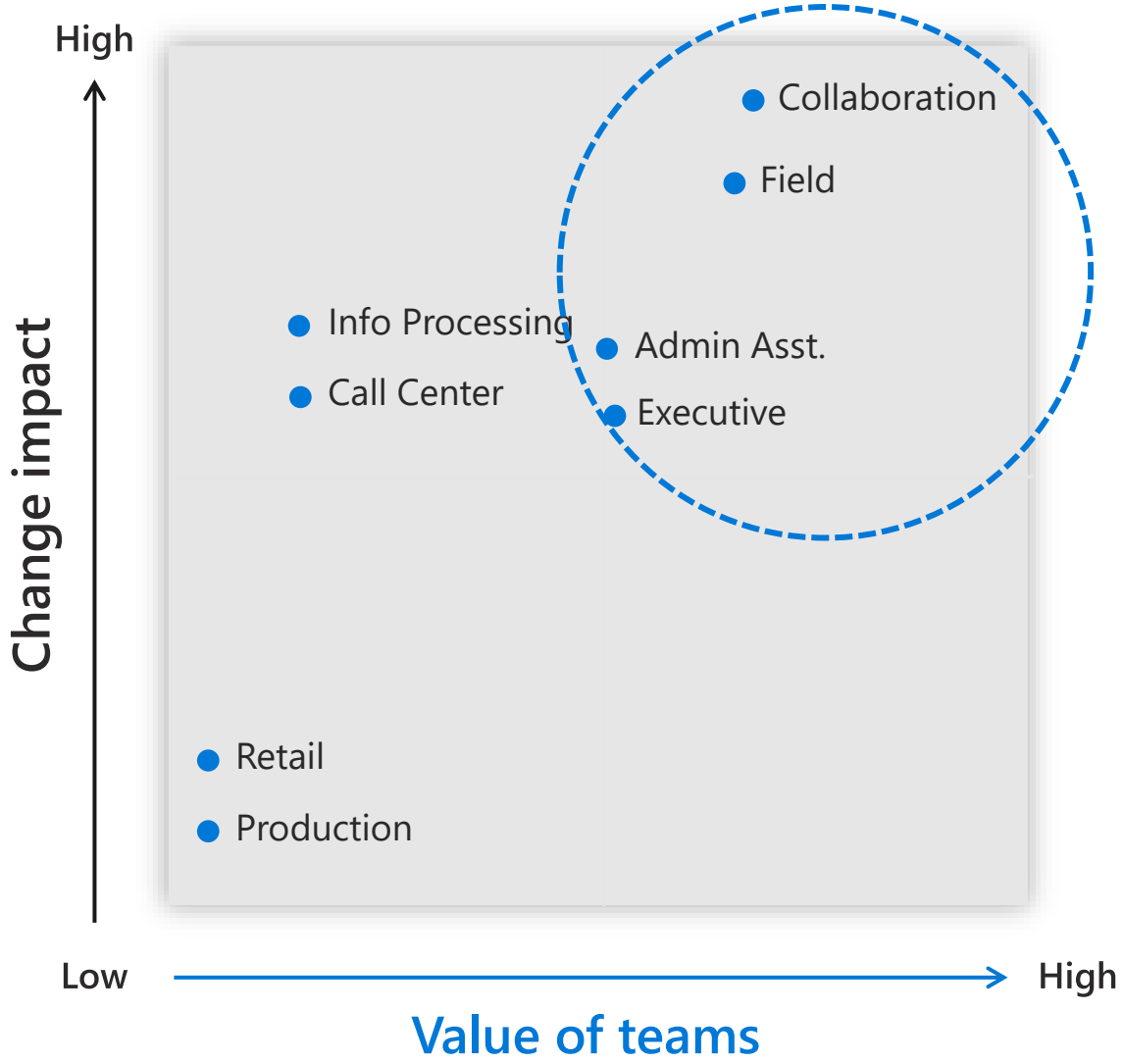
Call Center

Collaboration

Retail

Info Processing

Production



Persona Matching

Executive

Communication needs:

- Teams Client
- Collaboration
- Chat
- Calling
- Meetings
- Content sharing
- Bluetooth Headset

Admin

Communication needs:

- Boss/Admin
- Managing calls
- Transfer Calls
- Delegation
- Hold
- USB Headset

Office Based

Communication needs:

- Teams Client
- Collaboration
- Chat
- Calling
- Meetings
- Content sharing
- USB headset

Home Based

Communication needs:

- Teams Client
- Collaboration
- Chat
- Calling
- Meetings
- Content sharing
- Bluetooth Headset

Common Area

Communication needs:

- Calling
- Emergency calls
- Resiliency

Microsoft SIP Gateway

While Microsoft Teams phone devices provide the richest and most complete Teams experience, we understand that there are many customers with existing investments in legacy devices. To help customers leverage their existing telephony hardware as they move to Teams Phone, we are excited to announce that SIP Gateway, a solution that enables core Teams calling functionality on compatible SIP phone models viz. **AudioCodes 400HD Series**

Currently, SIP Gateway supports the following core Teams calling functionality

- Inbound and outbound calls
- Call transfer
- Meeting dial-in and dial-out
- Device-based “do not disturb”
- Voicemail with message waiting indicator

There is no additional cost for organizations to use SIP Gateway, and any users meeting the following requirements can use SIP Gateway

- Users must be licensed for Teams Phone (via any Office 365 E5, Microsoft 365 license that includes Teams Phone, or as a standalone license)
- PSTN enablement (i.e., phone number assigned) via a Microsoft Teams Calling Plan, Direct Routing, or Operator Connect
- Common area devices require a Common Area Phone License

Enable core Microsoft Teams calling functionality on compatible legacy SIP phones with SIP Gateway

Part of Coexistence is up-cycling plasticware.

We know a thing or two about that.

[Enable core Microsoft Teams calling functionality on compatible legacy SIP phones with SIP Gateway - Microsoft Tech Community]

[Microsoft Device Trade-in (network-value.com)]

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Microsoft Teams Rooms

Microsoft Teams Rooms

Turn any room into an easy-to-use and inclusive meeting space where everyone can fully participate from anywhere.

Microsoft Teams Rooms

Inclusive

Foster inclusive and interactive meetings for everyone, regardless of where they are.

Easy to use for all

Deliver consistent Microsoft Teams experiences designed to make collaboration easy and hassle-free.

Flexible

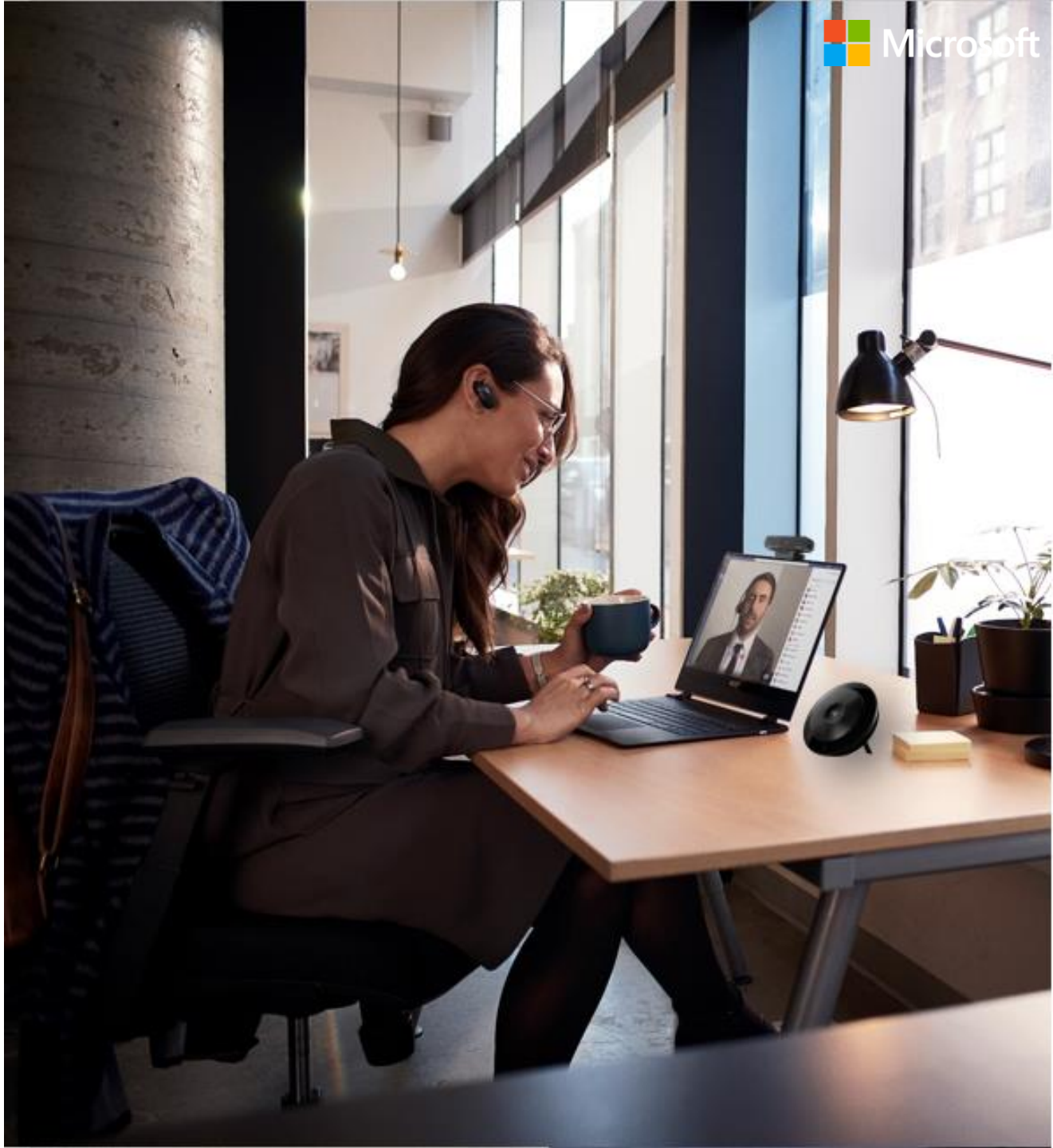
Turn any shared space into a Microsoft Teams room with a wide selection of devices to fit every need.

Secure and managed

Keep devices secure, reliable, and up to date with rich management capabilities and powerful analytics.

Help everyone be seen and heard with high-quality audio and video

- **Audio and video devices** that automatically focuses on what matters during the meeting
- **Video layout options** for almost every situation and preference
- **Noise suppression and bandwidth optimization** for clear voice quality



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Increase engagement with features designed for interaction

- **Wirelessly share** any type of content
- **Increase understanding and engagement** with live captions
- **Enable attendees** to “raise hand” without interrupting the speaker
- **Focus on what matters** by pinning video and content
- Use your phone or tablet as a companion device to **enhance meeting experiences**

Increase engagement with features designed for interaction

Companion experiences

- Join in content-only mode with audio auto-muted
- Connect personal and meeting-room devices to share content and control the meeting
- Use your touchscreen phone or tablet to whiteboard
- Share live videos, photos, or the screen from your mobile device

Cultivate real-time collaboration with Microsoft Whiteboard and intelligent content capture

Content cameras and intelligent capture

- Ensure everyone in the meeting is included in team brainstorming
- Analog whiteboards are made clearly visible in Teams meetings using a content camera
- AI processing in Teams reframes and enhances the view so ink appears clear and vibrant
- Objects in front of the whiteboard become transparent so everyone can see clearly

Easy to use for all

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Maintain consistent experiences with a familiar, intuitive app built by Microsoft for Teams

Provide quick, simple options for scheduling, joining and participating in Teams meetings

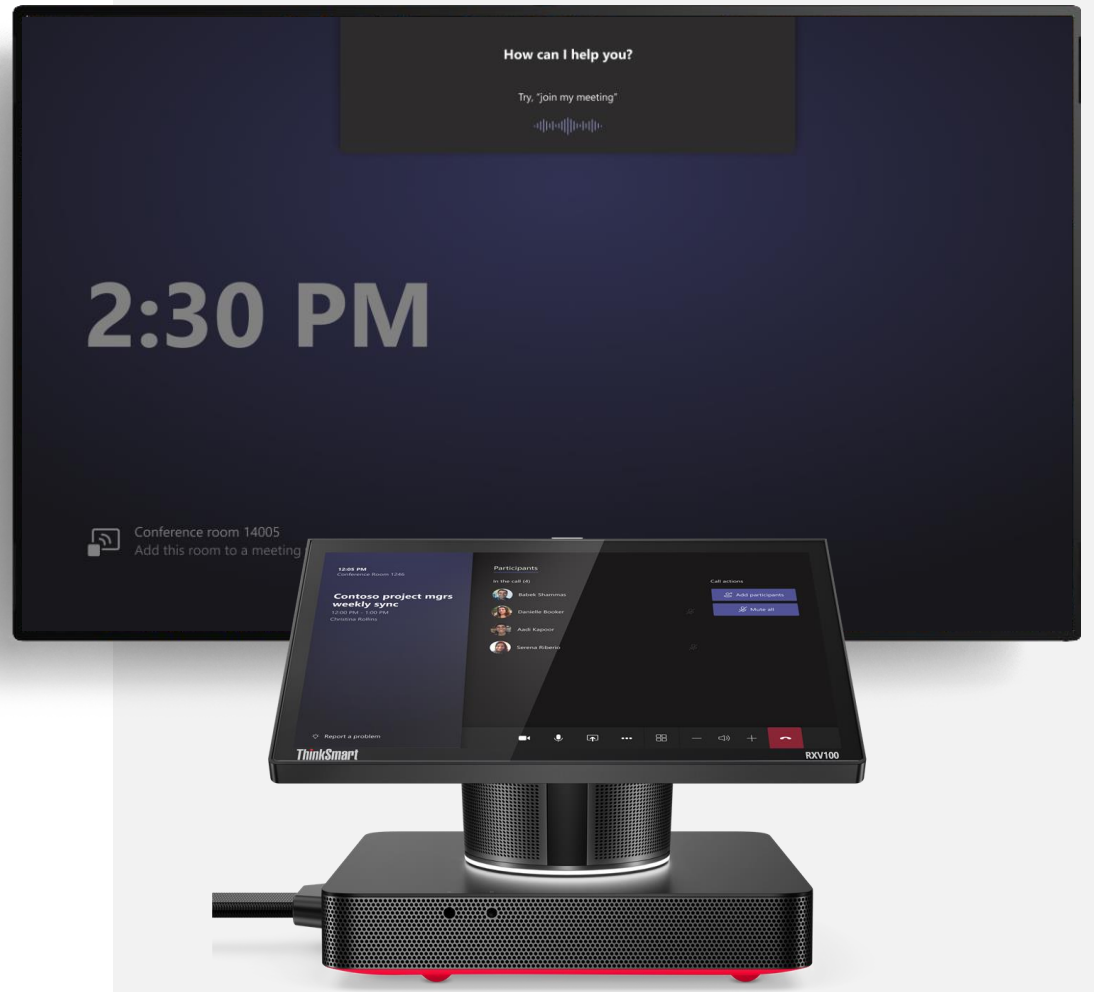
Quickly schedule, join and participate in Teams meetings

Empower everyone to lead and engage in ways that work for them

Safety features to support new workplace health standards

Safety features to support new workplace health standards

- Use your personal device to join the meeting from the room and control in-room devices
- Use Cortana voice assistance to start or end the meeting
- Cast content from your personal device to the Teams Room or Surface Hub device
- Automatically post room capacity notifications to prevent crowded rooms



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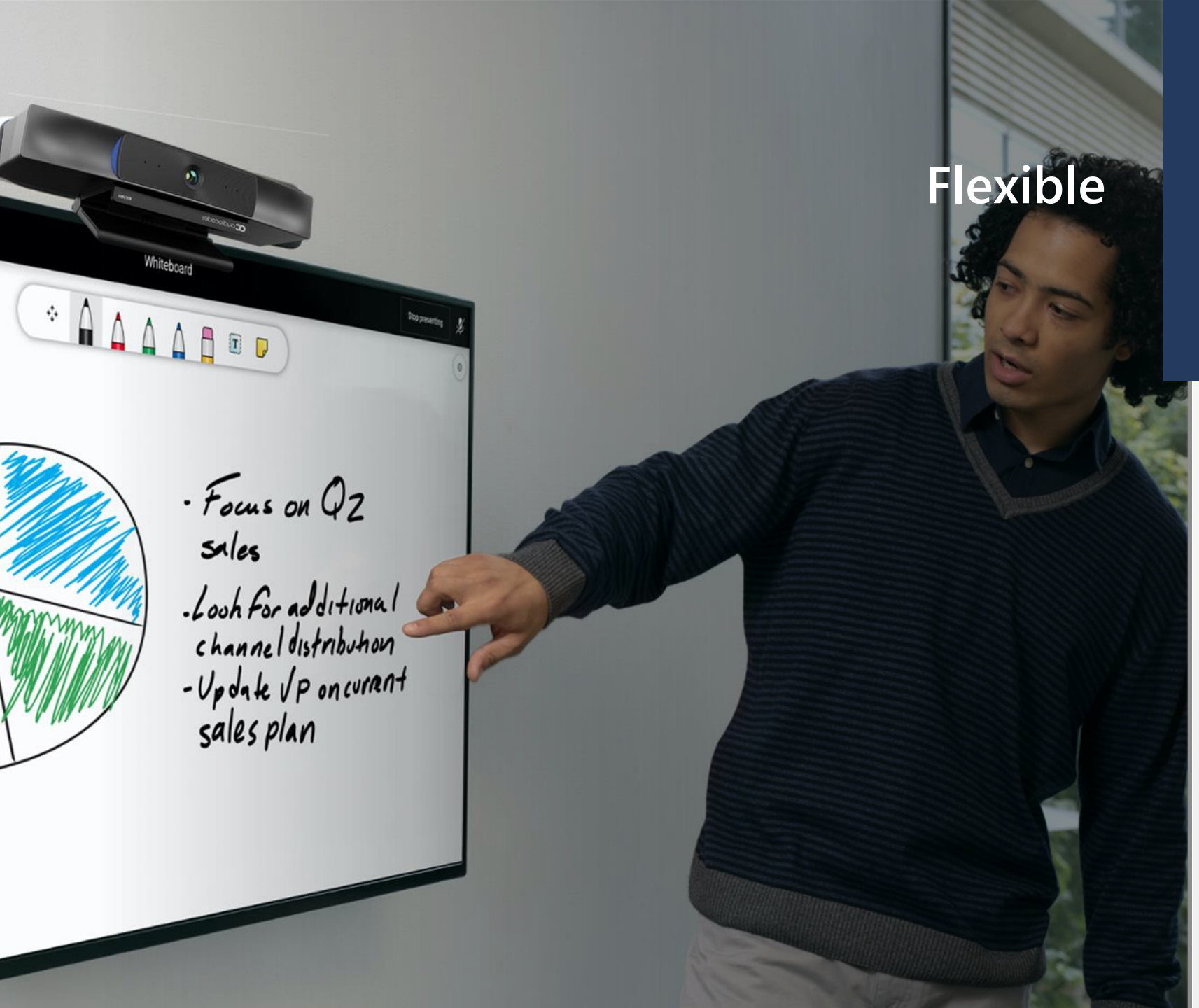
Flexible



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Devices to meet the needs of **any size or type of room**

Connect Teams Rooms devices **unlock more capabilities**

Flexibility to **join meetings from other services**

Devices to meet the needs of **any size or type of room**

- Wide array of certified audio and video devices to accommodate any room and any need
- Supports multiple screen configurations
- Simplified deployment with integrated and all-in-one form factors
- Mobile collaboration with Surface Hub 2S Steelcase Roam™ Mobile Stand and APC™ Charge Mobile Battery
- Built for Android and Windows platforms

Devices to meet the needs of **any size or type of room**

Microsoft Teams Rooms devices

Modular

Individual connected devices

- ✓ Teams Rooms on Windows
- ✓ Teams Rooms on Android
- ✓ Meet and Present
- ✓ Meet and Present + Co-create

Integrated

Combined audio and video functions with separate displays

- ✓ Teams Rooms on Windows
- ✓ Teams Rooms on Android
- ✓ Meet and Present
- ✓ Meet and Present + Co-create

Audio Conferencing

HD audio for any room configuration

- ✓ HD Audio Experience

Flexibility to **join meetings from other services**

- Join occasional external Webex or Zoom meetings from a Microsoft Teams Room with direct guest join

zoom

webex by CISCO

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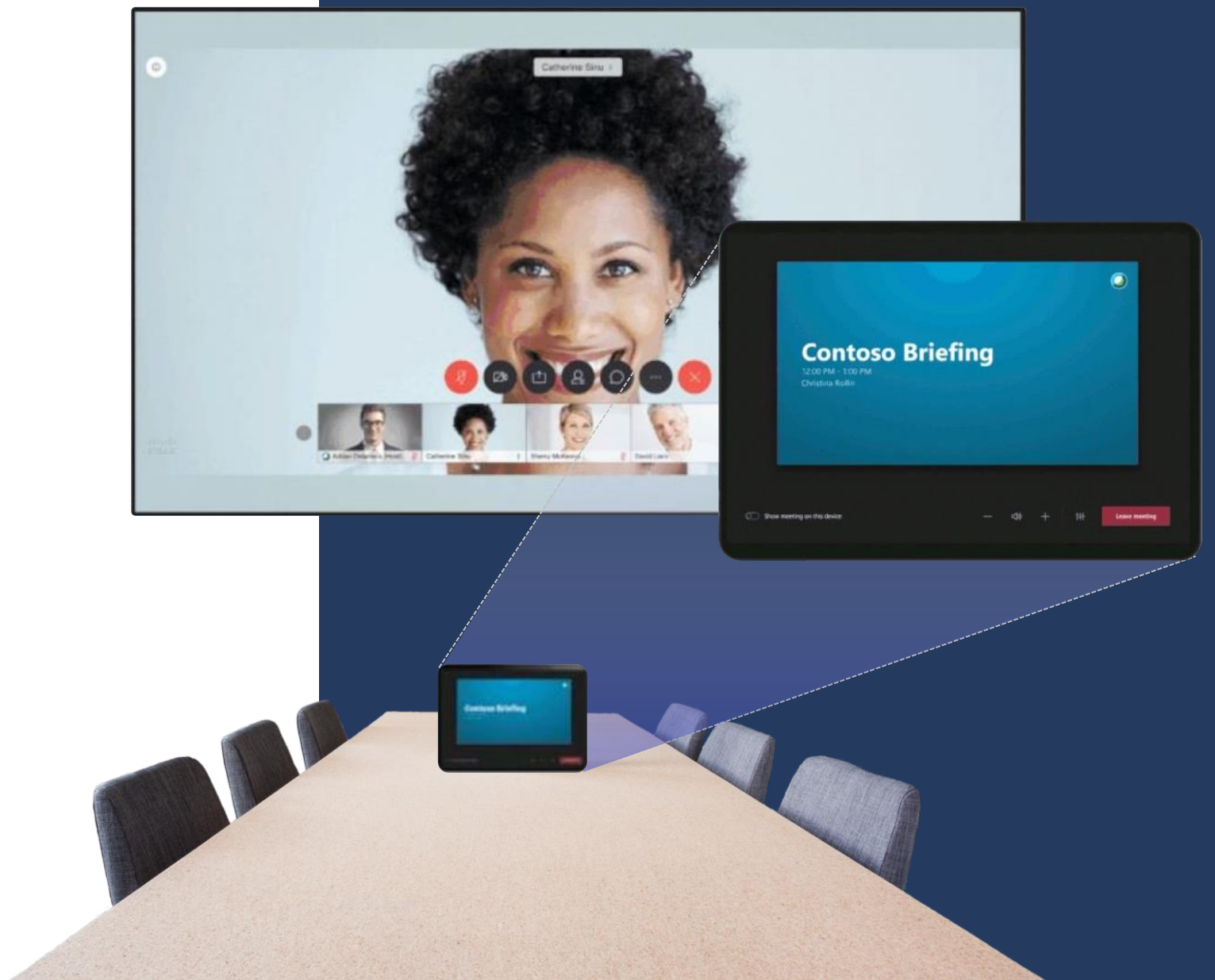
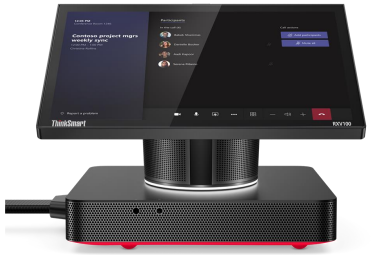


RXV devices

RXV80
stand alone Teams meeting room for Android
Full HD with 110º Field of View, EPTZ
Straightforward to mount and set to the desired angle



RXV100Hub
is the center of RXV Suite
Based on Lenovo ThinkSmart Hub

With integrated Audio device:
4x premium-tuned speakers
4x omnidirectional mics for 360 coverage

Touch control: 10.1” touch screen

RXVCam10
Full HD Camera
Field of View: 87º
Straightforward to mount and set to the desired angle

RXVCam50
4K camera High-quality CMOS sensor
Field of View: 120º
Auto Framing and AI Face enhancement
EPTZ
Straightforward to mount and set to the desired angle

RX50
Premium stand alone conference phone or audio peripheral
outstanding audio quality in rooms of any shape or size.
Full-room pickup range
Dynamic leveling
Satellite microphone kit extending pickup reach

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Show and Tell

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Question and Answers

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