

Midwest Phone Series- DR Chat Questions and Resources

Question	Response Given?	Event Session
Does Redsky work?	Redsky is not a certified e911 provider for Direct Routing. Current providers are Bandwidth , Intrado ERS , Intrado EGW , and Inteliquent	Let's get started - Direct Routing concepts
What if we have a user on the Road and uses team app and call 911. How that will be handled by Microsoft team?	OS on the phone will determine the Geo-coordinates. Call routed to a national screen reader.	Let's get started - Direct Routing concepts
What if we have some analog phones that call 911. Is that a manual configuration?	Yes	Let's get started - Direct Routing concepts
Talking about SIP Gateway - Will the compatible SIP Phone list be expanding?	Yes – here is a listing of what is currently supported through SIP Gateway - Plan SIP Gateway - Microsoft Teams Microsoft Docs	Let's get started - Direct Routing concepts
Are you going to support Cisco ATA's?		Let's get started - Direct Routing concepts
I've heard Avaya SIP phones will be certified at some point. Is this on the road map?		Let's get started - Direct Routing concepts
Will Cisco VG be supported?		Let's get started - Direct Routing concepts
Is Dynamic 911 a requirement and do we have to use one of the providers shared in the list?	Yes and Yes!	Let's get started - Direct Routing concepts
How many address locations can we set at one time for users?	Yes, Dave shared that there are no limits at this time. Teams engineering is working on providing a set of PowerShell commands to assist in these efforts.	Let's get started - Direct Routing concepts
Can we have a cisco voice Gateway to be the SBC? Is there is any additional items to purchase like Cert, etc.?	You can find certified SBC's that can be used for Direct Routing here: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-border-controllers Additionally, here is information on configuring Direct Routing with Cisco Cube: https://www.cisco.com/c/dam/en/us/solutions/collateral/enterprise/interoperability-portal/direct-routing-with-cube.pdf	Let's get started - Direct Routing concepts
AudioCodes session – Survivable Branch Appliance	https://liveteams.audiocodes.com/direct-routing-survivable-branch-appliances-sbas	Planning and Deploying Direct Routing

AudioCodes: PSTN Connectivity for MS Teams	https://online.audiocodes.com/pstn-connectivity-for-teams_white-paper?utm_campaign=LTMS_PSTN-Connectivity-for-Teams_January-2022_White-Paper&utm_medium=email&hsenc=p2ANqtz-8XfFPczZvpm7L8eA3H-q5jw2Tw7abdVp3IWh1kM13OaDDR8ZrPjX6j-rF8LJkI4RB_agA0jkOI8UZrSKnarIXS2LcSAA&hsmi=199334732&utm_content=199334732&utm_source=hs_automation&hsCtaTracking=45c79712-dd60-4045-a07d-0b907aaa86f4 0fa871e9-f838-49a8-90b8-dbe51108e26f	Planning and Deploying Direct Routing
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