# Midwest Phone Series – OC Chat Questions and Resources

| Question | Response Given | Event Session |
|---|---|---|
| This is the first meeting I've attended, how do I find the previous recordings as they sound very useful? | Teams Phone Summit: aka.ms/MWPhoneSummitResources<br>Teams Phone Series - Direct Routing: aka.ms/MWPhoneSeriesDRResources | |
| We leverage VDI heavily. Will the dynamic emergency location pick up the local thin client location? As the VDI is running in the datacenters. | Dave Jennings- Yes, we will be releasing that capability very soon. The following items can be found on Microsoft Roadmap site – aka.ms/roadmap<br>• VMWare (ID# 86858) – April 2022<br>• Azure Virtual Desktop (ID# 83555) – Feb 2022<br>• Citrix (ID# 86810) – Feb 2022 | Dave Jennings- Operator Connect Concepts |
| Do the Cisco 8845's work with Video or Audio only? | Yes, this is support. For more information on what devices work with SIP Gateway please refer to this article: https://docs.microsoft.com/en-us/microsoftteams/sip-gateway-plan | Dave Jennings- Operator Connect Concepts |
| Are there real time stats for call queue? | Yes | Dave Jennings- Operator Connect Concepts |
| PowerShell script to create call queues | Dave Jennings talked about a GitHub repository that has a script to help create call queues: https://github.com/MicrosoftDocs/OfficeDocs-SkypeForBusiness/blob/live/Teams/create-a-phone-system-call-queue.md | Dave Jennings- Operator Connect Concepts |