



Microsoft Teams Phone Summit - Day 2 am

Using Intune when Deploying Teams Phone Devices

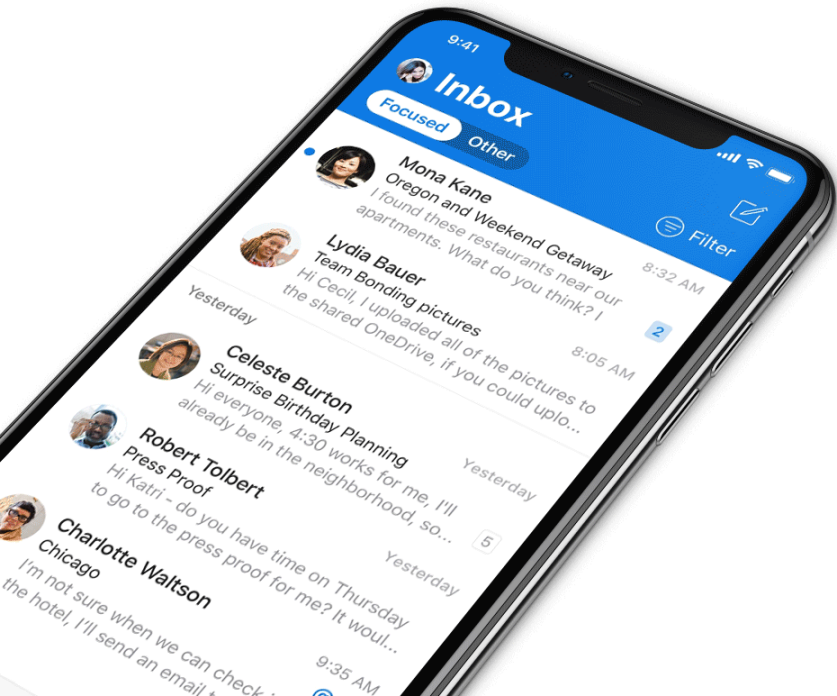
Traci Herr

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We encourage everyone to assist in creating a welcoming and safe environment.





We will mute your microphone for the session



Ask your questions via chat, we will get to all of them, live or after. Common questions will get addressed out loud.



We will be posting all recordings to the Microsoft CommUnity Connection YouTube channel approximately 2-3 days after the session has finished. Subscribe here to get updates
<https://www.youtube.com/@TeamsPhoneCommUnity>



Teams Phone Summit Schedule

Tuesday, March 5th	Wednesday, March 6	Thursday, March 7
10:00am – 11am EST Teams Reporting and Analytics	10:00am – 11am EST Using Intune when Deploying Teams Phone Devices	10:00am – 11am EST Exploring AI Innovation in Teams Phone with Copilot and Teams Premium
1:00pm – 2:00pm EST Adoption Change Management with Teams Phone Deployment	1:00pm – 2:00pm EST Teams Phone Roadmap	1:00pm – 2:00pm EST Teams Phone Devices for your Organization

aka.ms/TeamsPhoneSummitReg



Using Intune when Deploying Teams Phone Devices



Traci Herr – Sr Support Escalation
Engineer at Microsoft

Wednesday March 6th, 10 am EST

About Me – Traci Herr

- Sr. Escalation Engineer
- Lead for North America Teams Device Escalation team
- Voice and Teams Device SME
- MSFT Certified Trainer (MCT)
- 20+ years with OCS, Lync, Skype, Teams & Telcom



Blog <https://ucmess.wordpress.com>

Twitter @skypechick

LinkedIn <https://linkedin.com/in/traciherr>

Agenda



Teams Android devices Sign-in



AAD Authentication and Conditional Access

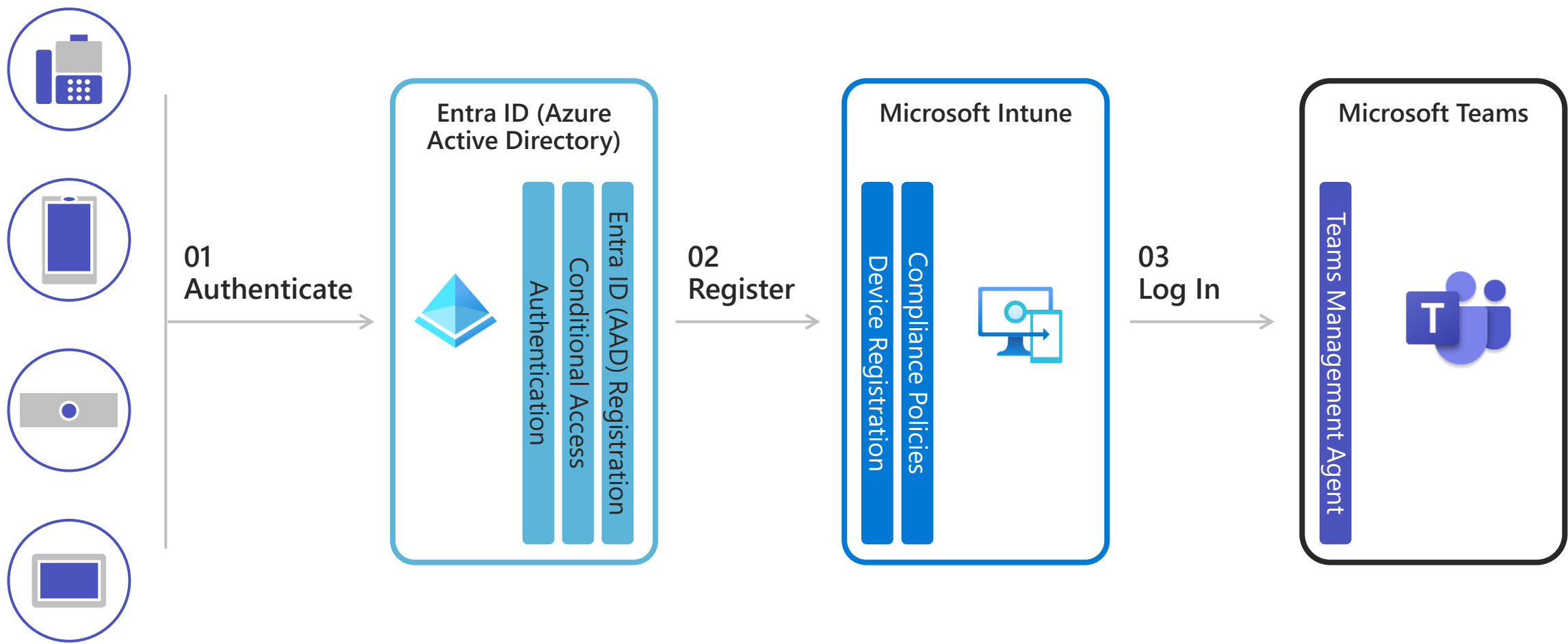


Intune with Teams Android Devices



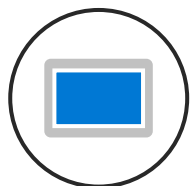
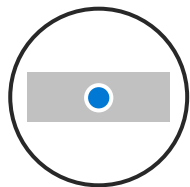
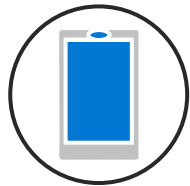
How to Troubleshoot


Sign-in and registration components



Shared devices conditional access






Intune compliance + Device filters






Entra ID (Azure AD) Conditional Access Rule

Assignment

Users & Groups:	Conditions:
Shared devices group	Device Platforms
Cloud Apps:	Android 
Exchange Online 	Locations
Microsoft Teams 	All trusted locations
SharePoint Online 	Device Scoping Filters
	Team Android Device Models 


Access Controls

Grant Type:

Grant Access 

Controls:

Require Device to be marked as Compliant



Intune

Compliance Policy

Compliance Settings

Rooted Devices: Block
Block Minimum OS: 5.0

Actions for non-compliance

Mark device noncompliant: Immediately

Assignments

Shared Devices Group

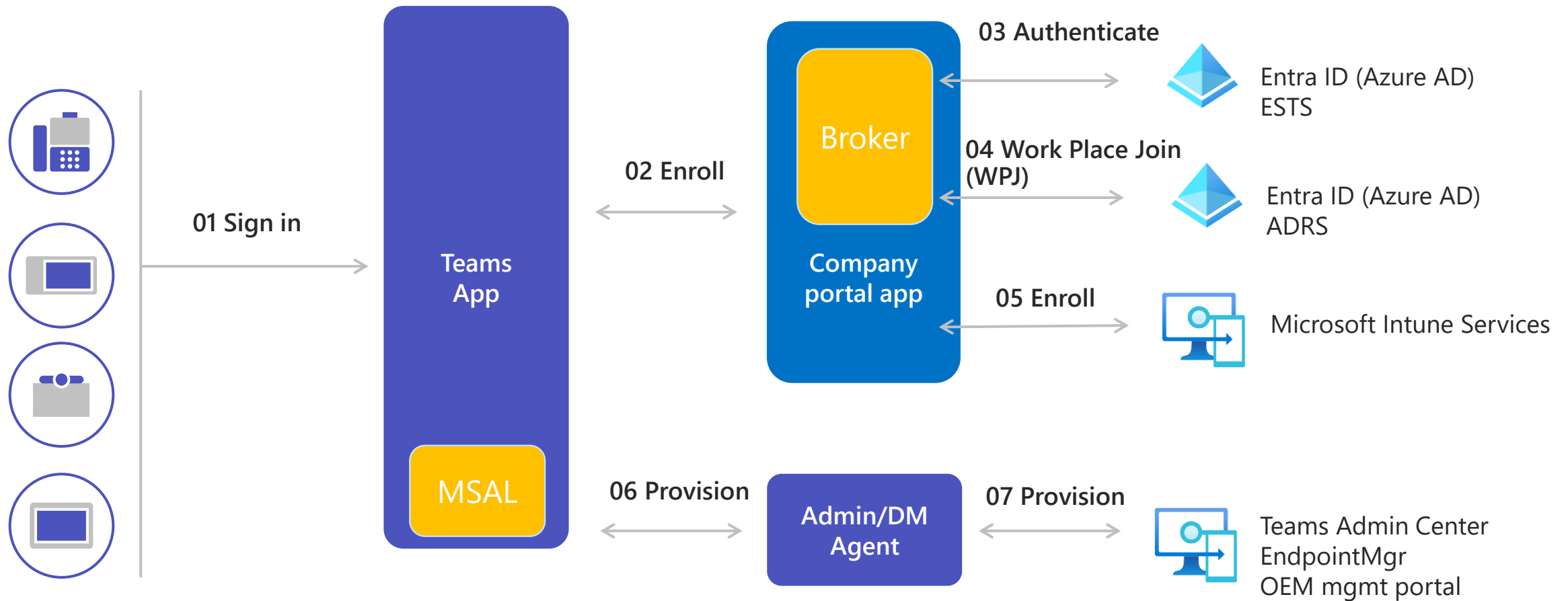
Device Scoping Filters

Teams Android Device Models



Inside your Phone or MTR

Sign in and registration flow with username/password





Intune



Android Fundamentals

- There are two basic models of management of an Android device.

Android Device Administrator – this is 'legacy' but applies to nearly every device. Provides a very basic level of management of a device.

Because this is the legacy method, general guidance to customers is to migrate away from it. This causes some confusion because it is the way we will manage Teams devices.

Android Enterprise – this is the modern approach, but requires OEMs to bundle some Google services with their devices.

There are many different types of management model under the Android Enterprise heading.

Teams devices don't support Android Enterprise so we won't go into more detail – but – customers may use terms like COPE (Corporate-Owned, Personally Enabled), Fully Managed, COBO (corporate-owned, business-only) – these are all variants of Android Enterprise management.

Teams Phone Devices Updates



COMING SOON

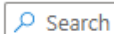
Device Management via Intune AOSP

Intune's latest Android (AOSP) management solution for Teams Devices will be available later this year.

Home > Devices | Android > Android



Android | Android enrollment ...



Manage device owner enrollments for user devices.

with work profiles.



Overview



Android devices



Android enrollment

Android policies



Compliance policies



Configuration profiles

Android Open Source Project (AOSP)

Enrollment Profiles



Corporate-owned, user-associated devices

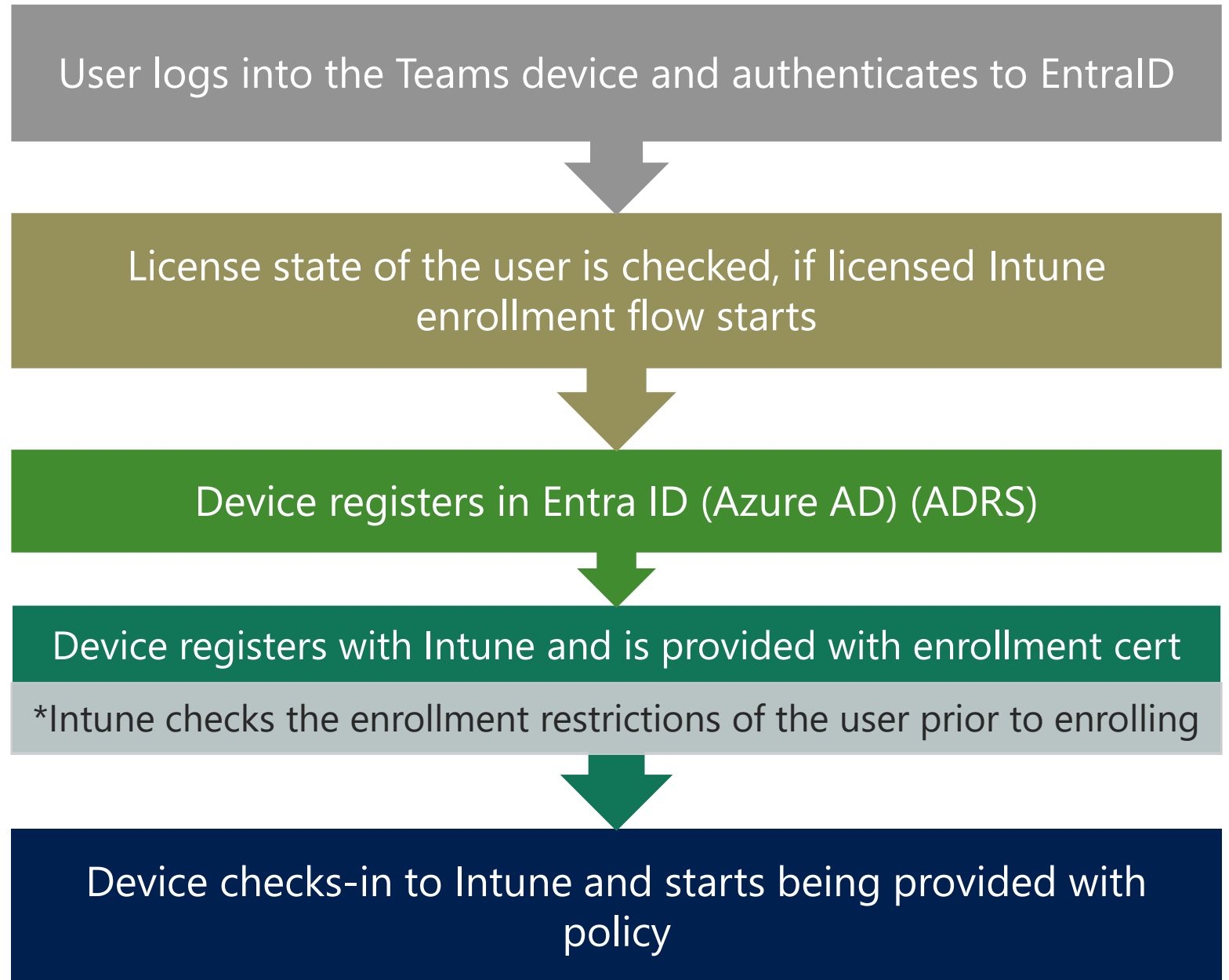
Manage corporate-owned user devices that were built from the Android open source code (AOSP) without Managed Google Services (GMS).



Corporate-owned, userless devices

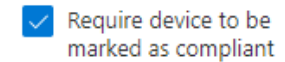
Manage corporate-owned, userless devices that were built from the Android open source code (AOSP) without Google Mobile Services (GMS).

Enrollment Flow



Understanding Intune Enrollment Options

- Customers can enforce enrollment of devices generally via Conditional Access policy
- Secondary to this for Teams devices, if the user is licensed for Intune and they attempt to login to a Teams device, they will be *forced* to enroll
 - *If the enrollment fails, the user is pushed back to the login prompt and the device will be unusable until they are able to enroll*
- There is no option on this – some admins may not wish to enroll but the only way to achieve that is to remove the user license which impacts all their devices



Check your understanding...

Why might an administrator have blocked Device Administrator enrollment?

Which firewall ports need to be opened for a device to communicate with Intune?

How could you check a user's license status?

How could you troubleshoot a device enrollment failure?

If you receive a Device Cap Limit reached error what has happened?

How does a device authenticate to the Intune service?

What happens if a teams device fails enrollment when an Intune licensed user attempts to logon?

Configuring Devices

-
- Intune has two types of policy for configuring devices
 - Configuration Profile
 - Compliance Policy
 - App Protection Policy
 - Teams devices can consume both but we are primarily interested in Compliance Policy because this drives how Conditional Access is evaluated on a device
 - Intune Configuration Profiles are not recommended to be used with Teams devices.
 - App Protection Policies are not supported with Teams devices and will break them if in conjunction with CA.

Using Assignment Filters with Intune Policy

- Not all devices support all compliance settings – for Teams devices particularly, encryption can be troublesome.
- Admins have the control to add Assignment Filters on each policy that contains unsupported settings for Teams devices.
- An assignment filter allows the admin to determine applicability of a policy at the point of device check-in. This means you can do compound targeting e.g. apply this policy to this user *when using this device*

Conditional Access

The background of the slide is a dark blue gradient. Overlaid on this is a complex, abstract network of thin, light blue lines connecting small, semi-transparent blue dots. These dots and lines are scattered across the entire frame, creating a sense of a digital or neural network. Some areas have denser clusters of connections, while others are more sparse.

Understanding Conditional Access

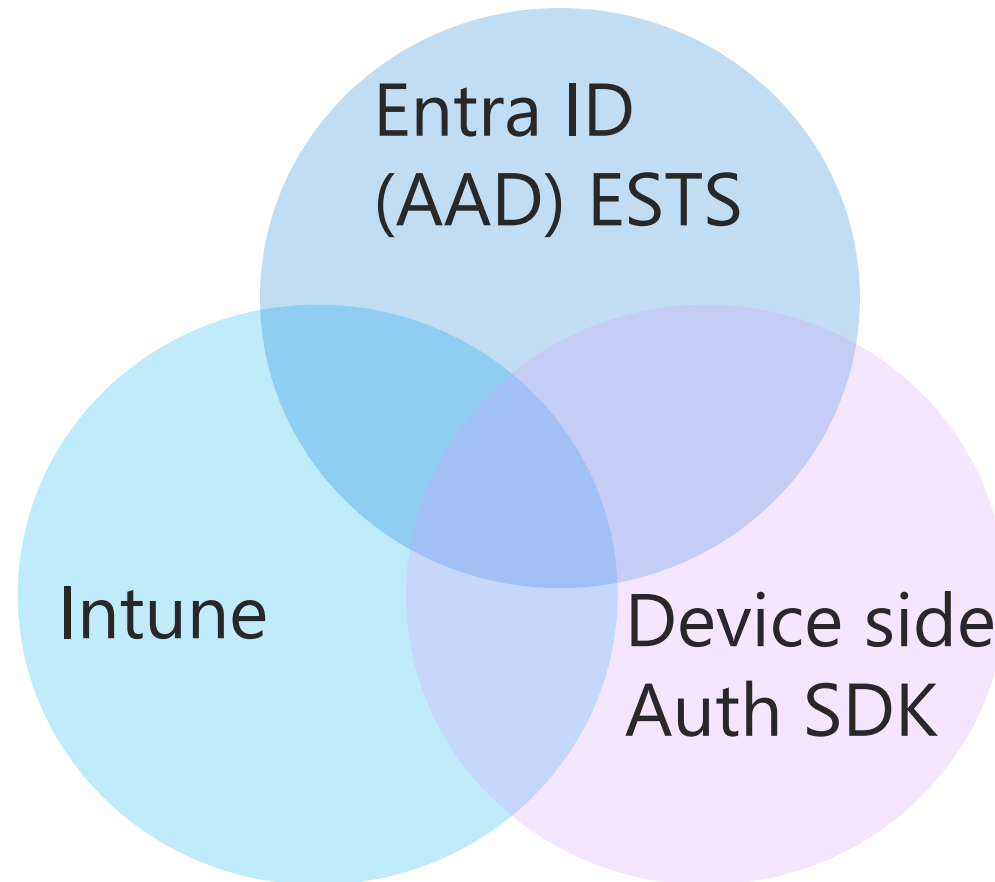
-
- Conditional Access is an Entra ID (AAD) feature that allows authentication to be granted to a resource assuming certain conditions are met
 - One of these options is to require the user to be using a managed, compliant device

This is attractive to admins because it means they can ensure that corporate data is only being accessed on a device that (e.g.) is encrypted or has a passcode set

- There are many other CA options that can be set which are entirely independent of Intune (e.g. require MFA)

Understanding Conditional Access

Conditional access works by bringing Entra ID (AAD), Intune and device side auth code together to present the solution.



Conditional Access and Intune

- Intune manages the setting of the 'IsCompliant' property on the Entra ID (AAD) device object
- Only Intune can configure this property*
- When the user attempts to authenticate, the client sided auth code needs to hand up the Entra ID (AAD) device id for the device at the same time. Device Code Flow (DCF)
- With this information, ESTS can check to see if the device is marked 'IsManaged'==True and 'IsCompliant'==True
- Validation of these properties happens at the point of authentication only – if the device is granted an auth token the next evaluation will be when a new token is requested

Conditional Access and Enrollment



- There is a built-in exception to the 'require compliant device' requirement in CA on Intune device enrollment
- This is designed to prevent the chicken-and-egg scenario of not being able to enrol to become compliant because you aren't compliant.

Conditional Access Filter for Devices

- **Use it on every existing policy** that has unsupported settings for the Teams Android Devices
- Affects Entra ID (AAD) Device Objects only
- This will make your life better...I promise!

Teams Phones

Conditional Access policy

Delete View policy information (Preview)

Control access based on Conditional Access policy to bring signals together, to make decisions, and enforce organizational policies. [Learn more](#)

Name *
Teams Phones

Assignments

Users ⓘ
Specific users included and specific users excluded

Cloud apps or actions ⓘ
All cloud apps

Conditions ⓘ
3 conditions selected

Access controls

Grant ⓘ
1 control selected

Session ⓘ
Sign-in frequency - 2 hours

Enable policy
Report-only On Off
Save

Control access based on signals from conditions like risk, device platform, location, client apps, or device state. [Learn more](#)

User risk ⓘ
Not configured

Sign-in risk ⓘ
Not configured

Device platforms ⓘ
1 included and 1 excluded

Locations ⓘ
2 included

Client apps ⓘ
Not configured

Filter for devices ⓘ
Exclude filtered devices

Filter for devices

Configure a filter to apply policy to specific devices. [Learn more](#)

Configure ⓘ
Yes No

Devices matching the rule:
☐ Include filtered devices in policy
☒ Exclude filtered devices from policy

You can use the rule builder or rule syntax text box to create or edit the filter rule.

And/Or	Property	Operator	Value	
	model	In	c450hd, mp56, trio8800, ccx600, trioc60, polytc8	
Or	model	In	ccx500, polystudiox50	
Or	manufacturer	Contains	poly	
Or	model	Contains	lenovocd-18781y	
Or	manufacturer	Contains	logi	
Or	manufacturer	Contains	Neatframe	
Or	displayName	Starts with	Poly	
Or	displayName	Starts with	Lenovo	
Or	displayName	Starts with	AudioCodes	
Or	displayName	Starts with	Yealink	


+ Add expression

Rule syntax ⓘ Edit
device.model -in ["c450hd","mp56","trio8800","ccx600","trioc60","polytc8"] -or device.model -in ["ccx500","polystudiox50"] -or device.manufacturer -contains "poly" -or device.model -contains "lenovocd-18781y" -or device.manufacturer -contains "logi" -or device.manufacturer -contains "Neatframe" -or device.displayName -startsWith "Poly" -or device.displayName -startsWith "Lenovo" -or device.displayName -startsWith "AudioCodes" -or device.displayName -startsWith "Yealink"

Done

Teams Phones ...

Conditional Access policy

 Delete

Control access based on Conditional Access policy to bring signals together, to make decisions, and enforce organizational policies. [Learn more](#)

Name *

Teams Phones

Assignments

Users or workload identities ⓘ

[Specific users included and specific users excluded](#)

Cloud apps or actions ⓘ

[All cloud apps](#)

Conditions ⓘ

[4 conditions selected](#)

Access controls

Grant ⓘ

[1 control selected](#)

Session ⓘ

[Sign-in frequency - 2 hours](#)

Control access based on signals from conditions like risk, device platform, location, client apps, or device state. [Learn more](#)

User risk level ⓘ

[Not configured](#)

Sign-in risk level ⓘ

[Not configured](#)

Device platforms ⓘ

[1 included](#)

Locations ⓘ

[1 included](#)

Client apps ⓘ

[4 included](#)

Filter for devices ⓘ

[Exclude filtered devices](#)

The approved client app grant is retiring in early March 2026. Organizations must transition all current Conditional Access policies that use only the Require Approved Client App grant to Require Approved Client App or Application Protection Policy by March 2026. Additionally, for any new Conditional Access policy, only apply the Require application protection policy grant.

After March 2026, Microsoft will stop enforcing require approved client app control, and it will be as if this grant isn't selected. Use the following steps before March 2026 to protect your organization's data.

Client apps ×

Control user access to target specific client applications not using modern authentication. [Learn more](#)

Configure ⓘ

[Yes](#) [No](#)

Select the client apps this policy will apply to

Modern authentication clients

- ☒ Browser
- ☒ Mobile apps and desktop clients

Legacy authentication clients

- ☒ Exchange ActiveSync clients
- ☒ Other clients ⓘ

MAKE IT

REAL

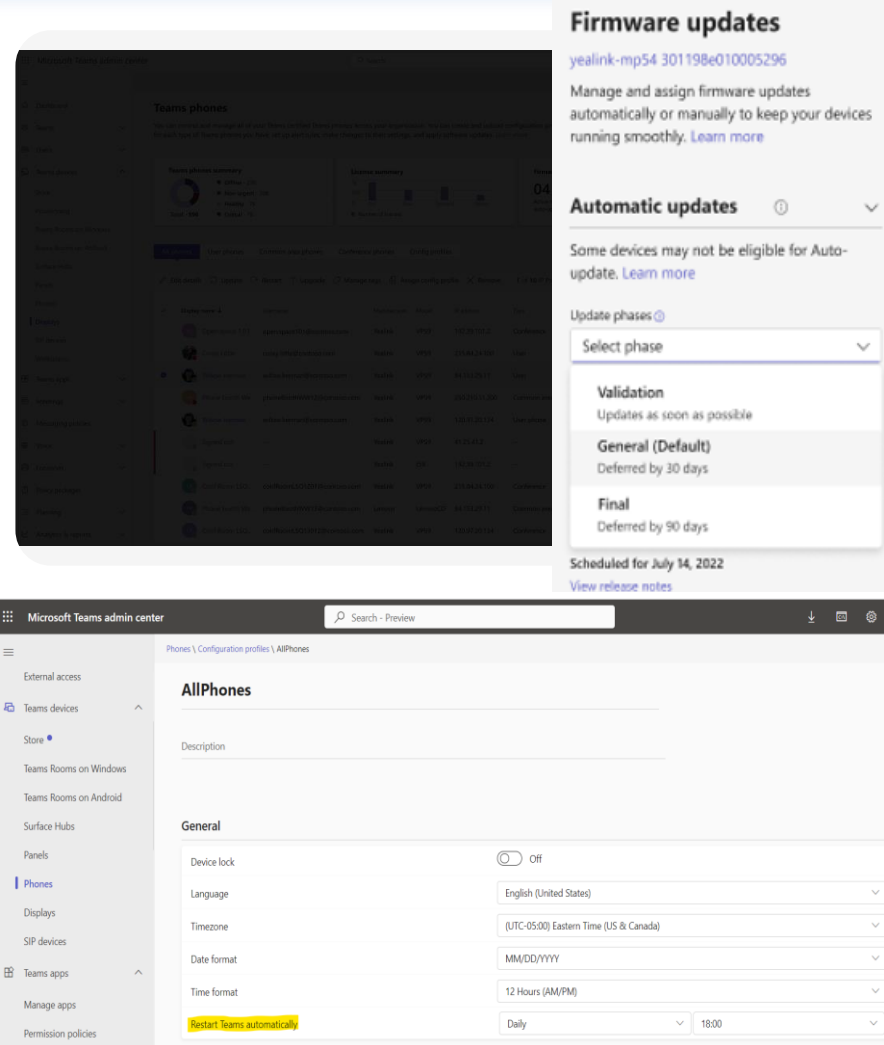


Troubleshooting



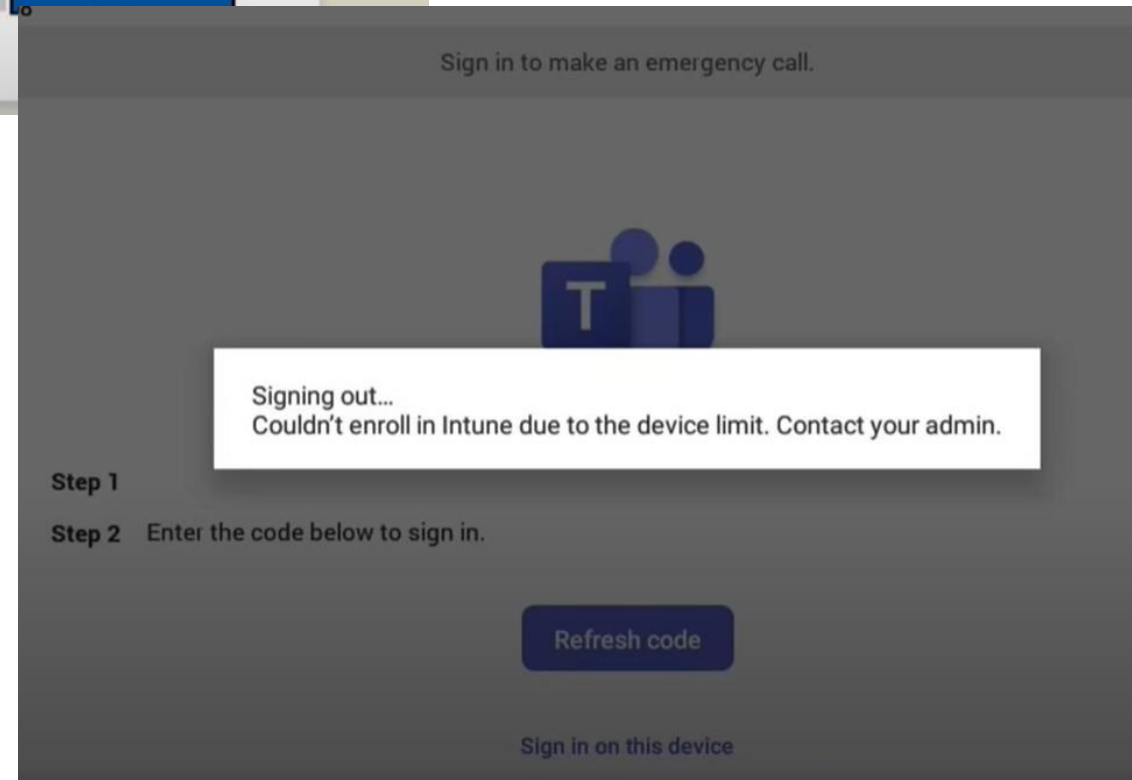
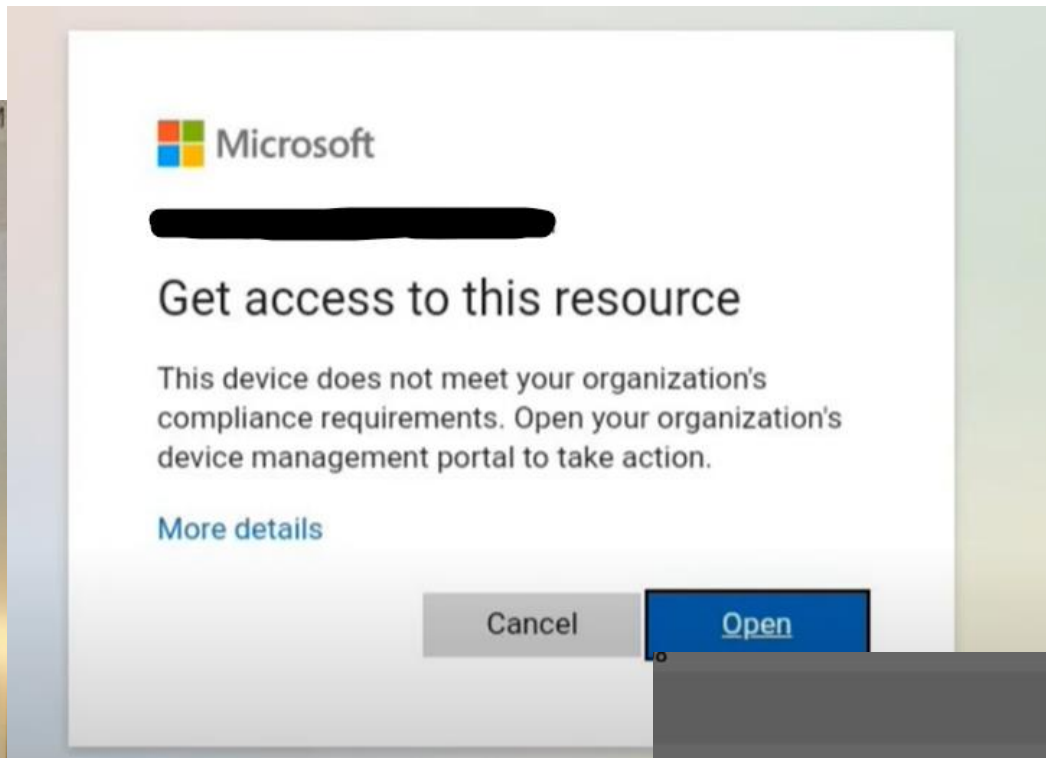
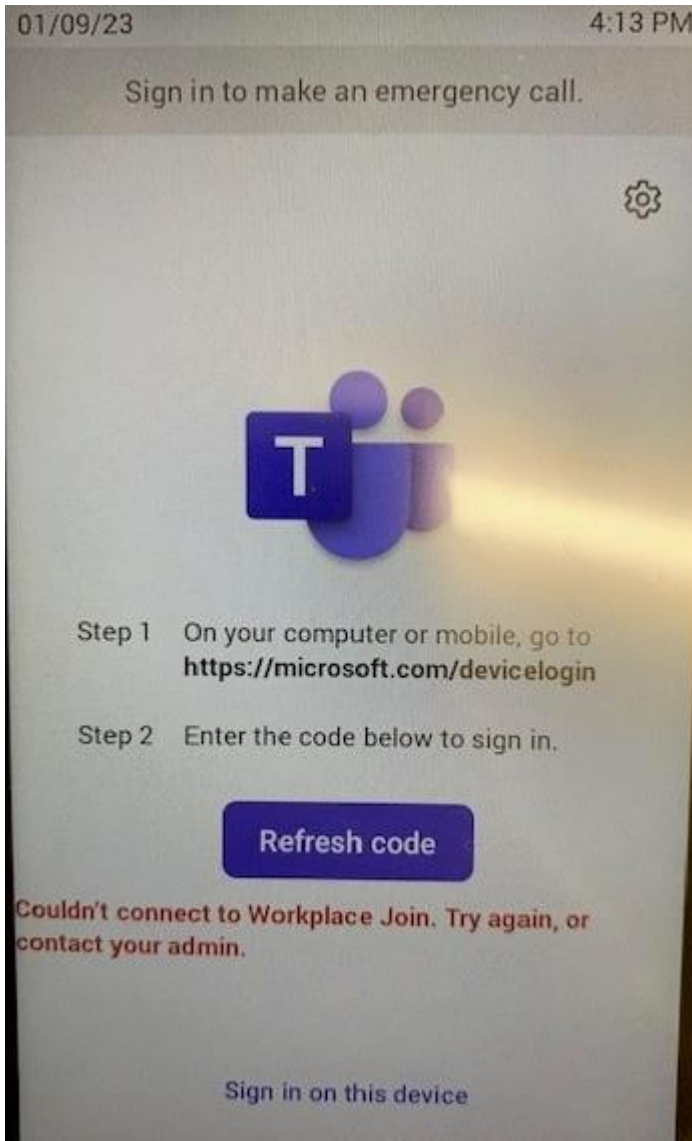
Teams Phone Devices Best Practices

- Use configuration profile to apply settings in bulk
- Enable Daily App restart for optimal phone performance
 - Option: Daily, When Needed, Never
- Setup automated firmware updates on Teams Admin Center
 - Validation (Update as soon as possible)
 - General (Deferred by 30 days) - Default
 - Final (Deferred by 90 days)
- Roll out updates to your devices in phases



Manage
firmware updates

Schedule app restart



Troubleshooting Tools (Live Demo)

- WhatIf - Conditional Access
- Troubleshooting + Support – Intune & CA
- EntraID (AAD) Signin Logs
- EntraID (AAD) Audit Logs



Users | Sign-in logs

Traci Herr - Azure Active Directory



All users



Deleted users



Password reset



User settings



Diagnose and solve problems

Activity



Sign-in logs



Audit logs



Bulk operation results



Download



Export Data Settings



Troubleshoot



Refresh



Columns



Got feedback?



Want to switch back to the default sign-ins experience? Click here to leave the preview. →

Date : **Last 1 month**Show dates as : **Local**Time aggregate : **24 hours**Status : **Failure** X

Add filters

User sign-ins (interactive)

User sign-ins (non-interactive)

Sign-ins in the table below are grouped by user and resource. Click on a row to see all the sign-ins for a user and resource on that c

Date



Request ID



Username



Application



Status

IP address

> 8/10/2022, 8:00:00 F

Aggregate

tsylvia@sfbninja.com

Microsoft Teams Ad...

Failure

68.7.

Date : **Last 1 month**Show dates as : **Local**Time aggregate : **24 hours**Status : **Failure** XApplication contains **Teams** X

Add filters

User sign-ins (interactive)

User sign-ins (non-interactive)

Service principal sign-ins

Managed identity sign-ins

Sign-in logs

Download

Export Data Settings

Troubleshoot

Refresh

Columns

Got feedback?

Want to switch back to the default sign-ins experience? Click here to leave the preview. →

Date : Last 1 month

Show dates as : Local

Time aggregate : 24 hours

Status : Failure

Application co

User sign-ins (interactive)

User sign-ins (non-interactive)

Service principal sign-ins

Managed identity sign-ins

Sign-ins in the table below are grouped by user and resource. Click on a row to see all the sign-ins for a user and resource on that date and

Date	Request ID	Username	Application	Status
> 8/10/2022, 8:00:00 PM	Aggregate	tsylvia@sfbninja.com	Microsoft Teams Admin ...	Failure
> 8/8/2022, 8:00:00 PM	Aggregate	tsylvia@sfbninja.com	Microsoft Teams Admin ...	Failure
> 8/4/2022, 8:00:00 PM	8bff15be-eaac-457b-8553	ccx500@sfbninja.com	Microsoft Teams Services	Failure
> 8/3/2022, 8:00:00 PM	649b6d53-ef80-498d-814.	mtra@sfbninja.com	Microsoft Teams Services	Failure
✓ 8/2/2022, 8:00:00 PM	14e2585d-09ac-4390-81b	th@sfbninja.com	Microsoft Teams Admin ...	Failure
8/3/2022, 5:33:44 PM	14e2585d-09ac-4390-81b	th@sfbninja.com	Microsoft Teams Admin ...	Failure
> 8/2/2022, 8:00:00 PM	Aggregate	tsylvia@sfbninja.com	Microsoft Teams Admin ...	Failure
> 8/1/2022, 8:00:00 PM	9c332bd4-f8df-4d55-82de	tsylvia@sfbninja.com	Microsoft Teams Admin ...	Failure
> 8/1/2022, 8:00:00 PM	0bf5f336-fb13-4498-a8d3	intunepolyc60@sfbninja...	Microsoft Teams - Devic...	Failure
> 7/31/2022, 8:00:00 PM	409a9dd3-21c5-4f3a-8779	th@sfbninja.com	Microsoft Teams Admin ...	Failure
> 7/31/2022, 8:00:00 PM	Aggregate	th@sfbninja.com	Microsoft Teams Admin ...	Failure
> 7/31/2022, 8:00:00 PM	Aggregate	th@sfbninja.com	Microsoft Teams Admin ...	Failure
✓ 7/31/2022, 8:00:00 PM	5651b9c0-16d1-40e1-904	intunepolyc60@sfbninja...	Microsoft Teams	Failure
8/1/2022, 12:32:01 P	5651b9c0-16d1-40e1-904	intunepolyc60@sfbninja...	Microsoft Teams	Failure
> 7/28/2022, 8:00:00 PM	f7312b5b-c2fc-435c-b75b	tsylvia@sfbninja.com	Microsoft Teams Admin ...	Failure

Activity Details: Sign-ins

Basic info	Location	Device info	Authentication Details	Conditional Access	Report-only
Date		8/1/2022, 12:32:01 PM			
Request ID		5651b9c0-16d1-40e1-904a-61fe41fc5401			
Correlation ID		4fde7889-0fb9-49c8-ab8f-e986a4460ebd			
Authentication requirement		Single-factor authentication			
Status		Failure			
Continuous access evaluation		No			
Sign-in error code		70045			
Failure reason		The refresh token is invalid due to sign-in frequency checks by conditional access. Additionally, since the sign-in frequency policy applies to all applications, the token will never be usable, and should be deleted. The authInstant in this token was {authInstant} and the maximum allowed lifetime for this request is {time}.			
Troubleshoot Event		Follow these steps: Launch the Sign-in Diagnostic. 1. Review the diagnosis and act on suggested fixes.			
User		Intune Poly C60			
Username		intunepolyc60@sfbninja.com			
User ID		18fd10ce-b638-4d81-bde7-22eb73bbe524			
Sign-in identifier					
User type		Member			
Cross tenant access type		None			
Application		Microsoft Teams			
Application ID		1fec8e78-bce4-4aaf-ab1b-5451cc387264			
Resource		Skype Presence Service			
Resource ID		1e70cd27-4707-4589-8ec5-9bd20c472a46			

Activity Details: Sign-ins

Basic info	Location	Device info	Authentication Details	Conditional Access	Report-only	••
Date		8/2/2022, 2:38:55 PM				
Request ID		0bf5f336-fb13-4498-a8d3-d5d4e8ca4e01				
Correlation ID		0a80355f-cb97-40ff-ba31-edf437a317f8				
Authentication requirement		Single-factor authentication				
Status		Failure				
Continuous access evaluation		No				
Sign-in error code		530002				
Failure reason		Your device is required to be compliant to access this resource.				
Additional Details		<p>The requested resource can only be accessed using a compliant device. The user is using a device already managed by a Mobile-Device-Management (MDM) agent like Intune, but it's not being reported as compliant yet. The user could check with your MDM provider on how to become compliant. More details available at https://docs.microsoft.com/azure/active-directory/active-directory-conditional-access-device-remediation</p>				
Troubleshoot Event		<p>Follow these steps:</p> <p>Launch the Sign-in Diagnostic.</p> <ol style="list-style-type: none">1. Review the diagnosis and act on suggested fixes.				
User		Intune Poly C60				
Username		intunepolyc60@sfbninja.com				
User ID		18fd10ce-b638-4d81-bde7-22eb73bbe524				
Sign-in identifier						
User type		Member				
Cross tenant access type		None				
Application		Microsoft Teams - Device Admin Agent				
Application ID		87749df4-7ccf-48f8-aa87-704bad0e0e16				
Resource		Device Management Service				

Activity Details: Sign-ins

[Basic info](#)[Location](#)[Device info](#)[Authentication Details](#)[Conditional Access](#)[Report-only](#)

Policy Name	Grant Controls	Session Controls	Result	
Teams Phones	Require compliant device	Sign-in frequency	Failure	
Teams Phones - Block signin fr...	Block		Not Applied	
Teams IP Phones - test			Disabled	



A sign-in can also be interrupted (e.g. blocked, multifactor authentication challenged) because of a user risk policy or sign-in risk policy. Currently, this tab only lists Conditional Access policies.

Conditional Access Policy details



[↑ Previous](#) [↓ Next](#)

Policy: [Teams Phones](#)

Policy state: Enabled

Result: Failure

Assignments

User

Intune Poly C60

✓ Matched



Application

Microsoft Teams - Device Admin Agent

✓ Matched



Conditions

Sign-in risk

None

● Not configured

Device platform

Android

✓ Matched



Location

Doral, US

68.72 [redacted] ⓘ

✓ Matched



Client app

Mobile Apps and Desktop clients

✓ Matched

Device

[0a10d267-36e0-458e-8913-b2216316b690](#)

✗ Not matched

User risk

● Not configured

Activity Details: Sign-ins



Basic info	Location	Device info	Authentication Details	Conditional Access	Report-only	...
Date	2/3/2022, 8:16:39 AM					
Request ID	c68fd079-1c78-4e43-8b74-e86b717a5b01					
Correlation ID	0f29f5fa-8277-4fdf-a7cc-c4f92f3636c9					
Authentication requirement	Single-factor authentication					
Status	Failure					
Continuous access evaluation	No					
Sign-in error code	50199					
Failure reason	For security reasons, user confirmation is required for this request. Please repeat the request allowing user interaction.					
Troubleshoot Event	Follow these steps: <ol style="list-style-type: none">1. Launch the Sign-in Diagnostic.2. Review the diagnosis and act on suggested fixes.					
User	Intune Poly					

Script that will check for Unsupported Settings in your Policies

```
PS C:\software\Scripts> .\Test-TeamsDevicesCompliancePolicy.ps1 -detailed | ft

Security warning
Run only scripts that you trust. While scripts from the internet can be useful, this script can potentially harm your computer. If you trust this script, use the U
message. Do you want to run C:\software\Scripts\Test-TeamsDevicesCompliancePolicy.ps1?
[D] Do not run [R] Run once [S] Suspend [?] Help (default is "D"): r

PolicyName      Setting                                     Value TeamsDevicesStatus Comment
-----
Android Cell Phones deviceThreatProtectionEnabled          False Supported
Android Cell Phones securityBlockJailbrokenDevices          True Warning This setting can cause sign in issues.
Android Cell Phones deviceThreatProtectionRequiredSecurityLevel unavailable Supported
Android Cell Phones securityRequireUpToDateSecurityProviders False Supported
Android Cell Phones securityRequireVerifyApps               False Supported
Android Cell Phones securityRequireSafetyNetAttestationBasicIntegrity False Supported
Android Cell Phones securityRequireSafetyNetAttestationCertifiedDevice False Supported
Android Cell Phones osMinimumVersion                       Supported
Android Cell Phones osMaximumVersion                       Supported
Android Cell Phones storageRequireEncryption               True Warning https://docs.microsoft.com/en-us/microsoftteams/rooms/suppo
Android Cell Phones securityPreventInstallAppsFromUnknownSources False Supported
Android Cell Phones passwordMinutesOfInactivityBeforeLock   Supported
Android Cell Phones passwordRequired                       True Unsupported
Android Cell Phones passwordRequiredType                   numeric Unsupported
Android Cell Phones passwordMinimumLength                   4 Unsupported
Android Cell Phones passwordExpirationDays                   365 Unsupported
Android Cell Phones passwordPreviousPasswordBlockCount      1 Unsupported
Android Cell Phones minAndroidSecurityPatchLevel           Warning This setting can cause sign in issues.
MTR-w           deviceThreatProtectionEnabled          Supported
MTR-w           securityBlockJailbrokenDevices          Supported
MTR-w           deviceThreatProtectionRequiredSecurityLevel Unsupported
MTR-w           securityRequireUpToDateSecurityProviders Supported
MTR-w           securityRequireVerifyApps               Supported
MTR-w           securityRequireSafetyNetAttestationBasicIntegrity Supported
MTR-w           securityRequireSafetyNetAttestationCertifiedDevice Supported
MTR-w           osMinimumVersion                       Supported
MTR-w           osMaximumVersion                       Supported
MTR-w           storageRequireEncryption               False Supported
MTR-w           securityPreventInstallAppsFromUnknownSources Supported
MTR-w           passwordMinutesOfInactivityBeforeLock   Supported
MTR-w           passwordRequired                       False Supported
MTR-w           passwordRequiredType                   deviceDefault Supported
MTR-w           passwordMinimumLength                   Supported
MTR-w           passwordExpirationDays                   Supported
MTR-w           passwordPreviousPasswordBlockCount      Supported
MTR-w           minAndroidSecurityPatchLevel           Warning This setting can cause sign in issues.
Teams           deviceThreatProtectionEnabled          False Supported
```

Teams Rooms, Phones, Panels and Displays Best Practices and Supportability Docs

Conditional Access

<https://learn.microsoft.com/en-us/microsoftteams/rooms/supported-ca-and-compliance-policies?tabs=phones>

<https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/teams-rooms-and-devices/teams-android-devices-conditional-access-issues>

<https://learn.microsoft.com/en-us/MicrosoftTeams/devices/authentication-best-practices-for-android-devices#using-filters-for-devices>

Intune

<https://learn.microsoft.com/en-us/microsoftteams/rooms/supported-ca-and-compliance-policies?tabs=phones>

<https://learn.microsoft.com/en-us/microsoftteams/devices/phones-displays-deploy#configure-intune-to-enroll-teams-android-based-devices>

<https://learn.microsoft.com/en-us/mem/intune/apps/app-protection-policy#microsoft-teams-android-devices>

<https://learn.microsoft.com/en-us/microsoftteams/rooms/conditional-access-and-compliance-for-devices>

<https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/teams-rooms-and-devices/rooms-known-issues#teams-phone-devices>

<https://learn.microsoft.com/en-us/microsoftteams/rooms/security-android>

Traci's Personal Blog

<https://ucmess.wordpress.com/2022/06/30/teams-android-device-phone-mtr-panel-display-error-the-company-portal-has-been-inactive-for-some-time-you-may-need-to-sign-in-again/>

<https://ucmess.wordpress.com/2022/03/14/teams-ip-phone-mtr-sign-in-loop/>

<https://ucmess.wordpress.com/2022/08/22/protect-your-teams-devices-from-conditional-access/>

<https://ucmess.wordpress.com/2022/10/24/checking-intune-compliance-policies-for-unsupported-settings/>

Additional Learning videos and Micro-Learnings

[Teams devices for IT Pros 1: Intune Compliance & Conditional Access with Teams Rooms on Android](#)

[Teams devices for IT Pros 2: Intune Compliance & Conditional Access with Teams Android devices](#)

Micro-Learning (5-15 min. videos) Troubleshooting Teams Devices hosted by Michael Tressler & Traci Herr

[Teams devices for IT Pros 3: Can You Stump Herr? Episode 1](#)

[Teams devices for IT Pros 4: Can You Stump Herr? Episode 2](#)

[Teams devices for IT Pros 5: Can You Stump Herr? Episode 3](#)

[Teams devices for IT Pros 6: Can you Stump Herr? Episode 4](#)

Q&A





Event Giveaway

Giving away a prize pack for each session. Fill out a survey to be entered.

We will reach out after the Teams Phone Summit to the winners!

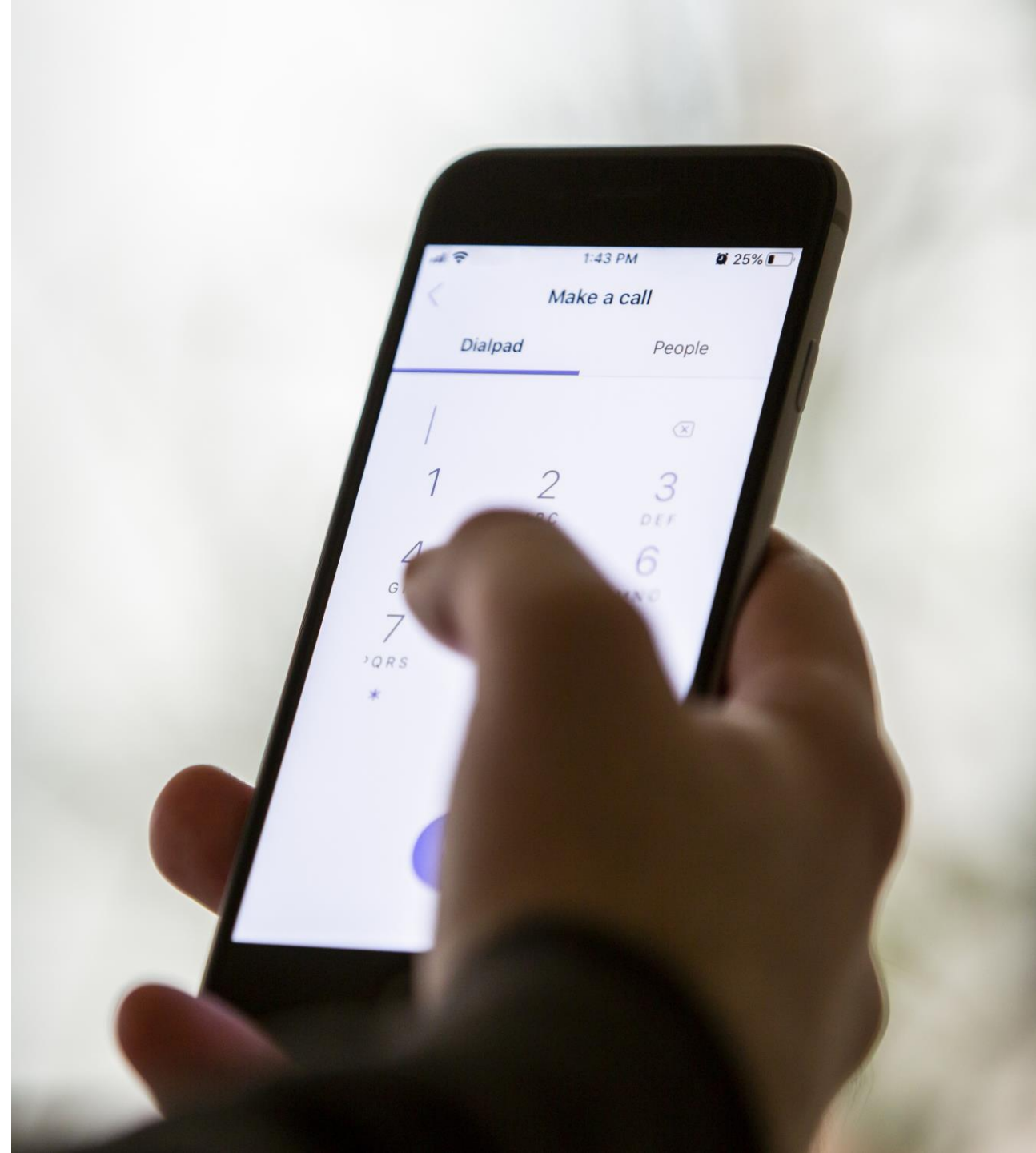
If you are a government employee, please fill out the survey and indicate you are not eligible to participate.





Call to Action

- Need a more technical conversation on Teams Phone?
 - Set up a meeting with your Microsoft Account Teams or partner
- Teams Phone POC/Pilot
 - Let's talk about how we can help you with a POC and/or Pilot
- Interested in reducing your IT spend, simply administration and support your users
 - Let's talk about how Shared Calling is the right solution for you
- Let's get started -
<https://aka.ms/TeamsPhoneSummitDay2AM>

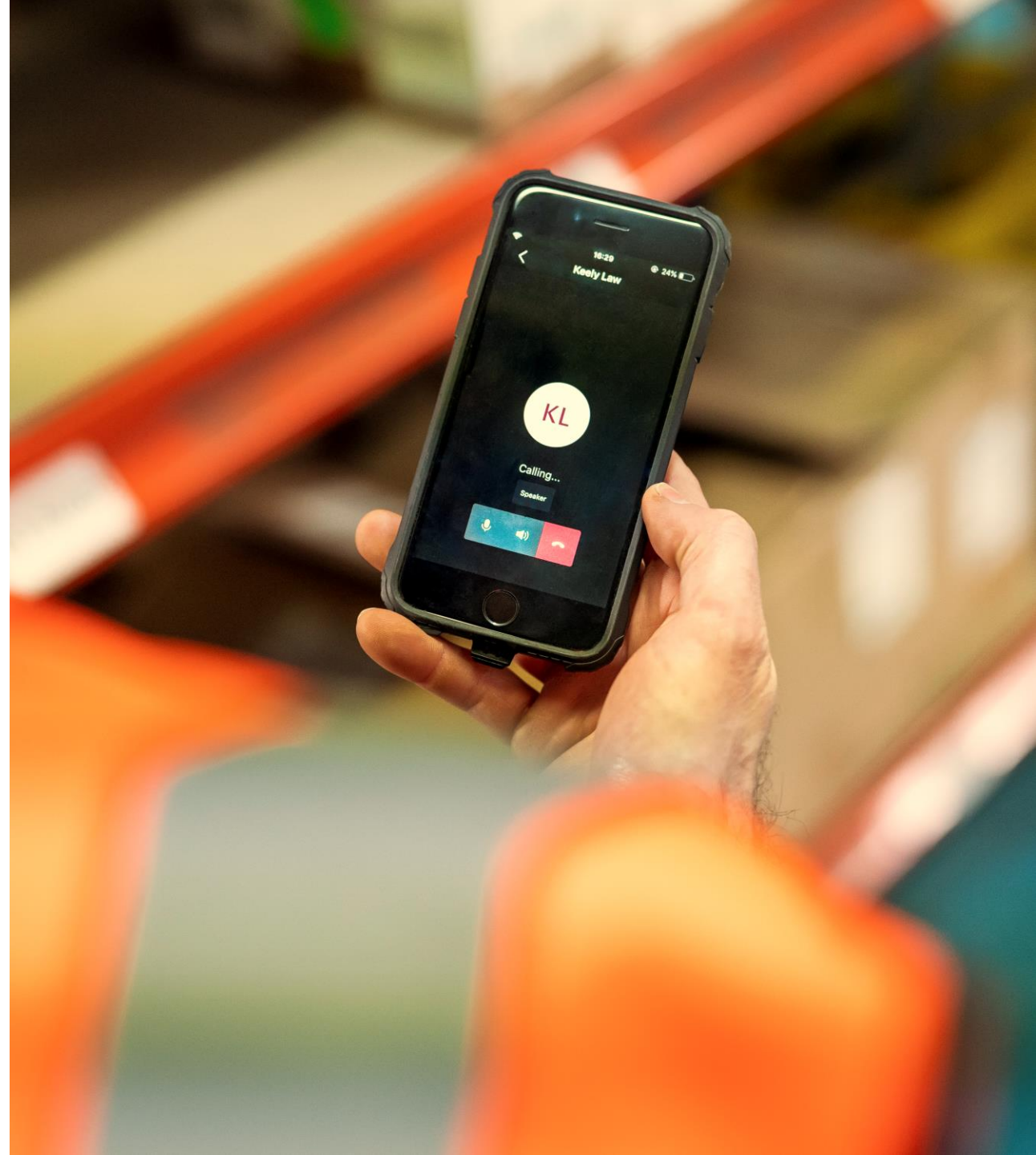




We want your Feedback!

- Let us know how we did
- Do you need any help with Teams Phone?
- Register for the giveaway

<https://aka.ms/TeamsPhoneSummitDay2AM>





Thank you for attending!!

Using Intune when Deploying Teams Phone
Devices