SOFE 3490U Software Project Management
Lab 4

Group Members:

Student Name	Student Number
Kavya Raman	100615001
Shivani Wazalwar	100618621
Abdul Zainul-Abedin	100617275

Part 1: Risks and Countermeasure

Risk 1: Customer finds the product to difficult to use
Countermeasure 1: Hold a training session for kitchen staff and waiters to ensure they are comfortable with the software prior to launch

Risk 2: Internet connectivity issues cause the system to be unavailable.
Countermeasure 2: Add a feature such that every time the application is opened on the tablet, the images, description and pricing information are all cached on the device. If the internet is not reachable, end users can still access the menu. However, orders cannot be placed and customers must speak to an employee in this case. This adds some useful features even when the internet is not accessible.

Part 2: Assign Activities

Team: Software Engineers
Activities: Software development, Data input, caching feature (Countermeasure 2)

Team: System Analyst
Activities: Hardware selection, UI Design, Software selection

Team: Project Lead
Activities: Hardware selection, UI Design, Software selection

Team: Testing Team
Activities: Software testing, hardware testing

Team: Customer Liaison
Activities: Hardware install, Software install, User training (Countermeasure 1)